

#### **Board of Directors**

Wednesday, February 25, 2009 8:00 a.m. – 9:30 a.m. Kent County Commission Chambers 300 Monroe, NW – Grand Rapids, MI

#### AGENDA

|  |  | I.    | Call to Order  |  |  |  |  |  |
|--|--|-------|--|--|--|--|--|--|
| Convention   |  | II.   | Reappointment of Board Member  |  |  |  |  |  |
| Arena<br>Authority   | III. Approval of January 28, 2009, Minutes |       |  |  |  |  |  |  |
| Steven Heacock, Chairman Birgit Klohs Clif Charles Gary McInerney George Heartwell Joseph Tomaselli Lew Chamberlin |  | IV    | Committee Reports  A. Operations Committee   | Information Information Action Action Action Information Information |  |  |  |  |
|  |  | VI.   | SMG Report and Facilities Calendars  | Information  |  |  |  |  |
|  |  | VII.  | Public Comment   |  |  |  |  |  |
|  |  | VIII. | Closed Session to Consult with Legal Counsel Regarding Trial or Settlement Strategy in Connection with the Delta Turner Litigation - Closed Session will be held in Room 311 | Action   |  |  |  |  |
|  |  | IX.   | Adjournment  |  |  |  |  |  |

Next Meeting Date: Wednesday, March 25, 2009



DEVOS PLACE

De Vos Place®

303 Monroe Ave. NW

Grand Rapids, MI 49503-2233

Grand Rapids, MI 49503-2233 616.742.6500 Fax 616.742.6590



#### MINUTES OF THE GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY BOARD OF DIRECTORS MEETING Wednesday, January 28, 2009

#### I. Call to Order

Steven R. Heacock, Chairperson, called the meeting to order at 8:05 a.m. Susan Waddell recorded the meeting minutes in the absence of Secretary/Treasurer, Birgit Klohs.

#### **Attendance**

Members Present:

Steve Heacock, Chairperson

Lew Chamberlin Clif Charles Gary McInerney

Members Absent:

George Heartwell

Birgit Klohs Joseph Tomaselli

Staff/Others:

David Czurak

Grand Rapids Business Journal

Chris Knape The Grand Rapids Press
Chris Machuta SMG

Rich MacKeigan SMG
Susan Waddell CAA

Jana Wallace City of Grand Rapids

Jim Watt SMG

Richard Wendt Dickinson Wright

#### II. Minutes of Prior Meeting

Motion: Mr. .McInerney, supported by Mr. Chamberlin, moved to approve the Minutes of the December 10, 2008, meeting of the Grand Rapids-Kent County Convention/Arena Authority. The motion carried unanimously.

#### III. Committee Reports

#### a. Operations Committee

Mr. Chamberlin presented the Operations Committee report.

- Mr. Watt recommended that several projects, including Van Andel Arena® removable seating, the northwest concourse expansion, and upper bowl curtain system be deferred for consideration as part of the Fiscal Year 2010 capital improvement/replacement budget. The Committee concurred with the recommendation.
- A public circulation study for the northwest concourse is underway by Progressive AE.
- DeVos Place® has initiated a new co-mingle single stream recycling system.

 The CVB report focused on the RCMA convention, the preparations leading up to the convention and training the frontline service personnel about diversity training and customer service.

#### b. Finance Committee.

Jana Wallace presented the Finance Committee report.

i. SMG Financial Statements for DeVos Place® and Van Andel Arena®

Motion: Mr. Charles, supported by Mr. McInerney, moved to approve the SMG Financial Statements for DeVos Place® and the Van Andel Arena® for the periods ended November 30 and December 31, 2008. After review and discussion, the motion carried unanimously.

#### ii. CAA Financial Statements

Motion: Mr. Charles, supported by Mr. McInerney, moved to approve the CAA Financial Statements for the periods ended November 30 and December 31, 2008. After review and discussion, the motion carried unanimously.

#### V. <u>Diversity Initiative Update</u>

Mr. Charles reported that the Diversity Committee meets on a monthly basis to continue the CAA's diversity efforts. The Committee includes Clif Charles, Rich MacKeigan, Joe Jones, Eddie Tadlock, Darius Quinn, Susan Waddell, and Skot Welch. Over the past year, the Diversity Committee has gathered information and input from various community groups to focus on areas, such as staff diversity training, that may foster an appreciation of the racial and ethnic differences of minority groups in the area and thereby increase the participation of a more diverse population in events and activities at the three venues. The Diversity Committee has developed relationships in the broader community to raise the visibility of the CAA and the three venues and has disseminated information regarding job opportunities to an ethnically diverse group of community organizations. SMG has developed paid, college internships that have potential to develop into sustainable career tracks. SMG was a participant in the West Michigan Hispanic Chamber of Commerce Expo. SMG has hired an event receptionist who is bilingual, and the customer service area now has a bilingual person at most events. A Diversity Statement was presented to the CAA Board in August for review and comment. After receiving feedback, the Diversity Committee finalized the Diversity Statement and Mr. Charles recommended its adoption.

Motion: Mr. Charles, supported by Mr. Chamberlin, moved to adopt the Diversity Statement. After review and discussion, the motion carried unanimously.

#### VI. SMG Report and Facilities Calendar

Mr. MacKeigan presented a summary of the upcoming events that will be held at DeVos Place® and the Van Andel Arena®.

#### VII. Reappointment of Board Members

Sonya Dean performed the oath of office for Lew Chamberlin, who was reappointed to a four-year term expiring December 31, 2012.

| Convention. | /Arena | Authority | Meeting |
|-------------|--------|-----------|---------|
| January 28. | 2009 - | 3         | •       |

| VIII. | Public | Comment |
|-------|--------|---------|
|-------|--------|---------|

None.

#### IX. Next Meeting Date

The date for next CAA Board meeting is Wednesday, February 25, 2009, in the Kent County Commission Chambers, Kent County Administration Building, 300 Monroe Avenue, NW.

#### IX. Adjournment

There being no other business, the meeting adjourned at 8:45 a.m.

Susan M. Waddell, Recording Secretary

# DEVOSPLACE

#### **DE VOS PLACE**

FINANCIAL STATEMENT FOR THE PERIOD ENDED JANUARY 31, 2009

#### Distribution:

Grand Rapids – Kent County Convention / Arena Authority
Robert White
Bob McClintock
Lewis Dawley
Gary McAneney
Howard Feldman
Richard MacKeigan
Chris Machuta



#### DE VOS PLACE ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2009

|                            | YTD Actual | Roll      | TOTAL<br>FYE | BUDGET<br>FYE | VARIANCE  |
|----------------------------|------------|-----------|--------------|---------------|-----------|
| NO. EVENTS                 | 314        | 238       | 552          | 569           | (17)      |
| ATTENDANCE                 | 253,905    | 338,684   | 592,589      | 668,975       | (76,386)  |
| DIRECT EVENT REVENUE       | 1,113,075  | 1,386,067 | 2,499,142    | 2,640,634     | (141,492) |
| ANCILLARY REVENUE          | 1,040,006  | 1,190,201 | 2,230,207    | 2,386,332     | (156,125) |
| TOTAL EVENT REVENUE        | 2,153,081  | 2,576,268 | 4,729,349    | 5,026,966     | (297,617) |
| TOTAL OTHER REVENUE        | 102,725    | 91,456    | 194,181      | 210,500       | (16,319)  |
| TOTAL OPERATING REVENUE    | 2,255,806  | 2,667,724 | 4,923,530    | 5,237,466     | (313,936) |
| INDIRECT EXPENSES          |            |           |              |               |           |
| EXECUTIVE                  | 87,249     | 68,381    | 155,630      | 175,762       | 20,132    |
| FINANCE                    | 132,615    | 85,167    | 217,782      | 222,301       | 4,519     |
| MARKETING                  | 36,663     | 38,346    | 75,009       | 105,811       | 30,802    |
| <b>OPERATIONS</b>          | 781,594    | 689,487   | 1,471,081    | 1,468,414     | (2,667)   |
| EVENT SERVICES             | 590,909    | 396,192   | 987,101      | 965,170       | (21,931)  |
| BOX OFFICE                 | 46,227     | 39,015    | 85,242       | 77,626        | (7,616)   |
| SALES                      | 169,385    | 156,677   | 326,062      | 347,026       | 20,964    |
| OVERHEAD                   | 1,097,052  | 1,078,277 | 2,175,329    | 2,254,332     | 79,003    |
| TOTAL OPERATING EXP.       | 2,941,695  | 2,551,542 | 5,493,236    | 5,616,442     | 123,206   |
| NET REVENUE ABOVE EXPENSES | (685,889)  | 116,182   | (569,706)    | (378,976)     | (190,730) |
| INCE <b>NTIVE FEE</b>      |            | 158,672   | 158,672      | 157,899       | 773       |
| NET OPERATING REVENUE OVER | (685,889)  | (42,490)  | (728,378)    | (536,875)     | (191,503) |
| OPERATING EXPENSES         |            |           | 1.0          |               |           |

#### Comments:

January performed just short of budget overall, and consistent with the revised forecast. The trend has continued with Direct Event Income being fairly consistent with budget with most of the shortfall coming in ancillary spending. The next couple of months will be key as the facility will be in the heart of its public show season.

General Manager

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#### DE VOS PLACE FINANCIAL STATEMENT HIGHLIGHTS FOR MONTH ENDED JANUARY 31, 2009

The following schedule summarizes operating results for the current month ending January 31, 2009 and the YTD ending June 30, 2009, compared to budget and to the prior year:

| MONTH               | January<br>Actual |            |             |
|---------------------|-------------------|------------|-------------|
| Number of Events    | 41                | 47         | 33          |
| Attendance          | 58,666            | 76,850     | 54,622      |
| Direct Event Income | \$247,658         | \$266,116  | \$219,300   |
| Ancillary Income    | 179,686           | 226,500    | 136,332     |
| Other Income        | 10,274            | 17,541     | 11,621      |
| Indirect Expenses   | (491,130)         | (532,281)  | (517,423)   |
| Net Income          | (\$53,511)        | (\$22,123) | (\$150,170) |

| YTD                 | YTD 2009<br>Actual | YTD 2009<br>Budget | YTD 2008<br>Prior Year |
|---------------------|--------------------|--------------------|------------------------|
| Number of Events    | 314                | 325                | 319                    |
| Attendance          | 253,905            | 335,275            | 297,499                |
| Direct Event Income | \$1,113,075        | \$1,198,834        | \$1,288,639            |
| Ancillary Income    | 1,040,006          | 1,275,227          | 1,182,542              |
| Other Income        | 102,725            | 122,792            | 108,785                |
| Indirect Expenses   | (2,941,695)        | (3,209,531)        | (3,008,808)            |
| Net Income          | (\$685,889)        | . (\$612,678)      | (\$428,842)            |

#### **EVENT INCOME**

Event income came in consistent with budget overall. The Michigan Music Conference and Larry the Cable Guy events came in higher than expected which helped offset a cancelled event.

#### **ANCILLARY INCOME**

Ancillary income came in short of budget as it has for much of the fiscal year. As the trend continues to be, the usage of the facility is there as evidenced by Direct Event Income, however, the spending at the event has decreased.

#### INDIRECT EXPENSES

Indirect expenses came in under budget for the month. Payroll was higher for the month, however, consistent overall for the fiscal year. Utilities continue to come in favorably and has shown nice savings year to date.

## DeVos Place Income Statement For the Seven Months Ending January 31, 2009

| 9                                | Current Month C<br>Actual | urrent Month<br>Budget | Variance  | Current Month<br>Prior Year | Year to Date<br>Actual | Year to Date<br>Budget | Variance            | Year to Date<br>Prior Year |
|----------------------------------|---------------------------|------------------------|-----------|-----------------------------|------------------------|------------------------|---------------------|----------------------------|
|                                  |                           |                        |           |                             |                        |                        |                     |                            |
| Event Income                     |                           |                        |           |                             |                        |                        |                     |                            |
| Direct Event income              | 6940 087                  | \$303,375              | \$9,482   | \$239,986                   | \$1,242,791            | \$1,358,775            | (\$115,984)         | \$1,427,171                |
| Rental Income<br>Service Revenue | \$312,857<br>118,494      | 21,850                 | 96,644    | 87,761                      | 1,073,577              | 149,950                | 923,627             | 1,077,933                  |
| Service Expenses                 | (183,692)                 | (59,109)               | (124,583) | (108,446)                   | (1,203,293)            | (309,891)              | (893,402)           | (1,216,465)                |
| Total Direct Event Income        | 247,659                   | 266,116                | (18,457)  | 219,301                     | 1,113,075              | 1,198,834              | (85,759)            | 1,288,639                  |
| Ancillary Income                 |                           |                        |           |                             |                        |                        |                     |                            |
| F&B Concession                   | 20,428                    | 17,166                 | 3,262     | 18,781                      | 46,474                 | 58,264                 | (11,790)            | 58,621                     |
| F&B Catering                     | 33,572                    | 50,486                 | (18,914)  | 22,791                      | 382,500                | 504,678                | (122,178)           | 414,473                    |
| Novelty Sales                    | 2,546                     | 2,428                  | 118       | 260                         | 6,491                  | 10,873                 | (4,382)             | 5,813                      |
| Booth Cleaning                   | 30,474                    | 45,385                 | (14,911)  | 30,529                      | 93,838                 | 203,269                | (109,431)           | 144,311                    |
| Telephone/Long Distance          | 1,568                     | 300                    | 1,268     | 0                           | 10,875                 | 2,100                  | 8,775               | 0                          |
| Electrical Services              | 52,238                    | 53,093                 | (855)     | 42,129                      | 234,704                | 237,899                | (3,195)             | 266,438                    |
| Audio Visual                     | 28,212                    | 37,919                 | (9,707)   | 14,431                      | 180,799                | 169,800                | 10,999              | 180,239                    |
| Internet Services                | 2,213                     | 0                      | 2,213     | 1,550                       | 3,219                  | ď                      | 3,219               | 23,500                     |
| Equipment Rental                 | 8,435                     | 19,723                 | (11,288)  | 5,880                       | 81,106                 | 88,344                 | (7,238)             | 89,147                     |
| Total Ancillary Income           | 179,686                   | 226,500                | (46,814)  | 136,331                     | 1,040,006              | 1,275,227              | (235,221)           | 1,182,542                  |
| Other Event Income               |                           |                        |           |                             |                        |                        |                     |                            |
| Ticket Rebates(Per Event)        | 7,841                     | 12,083                 | (4,242)   | 7,614                       | 79,674                 | 84,583                 | (4,909)             | 74,974                     |
| Total Other Event Income         | 7,841                     | 12,083                 | (4,242)   | 7,614                       | 79,674                 | 84,583                 | (4,909)             | 74,974                     |
| Total Event Income               | 435,186                   | 504,699                | (69,513)  | 363,246                     | 2,232,755              | 2,658,644              | (325,889)           | 2,548,155                  |
|                                  |                           |                        |           |                             |                        |                        |                     | U                          |
| Other Operating Income           |                           |                        |           |                             |                        |                        |                     |                            |
| Luxury Box Agreements            | 1,733                     | 3,167                  | (1,434)   | 2,600                       | 17,333                 | 22,167                 | (4,834)             |                            |
| Other Income                     | 700                       | 2,292                  | (1,592)   |                             |                        | 16,042                 | (10,324)            | 13,211                     |
| Total Other Operating Income     | 2,433                     | 5,459                  | (3,026)   | 4,007                       | 23,051                 | 38,209                 | (15,158)            | 33,811                     |
| Adjusted Gross Income            | 437,619                   | 510,158                | (72,539)  | 367,253                     | 2,255,806              | 2,596,853              | (341,047)           | 2,579,966                  |
|                                  |                           |                        |           |                             |                        |                        | ******************* |                            |
| Operating Expenses               |                           |                        |           |                             |                        | 4 500 450              | 04 405              | 4 467 490                  |
| Salaries and Wages               | 245,342                   | 223,208                | 22,134    |                             |                        |                        | 31,435              |                            |
| Payroll Taxes and Benefits       | 69,131                    | 57,600                 | 11,531    |                             |                        |                        | 52,130<br>(83,316)  |                            |
| Labor Allocations to Events      | (92,911)                  | (115,821)              | 22,910    | (61,731)                    | (894,065)              | (810,749)              |                     |                            |
| Net Salaries and Benefits        | 221,562                   | 164,987                | 56,575    | 154,356                     | 1,155,158              | 1,154,906              | 249                 | 1,020,518                  |
| Contracted Services              | 33,359                    | 21,200                 | 12,159    | 25,083                      | 208,847                | 148,400                | 58,447              | 7 186,953                  |
| General and Administrative       | 17,668                    | 27,100                 | (9,432)   | •                           | •                      | •                      | 2,466               |                            |
| Operationa                       | 5,537                     | 4,500                  | 1,037     |                             | 1.1.7                  |                        | (22,105             |                            |
| Repair and Maintenance           | 35,961                    | 41,941                 | (5,980)   |                             |                        |                        | 5,226               |                            |
| Operational Supplies             | 1,444                     | 26,333                 | (24,889)  |                             |                        |                        | (101,613            |                            |
| Insurance                        | 19,368                    | 24,062                 | (4,694)   |                             |                        | -                      | (17,990             |                            |
| Utilities                        | 143,008                   | 209,000                | (65,992)  |                             | •                      |                        | (192,966            | 907,631                    |
| SMG Management Fees              | 13,223                    | 13,158                 | 65        |                             |                        | 92,108                 | 450                 | 89,863                     |
| Total Operating Expenses         | 491,130                   | 532,281                | (41,151)  | ) 517,423                   | 2,941,69               | 5 3,209,531            | (267,836            | 3,008,806                  |
| Net Income(Loss) From Operation  | ic (53,511)               | (22,123)               | (31,388   | ) (150,170                  | ) (685,889             | (612,678)              | (73,211             | ) (428,842)                |
| Other Non-Operating Expenses     |                           |                        |           |                             |                        |                        |                     |                            |
| Adjusted Net Income(Loss)        | (53,511)                  | (22,123)               | (31,388   | (150,170                    | ) (685,689             | (612,678)              | (73,211             | ) (428,842                 |
| Adabas usr nicome(ross)          | (00,011)                  | (44, 140)<br>HERESTER  | (4 1)000  | , (100,170                  | , (300)000             | , ,,,,,,,,,            | 02222222            |                            |

# SMG DeVos Place Grand Rapids - Kent County Convention/Arena Authority Year to Date Event Summary Report For Month Ended January 31, 2009

|                          | Events | /Days  | Attendar | nce     | Total Event | Income    |
|--------------------------|--------|--------|----------|---------|-------------|-----------|
| Event Type               | Actual | Budget | Actual   | Budget  | Actual      | Budget    |
| Convention/Trade Shows   | 81     | 90     | 78,525   | 104,650 | 953,819     | 1,163,154 |
| Consumer/Gated Shows     | 22     | 37     | 44,115   | 75,325  | 257,256     | 410,889   |
| Devos Performance Hall   | 82     | 63     | 85,158   | 77,800  | 421,083     | 393,147   |
| Banquets                 | 24     | 36     | 15,258   | 36,900  | 164,775     | 212,452   |
| Meetings                 | 83     | 90     | 18,869   | 32,000  | 208,441     | 258,764   |
| Other                    | 22     | 9      | 11,980   | 8,600   | 147,707     | 35,655    |
| GRAND TOTALS             | 314    | 325    | 253,905  | 335,275 | 2,153,081   | 2,474,061 |
| As Percentage of Overall |        |        |          |         |             |           |
| Convention/Trade Shows   | 25.80% | 27.69% | 30.93%   | 31.21%  | 44.30%      | 47.01%    |
| Consumer/Gated Shows     | 7.01%  | 11.38% | 17.37%   | 22.47%  | 11.95%      | 16.61%    |
| Devos Performance Hall   | 26.11% | 19.38% | 33.54%   | 23.20%  | 19.56%      | 15.89%    |
| Ballroom Exclusive       | 7.64%  | 11.08% | 6.01%    | 11.01%  | 7.65%       | 8.59%     |
| Meetings                 | 26.43% | 27.69% | 7.43%    | 9.54%   | 9.68%       | 10.46%    |
| Other                    | 7.01%  | 2.77%  | 4.72%    | 2.57%   | 6.86%       | 1.44%     |

## <u>DeVos Place</u> <u>Balance Sheet</u> For the Seven Months Ending January 31, 2009

#### **ASSETS**

| Current Assets                   |                        | 4 004 054 |                 |
|----------------------------------|------------------------|-----------|-----------------|
| Cash                             |                        | 1,001,251 |                 |
| Account Receivable               |                        | 237,441   |                 |
| Prepaid Expenses                 |                        | 107,829   |                 |
| Total Current Assets             |                        |           | \$1,346,521     |
| Total Assets                     | 8                      | -         | \$1,346,521<br> |
|                                  | LIABILITIES AND EQUITY |           |                 |
| Current Liabilities              |                        |           |                 |
| Accounts Payable                 |                        | 56,059    |                 |
| Accrued Expenses                 |                        | 244,732   |                 |
| Deferred income                  |                        | 66,299    |                 |
| Advanced Ticket Sales & Deposits |                        | 651,574   |                 |
| Total Current Liabilities        | -                      |           | \$1,018,664     |
| Other Liabilities                |                        |           |                 |
| Equity                           |                        |           |                 |
| CY Exp. Paid Directly by City    |                        | 704,873   |                 |
| Beginning Balance Equity         |                        | 313,539   |                 |
| Current Year Equity              |                        | (690,555) |                 |
| Total Equity                     | tan-re-01991           |           | \$327,857       |
| Total Liabilities and Equity     |                        | •         | \$1,346,521     |

# SMG - DeVos Place Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable For Month Ended January 31, 2009

| Current - Under 30 Days   |           |
|---------------------------|-----------|
| Food & Beverage           | 54,000    |
| Ticketing                 | 63,425    |
| Merchandise               | 3,397     |
| Decorating                | 30,474    |
| Audio/Visual              | 29,528    |
| Van Andel Arena           | (217,318) |
| Operating                 | 208,441   |
|                           |           |
| Over 30 Days              | 37,560    |
| Over 60 Days              | 12,800    |
| Over 90 Days              |           |
| Donnell Productions       | 5,736     |
| Paragon Leather           | 2,110     |
| Saigon Entertainment      | 5,002     |
| <b>Grinder Promotions</b> | 2,286     |
| •                         | 237,441   |

# SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2009

#### MANAGEMENT FEE SUMMARY

|                            | Arena<br>Estimate | DeVos Place<br>Estimate | Total<br>Estimate |   | FY 2008<br>Actual |
|----------------------------|-------------------|-------------------------|-------------------|---|-------------------|
| Net Revenue above Expenses | 1,332,926         | (569,706)               | 763,220           |   | 1,104,394         |
| Benchmark                  | 4                 | 9/                      | 700,000           |   | 700,000           |
| Excess                     | 1,332,926         | (569,706)               | 63,220            | _ | 404,394           |

Incentive Fee Calculation (Only if above greater than zero)

|               |                  | Arena<br>Estimate | DeVos Place<br>Estimate | Total<br>Estimate | Total<br>Estimate |
|---------------|------------------|-------------------|-------------------------|-------------------|-------------------|
| Base Fee      |                  | 158,672           | 158,672                 | 317,343           | 308,100           |
| Incentive Fee |                  |                   |                         |                   |                   |
| Re            | venue            | 5,224,892         | 4,923,530               | 10,148,422        | 10,589,568        |
| Ве            | enchmark Revenue | 4,700,000         | 4,100,000               | 8,800,000         | 8,700,000         |
| Re            | evenue Excess    | 524,892           | 823,530                 | 1,348,422         | 1,889,568         |
| In            | centive Fee **   | 158,672           | 158,672                 | 317,343           | 308,100           |
| Total SMG Ma  | nagement Fee     | 317,343           | 317,343                 | 634,686           | 616,200           |

<sup>\*\*</sup> Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.



#### VAN ANDEL ARENA

FINANCIAL STATEMENT FOR THE PERIOD ENDED JANUARY 31, 2009

#### Distribution:

Grand Rapids – Kent County Convention / Arena Authority
Robert White
Bob McClintock
Lewis Dawley
Gary McAneney
Howard Feldman
Richard MacKeigan
Chris Machuta



#### VAN ANDEL ARENA ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2009

|  | YTD             | ROLL      | TOTAL<br>FYE | BUDGET<br>FYE | VARIANCE  |
|--|-----------------|-----------|--------------|---------------|-----------|
| NO. EVENTS                                 | 69              | 40        | 109          | 118           | (9)       |
| ATTENDANCE                                 | 337,518         | 200,040   | 537,558      | 666,000       | (128,442) |
| DIRECT EVENT INCOME                        | 1,008,110       | 205,985   | 1,214,095    | 1,279,191     | (65,096)  |
| ANCILLARY INCOME                           | 678,204         | 763,894   | 1,442,098    | 1,598,019     | (155,921) |
| TOTAL EVENT INCOME                         | 1,686,314       | 969,879   | 2,656,193    | 2,877,210     | (221,017) |
| TOTAL OTHER INCOME                         | 1,325,662       | 1,243,037 | 2,568,699    | 2,450,000     | 118,699   |
| TOTAL INCOME                               | 3,011,976       | 2,212,916 | 5,224,892    | 5,327,210     | (102,318) |
| INDÍRECT EXPENSES                          |                 |           |              |               |           |
| EXECUTIVE                                  | 123,255         | 101,132   | 224,387      | 171,498       | (52,889)  |
| FINANCE                                    | 119,505         | 81,698    | 201,203      | 212,561       | 11,358    |
| MARKETING                                  | 143,952         | 94,157    | 238,109      | 275,958       | 37,849    |
| OPERATIONS                                 | 934,603         | 644,203   | 1,578,806    | 1,573,301     | (5,505)   |
| BOX OFFICE                                 | 80,592          | 41,160    | 121,752      | 120,377       | (1,375)   |
| LUXURY SEATING                             | 47,060          | 43,472    | 90,532       | 117,298       | 26,766    |
| SKYWALK ADMIN                              | 27,538          | 18,292    | 45,830       | 39,856        | (5,974)   |
| OVERHEAD                                   | 782,015         | 609,332   | 1,391,347    | 1,402,650     | 11,303    |
| TÖTAL INDIRECT EXP.                        | 2,258,521       | 1,633,446 | 3,891,966    | 3,913,499     | 21,533    |
| NET REVENUE ABOVE EXPENSES                 | 753,455         | 579,470   | 1,332,926    | 1,413,711     | (80,785)  |
| LESS INCENTIVE FEE                         |                 | 158,672   | 158,672      | 157,899       | (773)     |
| NET REVENUE ABOVE EXPENSES AFTER INCENTIVE | 763,455         | 420,798   | 1,174,254    | 1,255,812     | (81,558)  |
|  | - 1970 AMERICAN |           | 4. /         |               |           |

#### Comments:

The Arena performed below budget, however, consistent with the revised forecast overall. February should be a strong month for the Arena, and then the balance of the fiscal year will be weak with potential Griffins playoff games being the biggest unknown.

General Menage

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#### VAN ANDEL ARENA FINANCIAL STATEMENT HIGHLIGHTS FOR MONTH ENDED JANUARY 31, 2009

The following schedule summarizes operating results for the current month ending January 31, 2009 and the YTD ending June 30, 2009 compared to budget and to the prior year:

| MONTH               | January<br>Actual | January<br>Budget | January<br>FY 2008 |
|---------------------|-------------------|-------------------|--------------------|
| Number of Events    | 16                | 15                | 14                 |
| Attendance          | 72,460            | 74,000            | 63,325             |
| Direct Event Income | \$97,972          | \$81,360          | \$138,005          |
| Ancillary Income    | 144,523           | 185,421           | 119,935            |
| Other Income        | 166,093           | 201,000           | 167,367            |
| Indirect Expenses   | (377,744)         | (351,636)         | (336,188)          |
| Net Income          | \$30,844          | \$116,145         | \$89,119           |

| YTD                 | YTD 2009<br>Actual | YTD 2009<br>Budget | YTD 2008<br>Prior Year |
|---------------------|--------------------|--------------------|------------------------|
| Number of Events    | 69                 | 66                 | 58                     |
| Attendance          | 337,518            | 350,000            | 298,039                |
| Direct Event Income | \$1,008,110        | \$714,330          | \$715,514              |
| Ancillary Income    | 678,204            | 941,054            | 733,041                |
| Other Income        | 1,325,662          | 1,407,000          | 1,362,865              |
| Indirect Expenses   | (2,258,521)        | (2,230,148)        | (2,031,983)            |
| Net Income          | \$753,455          | \$832,236          | \$779,437              |

#### EVENT INCOME

Event income came in ahead of budget on the strength of the Harlem Globetrotters and the unbudgeted Volleyball events.

#### **ANCILLARY INCOME**

Ancillary income fell below budget for the month as the concert hosted (Chris Tomlin) was not the type of artist that has strong ancillary spending.

#### INDIRECT EXPENSES

Indirect expenses came in a little over budget for the month. Payroll was up, however, will balance back out by the end of the fiscal year. Utility savings that we have seen at DeVos has not translated to the Arena as of yet.

## Van Andel Arena Income Statement For the Seven Months Ending January 31, 2009

|   |                           |   |                    | O 4 4 4 math                | Varieta Data | Veer to Date           |           | Year to Date |
|---|---------------------------|---|--------------------|-----------------------------|--------------|------------------------|-----------|--------------|
|   | Current Month C<br>Actual | Surrent Month<br>Budget                 | Variance           | Current Month<br>Prior Year | Actual       | Year to Date<br>Budget | Variance  | Prior Year   |
| 8 9   | 7,000                     |   |                    |                             |              |                        |           |              |
|   |                           |   |                    |                             |              |                        |           |              |
| Event income  |                           |   |                    |                             |              |                        |           |              |
| Direct Event Income                                       | 6240.240                  | <b>6240 600</b>                         | \$20 402           | \$198,684                   | \$1,388,056  | \$1,160,200            | \$227,856 | \$965,548    |
| Rental Income   | \$210,340                 | \$219,600                               | \$29,102<br>14,370 | 116,406                     | 1,265,451    | 781,774                | 483,677   | 1,014,870    |
| Service Revenue<br>Service Expenses                       | 101,871<br>(214,239)      | 87,501<br>(225,741)                     | 11,502             | (177,085)                   | (1,645,397)  | (1,227,644)            | (417,753) | (1,264,904)  |
| Total Direct Event Income                                 | 97,972                    | 81,360                                  | 16,612             | 138,005                     | 1,008,110    | 714,330                | 293,780   | 715,514      |
|   |                           |   |                    |                             | 4.5          |                        |           |              |
| Ancillary Income F&B Concession                           | 121,767                   | 147,525                                 | (25,758)           | 98,491                      | 533,337      | 710,275                | (176,938) | 560,582      |
| F&B Catering  | 8,620                     | 11,841                                  | (3,221)            | 7,138                       | 64,862       | 71,554                 | (6,692)   | 48,437       |
|   | 9,426                     | 19,125                                  | (9,899)            | 10,956                      | 60,668       | 140,165                | (79,497)  | 98,285       |
| Novelty Sales   | 0                         | 10,120                                  | (0,000)            | 10,000                      | 247          | 0                      | 247       | 157          |
| Booth Cleaning<br>Other Ancillary                         | 4,710                     | 6,930                                   | (2,220)            | 3,350                       | 19,090       | 19,060                 | 30        | 25,580       |
| Total Ancillary Income                                    | 144,523                   | 185,421                                 | (40,898)           | 119,935                     | 678,204      | 941,054                | (262,850) | 733,041      |
| Other Event Income  |                           |   |                    |                             |              |                        |           |              |
| Ticket Rebates(Per Event)                                 | 14,742                    | 42,083                                  | (27,341)           | 17,649                      | 230,864      | 294,583                | (63,719)  | 235,796      |
| Total Other Event Income                                  | 14,742                    | 42,083                                  | (27,341)           | 17,649                      | 230,864      | 294,583                | (63,719)  | 235,796      |
| Total Event Income  | 257,237                   | 308,864                                 | (51,627)           | 275,589                     | 1,917,178    | 1,949,967              | (32,789)  | 1,684,351    |
|   |                           |   |                    |                             |              |                        |           |              |
| Other Operating Income                                    | 04.000                    | 00 022                                  | /2 405)            | 86,245                      | 689,551      | 677,833                | 11,718    | 670,880      |
| Luxury Box Agreements                                     | 94,668                    | 96,833                                  | (2,165)            |                             | 355,625      |                        | (6,042)   | 372,125      |
| Advertising<br>Other income                               | 46,500<br>10,183          | 51,667<br>10,417                        | (5,167)<br>(234)   |                             | 49,622       | 7.0                    | (23,295)  |              |
| Total Other Operating Income                              | 151,351                   | 168,917                                 | (7,568)            | 149,718                     | 1,094,798    | 1,112,417              | (17,619)  | 1,127,069    |
| Adjusted Gross Income                                     | 408,588                   | 467,781                                 | (59,193)           | 425,307                     | 3,011,976    | 3,062,384              | (50,408)  | 2,811,420    |
| Majasaa oroto maama                                       |                           |   |                    |                             |              |                        | <u></u>   |              |
| Operating Expenses  |                           |   |                    | 407.004                     | 4 470 400    | 4.050.404              | 122,978   | 1,036,617    |
| Salaries and Wages  | 182,176                   | 150,447                                 | 31,729             |                             |              |                        | 3,229     |              |
| Payroli Taxes and Benefits<br>Labor Allocations to Events | 46,908<br>(57,758)        | 44,854<br>(72,236)                      | 2,054<br>14,478    |                             |              |                        | (36,417)  |              |
| Net Salaries and Benefits                                 | 171,326                   | 123,065                                 | 48,261             |                             | 951,246      | 861,456                | 89,790    | 754,104      |
|   |                           | *************************************** |                    |                             |              |                        |           |              |
| Contracted Services                                       | 26,437                    | 23,800                                  | 2,637              | 7 24,505                    | 187,706      | 166,600                | 21,108    |              |
| General and Administrative                                |                           | 28,750                                  | (7,621             |                             | 203,712      | 201,250                | 2,462     | 148,321      |
| Operations  | 17,616                    | 2,933                                   | 14,683             |                             |              | 38,533                 | (4,092)   |              |
| Repair and Maintenance                                    | 3,907                     | 18,667                                  | (14,760            |                             |              | 130,667                | (20,020)  | 92,385       |
| Operational Supplies                                      | 5,031                     | 18,342                                  | (13,311            | •                           | 80,504       | 128,392                | (47,888)  | 113,296      |
| Insurance   | 14,868                    | 14,604                                  | 264                |                             | 69,568       | 78,525                 | (8,957)   |              |
| Utilities   | 104,207                   | 108,317                                 | (4,110             | ) 113,104                   | 528,139      | 532,619                | (4,480)   | 530,685      |
| SMG Management Fees                                       | 13,223                    | 13,158                                  |                    |                             |              | 92,106                 | 452       | 89,863       |
| Total Operating Expenses                                  | 377,744                   | 351,636                                 | 26,10              | 8 336,188                   | 2,268,52     | 2,230,148              | 28,373    | 2,031,983    |
| Net Income(Loss) From Operat                              | Lic 30,844                | 116,145                                 | (85,301            | 99,119                      | 753,450      | 832,236                |           |              |
| Other Non-Operating Expenses                              |                           |   |                    |                             |              |                        |           |              |
|   |                           |   |                    |                             |              |                        |           |              |
| Adjusted Net Income(Loss)                                 | 30,844                    | 116,145                                 | (85,301            | 89,119                      |              | 5 832,236              |           |              |

#### SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Event Summary Month Ending January 31, 2009

|                          | Events | Events/Days Attendance Total Eve |         | Total Event | nt Income |           |
|--------------------------|--------|----------------------------------|---------|-------------|-----------|-----------|
| Event Type               | Actual | Budget                           | Actual  | Budget      | Actual    | Budget    |
| Family Show              | 15     | 12                               | 51,203  | 36,000      | 312,765   | 114,347   |
| Sporting Event           | 9      | 9                                | 35,906  | 50,000      | 296,132   | 300,769   |
| Concert                  | 12     | 13                               | 81,698  | 108,000     | 790,307   | 1,179,136 |
| Team Home Games          | 27     | 28                               | 148,132 | 140,000     | 309,402   | 286,216   |
| Other                    | 6      | 4                                | 20,579  | 16,000      | 208,572   | 69,499    |
| GRAND TOTALS             | 69     | 66                               | 337,518 | 350,000     | 1,917,178 | 1,949,967 |
| As Percentage of Overall |        | ¥                                |         |             |           |           |
| Family Show              | 21.74% | 18.18%                           | 15.17%  | 10.29%      | 16.31%    | 5.86%     |
| Sporting Event           | 13.04% | 13.64%                           | 10.64%  | 14.29%      | 15.45%    | 15.42%    |
| Concert                  | 17.39% | 19.70%                           | 24.21%  | 30.86%      | 41.22%    | 60.47%    |
| Team Home Games          | 39.13% | 42.42%                           | 43.89%  | 40.00%      | 16.14%    | 14.68%    |
| Other                    | 8.70%  | 6.06%                            | 6.10%   | 4.57%       | 10.88%    | 3.56%     |

# Van Andel Arena Balance Sheet For the Seven Months Ending January 31, 2009

#### **ASSETS**

| Current Assets Cash Account Receivable Prepaid Expenses |                        | 3,291,136<br>1,387,462<br>193,811 |             |
|---|------------------------|-----------------------------------|-------------|
| Total Current Assets                                    |                        | <u></u>                           | \$4,872,409 |
|   |                        |                                   |             |
| Total Assets  |                        | ===                               | \$4,872,409 |
|   | 8                      |                                   |             |
|   | LIABILITIES AND EQUITY |                                   |             |
| Current Liabilities Accounts Payable                    |                        | 243,644                           |             |
| Accrued Expenses  |                        | 893,474<br>1,671,333              |             |
| Deferred Income Advanced Ticket Sales & Deposits        |                        | 1,674,256                         |             |
| Total Current Liabilities                               | شنمينة<br>-            |                                   | \$4,482,707 |
| Other Liabilities                                       |                        |                                   |             |
| Equity  |                        |                                   |             |
| CY Funds Remitted to SEA                                |                        | (1,250,000)                       |             |
| CY Exp. Paid Directly by City                           |                        | 487,769                           |             |
| Beginning Balance Equity                                |                        | 398,478<br>753,455                |             |
| Current Year Equity                                     | -                      | 100,400                           |             |
| Total Equity  | 148                    |                                   | \$389,702   |
| Total Liabilities and Equity                            |                        |                                   | \$4,872,409 |

#### SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable Month Ending January 31, 2009

| Current - Under 30 Days   |           |
|---------------------------|-----------|
| Food & Beverage           | 251,741   |
| Ticketing                 | 362,588   |
| Merchandise               | 13,178    |
| Permanent Advertising     | 105,678   |
| DeVos Place               | 217,318   |
| Operating                 | 301,579   |
| Over 30 Days              | 102,980   |
| Over 60 Days              | 32,400    |
| Over 90 Days              |           |
| Total Accounts Receivable | 1,387,462 |

#### SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2009

#### MANAGEMENT FEE SUMMARY

|  | Arena<br>Estimate | DeVos Place<br>Estimate | Total<br>Estimate | FY 2008<br>Actual |
|--|-------------------|-------------------------|-------------------|-------------------|
| Net Revenue above Expenses             | 1,332,926         | (569,706)               | 763,220           | 1,104,394         |
| Benchmark                              | .,                |                         | 700,000           | 700,000           |
| Excess                                 | 1,332,926         | (569,706)               | 63,220            | 404,394           |
| Incentive Fee Calculation (Only if abo | ve greater than   | ı zero)                 |                   | . 8               |
|  | Arena             | DeVos Place             | Total             | Total             |
| 80                                     | Estimate          | Estimate                | Estimate          | Estimate          |
| Base Fee                               | 158,672           | 158,672                 | 317,343           | 308,100           |
| Incentive Fee                          |                   |                         |                   |                   |
| Revenue                                | 5,224,892         | 4,923,530               | 10,148,422        | 10,589,568        |
| Benchmark Revenue                      | 4,700,000         | 4,100,000               | 8,800,000         | 8,700,000         |
| Revenue Excess                         | 524,892           | 823,530                 | 1,348,422         | 1,889,568         |
| Incentive Fee **                       | 158,672           | 158,672                 | 317,343           | 308,100           |
| Total SMG Management Fee               | 317,343           | 317,343                 | 634,686           | 616,200           |

<sup>\*\*</sup> Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.



#### Memorandum

To:

**CAA Board Members** 

From:

Susan Waddell, Administrative Manager

Date:

February 20, 2009

Re:

**CAA Financial Statements** 

Convention

Arena

Authority

Steven Heacock,
Chairman
Birgit Klohs
Clif Charles
Gary McInerney
George Heartwell

Joseph Tomaselli Lew Chamberlin The following is a summary of financial activity in the two operating accounts as of January 31, 2008:

|                               | 1050: Operations    | 1070: Kent County Operating |
|-------------------------------|---------------------|-----------------------------|
| Beginning Balance             | \$ 90,160.43        | \$22,064,013.52             |
| Cleared Transactions          | <u>- 25,336.64</u>  | <u>122,378.10</u>           |
| Cleared Balance               | 64,823.79           | 22,186,391.62               |
| <b>Uncleared Transactions</b> | 279.89_             | -000.00                     |
| Register Balance              | <u>\$ 65,103.68</u> | \$22,186,391.62             |

- Interest earnings fell below budget due to declining rates.
- Land lease revenue exceeds budget because of previous years' catch-up payments.
- Expenses for pedestrian safety and parking management are below budget due to timing

If you have any questions or would like additional information, please contact me at 742-6594 or <a href="mailto:swaddell@smggr.com">swaddell@smggr.com</a>. Thank you.







3:10 PM 02/10/09 **Accrual Basis** 

#### **Grand Rapids-Kent County Convention/Arena Authority** Balance Sheet As of January 31, 2009

|  | Jan 31, 09                      |
|--|---------------------------------|
| ASSETS   |                                 |
| Current Assets   |                                 |
| Checking/Savings<br>1040 · Cash - Operations - SMG         | 4,319,835.10                    |
| 1050 · Operations - Cash                                   | 65,103.68                       |
| Total Checking/Savings                                     | 4,384,938.78                    |
| Other Current Assets                                       |                                 |
| 1070 · Kent County - Operating                             | 22,186,391.62                   |
| 1200 · Accounts Receivable                                 | 1,227,456.17                    |
| 1300 · Prepaid Expenses                                    | 189,100.35                      |
| 1600 · Advances/Deposits Receivable                        | -1,050,000.07                   |
| Total Other Current Assets                                 | 22,552,948.07                   |
| Total Current Assets                                       | 26,937,886.85                   |
| Fixed Assets   |                                 |
| Buildings & Structures                                     | 238,873.62                      |
| Equip  | 380,986.07                      |
| Vehicles   | 43,914.30                       |
| Total Fixed Assets   | 663,773.99                      |
| TOTAL ASSETS   | 27,601,660.84                   |
| LIABILITIES & EQUITY Liabilities Current Liabilities       |                                 |
| Accounts Payable   |                                 |
| 2000 · Accounts Payable                                    | 191,836.71                      |
| 2005 · Accounts payable - SMG                              | 665,803.17                      |
| Total Accounts Payable                                     | 857,639.88                      |
| Other Current Liabilities                                  |                                 |
| 2200 · Accrued Expenses                                    | 1,097,477.61                    |
| 2210 · Advance Ticket Sales                                | 1,882,333.73                    |
| 2220 · Advance deposits<br>2500 · Deferred facility income | 291,472.00<br>1,077,282.74      |
| Total Other Current Liabilities                            | 4,348,566.08                    |
| Total Current Liabilities                                  | 5,206,205.96                    |
| Total Current Liabilities                                  | 3,200,203.90                    |
| Total Liabilities  | 5,206,205.96                    |
| Equity   | 37 N2E E04 4E                   |
| 3000 · Opening Bal Equity                                  | 37,035,584.45<br>-13,430,836.02 |
| 3900 · Retained Earnings Net Income                        | -1,209,293.55                   |
|  |                                 |
| Total Equity   | 22,395,454.88                   |
| TOTAL LIABILITIES & EQUITY                                 | 27,601,660.84                   |

3:07 PM 02/10/09 Accrual Basis

# Grand Rapids-Kent County Convention/Arena Authority Profit & Loss Budget vs. Actual July 2008 through January 2009

|  | Jul '08 - Jan 09  | Budget  | \$ Over Budget  | % of Budget  |
|--|---|---|---|--|
| Income<br>4500 · Interest on Investments<br>4540 · Land Lease<br>4545 · Parking Revenues<br>4550 · Miscellaneous Revenue   | 381,458.92<br>107,076.35<br>396,201.25<br>105,143.00                                | 432,831.00<br>82,376.00<br>541,450.00   | -51,372.08<br>24,700.35<br>-145,248.75  | 88.1%<br>130.0%<br>73.2%                                     |
| Total Income   | 989,879.52  | 1,056,657.00  | -66,777.48  | 93.7%  |
| Expense 6000 · Professional Services 6001 · Accounting/Auditing Services 6040 · Legal Services   | 24,157.14<br>56,899.40  | 22,162.00<br>20,412.00  | 1,995.14<br>36,487.40   | 109.0%<br>278.8%   |
| Total 6000 · Professional Services   | 81,056.54   | 42,574.00   | 38,482.54   | 190.4%   |
| 6060 · Other Contractual Services<br>6065 · Pedestrian Safety<br>6068 · Parking Management<br>6100 · Other Supplies & Expenses   | 57,830.78<br>35,094.05<br>106,806.00  | 168,581.00<br>50,883.00<br>164,199.00   | -110,750.22<br>-15,788.95<br>-57,393.00   | 34.3%<br>69.0%<br>65.0%                                      |
| 6010 · Bank Fees 6020 · Computer Services 6030 · Insurance-Property/Liability 6101 · Advertising/Promo/Publicity 6110 · Meeting Expense 6120 · Supplies  | 210.18<br>46.98<br>20,673.00<br>1,690.00<br>8,089.79<br>3,274.76                    | 22,000.00<br>5,831.00<br>2,912.00   | -1,327.00<br>2,258.79<br>362.76   | 94.0%<br>138.7%<br>112.5%                                    |
| Total 6100 · Other Supplies & Expenses   | 33,984.71   | 30,743.00   | 3,241.71  | 110.5%   |
| 6160 · Facility Repair and Maintenance<br>6200 · Capital Replacement Projects<br>6210 · F&B Repair & Maintenance<br>6300 · Utilities Expense<br>6301 · Electricity<br>6310 · Natural Gas<br>6320 · Steam<br>6340 · Water & Sewer | 0.00<br>311,151.30<br>8,132.02<br>709,414.98<br>8,732.09<br>371,354.18<br>57,317.68 | 17,912.00<br>1,075,725.00<br>26,250.00<br>700,995.00<br>7,748.00<br>626,875.00<br>65,625.00 | -17,912.00<br>-764,573.70<br>-18,117.98<br>8,419.98<br>984.09<br>-255,520.82<br>-8,307.32 | 0.0%<br>28.9%<br>31.0%<br>101.2%<br>112.7%<br>59.2%<br>87.3% |
| Total 6300 · Utilities Expense   | 1,146,818.93  | 1,401,243.00  | -254,424.07   | 81.8%  |
| 6500 · DID Assessment<br>6600 · SMG Incentive Fees<br>8000 · Personal Services   | 53,138.59<br>308,100.00   | 52,900.00   | 238.59  | 100.5%   |
| 8001 · Employee Wages<br>8030 · Employee Benefits  | 49,055.31<br>8,004.84   | 23,681.00<br>11,935.00  | 25,374.31<br>-3,930.16  | 207.2%<br>67.1%  |
| Total 8000 · Personal Services   | 57,060.15   | 35,616.00   | 21,444.15   | 160.2%   |
| Total Expense  | 2,199,173.07  | 3,066,626.00  | -867,452.93   | 71.7%  |
| Net Income   | -1,209,293.55   | -2,009,969.00   | 800,675.45  | 60.2%  |
|  | 920   |   |   |  |

3:08 PM 02/10/09 Accrual Basis

# Grand Rapids-Kent County Convention/Arena Authority Profit & Loss Prev Year Comparison July 2008 through January 2009

|   | Jul '08 - Jan 09   | Jul '07 - Jan 08  | \$ Change  | % Change   |
|---|--|---|--|--|
| Income<br>4500 · Interest on Investments<br>4540 · Land Lease<br>4545 · Parking Revenues<br>4550 · Miscellaneous Revenue                                | 381,458.92<br>107,076.35<br>396,201.25<br>105,143.00             | 525,070.88<br>54,317.20<br>432,830.00<br>0.00           | -143,611.96<br>52,759.15<br>-36,628.75<br>105,143.00           | -27.4%<br>97.1%<br>-8.5%<br>100.0%                       |
| Total Income  | 989,879.52   | 1,012,218.08  | -22,338.56   | -2.2%  |
| Expense 6000 · Professional Services 6001 · Accounting/Auditing Services 6040 · Legal Services  | 24,157.14<br>56,899.40   | 23,515.30<br>4,615.60                                   | 641.84<br>52,283.80  | 2.7%<br>1,132.8%   |
| Total 6000 · Professional Services  | 81,056.54  | 28,130.90   | 52,925.64  | 188.1%   |
| 6060 · Other Contractual Services<br>6065 · Pedestrian Safety<br>6068 · Parking Management<br>6100 · Other Supplies & Expenses                          | 57,830.78<br>35,094.05<br>106,806.00                             | 47,312.07<br>17,303.09<br>168,638.43                    | 10,518.71<br>17,790.96<br>-61,832.43                           | 22.2%<br>102.8%<br>-36.7%                                |
| 6010 · Bank Fees 6020 · Computer Services 6030 · Insurance-Property/Liability 6101 · Advertising/Promo/Publicity 6110 · Meeting Expense 6120 · Supplies | 210.18<br>46.98<br>20,673.00<br>1,690.00<br>8,089.79<br>3,274.76 | 499.09<br>0.00<br>20,258.00<br>0.00<br>267.45<br>300.94 | -288.91<br>46.98<br>415.00<br>1,690.00<br>7,822.34<br>2,973.82 | -57.9%<br>100.0%<br>2.1%<br>100.0%<br>2,924.8%<br>988.2% |
| Total 6100 · Other Supplies & Expenses  | 33,984.71  | 21,325.48   | 12,659.23  | 59.4%  |
| 6160 · Facility Repair and Maintenance<br>6200 · Capital Replacement Projects<br>6210 · F&B Repair & Maintenance<br>6300 · Utilities Expense            | 0.00<br>311,151.30<br>8,132.02                                   | 4,219.20<br>471,781.04<br>13,045.38                     | -4,219.20<br>-160,629.74<br>-4,913.36                          | -100.0%<br>-34.1%<br>-37.7%                              |
| 6301 · Electricity<br>6310 · Natural Gas<br>6320 · Steam<br>6340 · Water & Sewer  | 709,414.98<br>8,732.09<br>371,354.18<br>57,317.68                | 662,175.18<br>4,686.46<br>572,180.28<br>77,214.22       | 47,239.80<br>4,045.63<br>-200,826.10<br>-19,896.54             | 7.1%<br>86.3%<br>-35.1%<br>-25.8%                        |
| Total 6300 · Utilities Expense  | 1,146,818.93   | 1,316,256.14  | -169,437.21  | -12.9%   |
| 6500 · DID Assessment<br>6600 · SMG Incentive Fees<br>8000 · Personal Services  | 53,138.59<br>308,100.00  | 51,350.58<br>300,000.00                                 | 1,788.01<br>8,100.00   | 3.5%<br>2.7%   |
| 8001 · Employee Wages<br>8030 · Employee Benefits   | 49,055.31<br>8,004.84  | 44,554.05<br>11,601.16                                  | 4,501.26<br>-3,596.32  | 10.1%<br>-31.0%  |
| Total 8000 · Personal Services  | 57,060.15  | 56,155.21   | 904.94   | 1.6%   |
| Total Expense   | 2,199,173.07   | 2,495,517.52  | -296,344.45  | -11.9%   |
| Net Income  | -1,209,293.55  | -1,483,299.44   | 274,005.89   | 18.5%  |
|   |  |   |  |  |



#### Memorandum

To:

**CAA Board Members** 

From:

Robert J. White, Director

**Kent County Fiscal Services Department** 

Re:

Convention/Arena Authority

FY 2009 Budget Adjustment

Date:

February 20, 2009

Steven Heacock,
Chairman
Birgit Klohs
Clif Charles
Gary McInerney
George Heartwell
Joseph Tomaselli

Lew Chamberlin

Convention Arena

Authority

The Fiscal Year 2009 budget (year beginning July 1, 2008) was adopted by the Board of Directors on June 25, 2008. The original budget forecasted operating revenues of \$11.6 million, with interest income of \$0.8 million. Operating budget appropriation of \$10.8 million was supplemented by a capital appropriation request of \$1.8 million. Total sources of revenue and expense left a projected draw on net assets (unrestricted) of \$.2 million.

Subsequent to adoption of the original budget, for the current fiscal year, several actions and/or changes in trends have occurred which suggest amendments to several budgetary accounts. The recommended changes, and basis for same, are explained as follows:

- SMG facilities management budgets
  - o Rich MacKeigan and Chris Machuta reported on the second quarter "roll" of the operating budget with an updated forecast of operating revenues for the facilities written down by \$416,254. This revenue write-down was partially offset by a decrease in forecasted expenditures of \$143,194, leaving a net reduction in projected operating income of \$273,060.
  - The originally-adopted capital improvement/replacement budget totaled \$1,844,100. It is now recommended by SMG staff that several of those projects including Van Andel Arena® removable seating, northwest concourse expansion, and upper bowl curtain system be deferred for consideration as part of the Fiscal Year 2010 capital improvement/replacement budget. In addition, a total of \$38,860 in savings was achieved from closeout of remaining available balances on completed capital improvement/replacement projects.



Van Andel Arena® 130 Fulton West Grand Rapids, MI 49503-2601 616.742.6600 Fax 616.742.6197 DEVOS PLACE

DeVos Place

303 Monroe Ave. NW

Grand Rapids, MI 49503-2233

616.742.6500 Fax 616.742.6590



#### CAA administrative activities

- O The parking revenue estimate is recommended for a reduction of \$152,416. The first five months of the current fiscal year activity at the DeVos Place® parking facility has been reduced by 10.7%. The updated revenue forecast assumes continuation of this trend for the balance of the fiscal year.
- o The line item for legal services is recommended to be increased from the original budgetary allowance of \$35,000 to a revised full-year budget allowance of \$90,000. Increased legal services have been provided in response to the filing of a lawsuit by Delta Turner.
- o In November, 2008, the Grand Rapids-Parking Services Department notified the Authority of its intent to replace four fee computers in the parking booths at DeVos Place®. Under the terms of the operating/maintenance agreement with the City, the Authority is responsible for the cost of this new equipment installation.
- O The original budget utilized an assumed interest earnings rate of 3.5%. Assuming an average interest rate of 2.0% for the remainder of the current fiscal year, suggests a write-down in the revenue estimate of \$167,000. For comparison purposes, the County Treasurer's pooled investment account paid 3.29% interest for the month of November, 2008. New certificate of deposits are being placed in the range of 1.50%-1.75%.
- o The original budget included an assumed contribution from the Rampage football franchise in the amount of \$80,000, whereas with suspension of play for the 2009 season, this revenue estimate will be removed from the budget.
- The updated revenue estimate includes a one-time payment of \$100,000 for sale of an easement to the current owners of property located at 201 Monroe NW.

Additional details supporting and summarizing the recommended budgetary changes noted above have been compiled and are included with this correspondence. These documents include:

- Consolidated statement of revenues, expenses and changes in net assets (unrestricted)
- Administrative expenses detail
- FY 2009 capital improvement/replacement budget

# Grand Rapids-Kent County Convention/Arena Authority Consolidated Statement of Revenues, Expenses and Changes in Net Assets (Unrestricted)

|   |                                 |                                 |          |   | FY 2009                   |   |
|---|---------------------------------|---------------------------------|----------|---|---------------------------|---|
| Item  | FY 2007<br>Audit                | FY 2008<br>Audit                |          | Adopted<br>Budget                         | Amendments                | As<br>Amended                               |
| Operating Revenues:<br>Facilities - SMG   | \$ 10,538,941                   | \$ 10,589,569                   | <b>∽</b> | 10,564,676                                | (\$416,254)               | \$10,148,422                                |
| Parking   | 1,024,127                       | 1,026,080                       |          | 1,069,416                                 | (152,416)                 | 917,000 (5)                                 |
| Operating Expenses: Facility Operations Management Fee Maior Renair/Renlacements            | 9,037,505<br>600,000<br>364.311 | 9,177,074<br>616,200<br>232.135 |          | 9,214,143                                 | (146,284)<br>3,090        | 9,067,859 634,686                           |
| Administration  | 311,052                         | 364,591                         |          | 465,962                                   |                           |   |
| Parking Pedestrian Safety Landscaping   | 348,896<br>83,781               | 327,042<br>95,493<br>-          |          | 306,495 <sup>(</sup><br>87,234<br>120,000 | (1) 40,400 <sup>(4)</sup> | 4) 346,895<br>87,234<br>120,000             |
| )<br>-  | 10,745,545                      | 10,812,535                      |          | 10,825,430                                | (47,794)                  | 10,777,636                                  |
| Operating Income (Loss)   | 817,523                         | 803,114                         |          | 808,662                                   | (520,876)                 | 287,786                                     |
| Non-Operating Income<br>Investment Income/Miscellaneous<br>Transfer (to) from Capital Acct. | 1,069,805                       | 1,055,630                       | (2)      | 822,000 <sup>(3</sup> (1,844,100)         | (2) (147,000)<br>953,260  | 675,000 <sup>(6)</sup><br>(890,840 <u>)</u> |
|   | 555,578                         | 1,541,041                       |          | (213,438)                                 | 285,384                   | 71,946                                      |
| Net Assets (Unrestricted) Beg of Yr   | 20,844,355                      | 21,399,933                      |          | 22,940,974                                |                           | 22,940,974                                  |
| Net Assets (Unrestricted) End of Yr   | \$ 21,399,933                   | \$ 22,940,974                   | S        | 22,727,536                                |                           | \$ 23,012,920                               |

### Notes:

<sup>(1)</sup> Includes \$25,000 allowance for maintenance (SMG).

<sup>(2)</sup> Includes \$80,000 in capital contribution from Rampage.

<sup>(3)</sup> Additional legal fees.

<sup>(4)</sup> Cost of four replacement parking fee computers.

<sup>(5)</sup> First five months down from prior year by 10.7% - assume continuation for balance of fiscal year.

<sup>(6)</sup> Remaining 7 months @ 2.00% (November, 2008 @ 3.29%) and no contribution from Rampage (budgeted - \$80,000). Add \$100,000 for sale of easement to 201 Monroe N.W.

Grand Rapids-Kent County Convention/Arena Authority Administrative Expenses - Detail

|                        | FY 2007   | FY 2008   |            | FY 2009   |            |
|------------------------|-----------|-----------|------------|-----------|------------|
| Line Item              | Audit     | Audit     | Budget     | Amendment | As Amended |
| Wages                  | \$69,647  | \$56,109  | \$68,595   | \$0       | \$68,595   |
| Benefits               | 21,527    | 25,238    | 20,467     | 0         | 20,467     |
| Accounting/Audit       | 27,730    | 32,485    | 38,000     | 0         | 38,000     |
| Legal Services         | 24,242    | 42,093    | 35,000     | 55,000    | 90,000     |
| DID Assessment         | 50,299    | 51,351    | 52,900     | 0         | 52,900     |
| Insurance              | 19,197    | 20,258    | 22,000     | 0         | 22,000     |
| Marketing              |           |           |            |           |            |
| - CVB                  | 0         | 50,000    | 75,000     | 0         | 75,000     |
| - Sports Commission    | 0         | 25,000    | 25,000     | 0         | 25,000     |
| Repairs - F&B          | 52,993    | 28,059    | 45,000     | 0         | 45,000     |
| Diversity Initiative   | 16,146    | 8,952     | 29,000     | 0         | 29,000     |
| Wine & Food Festival   | 0         | 19,235    | 0          | 0         | 0          |
| Other                  | 16,648    | 1,150     | 40,000 (2) | 0         | 40,000     |
| Meeting/Supplies/Misc. | 12,623    | 4,661     | 15,000     | 0         | 15,000     |
| •                      | \$311,052 | \$364,591 | \$465,962  | \$55,000  | \$520,962  |

NOTES:

<sup>(1)</sup> Net of \$20,000 per annum paid by Kent County Parks Foundation for administrative expenses.

 $<sup>^{(2)}</sup>$  FY 2009 budget anticipates continuing requirements for consulting assistance.

Grand Rapids-Kent County Convention/Arena Authority FY 2009 Capital Improvement/Replacement Budget

| Comment           | Balance Deferred<br>Complete   | Estimate Estimate Complete Estimate Complete Estimate Complete Complete Complete Complete Complete No Change   |             |
|-------------------|--|--|-------------|
| As<br>Amended     | \$30,600 58,300  | 59,998 49,000 29,480 170,000 250,000 46,691 71,000 676,169 6,341 6,341 6,000 1,500 1,500 1,500 5,000 5,000   | \$890,840   |
| Amendments        | (\$269,400)<br>(1,700)<br>(271,100)                                    | (5,002)<br>(1,000)<br>(520)<br>0<br>0<br>(3,309)<br>(19,000)<br>(420,000)<br>(5,270)<br>(1,659)<br>(225,000)<br>(653,329)<br>0<br>0<br>0   | (\$953,260) |
| Adopted<br>Budget | \$300,000  | \$65,000<br>50,000<br>170,000<br>250,000<br>90,000<br>705,000<br>8,000<br>8,000<br>8,000<br>1,500<br>1,500<br>1,500<br>5,000<br>5,000<br>1,500<br>1,500<br>1,500<br>5,000  | \$1,844,100 |
| •                 | VAA  | DVP DVP DVP DVP DVP VAA VAA VAA VAA VAA VAA VAA VAA VAA V  | . "         |
|                   | FY 2008 Carryover Projects:<br>Removable Seating<br>Fall Arrest System | FY 2009 Eligible Projects:  Theater concrete repair  WI FI equipment upgrades Public circulation furniture DVP Snow melt system Theater fire curtain Theater fire curtain Total DVP Request Variable frequency drives VAA NW concourse expansion VAA Security concourse cameras VAA Ice edger Upper bowl curtain system VAA Ice edger Total VAA Request Smallwares F&B POS terminal Total VAA Request F&B Uniforms Radios Total F&B Request F&B Radios |             |

## Memo

To:

Sue Waddell, Administrative Manager, Grand Rapids-Kent

County Convention/Arena Authority

From:

Cheri McConomy

Date:

February 10, 2009

Re:

Consolidated Statements for the Six-Month Periods ended

December 31, 2007 and 2008

#### **Transmittal**

Per the direction of the Finance Committee, please accept the attached consolidated statements for inclusion on the next Finance Committee agenda.

Please note that these statements were prepared for both six-month periods ended December 31, 2007 and 2008, respectively and include the operations of DeVos Place and the Van Andel Arena as reported by Chris Machuta of SMG, as well as the administrative operations of the Grand Rapids-Kent County Convention/Arena Authority. Certain eliminations and adjustments have been included to help readers compare results of operations between fiscal periods, however typical year-end accrual and capitalization entries were not analyzed or completed for these consolidated statements. Draft statements were reviewed by Robert White, Rich MacKeigan and Chris Machuta for reasonableness. Questions regarding the preparation of the attached can be directed to me via my email address: cheri@mcconomyproperties.com



#### **Consolidated Statements of Net Assets**

| December 31,                                   | 2007          | 2008          |
|--|---------------|---------------|
| Assets   |               |               |
| Current assets:                                |               |               |
| Cash and cash equivalents                      | \$ 4,663,578  | \$ 4,074,049  |
| Investments                                    | 20,878,043    | 22,186,392    |
| Accounts receivable, net (Note 2)              | 1,831,293     | 2,423,229     |
| Prepaid expenses                               | 221,782       | 271,412       |
| Total current assets                           | 27,594,696    | 28,955,082    |
| Capital assets:                                |               |               |
| Buildings and structures                       | 322,431       | 322,431       |
| Equipment                                      | 1,013,151     | 1,107,831     |
| Less: accumulated depreciation                 | (631,075)     | (766,488)     |
| Net capital assets                             | 704,507       | 663,774       |
| Total Assets                                   | 28,299,203    | 29,618,856    |
| Liabilities                                    |               |               |
| Current liabilities:                           |               |               |
| Accounts payable (Note 3)                      | 676,442       | 1,042,076     |
| Accrued expenses (Note 3)                      | 602,281       | 1,107,098     |
| Advance ticket sales                           | 2,327,223     | 1,304,323     |
| Advance deposits                               | 268,694       | 547,136       |
| Deferred revenue                               | 1,970,397     | 1,838,650     |
| Total Liabilities                              | 5,845,037     | 5,839,283     |
| Net Assets                                     |               |               |
| Invested in capital assets                     | 704,507       | 663,774       |
| Restricted – entertainment equipment reserve   | 704,307       | 80,000        |
| Unrestricted — entertainment equipment reserve | 21,749,659    | 23,035,799    |
| CIM COM TOWN                                   | 21,777,037    | 23,033,177    |
| Total Net Assets                               | \$ 22,454,166 | \$ 23,779,573 |

See accompanying notes to consolidated statements.

## Consolidated Statements of Revenues, Expenses and Changes in Net Assets

| Six month period ended December 31, | 2007             | 2008          |
|-------------------------------------|------------------|---------------|
| Operating Revenues, Facilities      | \$<br>4,933,853  | \$ 4,727,879  |
| Operating Expenses                  |                  |               |
| Personnel services                  | 1,539,817        | 1,758,629     |
| Utilities                           | 952,413          | 755,418       |
| Supplies and expenses               | 648,054          | 492,096       |
| Contractual services                | 1,579,081        | 1,613,710     |
| Repairs and maintenance             | 436,110          | 376,805       |
| Professional services               | <br>67,888       | 149,533       |
| Total Operating Expenses            | <br>5,223,363    | 5,146,191     |
| Operating Loss                      | <br>(289,510)    | (418,312)     |
| Nonoperating Revenues               |                  |               |
| Investment income                   | 575,178          | 401,258       |
| Miscellaneous                       | <br>64,058       | 191,879       |
| Total Nonoperating Revenues         | <br>639,236      | 593,137       |
| Increase in Net Assets              | 349,726          | 174,825       |
| Net Assets, beginning of the period | <br>22,104,440   | 23,604,748    |
| Net Assets, end of the period       | \$<br>22,454,166 | \$ 23,779,573 |

See accompanying notes to consolidated statements.

#### **Consolidated Statements of Cash Flows**

| Six month period ended December 31,                              |    | 2007                  | 2008                    |
|--|----|-----------------------|-------------------------|
| Cash From (for) Operating Activities                             |    |                       |                         |
| Cash received from facility operations                           | \$ | 5,627,963             | \$ 4,021,470            |
| Payments to employees  | Ψ  | (1,643,234)           | (1,817,759)             |
| Payments to suppliers and contractors                            |    | (3,659,578)           | (3,247,777)             |
| · dynamic to supplies and constant                               |    | (0,007,0.0)           | (=,=,)                  |
| Net Cash From (for) Operating Activities                         |    | 325,151               | (1,044,066)             |
| Net Cash From Capital and Related Financing Activities           |    | 64,058                | 191,879                 |
| Cash From (for) Investing Activities                             |    |                       |                         |
| Interest and dividends   |    | 575,178               | 401,258                 |
| Proceeds from investment maturities                              |    | -                     | 50,000                  |
| Purchases of investments   |    | (518,544)             | (380,166)               |
| Net Cash From Investing Activities                               |    | 56,634                | 71,092                  |
|  |    | ,                     |                         |
| Net Increase (decrease) in Cash                                  |    | 445,843               | (781,095)               |
| Cash and Cash Equivalents, beginning of the period               |    | 4,217,735             | 4,855,144               |
| Cash and Cash Equivalents, end of the period                     | \$ | 4,663,578             | \$ 4,074,049            |
| Reconciliation of Operating Income (Loss) to Net Cash From (for) |    | 100 E                 |                         |
| Operating Activities   | Φ. | (200 510)             | A (410.010)             |
| Operating income (loss)  | \$ | (289,510)             | \$ (418,312)            |
| Changes in assets and liabilities:                               |    | (400.967)             | (1 226 204)             |
| Receivables, net Prepaid expense                                 |    | (490,867)<br>(18,562) | (1,336,294)<br>(82,312) |
| Accounts payable   |    | 60,466                | 492,146                 |
| Accounts payable Accrued expense                                 |    | (307,439)             | (134,049)               |
| Advance ticket sales   |    | 333,996               | (578,011)               |
| Advance deposits   |    | (22, 511)             | 255,664                 |
| Compensated absences   |    | (4,263)               | (4,265)                 |
| Deferred revenues  |    | 1,063,841             | 761,367                 |
|  |    | , ,                   |                         |
| Net Cash From (for) Operating Activities                         | \$ | 325,151               | \$ (1,044,066)          |

See accompanying notes to consolidated statements.

#### **Notes to Consolidated Statements**

#### 1. Summary of Significant Accounting Policies

#### **Basis of Presentation**

The Authority is a special-purpose entity that uses proprietary fund reporting. Proprietary funds distinguish operating revenues and expenses from nonoperating items. Operating revenues and expenses generally result from providing services and producing and delivering goods in connection with the proprietary fund's principal ongoing operations. The principal operating revenues of the Authority's proprietary funds are charges to customers for sales and services. Operating expenses include the cost of sales and services and administrative expenses. All revenues and expenses not meeting this definition are reported as nonoperating revenues and expenses.

#### Assets, Liabilities and Fund Equity

#### Cash and Equivalents

The Authority considers cash and all highly liquid investments with a maturity of three months or less to be cash equivalents for the statement of cash flows.

#### **Investments**

The Authority participates in the Kent County Investment Pool which is managed by the County Treasurer. Investments underlying the Kent County Investment Pool consist primarily of certificates of deposit and U.S. Treasury notes, which are carried at fair value. The fair value of the Authority's position in the pool is the same as the value of the pool shares.

#### Capital Assets

In general, capital assets having a useful life in excess of one year and whose costs exceed \$10,000 are capitalized. Expenditures meeting such criteria for the six-month periods ended December 31, 2007 and 2008 have not been capitalized for these consolidated statements. All capitalized assets are reported at historical cost except for donated assets which are recorded at fair value. Depreciation and amortization are computed by the straight-line method based on the estimated useful lives of the related assets, however it has not been computed or recorded for the six-month periods ended December 31, 2007 and 2008. Expenditures for maintenance and repairs are charged to expense as incurred.

#### Revenue, Expenditures and Expense

#### **Notes to Consolidated Statements**

#### Revenues

The Authority records facilities revenue upon completion of the event at the DeVos Place or the Arena. Accordingly, amounts received for advance ticket sales or deposits are recorded as deferred revenue until that time. Costs incurred prior to an event are recorded as prepaid expenses and charged to expense upon completion of the event.

#### 2. Accounts Receivable

Accounts receivable at December 31, 2007 and 2008 were as follows:

|                           | 2007         | 2008         |
|---------------------------|--------------|--------------|
| Facility customers/events | \$ 1,794,729 | \$ 2,337,240 |
| Ancillary revenues        | 130,515      | 179,940      |
| Allowance                 | (93,951)     | (93,951)     |
|                           | \$ 1,831,293 | \$ 2,423,229 |

#### 3. Accounts Payable and Accrued Expenses

Accounts payable at December 31, 2007 and 2008 were as follows:

|  |              | <br>2007                          | 2008                            |
|--|--------------|-----------------------------------|---------------------------------|
| Professional services Facility customers Vendors | agent<br>B m | \$<br>1,738<br>204,457<br>470,247 | \$ 23,253<br>607,994<br>410,829 |
| De   |              | \$<br>676,442                     | \$ 1,042,076                    |

Accrued expenses at December 31, 2007 and 2008 were as follows:

| g 8 - All                     | <br>2007           | 2008                  |
|-------------------------------|--------------------|-----------------------|
| Vendors Salaries and benefits | 395,854<br>206,427 | \$ 865,252<br>241,846 |
|                               | \$<br>602,281      | \$ 1,107,098          |



#### Memorandum

To:

**CAA Board Members** 

From:

Rich MacKeigan, Executive Director

Date:

February 20, 2009

Re:

2008 Wine and Food Festival

Attached you will find a copy of the final ShowSpan/CAA Income Statement for the Wine and Food Festival. One item of note, the event expenses include a repayment of \$7,000 to the CAA for Development Expenses. The CAA will receive a check from ShowSpan for this amount. This will be done for the next two years as well for a total of \$20,000. SMG has reviewed the event file with ShowSpan and is comfortable that the numbers are accurate.

While the event itself lost money, both ShowSpan and SMG agree this event was a success for a first year endeavor. ShowSpan continues to receive very positive comments from exhibitors, sponsors and attendees.

We will meet with ShowSpan in April to confirm plans for the 2009 Wine Festival, to be held Thursday-Saturday, November 12-14. I anticipate returning to the board with a request to extend the contract with ShowSpan for another year allowing us to secure dates through 2011 soon after that meeting.

As always, I am available should there be any questions or comments. You may reach me at 742-6189 or by email: <a href="mackeigan@smggr.com">rmackeigan@smggr.com</a>.

## Wine & Food Festival Profit & Loss 2008

| INCOME<br>BOOTH SPACE, SPONSORHIPS   | GRW Budgeted 09 | GRW Actual 09 |
|--|-----------------|---------------|
| ADMISSION TICKETS  | \$248,750.00    | \$203,928.00  |
| OPERATING EXPENSES STAFFING, DECORATING, RENT ENTERTAINMENT/SEMINARS                           | \$49,400.00     | \$56,795.00   |
| PRODUCTION EXPENSES BOX OFFICE, LIGHTING, RENTALS TRAVEL AND LODGING GLASSES, PLATES, PRINTING |                 |               |
| BANNERS, STAFF MEALS<br>AUDIO VISUAL, ELECTRIC   | \$48,700.00     | \$51,400.00   |
| MARKETING/ADVERTISING MEDIA, PRODUCTION MANAGEMENT FEE,  |                 |               |
| DEVELOPMENT COSTS  | \$121,950.00    | \$126,247.00  |
| TOTAL EXPENSES   | \$220,050.00    | \$234,442.00  |
| EVENT TOTAL INOME (LOSS)   | \$28,700.00     | -\$30,514.00  |
| CAA SHARE (50%)  | \$14,350.00     | -\$15,257.00  |

| DATE                                  | EVENT                      | EC  | MOD   | ROOM           | TIME                | FUNCTION                              |
|---------------------------------------|----------------------------|-----|-------|----------------|---------------------|---------------------------------------|
| Tue, Feb 17                           | Available                  |     | 7,    |                |                     |                                       |
| Wed, Feb 18                           | Dave Ramsey                | GC  |       | Concourse      | 4:30 PM             | Merchandise load-in                   |
| Thur, Feb 19                          | Dave Ramsey                | GC  | JIM   | Arena          | 7:00 AM             | Load-in                               |
|                                       |                            |     |       |                | 2:00 PM             | Volunteers arrive                     |
|                                       |                            |     |       |                | 3:30 PM             | Sound check                           |
|                                       |                            |     |       |                | 4P-5:30P            | Platinum lunch                        |
|                                       |                            |     |       |                | 4:30 PM             | Doors                                 |
|                                       | _8                         |     |       |                | 6P-7:50P            | 1 <sup>st</sup> half of show          |
|                                       |                            |     |       |                | 7:50P-8:10P         | Intermission                          |
|                                       |                            |     |       |                | 8:10P-9:30P         | 2 <sup>nd</sup> half of show          |
|                                       |                            |     |       |                | 9:30 PM             | Load-out                              |
| Eni Enh 20                            | Griffins vs Manitoba       |     | DOD.  | A              | 11:00 PM            | Show load-out                         |
| Fri, Feb 20                           | Griffins vs Manitoba       | GC  | ROD   | Arena          | 10A-12:30P          | Teams practice                        |
|                                       |                            |     | .300  |                | 6:00 PM<br>7P-9:30P | Doors<br>Hackey game                  |
|                                       |                            | MJD | }     | Banquet C      | 6P-7P               | Hockey game                           |
|                                       | Home Duilding Association  |     |       | _              |                     | Team strip giveaway                   |
|                                       | Home Building Association  | -∤  | }     | Banquet B      | 6P-7P               | Banquet                               |
|                                       | Scott Bradfield            | _   |       | Banquet D      | 3:50P-5P            | BPA Event                             |
|                                       | BCBS                       |     |       | East Nest      | 6P-9:30P            | Banquet                               |
|                                       | Northwest Airlines         | _   |       | West Nest      | 6P-9:30P            | Banquet                               |
|                                       | Michigan Group             | _   |       | Talsma Terrace | 6P-9:30P            | Banquet                               |
|                                       | Douglas J                  | _   |       | North Tunnel   | 6P-9:30P            | Banquet                               |
| · · · · · · · · · · · · · · · · · · · | Barnes & Thornburg         |     | 15    | Suite 101A     | 6P-9:30P            | Banquet                               |
| Sat, Feb 21                           | Griffins vs Lake Erie      | RS  | KATHY | Arena          | 10A-12:30P          | Teams practice                        |
|                                       | -                          |     |       |                | 6:00 PM             | Doors                                 |
|                                       |                            |     |       |                | 7P-9:30P            | Hockey game                           |
|                                       |                            | MJD |       | Banquet B/C    | 6P-7P               | Jack Morris autograph session         |
|                                       | Lake Michigan Credit Union | _   |       | East Nest      | 6P-9:30P            | Banquet                               |
|                                       | Grandville Eyecare P.C.    | _   |       | West Nest      | 6P-9:30P            | Banquet                               |
|                                       | Summit Training Source     | _   |       | Talsma Terrace | 6P-9:30P            | Banquet                               |
|                                       | Dance Team                 |     |       | North Tunnel   | 6P-9:30P            | Staging area                          |
|                                       | Action Mold & Machining    |     |       | Suite 101A     | 6P-9:30P            | Banquet                               |
| Sun, Feb 22                           | Griffins vs San Antonio    | RS  | KATHY | Arena          | 10A-11:30A          | Teams practice                        |
|                                       |                            |     |       |                | 3:00 PM             | Doors                                 |
|                                       | ·                          | 1   |       | 4              | 4P-6:30P            | Hockey game                           |
|                                       |                            |     |       |                | 6:30P-6:50P         | Post-game autographs                  |
|                                       |                            |     |       |                | 6:50P-7:15P         | Post-game skate                       |
|                                       | March of Dimes             | MJD | ,     | East Nest      | 3P-7:15P            | Banquet                               |
|                                       | Chemist Shoppe             |     |       | West Nest      | 3P-7:15P            | Banquet                               |
|                                       | Talsma Furniture           |     |       | Talsma Terrace | 3P-7:15P            | Banquet                               |
| · · · · · · · · · · · · · · · · · · · | Scott Miedema              |     |       | Suite 101A     | 3P-7:15P            | Banquet                               |
| Mon, Feb 23                           | Available                  |     |       |                |                     | · · · · · · · · · · · · · · · · · · · |
| Tue, Feb 24                           | Disney on Ice              | GC  |       | Arena          | 8:00 AM             | Load-in                               |
| Wed, Feb 25                           | Disney on Ice              | GC  |       | Arena          | 8:00 AM             | Load-in                               |
| Thur, Feb 26                          | Disney on Ice              | GC  | EDDIE | Arena          | 7:00 PM             | Performance                           |
| Fri, Feb 27                           | Disney on Ice              | GC  | LYNNE | Arena          | 7:00 PM             | Performance                           |
| Sat, Feb 28                           | Disney on Ice              | RS  | LYNNE | Arena          | 11:00 AM            | Performance                           |
|                                       |                            |     |       |                | 3:00 PM             | Performance                           |
|                                       |                            |     |       |                | 7:00 PM             | Performance                           |
| Sun, Mar 1                            | Disney on Ice              | GC  |       | Arena          | 2:00 PM             | Performance                           |
| Mon, Mar 2                            | Available                  |     |       | 7              |                     |                                       |
| Tue, Mar 3                            | Available                  |     |       |                |                     |                                       |

| Wed, Mar 4   | Griffins vs Rockford          | RS   | Arena          | 10A-12:30P            | Teams practice                                   |
|--------------|-------------------------------|--|----------------|-----------------------|--|
| wed, Mar 4   | Griffins vs Rockford          | KS   | Arena          | 6:00 PM               | Doors  |
|              |                               |  |                | 7P-9:30P              | Hockey game                                      |
|              |                               | MJD  | Banquet All    | /F-9.30F              | Job Fair   |
|              | Anderson Brothers Steamatic   | - WIJD   | East Nest      | 6P-9:30P              | Banquet  |
|              | Bagel Beanery                 | -  | West Nest      | 6P-9:30P              | Banquet  |
|              | Daymon Worldwide              | 1  | Talsma Terrace | 6P-9:30P              | Banquet  |
|              | Barnes & Thornburg            | -  | Suite 101A     | 6P-9:30P              | Banquet  |
| Thur, Mar 5  | Monster Trucks                | RS   | Arena          | 8A-5P                 | Load-in  |
| Fri, Mar 6   | Monster Trucks                | RS   | Arena          | 7:30 PM               | Performance                                      |
| Sat, Mar 7   | Monster Trucks                | RS   | Arena          | 2:00 PM               | Performance                                      |
| Sai, Iviai / | Wollster Trucks               | KS   | Alcha          | 7:30 PM               | Performance                                      |
| Sun, Mar 8   | Monster Trucks                | RS   | Arena          | 2:00 PM               | Performance                                      |
| Mon, Mar 9   | SMG                           | T.O  | Arena          | 2.00 1 101            | Ice maintenance                                  |
| Tue, Mar 10  | SMG                           |  | Arena          |                       | Ice maintenance                                  |
| Wed, Mar 11  | Available                     |  | 7 HONG         |                       | Tee maintenance                                  |
| Thur, Mar 12 | Winter Jam                    | GC   | Arena          | 7:00 PM               | Performance                                      |
| Fri, Mar 13  | Griffins vs Peoria            | RS   | Arena          | 10A-12:30P            | Teams practice                                   |
| 1, 17101 13  | Cilinio vo i colla            | 1.0  | Alvia          | 6:00 PM               | Doors  |
|              |                               |  |                | 7P-9:30P              | Hockey game                                      |
|              | Axios                         | MJD  | East Nest      | 6P-9:30P              | Banquet  |
|              | Jack Link's                   |  | West Nest      | 6P-9:30P              | Banquet  |
|              | MMPC                          |  | Talsma Terrace | 6P-9:30P              | Banquet  |
|              | Dance Team                    | 1  | North Tunnel   | 6P-9:30P              | Staging area                                     |
|              | Barnes & Thornburg            | 1  | Suite 101A     | 6P-9:30P              | Banquet  |
| Sat, Mar 14  | Griffins vs Peoria            | GC   | Arena          | 10A-11:30A            | Teams practice                                   |
| ,            |                               |  |                | 6:00 PM               | Doors  |
|              | ·                             |  |                | 7P-9:30P              | Hockey game                                      |
|              |                               |  |                | 9:30P-9:50P           | Post-game skate                                  |
|              | Amber Greeley                 | MJD  | Banquet B      | 3P-6:50P              | Banquet  |
|              | John Koryto                   |  | Banquet C      | 3P-6:50P              | Banquet  |
|              | Barbara Dillon                |  | East Nest      | 3P-6:50P              | Birthday party                                   |
|              | Cintas                        |  | West Nest/     | 3P-6:50P              | Banquet  |
|              |                               | ]  | Talsma Terrace |                       |  |
|              | Appletree Christian Learning  | ] ]  | North Tunnel   | 3P-6:50P              | Banquet  |
|              | Bethany Christian Services    | ]  | Suite 101A     | 3P-6:50P              | Banquet  |
|              | Barnes & Thornburg            |  | Suite 101B     | 3P-6:50P              | Banquet  |
| Sun, Mar 15  | Griffins vs Milwaukee         | RS   | Arena          | 10A-12:30P            | Teams practice                                   |
|              |                               |  |                | 3:00 PM               | Doors  |
|              |                               | <u></u>  |                | 4P-6:30P              | Hockey game                                      |
|              | <u> </u>                      | MJD  | Banquet D      | 3P-4P                 | Mascot Mania                                     |
|              | Independent Bank              | _  | East Nest      | 3P-4P                 | Banquet  |
|              | Bill Oystering                | 1  | West Nest      | 3P-4P                 | Birthday party                                   |
|              | A.K. Riks                     | <del>                                     </del> | Talsma Terrace | 3P-4P                 | Banquet  |
| Mon, Mar 16  | Available                     | -  |                | -                     |  |
| Tue, Mar 17  | Available                     | 100  |                | 1000000               | <del>                                     </del> |
| Wed, Mar 18  | Big Daddy's Doo Wop Sh'Bop    | GC   | Arena          | 8:00 AM               | Load-in  |
| Thur, Mar 19 | Big Daddy's Doo Wop Sh'Bop    | GC   | Arena          | 5:30 PM               | Pre-show dinner                                  |
| Eni Marrico  | Cuisco and Townsto            | I DC   |                | 8:00 PM               | Performance                                      |
| Fri, Mar 20  | Griffins vs Toronto           | RS   | Arena          | 10A-12:30P<br>6:00 PM | Teams practice Doors                             |
|              |                               |  |                | 7P-9:30P              | Hockey game                                      |
|              | American Diabetes Association | MJD  | Banquet B      | 6P-7P                 | Banquet  |
|              | Borgman Ford                  | 1 1417   | East Nest      | 6P-9:30P              | Banquet  |
|              | Northwest Airlines            | -  | West Nest      | 6P-9:30P              | Banquet  |
|              | Frontier Truck Parts          | ┥ ┃  | Talsma Terrace | 6P-9:30P              |  |
|              | Metro Health                  | <b>∤.</b>  | North Tunnel   | 6P-9:30P              | Banquet  |
|              |                               | -  |                | <del>-</del>          | Banquet  |
|              | Jim Wyett                     |  | Suite 101A     | 6P-9:30P              | Banquet  |

| Sat, Mar 21 | Griffins vs Peoria             | GC  |   | Arena          | 10A-11:30A  | Teams practice      |  |
|-------------|--------------------------------|-----|---|----------------|-------------|---------------------|--|
|             |                                |     |   |                | 6:00 PM     | Doors               |  |
|             |                                |     |   | E              | 7P-9:30P    | Hockey game         |  |
|             |                                |     |   |                | 9:30P-9:50P | Post-game skate     |  |
|             |                                | MJD |   | Banquet B      | 6P-7P       | Bobblehead giveaway |  |
|             |                                |     |   | Banquet C-D    | 6P-7P       | Star Wars night     |  |
|             | Lakeshore Safety Service Group |     |   | East Nest      | 6P-9:50P    | Banquet             |  |
|             | Star Tickets                   |     |   | West Nest      | 6P-9:50P    | Banquet             |  |
|             | Rogers Printing                | 1   |   | Talsma Terrace | 6P-9:50P    | Banquet             |  |
|             | Dance Team                     | 1   | 1 | North Tunnel   | 6P-9:50P    | Staging area        |  |
|             | Suzanne Dahlstedt              | 1   |   | Suite 101A     | 6P-9:50P    | Banquet             |  |
| Sun, Mar 22 | Stars on Ice                   | RS  |   | Arena          | 3:00 PM     | Performance         |  |
|             |                                | ·   |   |                |             |                     |  |
|             |                                |     |   |                |             |                     |  |

| DATE         | FVENT   | ROOM  | TIME   | FUNCTION   | E  | HOUSE STAFF                               | EMT'S                | POLICE                     | SECURITY  |
|--------------|---|---|--|--|----|---|----------------------|----------------------------|---|
| SIN MAR 1    | WEST MICHIGAN MOTORCYCLE &                                      | EH A  | 8:00AM-11:59PM   | EXHIBIT  |    |   |                      |                            |   |
|              | ORV SHOW  |   |  |  | Ç  |   | :                    | ;                          | 6   |
|              | W. MICHIGAN HOME & GARDEN<br>SHOW                               | EH B-C  |  | SETUP  | RC | None                                      | None                 | None                       | TBD   |
|              | GRAND RPAIDS YOUTH SYMPHONY<br>AND CLASSICAL ORCHESTRA          | ОРН   | 9AM-12AM<br>1:00PM-2:40PM<br>3PM-5PM<br>SPM-7PM                      | MOVE IN<br>REHEARSAL<br>PERFORMANCE<br>MOVE OUT    | AK | STAFF AS<br>NEEDED<br>1:30P-5:30P         | 2 EMT<br>1:30P-5:30P | 2 TRAFFIC<br>2P-5:30P      | 1 SD<br>11:30A-6P<br>1 FOH<br>1:30P-5:30P                                 |
| MON. MAR 2   | W. MICHIGAN HOME & GARDEN<br>SHOW                               | G A-F<br>EH A-C                                     |  | SETUP<br>SETUP<br>SETUP                            | RC | None                                      | None                 | None                       | TBD   |
| TUES. MAR 3  | ICSC WEST MICHIGAN ALLIANCE                                     | BALLC   | 8:00AM-11:59PM   | MEETING  |    |   |                      |                            | :   |
|              | W. MICHIGAN HOME & GARDEN<br>SHOW                               | G A-H<br>G A-F<br>EH A-C                            |  | BREAKOUT ROOM<br>BREAKOUT ROOM<br>EXHIBIT          | RC | None                                      | None                 | None                       | TBD   |
| WED. MAR 4   | W. MICHIGAN HOME & GARDEN<br>SHOW                               | G A-F<br>EH A-C                                     |  | BREAKOUT ROOM<br>BREAKOUT ROOM<br>EXHIBIT          | RC | None                                      | None                 | None                       | TBD   |
| THURS. MAR 5 | MFA CONVENTION & TRADESHOW                                      | BALL A-B<br>SECCHIA LOBBY<br>RECITAL HALL           | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM                   | SETUP<br>REGISTRATION<br>SETUP                     |    |   |                      |                            |   |
| *            | W. MICHIGAN HOME & GARDEN<br>SHOW                               | GO A-H<br>G A-F<br>EH A-C                           | SHOW<br>3PM – 9:30PM   | BREAKOUT ROOM<br>BREAKOUT ROOM<br>EXHIBIT          | RC | 5 ticket takers 1 supervisor 1 coat check | 2:30p-10p<br>2 EMTS  | 3:00p-9:30p<br>2 crosswalk | Grand Gallery MI Dock Overnight Emer. Exits                               |
|              |   |   |  |  |    |   |                      |                            | Supervisor Box Office Secchia Additional TBD                              |
|              | LOVE OVERBOARD  | DPH   | 12P-5P<br>7:30P-10P<br>10P-1A  | MOVE IN<br>PERFORMANCE<br>MOVE OUT                 | AK | STAFF AS<br>NEEDED<br>6P-10P              | 2 EMT<br>6P-10:30P   | 2 TRAFFIC<br>6:30P-10:30P  | SD, DOCK,<br>FOH  |
| FRI. MAR 6   | MFA CONVENTION & TRADESHOW                                      | RO A-F<br>RECITAL HALL<br>SECCHIA LOBBY<br>BALL A-B | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | SETUP<br>SETUP<br>REGISTRATION<br>EXHIBIT          |    |   |                      | (a)                        |   |
|              | W. MICHIGAN HOME & GARDEN<br>SHOW                               | GO A-H<br>G A-F<br>EH A-C<br>MON A-D                | SHOW<br>12PM – 9.30PM  | BREAKOUT ROOM<br>BREAKOUT ROOM<br>EXHIBIT<br>SETUP | RC | 5 ticket takers 1 supervisor 1 coat check | 11:30a-10p<br>2 EMTS | 12:p-9:30p<br>2 crosswalk  | MI Dock Supervisor Grand Gallery Overnight Emer. Exits Box Office Secchia |
|              | TOMMY JAMES AND THE SHONDELLS, THE GRASS ROOTS, MID-LIFE CRISIS | DРH   | 10AM – 2PM<br>7PM-9:30PM<br>9:30PM-12A                               | MOVE IN<br>PERFORMANCE<br>MOVE OUT                 | AK | STAFF AS<br>NEEDED<br>5:30P-9:30P         | 3 EMT<br>5:30P-10P   | 2 TRAFFIC<br>6P-10P        | SD, DOCK,<br>FOH  |
| SAT. MAR 7   | MFA CONVENTION & TRADESHOW                                      | BALL A-B<br>SECCHIA LOBBY<br>RO A-F<br>RECITAL HALL | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | EXHIBIT<br>REGISTRATION<br>BREAKOUT ROOMS<br>SETUP |    |   |                      |                            | . 1   |
|              | W. MICHIGAN HOME & GARDEN<br>SHOW                               | GOA-H<br>GA-F                                       |  | BREAKOUT ROOM BREAKOUT ROOM                        | RC | 5 ticket takers, 1<br>supervisor          | 9:30am –<br>10:00pm  | 10am –<br>9:30pm           | Lyon Dock<br>Supervisor   |

| CE SECURITY | alk MI Dock Monroe Firedors (4) GG West Box Office Secchia Overnight Host Desk |  | Supervisor MI Dock (3) Firedoor (4) GG West (2) Box Office Secchia Lobby Host Desk Inside Overhead (2) Michigan Street Freight Elevator Service Elevator Overnight |                                  | ric SD, FOH                                     | 0                      | Mi Dook (3) Grand Gallery Inside Overhead (2) MI Street Freight Elevator Service Elevator Scribner |  | 1 SD<br>6P-10:30P                                    |  |  |
|-------------|--|--|--|----------------------------------|---|------------------------|--|--|--|--|--|
| POLICE      | 2 crosswalk<br>guards  |  | 1 l am –<br>6:00pm<br>2 crosswalk<br>guards<br>(outside)   |                                  | 2 TRAFFIC<br>7P-10P                             | 0                      | None   |  | 0  |  |  |
| EMT'S       | 2 EMTS   |  | 10:30am – 6:30pm<br>2 EMTS   |                                  | 2 EMT<br>6:30P-10:30P                           | 0                      | None   |  | 0  |  |  |
| HOUSE STAFF | l coat check   |  | 5 ticket takers, 1 supervisor 1 coat check   |                                  | STAFF AS<br>NEEDED<br>6:30P-10P                 | 0                      | None   |  | 0  |  |  |
| <u>n</u>    |  | 1  | RC .   |                                  | AK  | AK                     | RC   |  | AK   |  |  |
| FUNCTION    | EXHIBIT<br>BREAKOUT ROOM   | EXHIBIT<br>REGISTRATION<br>BREAKOUT ROOM<br>SETUP                    | BREAKOUT ROOM<br>BREAKOUT ROOM<br>EXHIBIT  | SETUP<br>SETUP                   | MOVE IN<br>REHEARSAL<br>PERFORMANCE<br>MOVE OUT | RECEPTION              | TEAR DOWN<br>TEAR DOWN<br>TEAR DOWN  | SETUP<br>EXHIBIT<br>BREAKOUT ROOM<br>BREAKOUT ROOM                   | MOVE IN REHEARSAL                                    | GENERAL SESSION EXHIBIT BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM                      |  |
| TIME        | SHOW<br>10AM – 9:30PM  | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | SHOW<br>11AM – 6:00PM  | 8:00AM-11:59PM<br>12:00PM-11:59P | 10A-2P<br>5P-6:45P<br>8P-9:30P<br>9:30P-11:30P  | 6:30P-7:45P            |  | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | 8AM-12PM<br>7:30P-10P                                | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM |  |
| ROOM        | EH A-C<br>MON A-D  | BALL A-B<br>SECCHIA LOBBY<br>RO A-F<br>RECITAL HALL                  | 60 А-Н<br>G А-F<br>EH А-С  | BALL B-D<br>BOARDROOM            | ДРН   | MON A-D                | GO A-H<br>G A-F<br>EH A-C  | BALL A<br>BALL B-D<br>RO A-F<br>BOARDROOM                            | DPH  | BALL A<br>BALL B-D<br>RO A-F<br>BOARDROOM<br>GO D-H                                    |  |
| EVENT       |  | MFA CONVENTION & TRADESHOW   | W. MICHIGAN HOME & GARDEN<br>SHOW  | MICH. ASSOC. OF BROADCASTERS     | HOPE COLLEGE SHOWCASE                           | HOPE COLLEGE RECEPTION | W. MICHIGAN HOME & GARDEN<br>SHOW  | MICH. ASSOC. OF BROADCASTERS   | GRAND RAPIDS SYMPHONY<br>CLASSICAL 7: SOULS UPLIFTED | MICH. ASSOC. OF BROADCASTERS   |  |
| DATE        |  | SUN. MAR 8   |  | MON. MAR 9                       |   |                        |  | TUES. MAR 10   |  | WED. MAR 11  |  |

|             | _                            | _  | _              |  |  |  |  |  |  |  |  |  |
|-------------|------------------------------|--|----------------|--|--|--|--|--|--|--|--|--|
| SECURITY    |                              | 1 SD<br>2P-10:30P                                    |                | Supervisor<br>MI Dock (3)<br>Host Desk<br>Freight Elevator |  | 1 SD<br>6:30P-11P<br>1 FOH<br>6:30P-10:30P           |  | Supervisor MI Dock Badge Checker (2) Box Office Host Desk Airwall (2) Firedoor (2) | Supervisor MI Dock Badge Checker (2) Box Office Host Desk Airwall (2) Firedoor (2) | 1 SD<br>6:30P-11P<br>1 FOH<br>6:30P-10:30P           |  | Supervisor MI Dock (3) Freight Elevator Badge Checker (2) Box Office |
| POLICE      |                              | 0  |                | None   |  | 2 TRAFFIC<br>7P-10:30P                               |  | 2 Crosswalk<br>10am – 8pm  | 2 Crosswalk<br>10am – 8pm  | 2 TRAFFIC<br>7P-10:30P                               |  | 2 Crosswalk<br>11am – 5pm  |
| EMT'S       |                              | 0  |                | None   |  | 2 EMT<br>6:30P-10:30P                                |  | 2 EMTs<br>9:30am –<br>8:30pm   | 2 EMTs<br>9:30am –<br>8:30pm   | 2 EMT<br>6:30P-10:30P                                |  | 2 EMTs<br>10:30am –<br>5:30pm  |
| HOUSE STAFF |                              | 0  |                | None   |  | STAFF AS<br>NEEDED<br>6:30P-10:30P                   |  | 9:30am – 7:30pm<br>ticket takers (3)<br>supervisor                                 | 9:30am – 7:30pm<br>ticket takers (3)<br>supervisor                                 | STAFF AS<br>NEEDED<br>6:30P-10:30P                   |  | 10:30am –<br>4:30pm<br>ticket takers (3)<br>supervisor               |
| EC          |                              | AK   |                | RC   |  | AK   |  | RC   | RC   | AK   |  | RC   |
| FUNCTION    | TEAR DOWN                    | REHEARSAL<br>REHEARSAL                               | SETUP          | SETUP  | BREAKOUT ROOM<br>BREAKOUT ROOM<br>BREAKOUT ROOM    | UPBEAT<br>PERFORMANCE                                | SETUP<br>SETUP<br>SETUP<br>SETUP<br>SETUP<br>SETUP                                     | SETUP<br>EXHIBIT   | EXHIBIT  | UPBEAT<br>PERFORMANCE<br>MOVE OUT                    | BREAKOUT ROOM<br>BREAKOUT ROOM<br>BREAKOUT ROOM<br>EXHIBIT<br>GENERAL SESSION<br>BREAKOUT ROOM           | EXHIBIT<br>LOAD OUT  |
| TIME        | 8:00AM-12:00PM               | 3:30P-5:30P<br>7:00P-10P                             | 8:00AM-11:59PM | 7:00am – 7pm   | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | 7P-7:30P<br>8P-10P                                   | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | 7:30am – 9:00am<br>10am – 8:00pm   | 10am – 8pm   | 7P-7:30P<br>8P-10P<br>10P-12A                        | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM | 11am – 5pm<br>5:15pm – 8pm   |
| ROOM        | BOARDROOM                    | DPH  | BALL B-D       | ЕН А-В   | BALL C-D<br>RO A-F<br>BOARDROOM                    | RECITAL HALL DPH                                     | EH C<br>BOARDROOM<br>RO E-F<br>GO A-H<br>GG A-F<br>BALL A-D                            | EH A-B   | EH A-B   | RECITAL HALL DPH                                     | GO A-H<br>BOARDROOM<br>RO A-F<br>EH C<br>BALLA-D<br>GG A-F   | ЕН А-В   |
| EVENT       | MICH. ASSOC. OF BROADCASTERS | GRAND RAPIDS SYMPHONY<br>CLASSICAL 7: SOULS UPLIFTED | ONE STOP, INC. | WEST MICHIGAN WOMEN'S EXPO                                 | ONE STOP, INC.                                     | GRAND RAPIDS SYMPHONY<br>CLASSICAL 7: SOULS UPLIFTED | MICHIGAN READING ASSOCIATION   | WEST MICHIGAN WOMEN'S EXPO & SPRING BRIDAL SHOW                                    | WEST MICHIGAN WOMEN'S EXPO & SPRING BRIDAL SHOW                                    | GRAND RAPIDS SYMPHONY<br>CLASSICAL 7: SOULS UPLIFTED | MICHIGAN READING ASSOCIATION   | WEST MICHIGAN WOMEN'S EXPO & SPRING BRIDAL SHOW                      |
| DATE        | THURS. MAR 12                |  |                |  | FRI. MAR 13  |  |  |  | SAT. MAR 14  |  |  | SUN. MAR 15  |

| SECURITY    | Host Desk<br>Airwall (2)<br>Firedoor (2) | SD, DOCK,<br>FOH                                   |  |  |              | Lyon dock                    |                                  | Welsh Lobby<br>Lyon Dock<br>Grand Gallery | 1 SD<br>5:30P-10:30P                           | Lyon Dock                    | 1 SD<br>6:30P-11P<br>1 FOH<br>6:30P-10:30P        | (2)5 <b>p-</b> 9:30 <b>p</b>   | (1)7am-12am<br>(1)5:30p-12am  | 1 SD<br>6:30P-11P<br>1 FOH<br>6:30P-10:30P               | (1)7:30a-1:30p<br>(1)8am-1:30p            |
|-------------|--|--|--|--|--------------|------------------------------|----------------------------------|---|--|------------------------------|---|--|---|--|---|
| POLICE      |  | 2 TRAFFIC<br>12:30P-6P                             |  |  |              | None                         |                                  | None                                      | 0  | None                         | 2 TRAFFIC<br>7P-10:30P                            | none   | none  | 2 TRAFFIC<br>7P-10:30P                                   | none                                      |
| EMT'S       |  | 2 EMT<br>12P-6:30P                                 | n i  |  |              | None                         |                                  | None                                      | 0  | None                         | 2 EMT<br>6:30P-10:30P                             | none   | none  | 2 EMT<br>6:30P-10:30P                                    | none                                      |
| HOUSE STAFF |  | STAFF AS<br>NEEDED<br>12P-6P                       |  |  |              | None                         |                                  | None                                      | 0  | None                         | STAFF AS<br>NEEDED<br>6:30P-10:30P                | none   | none  | STAFF AS<br>NEEDED<br>6:30P-10:30P                       | none                                      |
| EC          |  | AK   |  |  |              | RC .                         |                                  | RC  | AK   | RC                           | AK  | 11   | 2   | AK   | F   |
| FUNCTION    |  | MOVE IN<br>PERFORMANCE<br>PERFORMANCE<br>MOVE OUT. | BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM EXHIBIT BREAKOUT ROOM GENERAL SESSION        | BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM EXHIBIT BREAKOUT ROOM GENERAL SESSION        |              | SETUP                        | DINNER                           | DINNER                                    | MOVE IN<br>REHEARSAL                           | TEAR DOWN                    | PERFORMANCE                                       | Load in/Set up Rehearsal Early seating Business meeting Opening Session  | Open Event Testing Corporate Sound/IA Rehearsal Doors for Dinner Session Dinner Session Ops Removes Tables DANCE /Aaron Livers Edge | PERFORMANCE  | Corporate Sound/IA<br>Rehearsal           |
| TIME        |  | 8A-1P<br>1:30P-3P<br>4:30P-6P<br>6P-10P            | 8:00AW-11:59PW<br>8:00AW-11:59PW<br>8:00AW-11:59PW<br>8:00AW-11:59PW<br>8:00AW-11:59PW | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM |              | 8:00AM-11:59PM               | 12:00PM-11:59P                   | 8:00AM-11:59PM                            | 8A-1P<br>7P-10P                                | 6:00AM-12:00PM               | 8P-10P  | 12:00PM-5:00pm<br>5:00PM<br>6:00PM<br>6:30PM – 7:00PM<br>7:30PM – 9:00PM | 8:00AM – 3:00PM<br>4:00PM<br>5:00PM<br>6:00PM<br>6:30PM – 8:45PM<br>8:45PM – 9:30PM<br>9:30PM –                                     | 8P-10P   | 7:00AM<br>7:30AM                          |
| ROOM        |  | DPH  | BOARDROOM<br>RO A-F<br>GO A-H<br>EH C<br>GG A-F<br>BALL A-D                            | BOARDROOM<br>RO A-F<br>GO A-H<br>EH C<br>GG A-F<br>BALL A-D                            |              | BALL A                       | BALL C-D                         | BALL A                                    | ОРН  | BALLA                        | DPH   | BALL A-D   | BALL A-D  | ррн  | BALL A-D                                  |
| EVENT       |  | PLAYHOUSE DISNEY LIVE!                             | MICHIGAN READING ASSOCIATION   | MICHIGAN READING ASSOCIATION   |              | MAKE-A-WISH FOUNDATION OF MI | ASSOCIATION FOR CORPORATE GROWTH | MAKE-A-WISH FOUNDATION OF MI              | GRAND RAPIDS SYMPHONY POPS 5: NATALIE MCMASTER | MAKE-A-WISH FOUNDATION OF MI | GRAND RAPIDS SYMPHONY<br>POPS 5: NATALIE McMASTER | BPA ANNUAL STATE LEADERSHIP<br>CONFERENCE                                | BPA ANNUAL STATE LEADERSHIP<br>CONFERENCE   | GRAND RAPIDS SYMPHONY<br>POPS 5: <i>NATALIE McMASTER</i> | BPA ANNUAL STATE LEADERSHIP<br>CONFERENCE |
| DATE        |  |  |  | MON. MAR 16  | TUES. MAR 17 | WED. MAR 18                  |                                  | THURS. MAR 19                             |  | FRI. MAR 20                  |   |  | SAT. MAR 21   | ,  | SUN. MAR 22                               |

| SECURITY    |                                | 1 SD<br>1:30P-6P<br>1 FOH<br>1:30P-5:30P                 | 1 SD                             | 1 SD                              | MI Dock<br>Grand Gallery<br>TBD    |                          | 1 SD                              | MI Dock<br>Grand Gallery<br>TBD    | 1 SD                                |   | TBD                                |   | 1 SD<br>1 FOH                       | TBD                                |   | 1 SD<br>1 FOH                       | TBD                                | 1 SD<br>1 FOH                      | MI Dock<br>Grand Gallery<br>TBD    |  |
|-------------|--------------------------------|--|----------------------------------|-----------------------------------|------------------------------------|--------------------------|-----------------------------------|------------------------------------|-------------------------------------|---|------------------------------------|---|-------------------------------------|------------------------------------|---|-------------------------------------|------------------------------------|------------------------------------|------------------------------------|--|
| POLICE      |                                | 2 TRAFFIC<br>2P-5:30P                                    | 0                                | 0                                 | None                               |                          | 0                                 | None                               | 0                                   | 28  | Crosswalk<br>team<br>3pm – 9pm     |   | 2 TRAFFIC<br>6:30P-10P              | Crosswalk<br>team<br>10am – 9pm    |   | 2 TRAFFIC<br>6:30P-10P              | Crosswalk<br>team<br>11am – 5pm    | 2 TRAFFIC<br>12:30P-4:30P          | None                               |  |
| EMT'S       |                                | 2 EMT<br>1:30P-5:30P                                     | 0                                | 0                                 | None                               |                          | 0                                 | None                               | 0                                   |   | 2 EMTS<br>2:30PM –<br>9:30PM       |   | 2 EMT<br>6P-10P                     | 2 EMTS<br>9:30AM –<br>9:30PM       |   | 2 EMT<br>6P-10P                     | 2EMTS<br>10:30AM –<br>5:30PM       | 2 EMT<br>12:30P-4:30P              | None                               |  |
| HOUSE STAFF |                                | STAFF AS<br>NEEDED<br>1:30P-5:30P                        | 0                                | 0                                 | None                               |                          | 0                                 | None                               | 0                                   |   | 3 ticket takers<br>plus supervisor |   | STAFF AS<br>NEEDED<br>6P-10P        | 3 ticket takers<br>plus supervisor |   | STAFF AS<br>NEEDED<br>6P-10P        | 3 ticket takers<br>plus supervisor | STAFF AS<br>NEEDED<br>12:30P-4:30P | None                               |  |
| EC          |                                | AK   | AK                               | AK                                | RC                                 |                          | AK                                | RC                                 | AK                                  | -   | RC                                 |   | AK                                  | RC                                 |   | AK                                  | RC<br>S                            | AK                                 | RC .                               |  |
| FUNCTION    | Award Session<br>Move out      | PERFORMANCE<br>MOVE OUT                                  | MOVE IN<br>REHEARSAL             | FOCUS/CUES<br>REHEARSAL           | SETUP<br>SHOW OFFICE               | SETUP                    | FOCUS/CUES<br>REHEARSAL           | SETUP<br>SHOW OFFICE               | FOCUS/CUES<br>REHEARSAL             | GENERAL SESSION<br>BREAKOUT ROOMS<br>BREAKOUT ROOMS | EXHIBIT<br>SHOW OFFICE             | GENERAL SESSION<br>BREAKOUT ROOMS<br>BREAKOUT ROOMS | FOCUS/CUES<br>PERFORMANCE           | EXHIBIT<br>SHOW OFFICE             | GENERAL SESSION<br>BREAKOUT ROOMS<br>BREAKOUT ROOMS | PERFORMANCE                         | EXHIBIT<br>SHOW OFFICE             | PERFORMANCE<br>MOVE OUT            | TEAR DOWN<br>SHOW OFFICE           |  |
| TIME        | 9AM – 12:00PM<br>12PM – 3:00PM | 3P-8P  | 8A-6P<br>7P-10P                  | 8A-6P<br>7P-10P                   | 8:00AM-11:59PM<br>8:00AM-11:59PM   | 8:00AM-11:59PM           | 8A-6P<br>7P-10P                   | 8:00AM-11:59PM<br>8:00AM-11:59PM   | 8A-6P<br>7P-10P                     | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM  | Show 3pm – 9pm                     | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM  | 8A-6P<br>7:30P-9:30P                | Show 10am – 9pm                    | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>8:00AM-11:59PM  | 7:30P-9:30P                         | Show 11am – 5pm                    | 2P-4P<br>4P-8P                     |                                    |  |
| ROOM        |                                | ррн  | ОРН                              | ОРН                               | EH A-B<br>GO A-B                   | BALL A-D                 | DPH                               | EH A-B<br>GO A-B                   | DPH                                 | BALL A-D<br>G A-F<br>GO C-H                         | EH A-B<br>GO A-B                   | BALL A-D<br>G A-F<br>GO C-H                         | DPH                                 | EH A-B<br>GO A-B                   | BALL A-D<br>G A-F<br>GO C-H                         | ОРН                                 | EH A-B<br>GO A-B                   | DPH                                | EH A-B<br>GO A-B                   |  |
| EVENT       |                                | GRAND RAPIDS SYMPHONY<br>POPS 5: <i>NATALIE McMASTER</i> | GRAND RAPIDS BALLET CO. COPPELIA | GRAND RAPIDS BALLET CO.  COPPELIA | LAKEFRONT & COTTAGE LIVING<br>SHOW | MIAEYC ANNUAL CONFERENCE | GRAND RAPIDS BALLET CO.  COPPELIA | LAKEFRONT & COTTAGE LIVING<br>SHOW | GRAND RAPIDS BALLET CO.<br>COPPELIA | MIAEYC ANNUAL CONFERENCE                            | LAKEFRONT & COTTAGE LIVING<br>SHOW | MIAEYC ANNUAL CONFERENCE                            | GRAND RAPIDS BALLET CO.<br>COPPELIA | LAKEFRONT & COTTAGE LIVING<br>SHOW | MIAEYC ANNUAL CONFERENCE                            | GRAND RAPIDS BALLET CO.<br>COPPELIA | LAKEFRONT & COTTAGE LIVING<br>SHOW | GRAND RAPIDS BALLET CO. COPPELIA   | LAKEFRONT & COTTAGE LIVING<br>SHOW |  |
| DATE        |                                | ·  | MON. MAR 23                      | TUES. MAR 24                      | WED. MAR 25                        |                          |                                   | THURS. MAR 26                      |                                     |   | FRI. MAR 27                        |   |                                     | SAT. MAR 28                        | •   |                                     | SUN. MAR 29                        |                                    | MON. MAR 30                        |  |

|   | OUT ROOM ON ON ON STE ON-STE ARRIVE                                 | OUT ROOM OUT ROOM G ON-SITE ARRIVE I thru hall A   | ON GON STE ARRIVE I thru hall A I IRWALL I RWALL            | Z  | Z   | Z  | Z  | 2.  | Z.  |   | 3   | 3  |
|---|---|--|---|--|---|--|--|---|---|---|---|--|
| EXHIBIT BREAKOUT ROOM DINNER RECEPTION MEETING CLIENT ON-SITE | OUT ROOM ON G ON-SITE ON-SITE                                       | OUT ROOM ON S ON-SITE ARRIVE   | OUT ROOM ON GO SON-SITE ARRIVE I thru hall A I RWALL IRWALL | Z  | Z   | Z  | Z  | Z   | 3   |   | Z   | Z  |
| EXHIBIT BREAKOUT ROOM DINNER RECEPTION MEETING CLIENT ON-SITE | OUT ROOM ON STE ON-SITE   | OUT ROOM ON SI ON-SITE ON-SITE ON-SITE ON-SITE ON-SITE   | OUT ROOM ON-SITE ARRIVE I thru hall A I RWALL I RARB        | Z  | Z   | Z  | Z  | Z   | Z   |   | Z   | Z  |
| 1   | DINDER DINNER DINNER MECEPTION MEETING CLIENT ON-SITE TRUCKS ARRIVE | NOER<br>CCEPTION<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SETING<br>SE | EXCOLUCION  PTION ING IN thru hall A E ARWALL EFN A&R       | N-SITE N-SITE thru hall A RWALL I A&B TION OPEN                                    | TTE TYVE Hall A ALL & B.B. ON OPEN  | E E E E E I I A I I I I I I I I I I I I  | A J  |   |   | l z   | OPEN OPEN   | OPEN A BET   |
| ž ž ž   |   | 2  | RECEI<br>RECEI<br>CLIEN<br>TRUC<br>MOVE<br>MOVE<br>CLOSI    | RECEPTIC MEETING CLIENT OI TRUCKS / MOVE IN I MOVE IN I CLOSE All BETWEEN REGISTRA | DINNER DINNER MECEPTION MEETING CLIENT ON-S TRUCKS ARR MOVE IN thru MOVE IN thru MOVE IN thru MOVE IN TRUCKS ARR BETWEEN AL | RECEPTION MEETING CLIENT ON-SIT TRUCKS ARRIT MOVE IN thru h MOVE IN CLOSE AIRWAI BETWEEN A&B REGISTRATION BOARD OF DIRECTORS MEETING | RECEPTION MEETING CLIENT ON-SITE TRUCKS ARRIVE MOVE IN thru hall MOVE IN CLOSE AIRWALI BETWEEN A&B REGISTRATION ( BOARD OF DIRECTORS MEETING WELCOME | DINNEK RECEPTION MEETING CLIENT ON-SITE TRUCKS ARRIVE MOVE IN thu hall A MOVE IN CLOSE AIRWALL BETWEEN A&B REGISTRATION OPP DIRECTORS MEETING WELCOME RECEPTION | DINNER RECEPTION MEETING CLIENT ON-SITE TRUCKS ARRIVE MOVE IN thru hall A MOVE IN CLOSE AIRWALL BETWEEN A&B REGISTRATION OP BOARD OF DIRECTORS MEETING WELCOME RECEPTION LOCK DOWN LOCK DOWN EXHIBIT HALL | DINNER  DINNER  RECEPTION  MEETING  CLIENT ON-SITE  TRUCKS ARRIVE  MOVE IN thru hall A  MOVE IN  CLOSE AIRWALL  BETWEEN A&B  REGISTRATION OPEN  BOARD OF  DIRECTORS  MEETING  WELCOME  RECEPTION  LOCK DOWN  EXHIBIT HALL | DINNER RECEPTION MEETING CLIENT ON-SITE TRUCKS ARRIV MOVE IN thru ha MOVE IN thru ha MOVE IN CLOSE AIRWAL BETWEEN A&B REGISTRATION BOARD OF DIRECTORS MEETING WELCOME RECEPTION LOCK DOWN EXHIBIT HALL STRIKE GG RECEPTION CHANGEOVER I | DINNER  RECEPTION  MEETING  CLENT ON-SITE  TRUCKS ARRIVE  MOVE IN thru hall A  MOVE IN thru hall A  MOVE IN CLOSE AIRWALL  BETWEEN A&B  REGISTRATION OPE  BOARD OF  DIRECTORS  MEETING  WELCOME  RECEPTION  LOCK DOWN  CACK DOWN  CHANGEOVER FOR  RECEPTION  CHANGEOVER FOR  RECEPTION  CHANGEOVER FOR  RECEPTION  CHANGEOVER FOR  RECEPTION |
| 8:00AM-11:59<br>8:00AM-11:59<br>7:30AM                        | 8:00AM-11:59PM<br>8:00AM-11:59PM<br>7:30AM<br>8:00AM                |  |   |  |   |  |  |   |   | -11:59PM<br>-11:59PM<br>-5:00PM<br>1-5:00PM<br>4:30PM<br>7:00PM   |   | -11:59PM<br>-11:59PM<br>4-5:00PM<br>4:30PM<br>7:00PM   |
| CHASE BROOM 8:0<br>RO A 8:0                                   |   |  |   | >  | λ.  | λ.   | <b>≿</b> :   | >: >:   | 2 2   | <u> </u>  | 8 8 8   | 8 8 8  |
|   |   |  |   | MICHIGAN PETROLEUM ASSOC.  ANNUAL CONVENTION  EF  EF  GG                           |   |  |  |   |   |   |   |  |
|   |   |  |   |  |   |  |  |   |   |   |   |  |
|   | EH A-C  | EH A-C   | EH A-C<br>EH AB   | EH B-C EH AB GRAND GALLERY   | EH B-C EH AB GRAND GALLERY  | EH B-C EH AB GRAND GALLERY GG AB   | EH B-C EH AB GRAND GALLERY GG AB   | EH B-C EH AB GRAND GALLERY GG AB GRAND GALLERY  | EH B-C EH AB GRAND GALLERY GG AB GRAND GALLERY  | EH B-C EH AB GRAND GALLERY GG AB GRAND GALLERY  | EH B-C EH AB GRAND GALLERY GG AB GRAND GALLERY  | EH B-C EH AB GRAND GALLERY GG AB GRAND GALLERY GRAND GALLERY   |