



ARENA CODE OF CONDUCT

The Meridian Centre is committed to providing an entertainment experience for both patrons and employees that is safe and enjoyable for all. Any verbal or physical harassment or other abusive behavior towards other patrons or staff members is not permitted and at management's discretion, the responsible party may be ejected from the venue. The following conduct is prohibited at the Meridian Centre;

- Behavior that is unruly, disruptive, threatening, or violent in nature, including verbal or physical harassment of officials, players, venue staff or fans.
- Conduct that is illegal by law.
- Conduct resulting in damage to the Venue or other personal property.
- Displaying signs, symbols or images that convey or represent hate speech or hate based organizations. (including offensive clothing/gang colours etc)
- Using language, symbols, or making gestures that are threatening, abusive, or discriminatory, including on the basis of race, ethnicity, national origin, religion, gender, gender identity, ability, and/or sexual orientation.
- Displaying signs, symbols, or images for commercial purposes.
- Entering or attempting to enter the Venue other than that permitted by the fan's ticket or credential.
- Throwing objects of any kind or entering the playing surface or performance area.
- Failing to follow requests from Venue staff regarding arena operations, policies, and emergency response procedures.
- Irresponsible use or consumption or any signs of impairment from use of alcohol or other substances.
- Possession of alcohol by a minor or providing alcohol to a minor.
- Possession of alcohol not purchased inside the Venue.
- Smoking (including e-cigarettes or vaporizers, medical marijuana and other vapour producing devices) anywhere inside the arena, including Washrooms, Concourse, Emergency Exits is strictly prohibited.
- Cannabis Consumption (of any kind, including edibles) anywhere inside the arena, including Washrooms, Concourse, Emergency Exits is strictly prohibited.
- Sitting in a location other than the seat identified on the guest's ticket.
- Engaging in any commercial activity not authorized by Meridian Centre.

- Prohibited items can also include any items that in judgement of facility management that pose a safety hazard or diminish the enjoyment of an event by other guests.

TERMS OF ENTRY

- Valid ticket required for entry.
- No Re-Entry, patrons who are scanned in on a ticket, cannot leave and re-enter.
- Children 13 years of age and under must be accompanied and supervised by a parent or a guardian. Children under 2 years old do not require a ticket if they sit on parent's/guardian's lap.
- No Backpacks, bags larger than 12x12x12 are prohibited, all other bags are subject to bag inspection.
- Magnetometers are used at entry and all guests must pass through the metal detector upon entry. Please note that some events will not have a MAG entry. Please check event information for specific details.
- Prohibited items will be confiscated upon entry and will not be returned.
- By entering the Meridian Centre, all patrons consent to being photographed, audio and video recorded which may be used for publication or reproduction on websites, social media, or any other purposes pertaining to the venue.

PROHIBITED ITEMS

- Backpacks, and any bags larger than the approved 12" x 12" x 12"
- Weapons of any kind including, but not limited to, knives, pepper spray, stun guns, concealed weapons, and firearms.
- Food and/or drink purchased outside of the Venue.
- Fireworks of any kind including, but not limited to, flares, smoke bombs, incendiary devices, and pyrotechnics.
- Illegal drugs or harmful chemicals.
- Aerosol cans or pressurized containers.
- Professional camera equipment, including but not limited to tripods, battery packs, large commercial video cameras.
- Large bull horns/megaphones
- Laser pointers.
- Remote controlled aircraft or unmanned aircraft systems (drones).
- Helium Balloons (regular balloons may be prohibited and are to be coordinated with management)
- Bikes, skateboards, or hoverboards, mobility scooters. Strollers may be permitted for Niagara IceDogs and Niagara River Lions games.

- Large walking umbrellas, (small collapsible permitted)
- Animals (excluding certified service animals with proper documentation).

11/8/2024