



Position Title: Security Guard

Department: Public Safety & Security

Supervisor: Shift Sergeant

Position Type: Casual – Non-exempt

Pay Rate: \$15/hour

Shifts Available: 4pm - 12am (midnight) and 12am (midnight) - 8am

Position Summary:

The Eastern States Exposition is searching for 5-7 flexible individuals who are comfortable working with the public and committed to making safety their first priority. This is a casual role, meaning there are no regular hours and you are scheduled on an as-needed basis when there are events going on on the ESE property. Individuals with an interest in working the 12am (midnight) to 8am shift will be given priority on this search.

Security Guards for the Eastern States Exposition are responsible for providing security, focused on providing a safe and friendly environment. The Security staff is the first line of interaction with our guests and initial communications are extremely important. Security Guards are also expected to provide directions, assistance, contact first aid, fire safety or law enforcement when needed. Security Guard safety is of the utmost importance as well. Each shift will have a Sergeant as the primary liaison for Security staff, who will report to the Captain and the Director of Public Safety and Security. Casual Security Guards primarily work evening and weekend shifts, hours vary based on event needs; extended hours available during the Big E.

Position Responsibilities:

- Provide security for staff and visitors.
- Work to identify areas of concern that require attention by the department, examples include but are not limited to internal and external security, parking lots, proper lighting, customer service and professionalism of staff, to include uniforms and grooming.
- Be available to vendors, be proactive and visible.
- Assure easy access to fairgrounds by all emergency personal - EMTs, ambulances, West Springfield Fire and Police, etc.
- Relate effectively to others using tact, diplomacy and courtesy to both staff and visitors.
- Respond to any emergency situation in the area and maintain control until an area supervisor arrives.

Requirements:

- 2 years security experience or similar background preferred
- Must be at least 18 years of age and possess a high school diploma or GED.
- Must be able to pass a criminal background check.
- Reliable transportation to work.
- Organized and have the ability to multitask.
- Be in and maintain good physical condition.
- Effective written and spoken communications skills, to include security incident reports.
- Strong de-escalation skills.
- Maintain professionalism, uniforms and grooming.
- Ability to lift or move objects weighing 25 lbs.
- Ability to walk, sit and stand for extended periods of time in varied weather conditions.

To Apply:

Please fill out our online application form - <https://tinyurl.com/JobESE>. Questions regarding the application process can be addressed to employment@TheBigE.com. Submission of a resume is highly recommended, but not required. Priority application deadline 1/21/2025, estimated 2/1/2025 start date.

Eastern States Exposition (ESE) is a not-for-profit corporation committed to excellence in providing year-round opportunities for the development and promotion of agriculture, education, industry and family entertainment while preserving our New England heritage.

ESE is an Equal Employment Opportunity employer and does not discriminate on the basis of sex, race, creed, religion, color, national origin, ancestry, age, physical or mental disability or handicap, pregnancy or pregnancy-related condition, veterans or military status, sexual orientation, gender identity or expression, transgendered status, results of genetic testing, or any membership in any group protected by applicable laws.

Please note: during fair time operations, including pre- and post-fair operations certain positions may be exempt from overtime based on an overtime exemption through the Commonwealth of Massachusetts.