



SECURITY RULES AND PROCEDURES

At the Knoxville Convention Center, our highest priority is to create a safe and secure environment for all guests and employees. To provide an environment where our guests can safely enjoy the event, the Knoxville Convention Center security personnel conduct security checks when deemed necessary. These checks will include the use of wands and the search of jackets, clothing, bags, and other items.

Security rules and procedures for metal detectors & bag checkpoints are as follows:

- Only certain events will require metal detectors. Please call the Knoxville Convention Center at 865-522-5669 to see if a certain event will have metal detectors or for any additional questions.
- Upon arrival, patrons will be asked to remove items like cell phones and all metal objects that could set off the alarm on the metal detectors.
- Security will use metal detectors or hand wands for all patrons upon entry onto the show floor.
- Security will also search all purses, diaper bags, camera bags, computer bags and backpacks that are smaller than 16-by-16-by-8 inches.
- Backpacks and bags larger than 16-by-16-by-8 inches are not permitted onto the show floor.
- If prohibited items are found during a search, the guest will be permitted to return to their vehicle with the item, or the item will be confiscated.
- The Knoxville Convention Center will not safeguard any personal belongings or items of any type.
- The Knoxville Convention Center management has the sole right to determine the type of pre-event screening.

Items permitted in the Knoxville Convention Center:

- Any size purses, camera bags, laptop bags, and diaper bags smaller than 16-by-16-by-8 inches are permitted and may be searched by security.
- Baby Strollers – unless an event specifies that they are not allowed.

Items NOT permitted in the Knoxville Convention Center:

- Outside food or beverages.
- Alcohol of any type.
- Coolers of any size (with the exception for medical use).
- Animals, with the exception of service animals as defined by the Americans with Disabilities Act (ADA).
- Hoverboards or Motorized vehicles/devices with the exception for ADA purposes.
- Scooters, bikes, skateboards, roller skates, rollerblades, power wheels, and sneakers with wheels.
- Backpacks, oversized bags, duffel bags, and luggage bags should be no larger than 16" x 16" x 8" in size.
- Weapons of any type, including, but not limited to, firearms, including licensed concealed carry guns; knives; pepper spray; blades; tools; etc.
- Helium balloons, Mylar balloons, fireworks, laser pointers, bullhorns, air horns, glitter, or confetti of any kind.
- Drones unless approved by the Event Management Staff upon arrival.

Knoxville Convention Center Service Animal Policy:

The Knoxville Convention Center ONLY allows registered service animals. For the safety of our patron's only dogs or miniature ponies that have been individually trained as certified service animals to perform tasks for the benefit of an individual with a disability and are required because of a disability are allowed inside the Knoxville Convention Center. Other animals are not allowed inside the Knoxville Convention Center.