This pamphlet is designed to allow you, the user, to become more familiar with the available equipment and location of the FIVE FLAGS ARENA. We hope that this booklet will be an aid in planning your event/production. The Center Staff will be more than happy to answer any questions or assist you with your planning, so your stay in the complex will be a smooth and pleasant one.

A. LOCATION OF THE FIVE FLAGS ARENA
The Center is bordered by 4th, 5th, Main and Locust Streets.
Entering Dubuque on:
- US Highway 20 (eastbound): Turn left (north) onto Locust Street just before reaching the Julien Dubuque Bridge. Arena is located at corner of Locust and 4th Streets.
- US Highway 20 (westbound, from Illinois): After crossing Julien Dubuque Bridge, turn right (north) on Locust Street. Arena is located at corner of Locust and 4th Streets.
- US Highway 61/151 (southbound): At exit marked “To US 20,” turn right (west) onto Iowa Highway 946. Take first right (north) turn onto Locust Street. Arena is located at corner of Locust and 4th Streets.
- US Highway 52/Iowa Highway 3 (southbound): Once inside Dubuque city limits, highway becomes Central Avenue. Turn right (west) onto 4th Street. Arena is located at corner of Locust and 4th Streets.

Mailing & Shipping Address:
FIVE FLAGS CENTER
405 MAIN ST.
DUBUQUE, IA.  52001

B. CENTER PERSONNEL
General Manager: H.R. Cook
Director Events/Operations: Shaun Rice
Finance Director: Don Howes
Event Manager: Ali Levasseur
Mechanical Operations Manager: Bob Richardson
Technical Production Manager: Daniel A. Holtkamp
Box Office Manager: Alyson Tasker
F&B Manager: Tom Eckermann
Marketing Manager: Jesse Gavin

C. TELEPHONE & INTERNET
Administrative Office: (563) 589-4254
Ticket Office: (563) 589-4258
FAX: (563) 589-4351
Production 1: (563) 589-4379 Must have own phone, phone lines are only useable date of show.
Production 2: (563) 589-4380 Must have own phone, phone lines are only useable date of show.

WI-FI Internet available (password protected)

D. GENERAL ARENA INFORMATION
CAPACITY: 5,200 (festival seating, no chairs on the floor)
HALF HOUSE CAPACITY: 3,500
DOORS OPEN: One Hour Prior to showtime
BACKSTAGE PHONE NUMBER: Listed above
FLOOR SIZE:  238' x 92' {at maximum}
NOTE: Please ask for correct floor information before planning your show.
BUILDING TYPE:  Arena/Ice Rink
YEAR BUILDING WAS BUILT:  1979

**E. LOAD-IN INFORMATION**
PARKING: All vehicles must park on street (5th Street, north side of building)
LOADING DOORS:  
- LOADING DOOR  20'h x 10'w (on 5th St)
- STAGE DOOR  6'h x 2'-8"w (on 5th St)

NOTE: Trucks and cars may only park in the building for LOAD IN & LOAD OUT. Trucks and cars will not be allowed in the building when the audience is in the building.
NUMBER OF TRUCKS AT ONE TIME:  Up to 3, depending on stage placement, otherwise 1 truck at a time.
OBSTACLES: Busy streets with narrow doors.

**F. STAGE INFORMATION**
PROSCENIUM:  No Type:
TYPE OF STAGE: StageRight
MODULE SIZE:  4' wide by 8' long
NUMBER AVAILABLE:  60 ft. X 40 ft. (104 Decks, 36 Frames)
PLEASE NOTE, MAXIMUM WIDTH OF STAGE IS 84 ft. in the room.
MAXIMUM/MINIMUM STAGE HEIGHT:  4-6 feet
BARRICADE:  YES, 120 feet, blow thru
STEP UNITS:  3
HAND RAILS:  A limited amount is available for the StageRight Stage.
STAGE SKIRT:  Yes, black in color.
WHO BUILDS STAGE:  Stagehands
WINGS:  Stagehands
MIXER:  Stagehands

**G. ELECTRICAL POWER**

<table>
<thead>
<tr>
<th>AMPS</th>
<th>PHASE</th>
<th>DISTANCE FROM UPSTAGE CENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 600</td>
<td>3/0  Cam-Lock (ground/neutral reversed)</td>
<td>Can be delivered any place in Arena</td>
</tr>
<tr>
<td>2. 200</td>
<td>3/0  Cam-Lock (ground/neutral reversed)</td>
<td>Can be delivered any place in Arena</td>
</tr>
<tr>
<td>3. 200</td>
<td>3/0  Cam-Lock (ground/neutral reversed)</td>
<td>Can be delivered any place in Arena</td>
</tr>
<tr>
<td>4. 400</td>
<td>3/0  Tails only</td>
<td></td>
</tr>
</tbody>
</table>

POWER DROPS: single 20-amp U-Ground connector or double duplex outlet per box, single phase are located throughout the Arena on our overhead catwalks and can be placed almost anywhere in the Arena.

**H. CURTAINS**
26 feet high, 600 feet wide. Black Velour.

**I. DRESSING ROOMS**

<table>
<thead>
<tr>
<th>SIZE</th>
<th>DISTANCE FROM STAGE</th>
<th>BATHROOM/SHOWER</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 16 x 16</td>
<td>Depends on stage placement</td>
<td>Yes</td>
</tr>
<tr>
<td>2. 14 x 16</td>
<td>Depends on stage placement</td>
<td>Yes</td>
</tr>
<tr>
<td>3. 14 x 16</td>
<td>Depends on stage placement</td>
<td>Yes</td>
</tr>
<tr>
<td>4. 14 x 16</td>
<td>Depends on stage placement</td>
<td>Yes</td>
</tr>
<tr>
<td>5. 8 x 21</td>
<td>Depends on stage placement</td>
<td>Yes</td>
</tr>
<tr>
<td>6. 8 x 21</td>
<td>Depends on stage placement</td>
<td>Yes</td>
</tr>
</tbody>
</table>

MISCELLANEOUS INFORMATION: Dressing rooms 1-4 are locker rooms are located under permanent seating (on the south side of Arena) and are accessed thru Gate B. Dressing rooms 5 and 6 are across Arena (on North side). Locker Rooms 2 and 3 can be made into one large dressing area. There is a hallway between rooms 1 and 2, which can be used as a dressing or tuning.
Some furniture is available for dressing room set up.

**J. FIVE FLAGS CENTER RENTAL EQUIPMENT**

**SPOTLIGHTS**
- TYPE: Super Trouper Xenon 2kW.
- NUMBER: 4
- DISTANCE OF THROW: 75' to 205' (depending on spotlight and stage location)

**FORKLIFT**
- TYPE: Komatsu
- NUMBER: 1
- EXTENSIONS AVAIL: Yes
- LIFTING CAPABILITY: Height: 12' 10" Weight: 6,000 lbs.

**K. LIGHTING AND SOUND**

**INTERCOM:** Yes  
**TYPE:** Clear-Com  
**LOCATION:** Hardwired throughout the arena.  
[17 single muff headsets, 14 double muff headset, 27 belt pack]

**LIGHTING FIXTURES:** Some in-house lighting is available, but only by prior arrangement.  
[32 PAR 64 Can all medium, not part of double hung truss]  
120kW double hung truss (all medium PAR 64 Cans)

**SOUND:** Some in-house sound is available, but only by prior arrangement.  
**EAW AX396 speakers, SOUNDTUBE speakers, DBX Zone Pro Processor, Allen & Heath GL2000 mixer.**

**HOUSE LIGHTING,** the house lights are controlled from the arena light booth, at back of seating and North Electric Room.  
Two types of house lighting are available; Dimmable house lighting with incandescent fixtures.  
Metal halide fixtures (not dimmable).

**FOLLOWSPOTS:** See Above  
**FOLLOWSPOTS LOCATION:** There are five followspot baskets in the arena. One basket is located above Gates A-B-C and the other two are located across from Gates A-C in the ice rink.

**L. OTHER INFORMATION**

**RUNNER:** Ask for additional information in advance  
**PIANO:** Yamaha Concert Grand  
**COST:** $125.00

**PIANO TUNER:** Brian Marceau  
**COST:** $100.00 per tune

**HOSPITAL:**  
Mercy Hospital (563) 589-8000 8 blocks away  
Finley Hospital (563) 582-1882 12 blocks away

**OXYGEN:** Finley-Hartig Home Care (563) 588-8707

**PYROTECHNICS ALLOWED:** Yes

**PERMITS NEEDED:** Yes, Fire Marshall will be notified

**FIRE MARSHALL:** (563) 589-4160

**FURNITURE:** None in house.

**PLANTS:** Call for recent vendor list

**HOTELS:**  
Holiday Inn Dubuque (563) 556-2000 (connected to Arena)  
Best Western Plus (563) 557-8000 (2 miles from center)  
Hotel Julien (563) 556-4200 (2 blocks from center)  
Or call for other local hotels/motels information.

**LIMOUSINE CO.:** Chariot limousine (563)-851-7526

**CURFEWS:** None

**AIRPORT:** (563) 589-4128 7 miles from Five Flags Center

**LOCAL CARRIERS:** American Eagle/American Airlines

**MUSIC STORES:**  
Rondinelli Music/Audio (563) 583-8271  
Kephart’s (563) 583-7333
SCOREBOARD: There are two scoreboards mounted on the North and West Walls, these scoreboards do not obstruct any rigging.

**M. RIGGING**

RIGGING: Easy  
HEIGHT: 35 feet to bottom of steel – 42 feet to roof  
FLOOR TO BOTTOM OF BEAM: 35 feet  
BEAM TO TOP: 42 feet  
BEAM/TRUSS WEIGHT LIMIT: 6,000 lbs., 3 – 2000 lbs. points max.  
NOTE: Some beams have a limit of 2,000 lbs.  
BEAM STRUCTURE: Open truss  
BUILDING TOP: Gradual rise  
MANLIFT: Yes  
CATWALK: Yes  
RIG FROM CATWALK: No  
SPREAD OF BEAMS/BEAM LENGTH: Building width  
WIDTH BETWEEN BEAMS: 7’  
ADVANCE: If needed  
REMARKS: Easy building to rig - lots of open steel with some obstructions. **Must rig from top steel.** The house does have *limited* in-house rigging.  

IN HOUSE RIGGING EQUIPMENT; 
14 – 1/2 ton (500 pounds) motors  
7 – 1 ton (2000 pounds) motors 
38 - 10’ 15” triangle truss  
5 – 5’ 15” triangle truss  
10 – Double hung lighting truss  
OBSTRUCTIONS; Blue Wall (air wall) header 28ft from floor. Basketball back boards 29’-6” from lowest point.

**N. STAFFING**

<table>
<thead>
<tr>
<th>CONTACT</th>
<th>COST</th>
</tr>
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<tbody>
<tr>
<td>POLICE</td>
<td>Ali Levasseur</td>
</tr>
<tr>
<td>SECURITY (Uniforms)</td>
<td>Same</td>
</tr>
<tr>
<td>SECURITY (T-shirt)</td>
<td>Same</td>
</tr>
<tr>
<td>USHERS</td>
<td>Same</td>
</tr>
<tr>
<td>TICKET TAKERS</td>
<td>Same</td>
</tr>
</tbody>
</table>

**O. FACILITY COSTS**

<table>
<thead>
<tr>
<th>CONTACT</th>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>STAGE</td>
<td>In house</td>
</tr>
<tr>
<td>FORKLIFT</td>
<td>In house</td>
</tr>
<tr>
<td>SPOTLIGHTS</td>
<td>In house</td>
</tr>
<tr>
<td>BARRICADE</td>
<td>In house</td>
</tr>
<tr>
<td>TELEPHONE</td>
<td>In house</td>
</tr>
<tr>
<td>UTILITIES</td>
<td>N/C</td>
</tr>
<tr>
<td>MEDICAL</td>
<td>In house</td>
</tr>
<tr>
<td>METER BAGS</td>
<td>In house</td>
</tr>
<tr>
<td>FIREMEN:</td>
<td>Not required</td>
</tr>
</tbody>
</table>

**P. CATERING**

All catering is in house please contact F&B Manager,

**Q. STAGEHANDS**

Stagehands are SMG employees  

<table>
<thead>
<tr>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>TECHNICAL DIRECTOR</td>
</tr>
</tbody>
</table>
STAGEHANDS See Rate Card - 4 hr. minimum
LOADERS {can work as hands} See Rate Card - 4 hr. minimum
FORK OPERATOR See Rate Card - 4 hr. minimum
RIGGERS See Rate Card - 4 hr. minimum
ELECTRICIAN See Rate Card
PERFORMANCE:
DECKMEN See Rate Card - 3 hr. Minimum
SPOTLIGHTS OPERATORS See Rate Card - 3 hr. Minimum

R. MISCELLANEOUS INFORMATION
Easy in and easy out with quick rigging.
5,200 seat full service arena, with an attached theater building with seating of 717.
Total stage width on West End and East End stage, 60 feet by 40 feet with 12 feet wide by 24 feet deep sound wings, not to exceed 84 feet.
Total stage width on a North Side stage, 60 feet by 40 feet with 12 feet wide by 24 feet deep sound wings, not to exceed 84 feet. If a larger stage is needed, seats will have to be cut from the floor seating sections.
Seating charts available upon request.