



### Internet for Knoxville Convention Center:

#### Purchased Internet Ahead of Time 14 days prior to 1<sup>st</sup> move-in day to receive the advanced rates:

- All Hardwire & Wireless Internet lines need to be pre-ordered & turned in 14 days before the first move-in day to receive the advanced pricing.
- Hardwire Internet pricing is for the entire event.
- Complete the Exhibitor Internet Order Form and fax, e-mail or mail the order form to the Knoxville Convention Center. Contact information below.
- E-mail or fax a diagram in with the order form indicating where you need the line ran in your booth. Any lines that need to be moved will incur additional labor charges at standard rate.
- Knoxville Convention Center will send you an e-mail with your access password to log-in once you are on site.
- When you arrive on site, connect your machine to the cat5 cable that is installed at your booth
- Scan for wireless networks, select KCC\_Expo wireless network.
- The Knoxville Convention Center splash page will pop up.
- Enter your access code that was emailed to you in the box.
- Click on the box to consent to the information and conditions.
- Scroll down and click on continue.

#### Purchased Hard-wired Internet on Site at the Exhibitor Service Desk standard rates apply:

- Visit the Exhibitor Service desk only on designated move-in days' standard rates apply.
- Fill out Exhibitor Internet Order Form and pay for selected services.
- The exhibitor service desk will give you an access code when form has been filled out and payment received.
- Hardwired lines will be installed based on order received. Once installed in booth connect the Cat5 cable to your device.
- Scan for wireless networks.
- Select KCC\_Expo wireless network.
- The Knoxville Convention Center splash page will pop up.
- Enter your access code in the box that was given to you at the exhibitor service desk.
- Click on the box to consent to the information and conditions.
- Scroll down and click on continue
- Log-in is good for the duration of the show.

**Purchase Wireless Internet through the Exhibitor Service Desk during move-in days only standard rates apply.**

- Visit the Exhibitor Service desk only on designated move-in days' standard rates apply.
- Fill out Exhibitor Internet Order Form and pay for selected services.
- The exhibitor service desk will give you an access code when form has been filled out and payment received.
- Scan for wireless networks.
- Select KCC\_Expo wireless network.
- The Knoxville Convention Center splash page will pop up.
- Enter your access code in the box that was given to you at the exhibitor service desk.
- Click on the box to consent to the information and conditions.
- Scroll down and click on continue
- Wireless access will be available for the date(s) you purchased.
- Wireless internet is per day; per device, each wireless connection is good for one device and cannot be used on any other device. Additional devices require additional connection codes.

If you need assistance with your wireless, please contact.  
**IT Department at 865-251-6017 or [it.admin@asmknoxville.com](mailto:it.admin@asmknoxville.com)**

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