

"Keeping Your Event Safe"

Rocky Mountain Association of Fairs Rapid City, South Dakota

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Instructor Introduction

- Directory of Security, State Fair of Texas 2019-present
- Dallas Police Officer 1982-2017 (35 years) attaining the rank of Deputy Chief
- Background includes Special Event planning, SWAT/Homeland Security, Officer Involved Shooting investigations, Public Integrity probes, transparency implementation, strategic training initiatives and extensive media experience
- BA in Criminal Justice, University of Texas at San Antonio
- FBI National Academy 2012



State Fair of Texas — Corporate Instructor Introduction pg. 2

Presentation Expectations

Attendees will be exposed to:

- Safety and Security Planning Strategies
- Trending Safety and Security Issues
- Best Practices in Fair Security



State Fair of Texas — Corporate Presentation Expectations pg. 3

Core Values and Mission

Competent security planning and implementation begins with solid organizational culture.

TEXANTUDE
ENTHUSIACALLY CUSTOMER FOCUSED
EXEMPLARY TEAM SPIRIT
AFFECTION FOR THE FAIR & OUR MISSION
STEWARDSHIP OF THE TRADITION



State Fair of Texas — Corporate Core Values and Mission pg. 4

Emergency Planning 101

Emergency Planning:

- Creates roadmaps that provide guidance and structure to an organization's response to minimize or eliminate potential harm to people or property.
- Assigns responsibility to workgroups or individuals for carrying out specific actions in response to an incident.
- Establishes an organizational structure or Incident Command (Unified Command) that enables Fairs to lead and manage response to the emergency.

*adapted from IAFE Emergency Planning 101 course by Matt Brushkotter, Indiana State Fair and Matt LaSchuma, South Carolina State Fair



State Fair of Texas — Corporate Emergency Planning 101 pg. 5

Planning for **YOUR** Fair

Form a collaborative planning team.

- Envision what safety and security looks like for your fair.
- Safety and security is your responsibility.
 - ☐ Law enforcement is your partner, not your lead.
- Conduct a Security Assessment to analyze risks and vulnerabilities.
 - Understand the situation.
- Craft your operational priorities and identify roles/responsibilities.
- Engage Law Enforcement/external partners and establish mutually agreed goals/objectives.



State Fair of Texas — Corporate Planning for YOUR Fair pg. 6

Develop Policies and Procedures

Develop emergency procedures specific to your event/venue (courses of action) from an All Hazards perspective incorporating functional actions.

- Include a purpose statement to set the tone and align with expected outcomes
- > Identify resources
- Identify information and intelligence needs
- Build a foundation for competence



State Fair of Texas — Corporate Develop Policies and Procedures pg. 7

Develop Policies and Procedures (continued)

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Command and Coordination

- Operations Command (Unified) "decision making authority"
- Pre-identify responsibilities to workgroups or individuals for specific actions (Know your Role – "one sheeter")
- Coordination is what enables Fair leadership to manage the response to an incident

Incident:

- Public Safety Response
- Operational (within each area)
- Medical
- Utility Disruption
- Storm/Weather
- Park Closure
- Game Related
- Protest or Unplanned Gathering

State Fair Command

- All incidents reported here
- Next steps are discussed and agreed upon
- Phone Extension 8888
- Communicator App

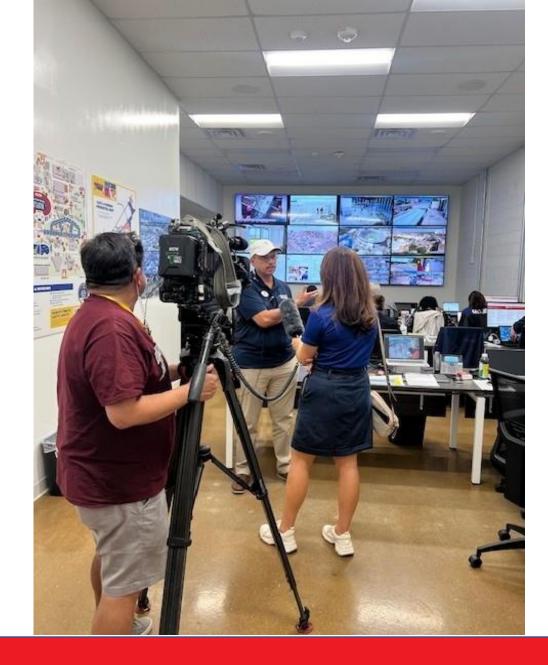
Continuity of Operations

- Messaging
- Internal
- External
- Maintain Operations
- Isolated Fair Closure
- Full Fair Closure



State Fair of Texas — Corporate Command and Coordination pg. 9

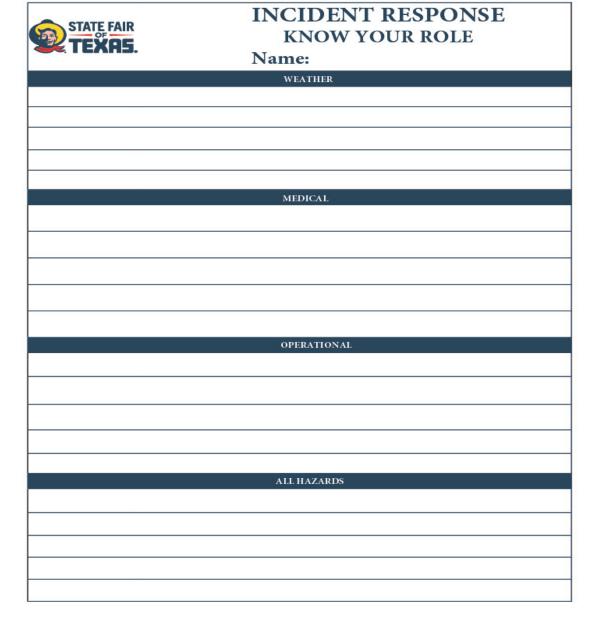
State Fair Command





State Fair of Texas — Corporate State Fair Command pg. 10

Know your Role – "one sheeter"





State Fair of Texas — Corporate Know your Role – "one sheeter" pg. 11

Standard Response Protocol "Sidekick"

HOLD



You are faced with an incident. The best thing for you to do is to HOLD and ASSESS the situation.

Remain calm and think through next steps.

SECURE



Isolate the incident & take steps to SECURE the area to mitigate escalation. You may need to lead your party to a particular location. When doing so, move deliberaetly but use caution so you are not a danger to your party or those around you.

REPORT



REPORT the incident to the State Fair Command Center promptly, when possible, with complete and detailed information. Maintain awareness. Update as appropriate. Remain on standby - the Command Center may have questions or need clarification.

CARE



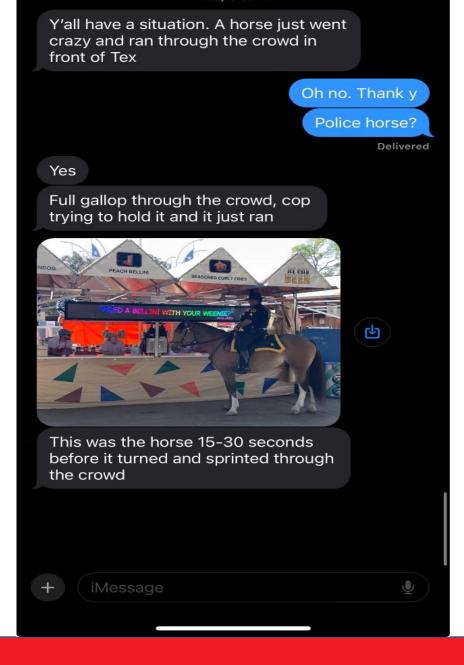
Take PROTECTIVE actions from whatever danger or hazard may be present. This could mean shelter, evacuation, or moving to a predetermined locaton.

STATE FAIR COMMAND CENTER (214) 421-8888



State Fair of Texas — Corporate Standard Response Protocol "Sidekick" pg. 12

2024 Mounted Police Incident





State Fair of Texas — Corporate Mounted Police Incident pg. 13

Event Action Plan

A document that outlines tasks and is a guide for all components associated with an event to identify and mitigate any potential risks.

- Specific objectives, resources and strategies
 - Risks, threats, vulnerabilities
 - Timelines
 - Situational/Operational Awareness
 - Command and Control
 - Crowd Management, etc.



State Fair of Texas — Corporate Event Action Plan pg. 14

Train and Exercise Annually

- Prepare and Train. Message your plan internally and with external partners. Share deep within your organization to everyone you expect to have a role.
- Share with your Fair vendors, exhibitors, concessionaires, operators and other stakeholders as applicable
- Train, review, refine, follow-up and reiterate
- Tabletop, exercise, revise and maintain
- Conduct After-actions (training and real incidents)
 - Develops mitigative actions and invites collaboration



State Fair of Texas — Corporate Train and Exercise Annually pg. 15

Training | Content

- Incident Command System (Incident Management Team)
- Fair Aware
 - "Situational Awareness", ability to perceive, comprehend, anticipate, and respond
 - It is being fully aware of your surroundings, understanding the context, and anticipating potential risks or challenges.
 - In simpler terms, it means being present and mindful of what is happening around you.
- De-Escalation
- Suspicious Behaviors & Objects
- Crowd Management
- Emergency Response (Tabletop)
- First Aid & Tourniquet Bleeding Control
- Weather
 - Include forecasting Heat Stress days



State Fair of Texas — Corporate Training Content pg. 16

Critical Assessment

Critical Assessment:

- After-Actions
- Risk Assessments
- Red Team Assessments
- Special Event Assessment Rating (SEAR)
 - Most Fairs are Level 5
 - Super Bowl is a Level 1, Indianapolis 500 and Kentucky Derby are Level 2
- Preparing for Al



State Fair of Texas — Corporate Critical Assessment pg. 17

Physical Security

Physical Security:

- Access Control
 - Fencing, Scrim, Vehicular Incursion, Detection Systems, Key Control, Signage
- Backup Power
- Video Surveillance
- Credentialing
- Crime Prevention Through Environmental Design
 - Landscaping, Illumination, Building Envelope, Parking/Delivery Standoff



State Fair of Texas — Corporate Physical Security pg. 18

Physical Security





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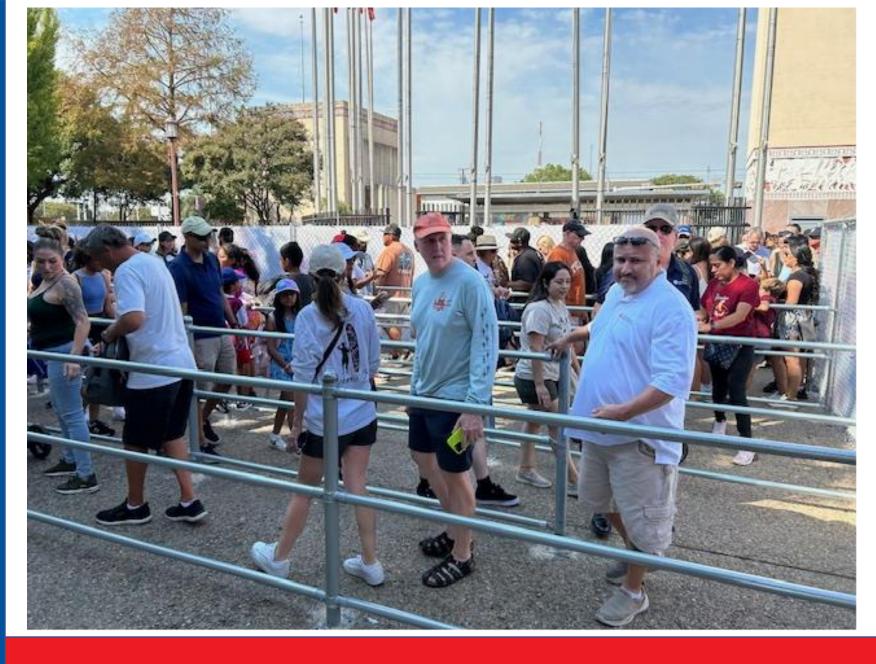
Physical Security





State Fair of Texas — Corporate Physical Security pg. 20

Physical Security





Robust Intelligence Gathering and Active Monitoring

Intelligence Gathering:

- Vigorous engagement with local and Federal partners
 - Collect information to threats, potential vulnerabilities
 - Vetting keywords

Active Monitoring:

- Operations Command Center
- Social Media, Marketing, Call Center
- Cameras
- Situational
- Drones



Communication

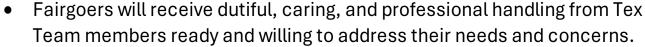
Communication:

- Media Crisis Communications
- Social Media, WhatsApp
- Webinar
 - Fair Partners/Stakeholders
- ALERTUS, Midway Audio
- Signage
- Guest Code of Conduct
- Community Partners
- Pre-Fair Security Press Conference



State Fair of Texas — Corporate Communication pg. 23

Guest Code of Conduct



- Fairgoers will enjoy a Fair-friendly environment that is mutually respectful to all participants.
- Fairgoers should remain "Fair Aware" reporting anything that doesn't look right to the nearest Tex Team member or Police Officer.
- Fairgoers will **NOT** engage in troublesome running and disorderly, unruly, offensive, obscene, or illegal behavior that may endanger others.
- Fairgoers will safely operate motorized scooters, golfcarts, or disability vehicles and in compliance with agreed rules.
- Fairgoers will be properly attired, including shoes, and in a manner that does
 NOT elicit a disruptive or unsettling response.
- Fairgoers will **NOT** wear masks or coverings in a manner that obscures their face unless for medical reasons.
- Fairgoers will obey hours of operation, leaving promptly at close of business and will always follow instructions from Tex Team members.
- Fairgoers will undergo mandatory weapon and prohibited item screening prior to entrance onto the grounds.
- Fairgoers will <u>NOT</u> stage any form of public event or protest, solicit, or distribute information of any kind without prior written approval.
- Fairgoers age 17 and under must be accompanied by a parent, guardian, or chaperone (21+) beginning at 5pm each day with no more than six minors in any given party.



State Fair of Texas — Corporate Guest Code of Conduct pg. 24

Current Preventive Strategies

- Prohibited Items
- Access Control and Screening
- Minor Attendance Policies
- Crowd Management
- De-Escalation
- Elevated Security/Police Posts
- Community "engagement/ecouragers"
- Leveraged Security/Police assets by varied modes
 - Standing posts, walking, vehicular, UAV (drone), Mounted, bicycle
- Promote Fair Friendly
 - Guest Code of Conduct
 - Pre-Fair Security Press Conference



State Fair of Texas — Corporate Current Preventive Strategies pg. 25

Trending Safety and Security Issues

- Perimeter Violence
 - Central Florida Fair shooting
 - Houston Stock Show and Rodeo shooting
- "Acting Crowds"
 - Engaged in civil disobedience, pockets of aggression, potential for violence ("Wilding" or "runs")
- Protests/Demonstrations
 - > PETA "Hell on Wheels" trucks
- Social Media Influencers
- Cybersecurity
 - Data, QR codes, cc Transactions, Marketing
- Closing Weekend



State Fair of Texas — Corporate Trending Safety and Security Issues pg. 26

Importance of De-Escalation Skills





State Fair of Texas — Corporate Importance of De-Escalation Skills pg. 27

Behavioral Crisis: A Defintion

An episode of mental and/or emotional distress that is creating instability or danger and is considered disruptive by the community, friends, family, or the person him/herself

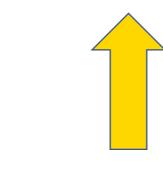
*Adapted from the Seattle Police Department



State Fair of Texas — Corporate Behavioral Crisis: A Definition pg. 28

Emotions versus Rational Thinking

*adapted from
Integrating
Communication,
Assessment, and
Tactics (Police
Executive Research
Forum)





When emotions are high



rational thinking is low





State Fair of Texas — Corporate Emotions versus Rational Thinking pg. 29

What can contribute to a crisis?

*adapted from
Integrating
Communication,
Assessment, and
Tactics (Police
Executive Research
Forum)

Contributing factors can overlap/co-exist, cause or worsen other factors and be difficult to disentangle and treat, especially when more than one are present.

- Mental Health symptoms
- Subtance misuse/abuse
- Physical/External Condition
- Situational Stressors



State Fair of Texas — Corporate What can contribute to a crisis? pg. 30

Five Universal Truths of Human Interaction

*adapted from
Integrating
Communication,
Assessment, and
Tactics (Police
Executive Research
Forum)

- 1. People feel the need to be respected
- 2. People would rather be asked than be told
- 3. People have a desire to know why
- 4. People prefer to have options over threats
- 5. People want to have a second chance

State Fair of Texas — Corporate Five Universal Truths of Human Interaction pg. 31

How a Crisis Typically Occurs

Precipitating events, a person's perception of the event, and normal methods of coping fail resulting in:

- Breakdown in control
- Inability to respond appropriately
- Feeling overwhelmed

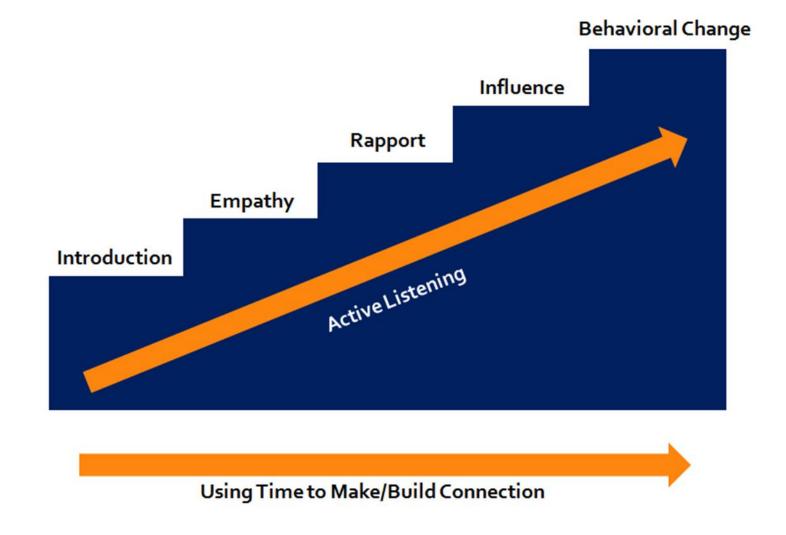
*Adapted from Police Training Institute - University of Illinois



State Fair of Texas — Corporate How a Crisis Typically Occurs pg. 32

Behavioral Change Staircase

*Adapted from the FBI Behavioral Stairway Model





State Fair of Texas — Corporate Behavioral Change Staircase pg. 33

"Keeping Your Event Safe" Questions

Questions

