JOB TITLE: Food & Beverage Worker  |  FLSA: Non-Exempt

FACILITY: Five Flags Center  |  REPORTS TO: Food & Beverage Manager
DEPARTMENT: Food and Beverage Services  |  SUPERVISES: None

POSITION SUMMARY:
Prepares and serves variety of menu items to customers.

MAJOR RESPONSIBILITIES
• Prepares simple menu items.
• Sell items, collect payment and make correct change.
• Serve food and beverage quickly in proper portions and in a courteous manner.
• Ability to check ID on any customer ordering alcohol who looks 30 years or younger.
• Maintain a clean, neat and safe workplace.
• Ability to interact with customers in order to assure customer satisfaction.
• Ability to interact with co-workers in order to assure compliance with company service standards, company inventory and cash control procedures.
• Ability to perform arithmetic operations involving all United States monetary units (add, subtract, multiply, divide).
• Must have sufficient mobility to perform assigned tasks within production and service time frames established by the company. Ability to reach, bend, stoop, wipe, push, and pull.
• Must meet state and local health requirements for food handlers and alcoholic beverage servers.

WORKING CONDITIONS:
• Ability to stand for long periods of time required.
• Ability to move quickly in a safe manner.
• Flexible hours including weekends, holidays, and evenings.
• Work hours are casual-labor, seasonal and non-guaranteed.

KNOWLEDGE, SKILLS AND ABILITIES:
● Good communication skills required.
● Greet guests in a friendly manner and be professional at all times.
● Ability to handle money/make correct change.
● Stay calm under pressure.
● Neat/clean and well-groomed appearance.
● Age requirements may apply if serving alcohol.

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