

Board of Directors

Friday, March 4, 2011
Immediately Following
CAA Finance Committee Meeting
Kent County Commission Chambers
300 Monroe, NW – Grand Rapids, MI

<u>AGENDA</u>

I. Call to Order Convention Arena II. DDA Framework for the Future - Brian Harris, Jay Fowler Information Authority III. Approve February 4, 2011, Meeting Minutes Action Steven Heacock, Chairman IV. **Committee Reports** Birgit Klohs A. **Operations Committee** Floyd Wilson, Jr. Information Report from Experience Grand Rapids Gary McInerney Finance Committee B. George Heartwell Consolidated Financial Statements for the Action Joseph Tomaselli i. Lew Chamberlin Period Ended December 31, 2010 SMG January 2011 Financial Statements -Action ii. DeVos Place® and Van Andel Arena® iii. CAA January 2011 Financial Statements Action V. Action **Sculpture Donation and Display Agreement** VI. **SMG Report and Facilities Calendars** Information VII. **Public Comment** VIII. Adjournment

Next Meeting Date: Friday, April 1, 2011, immediately following the CAA Operations Committee meeting



DEVOS PLACE

DeVos Place

303 Monroe Ave. NW

Grand Rapids, MI 49503-2233

616.742.6500 Fax 616.742.6590



MINUTES OF THE GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY BOARD OF DIRECTORS MEETING Friday, February 4, 2011

I. <u>Call to Order</u>

Steve Heacock, Chairperson, called the meeting to order at 8:45 a.m. Susan Waddell recorded the meeting minutes in the absence of Secretary/Treasurer Birgit Klohs.

Attendance

Members Present:

Steve Heacock, Chair

Lew Chamberlin George Heartwell Joe Tomaselli Floyd Wilson, Jr.

Members Absent:

Birgit Klohs

Gary McInerney

Staff/Others:

Henri Boucher

ShowSpan, Inc.

Tim Gortsema George Helmstead Grand Rapids Griffins
Experience Grand Rapids

Lynne Ike

SMG

Terri Lynn Land

Kent County Aeronautics Board

Chris Machuta

SMG

Cathleen McDonald

ShowSpan, Inc.

Drew Nikodem

IATSE

Drew Mikodeli

Experience Grand Rapids

Doug Small
Dianna Stampfler

Promote Michigan

Greg Sundstrom Eddie Tadlock City of Grand Rapids

Eddie Tadlock Susan Waddell SMG CAA

Jana Wallace

City of Grand Rapids

II. Wine & Food Festival Wrap-Up

Henri Boucher, Cathleen McDonald, and Dianna Stampfler attended the meeting to provide a recap of the wine and food festival that was held November 18-20. Now in its third year, the festival has established itself as the largest in the Midwest for the celebration and tasting of the finest foods, wines, beers and spirits. Ms. Stampfler stated that the media love the festival and FOX 17 hosted a live show opening night. The Festival received a lot of attention from food bloggers, as well. The Festival will be changing its name to include the word "beer." A new Michigan brew craft area was set up this year and was extremely popular. Ties to Michigan products are strong. The Festival will keep the number of restaurants at 12-16 so that they enjoy a good economic experience. Mr. Boucher presented an income statement:

Revenue	\$267,720
Expense	\$236,332
Excess (Deficiency) of Revenues	\$ 31,388
over Expenditures	

Expenses increased this year due to expansion into different areas. Mr. Machuta stated that the facility bottom-lined \$22,000 on the event. Chair Heacock inquired whether there were any exit surveys. Mr. Boucher responded that he would complete and distribute the survey comments.

III. Minutes of Prior Meeting

Motion: Mr. Chamberlin, supported by Mr. Tomaselli, moved to approve the Minutes of the January 7, 2011 meeting of the Grand Rapids-Kent County Convention/Arena Authority. The motion carried unanimously.

IV. Committee Reports

a. Operations Committee

Mr. Chamberlin stated that the Committee met and approved a recommendation for the purchase of four ArtPrize works that were installed at DeVos Place®.

Motion: Mr. Chamberlin, supported by Mr. Tomaselli, moved to approve the acquisition of the four ArtPrize works as recommended. The motion carried unanimously.

Mr. Small stated that Grand Rapids hotel revenue and occupancy each increased 11% in 2010, while being able to maintain rate integrity. The business and leisure sectors are coming back, and sales staff has been successful in booking multiple year contracts for seven groups.

b. Finance Committee.

i. SMG December 2010 Financial Statements for DeVos Place® and Van Andel Arena®

Motion: Mr. Tomaselli, supported by Mr. Wilson, moved to approve the SMG Financial Statements for DeVos Place® and the Van Andel Arena® for the period ended December 31, 2010. After review and discussion, the motion carried unanimously.

ii. CAA December 2010 Financial Statements

Motion: Mr. Chamberlin, supported by Mr. Heartwell, moved to approve the CAA Financial Statements for the period ended December 31, 2010. After review and discussion, the motion carried unanimously.

V. Resolution Granting Extension of Notice of Renewal of Lease

<u>Agreement with West Michigan Hockey, Inc., d/b/a The Grand Rapids Griffins</u>

The Griffins have requested an extension of the notification of the exercise of the renewal option to June 30, 2011, in order that discussions may be held regarding a longer-term relationship.

Motion: Mr. Wilson, supported by Mr. Chamberlin, moved to approve the resolution as requested. The motion carried unanimously.

VI. Booking Policy Task Force Update

Mr. Heacock provided an update on the progress of the booking policy task force. The task force has surveyed the arts tenants and other user groups and is ready to draft a revised policy. The recommendations will be sent to the arts tenants for review and comment and, ultimately, brought to the CAA for approval.

VII. SMG Report and Facilities Calendar

Mr. Machuta presented a summary of the upcoming events that will be held at DeVos Place® and the Van Andel Arena®.

VIII. Public Comment

None.

IX. Next Meeting Date

The date for next CAA Board meeting is Friday, March, 4, 2011, in the Kent County Commission Chambers, Kent County Administration Building, 300 Monroe Avenue, NW, immediately following the CAA Finance Committee meeting.

X. Adjournment

There being no other business, the meeting adjourned at 9:25 a.m.

Susan M.	Waddell,	Recording Se	cretary	

Consolidated Financial Statements

Statements of Net Assets

December 31,	2010	2009
Assets		
Current assets:		
Cash and cash equivalents (Note 2)	\$ 4,984,285	\$ 5,331,106
Investments (Note 2)	20,571,889	22,148,126
Accounts receivable, net (Note 3)	1,517,236	1,842,682
Prepaid expenses	397,108	566,006
Total current assets	27,470,518	29,887,920
Capital assets (Note 4):		
Buildings and structures	322,431	322,431
Equipment	1,472,165	1,238,083
Less accumulated depreciation	(1,005,755)	(900,965)
Net capital assets	788,841	659,549
Total Assets	28,259,359	30,547,469
Liabilities		
Current liabilities:		
Accounts payable (Note 5)	361,627	381,885
Accrued expenses (Note 5)	793,276	987,350
Advance ticket sales	2,597,286	2,476,232
Advance deposits	691,776	324,570
Compensated absences	-	-
Deferred revenue	1,530,958	1,907,712
Total Liabilities	5,974,923	6,077,749
Net Assets		
Invested in capital assets	788,841	659,549
Restricted - entertainment equipment reserve	-	80,000
Unrestricted	21,495,596	23,730,171
Total Net Assets	\$ 22,284,436	\$ 24,469,720

See accompanying notes to consolidated statements.

Statements of Revenues, Expenses and Changes in Net Assets

Six month period ended December 31,	2010	2009
Operating Revenues, facilities	\$ 4,052,019	\$ 4,259,287
Operating Expenses		
Personnel services	1,789,185	1,732,138
Utilities	1,071,353	814,673
Supplies and expenses	2,908,279	557,579
Contractual services (Note 7)	1,350,639	1,307,258
Depreciation	•	-
Repairs and maintenance	280,883	320,626
Professional services	81,531	101,043
Total Operating Expenses	7,481,870	4,833,317
Operating income	(3,429,851)	(574,030)
Non-Operating Revenues		
Investment income	113,094	189,135
Miscellaneous	83,958	75,611
Total Non-Operating Revenues	197,052	264,746
Income before transfers	(3,232,799)	(309,284)
Transfer of Constructed Assets to the City County Building Authority	-	-
Increase in Net Assets	(3,232,799)	(309,284)
Net Assets, beginning of the period	25,517,235	24,779,004
Net Assets, end of the period	\$ 22,284,436	\$ 24,469,720

See accompanying notes to consolidated statements.

Statements of Cash Flows

Six month period ended December 31,	2010	2009
Cash From Operating Activities		
Cash received from facility operations	\$ 6,138,826	\$ 4,360,721
Payments to employees	(1,905,353)	(1,893,573)
Payments to suppliers and contractors	(5,841,414)	(3,499,693)
Net Cash From Operating Activities	(1,607,941)	(1,032,545)
Cash for Capital and Related Financing Activities		
Capital assets constructed	-	-
Purchases of capital assets	-	-
Other receipts	83,958	75,611
Net Cash for Capital and Related Financing Activities	83,958	75,611
Cash for Investing Activities		
Interest and dividends	113,094	189,135
Proceeds from investment maturities	2,875,000	890,000
Purchases of investments	(134,252)	(185,505)
Net Cash for Investing Activities	2,853,842	893,630
Net Increase in Cash and Cash Equivalents	1,329,859	(63,304)
Cash and Cash Equivalents, beginning of the period	3,654,426	5,394,410
Cash and Cash Equivalents, end of the period	\$ 4,984,285	\$ 5,331,106

Statements of Cash Flows

		(continued)
Six month period ended December 31,	2010	2009
Reconciliation of Operating Income to Net Cash From		
Operating Activities Operating income	\$ (3.429.851)	\$ (574,030)
Adjustments to reconcile operating income to net cash from operating activities:	\$ (3,429,851)	\$ (574,030)
Depreciation		-
Changes in assets and liabilities:		
Receivables, net	229,175	153,165
Prepaid expense	(176,559)	(361,141)
Accounts payable	(582,436)	(318,035)
Accrued expenses	(538,228)	(91,567)
Advance ticket sales	2,095,397	(557,704)
Advance deposits	408,331	46,935
Compensated absences	(3,247)	(4,193)
Deferred revenues	389,477	674,025
Net Cash From Operating Activities	\$ (1,607,941)	\$ (1,032,545)

1. Summary of Significant Accounting Policies

Basis of Presentation

The Authority is a special-purpose entity that uses proprietary fund reporting. Proprietary funds distinguish operating revenues and expenses from non-operating items. Operating revenues and expenses generally result from providing services and producing and delivering goods in connection with the proprietary funds' principal ongoing operations. The principal operating revenues of the Authority's proprietary funds are charges to customers for sales and services. Operating expenses include the cost of sales and services, administrative expenses and depreciation on capital assets. All revenues and expenses not meeting this definition are reported as non-operating revenues and expenses.

Assets, Liabilities and Fund Equity

Cash and Cash Equivalents

The Authority considers cash and all highly liquid investments with a maturity of three months or less to be cash equivalents for the statements of cash flows.

Investments and Accrued Interest

The Authority participates in the Kent County Investment Pool (the "Pool") which is managed by the County Treasurer. Investments underlying the Pool consist primarily of certificates of deposit and U.S. Treasury notes, which are carried at fair value. The Pool is not subject to regulatory oversight, is not registered with the SEC and does not issue separate financial statements. The fair value of the Authority's position in the Pool is the same as the value of the Pool shares and include accrued interest.

Capital Assets

Capital assets having a useful life in excess of one year and whose costs exceed \$10,000 are capitalized. Expenditures meeting such criteria for the six-month periods ended December 31, 2010 and 2009 have not been capitalized for these consolidated statements. All capitalized assets are reported at historical cost except for donated assets, which are recorded at fair value. Depreciation and amortization are computed by the straight-line method based on the estimated useful lives of the related assets; however it has not been computed or recorded for the six-month periods ended December 31, 2010 and 2009. Expenditures for maintenance and repairs are charged to expense as incurred, whereas major additions are capitalized.

Net Assets

Net assets represent the difference between assets and liabilities. Net assets invested in capital assets consist of capital assets, net of accumulated depreciation. Net assets are reported as restricted when limitations are imposed on their use either through legislation

Notes to Consolidated Statements

or through external restrictions imposed by creditors, grantors, laws or regulations of other governments.

Revenue, Expenditures and Expense

Revenues

The Authority records facilities revenue upon completion of the event at DeVos Place or the Arena. Accordingly, amounts received for advance ticket sales or deposits are recorded as deferred revenue until that time. Costs incurred prior to an event are recorded as pre-paid expenses and charged to expense upon completion of the event.

3. Accounts Receivable

Accounts receivable at December 31, 2010 and June 30, 2010 were as follows:

December 31,		2010	6/30/2010
Facility custome Ancillary revent Allowance		\$ 1,422,975 126,060 (31,799)	\$ 1,049,825 774,517 (77,931)
		1,517,236	\$ 1,746,411

Notes to Consolidated Statements

4. Accounts Payable and Accrued Expenses

Accounts payable at December 31, 2010 and June 30, 2010 were as follows:

December 31,	2010	6/30/2010
Professional services Facility customers Vendors	\$ 21,537 0 340,090	\$ 1,000 600,427 342,636
	\$ 361,627	\$ 944,063

Accrued expenses at December 31, 2010 and June 30, 2010 were as follows:

December 31, 2010	4	2010	6/30/2010
Facility customers Vendors Professional services Salaries and benefits		\$ 0 528,052 0 265,224	\$ 435,146 455,410 62,803 378,145
		\$ 793,276	\$ 1,331,504

DEVOSPLACE

DE VOS PLACE

FINANCIAL STATEMENT FOR THE PERIOD ENDED JANUARY 31, 2011

Distribution:

Grand Rapids – Kent County Convention / Arena Authority Robert White Bob McClintock Lewis Dawley Gary McAneney Howard Feldman Richard MacKeigan Chris Machuta



DE VOS PLACE ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2011

	YTD Actual	Roll	TOTAL FYE	BUDGET FYE	VARIANCE
NO. EVENTS	282	218	500	494	6
ATTENDANCE	245,569	301,334	546,903	531,500	15,403
DIRECT EVENT REVENUE	1,204,681	1,262,888	2,467,569	2,409,380	58,189
ANCILLARY REVENUE	1,078,647	885,173	1,963,820	1,907,266	56,554
TOTAL EVENT REVENUE	2,283,328	2,148,061	4,431,389	4,316,646	114,743
TOTAL OTHER REVENUE	100,314	92,485	192,799	190,950	1,849
TOTAL OPERATING REVENUE	2,383,642	2,240,546	4,624,188	4,507,596	116,592
INDIRECT EXPENSES					
EXECUTIVE	92,080	72,957	165,037	169,612	4,575
FINANCE	143,650	86,188	229,838	221,935	(7,903)
MARKETING	42,812	54,723	97,535	103,669	6,134
OPERATIONS	749,778	649,940	1,399,718	1,485,525	85,807
EVENT SERVICES	514,114	366,209	880,323	866,676	(13,647)
BOX OFFICE	53,347	38,746	92,093	79,211	(12,882)
SALES	202,297	143,830	346,127	355,664	9,537
OVERHEAD	1,155,237	878,303	2,033,540	1,936,247	(97,293)
TOTAL OPERATING EXP.	2,953,315	2,290,896	5,244,211	5,218,539	(25,672)
NET REVENUE ABOVE EXPENSES	(569,673)	(50,350)	(620,023)	(710,943)	90,920
INCENTIVE FEE			•	0	- 1
NET OPERATING REVENUE OVER	(569,673)	(50,350)	(620,023)	(710,943)	90,920
OPERATING EXPENSES	8		1		

Comments:

DeVos Place continues to perform very well as compared to both budget and prior year. January fell below expectations a bit with ancillary spending falling short of expectations which we are anticipating being the exception not the rule as we head through the final months of the fiscal year.

General Manager

DE VOS PLACE FINANCIAL STATEMENT HIGHLIGHTS FOR MONTH ENDED JANUARY 31, 2011

The following schedule summarizes operating results for both the current month and Year to Date as compared to budget and prior year:

MONTH	January	January	January	
	Actual	Budget	FY 2010	
Number of Events	47	47	47	
Attendance	65,066	58,551	67,694	
Direct Event Income	\$262,008	\$255,618	\$275,253	
Ancillary Income	145,674	175,433	163,026	
Other Income	8,876	17,403	27,288	
Indirect Expenses	(468,832)	(434,879)	(435,746)	
Net Income	(\$52,274)	\$13,575	\$29,821	

YTD	YTD 2011 Actual	YTD 2011 Budget	YTD 2010 Prior Year
Number of Events	282	275	280
Attendance	245,569	263,302	253,155
Direct Event Income	\$1,204,681	\$1,162,027	\$1,225,309
Ancillary Income	1,078,647	1,029,997	943,954
Other Income	100,314	96,788	96,262
Indirect Expenses	(2,953,315)	(3,044,153)	(2,839,180)
Net Income	(\$569,673)	(\$755,341)	(\$573,655)

EVENT INCOME

Event income came in consistent with budget overall.

ANCILLARY INCOME

Ancillary income came in lower than budget as spending in most area's fell below expectations, however, it appears that was a result of the the event mix during the month.

INDIRECT EXPENSES

Indirect expenses came in a little ahead of budget for the month, however, consistent with the revised forecasted expectations.



DeVos Place Income Statement For the Seven Months Ending January 31, 2011

	Current Month Actual	Current Month Budget	Variance	Current Month Prior Year	Year to Date Actual	Year to Date Budget	Variance	Year to Date Prior Year
Event Income								
Direct Event Income Rental Income	\$288,578	\$258,001	\$30,577	\$297,249	\$1,301,969	\$1,186,848	\$115,121	\$1,228,349
Service Revenue	165,999	173,967	(7,968)	157,613	1,076,207	1,039,649	36,558	1,207,408
Service Expenses	(192,569)	(176,350)	(16,219)	(179,609)	(1,173,495)	(1,064,470)	(109,025)	(1,210,448)
Total Direct Event Income	262,008	255,618	6,390	275,253	1,204,681	1,162,027	42,654	1,225,309
Ancillary Income								
F&B Concession	18,582	14,050	4,532	15,915	62,322	49,191	13,131	49,756
F&B Catering	26,420	41,576	(15,156)	31,073	361,092	328,309	32,783	269,112
Novelty Sales	252	1,222	(970)	692	3,371	5,766	(2,395)	6,631 90,792
Booth Cleaning	24,103 0	29,613	(5,510)	25,537 225	107,631 225	115,387 9,492	(7,756) (9,267)	1,238
Telephone/Long Distance	38,512	2,262 44,136	(2,262) (5,624)	38,398	226,942	237,436	(10,494)	225,596
Electrical Services Audio Visual	23,843	24,705	(862)	34,323	183,432	162,707	20,725	189,625
Internet Services	877	4,216	(3,339)	6,533	35,298	22,798	12,500	21,070
Equipment Rental	13,085	13,653	(568)	10,330	98,334	98,911	(577)	90,134
Total Ancillary Income	145,674	175,433	(29,759)	163,026	1,078,647	1,029,997	48,650	943,954
Other Event Income								
Ticket Rebates(Per Event)	7,139	12,570	(5,431)	19,173	74,240	62,957	11,283	73,125
Total Other Event Income	7,139	12,570	(5,431)	19,173	74,240	62,957	11,283	73,125
Total Event Income	414,821	443,621	(28,800)	457,452	2,357,568	2,254,981	102,587	2,242,388
Other Operation Income								
Other Operating Income Luxury Box Agreements	1,213	2,000	(787)	1,729	12,024	14,000	(1,976)	12,729
Other Income	524	2,833	(2,309)	-	14,050	19,831	(5,781)	10,408
Total Other Operating Income	1,737	4,833	(3,096)	8,115	26,074	33,831	(7,757)	23,137
Adjusted Gross Income	416,558	448,454	(31,896)	465,567	2,383,642	2,288,812	94,830	2,265,525
	***************************************					***************************************	***************************************	
Operating Expenses	000 407	005 000	7 440	200 504	1,605,299	1,577,016	28,283	1,586,294
Salaries and Wages	232,407 92,383	•	7,119 33,535		435,820	411,936	23,884	415,973
Payroll Taxes and Benefits Labor Allocations to Events	(131,595)		(9,139)		(887,514)	(857,192)	(30,322)	(887,348)
Net Salaries and Benefits	193,195	161,680	31,515	160,390	1,153,605	1,131,760	21,845	1,114,919

Contracted Services	22,442		1,242		171,276		22,876	176,663
General and Administrative	30,300		2,242		185,915		(10,491)	168,847
Operations	3,991		(6,321)		62,981	72,184	(9,203)	56,299
Repair and Maintenance	48,219		6,278		251,063		(42,524)	262,846
Operational Supplies	14,840		(6,660)		94,351 113,014	150,500 122,255	(56,149) (9.241)	100,084 128,897
Insurance	15,173 127,304		(2,292) 7,804		827,533		(9,241) (8,967)	738,067
Utilities SMG Management Fees	13,368		145	•	93,577		1,016	92,558
Total Operating Expenses	468,832	434,879	33,953	435,746	2,953,315	3,044,153	(90,838)	2,839,180
Net Income(Loss) From Operations	(52,274)		(65,849)		(569,673)		185,668	(573,655)
Other New Consultant E. Marie	=======	***************************************	==========		=======================================	**********		
Other Non-Operating Expenses					****************			
Adjusted Net Income(Loss)	(52,274)	13,575	(65,849)		(569,673)		185,668	(573,655)
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SMG DeVos Place Grand Rapids - Kent County Convention/Arena Authority Year to Date Event Summary Report For the Seven Months ending January 31, 2011

	Events	/Days	Attenda	nce	Total Event Income		
Event Type	Actual	Budget	Actual	Budget	Actual	Budget	
Convention/Trade Shows	74	74	75,918	92,500	1,048,588	1,052,576	
Consumer/Gated Shows	19	19	39,806	41,502	214,469	274,002	
Devos Performance Hall	83	76	79,513	88,400	487,707	431,304	
Banquets	22	22	12,847	14,300	146,519	157,039	
Meetings	56	56	16,077	14,000	257,995	165,144	
Other	28	28	21,408	12,600	202,292	174,916	
GRAND TOTALS	282	275	245,569	263,302	2,357,568	2,254,981	
As Percentage of Overall							
Convention/Trade Shows	26.24%	26.91%	30.92%	35.13%	44.48%	46.68%	
Consumer/Gated Shows	6.74%	6.91%	16.21%	15.76%	9.10%	12.15%	
Devos Performance Hall	29.43%	27.64%	32.38%	33.57%	20.69%	19.13%	
Ballroom Exclusive	7.80%	8.00%	5.23%	5.43%	6.21%	6.96%	
Meetings	19.86%	20.36%	6.55%	5.32%	10.94%	7.32%	
Other	9.93%	10.18%	8.72%	4.79%	8.58%	7.76%	

DeVos Place Balance Sheet As of January 31, 2011

ASSETS

Current Assets Cash Account Receivable Prepaid Expenses	1,209,709 608,817 162,509	
Total Current Assets		\$1,981,035
Total Assets	=====	\$1,981,035
LIABILITIES AND EQUI	ITY	
Current Liabilities Accounts Payable Accrued Expenses Deferred Income Advanced Ticket Sales & Deposits	35,562 257,923 59,253 1,256,009	
Total Current Liabilities		\$1,608,747
Other Liabilities		
Equity Funds Remitted to CAA Expenses Paid Direct by CAA Beginning Balance Equity Current Year Equity	(400,000) 782,231 559,729 (569,672)	
Total Equity		\$372,289
Total Liabilities and Equity	=====	\$1,981,036 ========



SMG - DeVos Place Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable As of January 31, 2011

Current - Under 30 Days	
Food & Beverage	45,002
Ticketing	71,033
Merchandise	4
Decorating	24,103
Audio/Visual	23,843
Van Andel Arena	(51,466)
Operating	257,652
Over 30 Days	150,638
Over 60 Days	72,874
Over 90 Days	
Donnell Productions	5,736
Paragon Leather	2,110
Saigon Entertainment	5,002
Grinder Promotions	2,286
Total Accounts Receivable	608,817



SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2011

MANAGEMENT FEE SUMMARY

Net Revenue above Expenses Benchmark Excess	Arena Estimate 1,045,426	DeVos Place <u>Estimate</u> (620,023) (620,023)	Total Estimate 425,403 700,000 (274,597)	FY 2010 Actual 916,360 700,000 216,360		
Incentive Fee Calculation (Only if above greater than zero)						
	Arena Estimate	DeVos Place Estimate	Total Estimate	Total Actual		
Base Fee	160,417	160,417	320,834	317,343		
Incentive Fee						
Revenue	4,792,607	4,624,188	9,416,795	9,777,929		
Benchmark Revenue	4,800,000	4,200,000	9,000,000	8,900,000		
Revenue Excess Incentive Fee **	(7,393)	424,188 -	416,795	877,929 238,379		
Total SMG Management Fee	160,417	160,417	320,834	555,722		

^{**} Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.



VAN ANDEL ARENA

FINANCIAL STATEMENT FOR THE PERIOD ENDED JANUARY 31, 2011

Distribution:

Grand Rapids – Kent County Convention / Arena Authority
Robert White
Bob McClintock
Lewis Dawley
Gary McAneney
Howard Feldman
Richard MacKeigan
Chris Machuta



VAN ANDEL ARENA ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2011

	YTD	ROLL	TOTAL FYE	BUDGET FYE	VARIANCE
NO. EVENTS	64	36	100	111	(11)
ATTENDANCE	287,830	219,554	507,384	591,650	(84,266)
DIRECT EVENT INCOME	581,313	659,879	1,241,192	1,460,958	(219,766)
ANCILLARY INCOME	567,926	589,852	1,157,778	1,230,438	(72,660)
TOTAL EVENT INCOME	1,149,239	1,249,731	2,398,970	2,691,396	(292,426)
TOTAL OTHER INCOME	1,270,265	1,123,372	2,393,637	2,444,775	(51,138)
TOTAL INCOME	2,419,504	2,373,103	4,792,607	5,136,171	(343,564)
INDIRECT EXPENSES					
EXECUTIVE	102,215	60,203	162,418	191,113	28,695
FINANCE	113,981	94,770	208,751	226,903	18,152
MARKETING	169,123	114,271	283,394	289,229	5,835
OPERATIONS	860,511	656,550	1,517,061	1,607,955	90,894
BOX OFFICE	62,198	60,758	122,956	133,630	10,674
LUXURY SEATING	37,112	37,745	74,857	87,276	12,419
SKYWALK ADMIN	12,094	8,049	20,143	23,956	3,813
OVERHEAD	784,647	572,954	1,357,601	1,366,494	8,893
TOTAL INDIRECT EXP.	2,141,881	1,605,300	3,747,181	3,926,556	179,375
NET REVENUE ABOVE EXPENSES	277,623	767,803	1,045,426	1,209,615	(164,189)
LESS INCENTIVE FEE			0	-	-
NET REVENUE ABOVE EXPENSES AFTER INCENTIVE	277,623	767,803	1,045,426	1,209,615	(164,189)
			1 1		

Comments:

January was a successful month for the Arena as successful performances of Kid Rock (sold out), Cirque du Soleil, and Harlem Globetrotters were all hosted during the month.

General Manager

Mirector of Finance

VAN ANDEL ARENA FINANCIAL STATEMENT HIGHLIGHTS FOR MONTH ENDED JANUARY 31, 2011

The following schedule summarizes operating results for both the current month and Year to Date as compared to budget and prior year:

MONTH	January Actual	January Budget	January FY 2010
Number of Events	17	17	16
Attendance	70,446	80,500	90,412
Direct Event Income	\$186,622	\$235,124	\$252,902
Ancillary Income	186,648	166,520	176,725
Other Income	267,228	239,172	235,221
Indirect Expenses	(330,011)	(327,214)	(367,132)
Net Income	\$310,487	\$313,602	\$297,716

YTD	YTD 2011 Actual	YTD 2011 Budget	YTD 2010 Prior Year
Number of Events	64	68	57
Attendance	287,830	283,500	315,366
Direct Event Income	\$581,313	\$883,583	\$754,251
Ancillary Income	567,926	674,288	707,377
Other Income	1,270,265	1,430,186	1,379,598
Indirect Expenses	(2,141,881)	(2,290,498)	(2,135,249)
Net Income	\$277,623	\$697,559	\$705,977

EVENT INCOME

Event income fell short overall from budget as 2 concerts were expected to be hosted and the Arena did not host the annual Arenacross event as budgeted.

ANCILLARY INCOME

Ancillary income came in higher than budget as sales for Kid Rock, Griffins, and PBR were stronger than normal offsetting the shortfall from the loss of Arenacross.

INDIRECT EXPENSES

Indirect expenses came in consistent with budgeted levels for the month.

Van Andel Arena Income Statement For the Seven Months Ending January 31, 2011

	Current Month (Current Month Budget	Variance	Current Month Prior Year	Year to Date Actual	Year to Date Budget	Variance	Year to Date Prior Year
Event Income								
Direct Event Income								
Rental Income	\$276,610	\$293,149	(16,539)	\$317,109	\$896,486	\$1,164,908	(268,422)	\$973,306
Service Revenue	282,814 (372,802)	174,903	107,911	173,020 (237,227)	1,039,755 (1,354,928)	916,401 (1,197,726)	123,354 (157,202)	1,005,100 (1,224,155)
Service Expenses	(3/2,002)	(232,928)	(139,874)	(237,227)	(1,334,920)	(1,197,720)	(107,202)	(1,224,100)
Total Direct Event Income	186,622	235,124	(48,502)	252,902	581,313 	883,583 	(302,270)	754,251
Ancillary Income								
F&B Concession	154,550	137,205	17,345	148,222	480,718	562,953	(82,235)	590,424
F&B Catering	14,341	8,860	5,481	12,450	35,594	41,094	(5,500)	46,679
Novelty Sales	13,757	16,105	(2,348)	12,043	33,861	50,221	(16,360)	47,296
Booth Cleaning	0	0	0	0	355 18	0	355 18	265 23
Audio Visual	0 4,000	0 4,350	(350)	4,010	17,380	20,020	(2,640)	22,690
Other Ancillary	186,648		20,128	176,725	567,926	674,288	(106,362)	707,377
Total Ancillary Income	100,040						(100,002)	
Other Event Income Ticket Rebates(Per Event)	62,049	54,105	7,944	63,821	168,935	212,475	(43,540)	187,465
Total Other Event Income	62,049	54,105	7,944		168,935	212,475	(43,540)	187,465
1 Offit Offiet Eagur Income								
Total Event Income	435,319	455,749	(20,430)	493,448	1,318,174	1,770,346	(452,172)	1,649,093
Other Operating Income								
Luxury Box Agreements	155,992	126,067	29,925		740,301	804,711	(64,410)	808,405
Advertising	44,000	52,083	(8,083)		322,724	364,581	(41,857)	344,534
Other Income	5,187	6,917 	(1,730)	5,796	38,305	48,419	(10,114)	39,194
Total Other Operating Income	205,179	185,067 	20,112	171,400	1,101,330	1,217,711	(116,381)	1,192,133
Adjusted Gross Income	640,498	640,816	(318)	664,848	2,419,504	2,988,057	(568,553)	2,841,226
Operating Expenses								
Salaries and Wages	165,605	160,183	5,422	160,586	1,080,743	1,121,281	(40,538)	1,042,927
Payroll Taxes and Benefits	68,945	42,846	26,099				(32,320)	262,257
Labor Allocations to Events	(102,424)	(72,446)	(29,978) 	(83,603)	(448,918)	(507,122)	58,204 	(437,513)
Net Salaries and Benefits	132,126	130,583	1,543	128,559	899,427	914,081	(14,654) 	867,671
Combine at a d. Compiler and	00.050	24 200	0.650	24,170	139,656	149,100	(9,444)	141,792
Contracted Services General and Administrative	23,952 27,440	21,300 30,742	2,652 (3,302)			•	(21,556)	
Operations	1,600	4,996	(3,396)			-	(22,371)	
Repair and Maintenance	9,301	17,943	(8,642)			•	(45,762)	
Operational Supplies	20,354	19,883	471	8,205	111,721		(27,460)	
Insurance	11,033	11,394	(361)				(2,529)	
Utilities	90,337	77,150	13,187				(6,357)	
SMG Management Fees	13,868	13,223	645	13,223	94,077	92,561	1,516	92,559
Total Operating Expenses	330,011	327,214	2,797	367,132	2,141,881	2,290,498	(148,617)	2,135,249
Net Income(Loss) From Operations	s 310,487	313,602	(3,115)) 297,716			(419,936)	
	************	*********	=======================================	=========	========	222222		=========
Other Non-Operating Expenses	***************************************	***************************************						
Adjusted Net Income(Loss)	310,487	313,602	(3,115)	297,716	277,623	697,559		
	=========		=========			=======================================	=	

SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Event Summary For the Seven Months Ended January 31, 2011

	Events	·/Dovo	Attenda	nce	Total Event	Income
Event Type	Actual	Budget	Actual	Budget	Actual	Budget
Family Show	13	14	30,044	27,500	108,969	133,492
Sporting Event	5	9	22,579	36,500	183,963	252,927
Concert	7	11	51,739	88,000	429,188	828,026
Team Home Games	26	26	136,711	93,500	310,300	310,128
Other	13	8	46,757	38,000	285,753	245,773
GRAND TOTALS	64	68	287,830	283,500	1,318,174	1,770,346
As Percentage of Overall						
Family Show	20.31%	20.59%	10.44%	9.70%	8.27%	7.54%
Sporting Event	7.81%	13.24%	7.84%	12.87%	13.96%	14.29%
Concert	10.94%	16.18%	17.98%	31.04%	32.56%	46.77%
Team Home Games	40.63%	38.24%	47.50%	32.98%	23.54%	17.52%
Other	20.31%	11.76%	16.24%	13.40%	21.68%	13.88%

Van Andel Arena Balance Sheet As of January 31, 2011

ASSETS

Current Assets Cash Account Receivable Prepaid Expenses		3,936,782 1,078,195 257,171	
Total Current Assets			\$5,272,148
Total Assets		=	\$5,272,148 ==========
	LIABILITIES AND EQUITY		
	LIABILITIES AND EQUITY		
Current Liabilities Accounts Payable Accrued Expenses Deferred Income Advanced Ticket Sales & Deposits		185,613 524,421 1,437,786 2,320,495	
Total Current Liabilities			\$4,468,315
Other Liabilities			
Equity Funds Remitted to CAA Expenses Paid Direct by CAA Beginning Balance Equity Current Year Equity	"	(1,000,000) 498,330 1,027,882 277,622	
Total Equity			\$803,833
Total Liabilities and Equity		•	\$5,272,148



SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable As of December 31, 2010

Current -	- Under 30 Days	
	Food & Beverage	292,559
	Ticketing	374,188
	Merchandise	10,800
	Permanent Advertising	-
	DeVos Place	51,466
	Operating	253,622
Over 30	Days	62,560
Over 60	Days	33,000
Over 90	Days	
Total Ac	counts Receivable	1,078,195

SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2011

MANAGEMENT FEE SUMMARY

Net Revenue above Expenses Benchmark Excess	Arena Estimate 1,045,426 1,045,426	DeVos Place	Total Estimate 425,403 700,000 (274,597)	FY 2010 Actual 916,360 700,000 216,360	
Incentive Fee Calculation (Only if above greater than zero)					
Base Fee	Arena Estimate 160,417	DeVos Place Estimate 160,417	Total Estimate 320,834	Total Actual 317,343	
T. Charles	·				
Incentive Fee	4 702 607	4 604 100	0.416.705	0.777.020	
Revenue	4,792,607	4,624,188	9,416,795	9,777,929	
Benchmark Revenue	4,800,000	4,200,000	9,000,000	8,900,000	
Revenue Excess Incentive Fee **	(7,393)	424,188	416,795	877,929 238,379	
Total SMG Management Fee	160,417	160,417	320,834	555,722	

^{**} Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.



Memorandum

To:

CAA Board

CAA Finance Committee

From:

Robert J. White

Subject:

January 31, 2011, Administrative Financial Statements

Date:

February 28, 2011

The attached Balance Sheet and Income Statement have been reformatted to provide additional information concerning the Convention/Arena Authority administrative account (unconsolidated) – excluding facility manager financial activity (separately reported).

The Balance Sheet includes a two-year comparative financial position at January 31 for fiscal years 2010 and 2011. The Income Statement provides a line item comparison of accounts for the first seven months of the current fiscal year as compared to a similar period in the prior fiscal year. In addition, the Income Statement provides a comparison of current year budget to prior year (FY 2010) actual. It will allow the reader to compare interim expenditure trends with full-year budgetary allowances.

Items of interest in the two financial statements are explained as follows:

Balance Sheet (Unconsolidated):

- The cash and investments position decreased by \$1.3 million from January 31, 2010. Cash balance decreased by \$2.8 million from the June 30, 2010 position due to a quick start on several capital improvement projects.
- Fund balance decreased by \$1.2 million from the January 31, 2010 level.

Seven-Month Revenue/Expense:

- Parking revenues have decreased by (7.7%). December 2010 deposits were delayed until February 1, 2011. When comparing like periods, the increase over prior years is +14.0%. Revenues in this time period represent 48% of total annual.
- Interest income was budgeted (2% rate est.) to increase by 35%, but has declined by 40% from
 actual experience in the first seven months of the prior fiscal year. The County Investment Pool
 is currently paying less than 1% interest. It is now expected that interest earnings will come in
 \$225,000 under budget forecast.

- The "Utilities" expenditure account includes electric, gas, steam, and water/sewer for the facilities. Electric represents 65% of the total. For the seven-month comparable time period, this expense is increased by 21%.
- Parking management includes city staffing and equipment maintenance expense for the DeVos Place® facility. When adjusted for like billing periods, this expense is reduced by almost 30% from prior year. This reduction is a direct result of automation achieved in September 2009.
- Capital R/R/A spending is increased by 718% over prior year trend. Several major projects at the Arena got off to a quick start.
- Other significant expenditure account variances are primarily due to timing issues.

Hopefully, these reports provide a more on-point analysis of administrative activities over the course of the fiscal year. These reports will be updated on a monthly basis.

Grand Rapids-Kent County Convention/Arena Authority Balance Sheet (Unconsolidated) January 31, 2011

	2010	2011		
Assets				
Cash - Operating	\$ 168,469	\$ 81,189		
Investments - Kent County	21,748,126	20,571,889		
Capital Assets (Net)	659,549	788,841		
Total Assets	\$ 22,576,144	\$ 21,441,919		
Liabilities & Fund Balance				
Accounts Payable	\$ 121,976	\$ 215,889		
Fund Balance	22,454,168	21,226,030		
Total Liabilities & Fund Balance	\$ 22,576,144	\$ 21,441,919		

Grand Rapids-Kent County Convention/Arena Authority Statement of Revenues, Expenditures and Changes in Fund Balance For the Seven Months Ended January 31, 2011

	1		Annual			Year-To-Date	
		FY 2010 Actual	FY 2011 Budget	Percentage Change	FY 2010 7/1 - 1/31	FY 2011 7/1 - 1/31	Percentage Change
Revenues:)) }
Transfers from SMG	\$	2,806,184	\$ 2,686,472	(4.3)	\$ 2,850,000	\$ 1,400,000	(50.9)
Parking		903,979	982,616	8.7	432,333	399,023	(7.7)
Interest		322,422	435,000	34.9	185,504	111,845	(39.7)
Miscellaneous		95,217	30,000	(68.5)	5,474	31,180	469.1
Total Revenues		4,127,802	4,134,088	0.2	3,473,311	1,942,048	(44.1)
Expenditures:							
Operations							
- Utilities		2,366,582	2,197,800	(7.1)	1,046,318	1,218,142	16.4
- Parking Management		171,651	119,342	(30.5)	85,958	52,936	(38.4)
- Pedestrian Safety		85,348	85,000	(0.4)	31,834	15,285	(52.0)
- Landscaping		13,393	90,000	572.0	9,768	14,270	46.1
- DID Assessment		53,175	53,500	9.0	53,175	55,103	3.6
- Marketing							
- Campaign		•	100,000	100.0	•	•	0.0
-CVB		75,000	75,000	0.0	1	•	0.0
- Sports Commisssion		25,000	25,000	0.0	25,000	25,000	0.0
Capital R/R/A ⁽¹⁾							
- Capital Projects		434,467	4,108,500	845.6	394,450	2,830,815	7.17.7
Administration							
- Wages/Benefits		105,529	131,484	24.6	58,550	76,047	29.9
- Professional Services		74,678	71,000	(4.9)	49,504	38,288	(22.7)
- Diversity Initiative		15,106	40,000	164.8	4,080	15,507	280.1
- Procurement of Art		•	25,000	100.0	1	•	0.0
- Insurance		22,903	24,000	4.8	22,903	23,561	2.9
- Supplies/Other		76,031	105,000	(2) 38.1	22,099	16,606	(24.9)
Total Expenditures		3,518,863	7,250,626	106.1	1,803,639	4,381,560	142.9
Excess (Deficiency) of Revenues		608,939	(3,116,538)		\$ 1,669,672	\$ (2,439,512)	(246.1)
Over Expenditures Balance, beginning of period		24.119.455	24.728.394				
Balance, end of neriod	ç	24 728 394	\$ 21611856				
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NOTES:

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R/R/A - Repair/Replacement/Additions

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Includes an allowance of \$50,000 for an Arena long-term capital needs study



Memorandum

To: **CAA Finance Committee**

CAA Board Members

From: Rich MacKeigan, Executive Director

Sculpture Donation and Display Agreement

Date: February 19, 2011

Convention

Re:

Arena Authority

Steven Heacock, Chairman Birgit Klohs Floyd Wilson, Jr. Gary McInerney George Heartwell Joseph Tomaselli Lew Chamberlin

In 2008, the Peter Secchia family founded the Community Legends Project that aims to honor those individuals who helped shaped Grand Rapids and educate the public about them. The Community Legends project is intended to commission one sculpture every two years for the next 50 years. Those pieces then would be donated to the city, or a nonprofit, and funded and endowed by Mr. Secchia and his family. The first sculpture unveiled honored Lucius Lyon, a land surveyor and Michigan's first United States Senator. Lyon was responsible for helping develop much of the land north of Lyon Street in Grand Rapids. The second sculpture honored Ottawa Indian Chief Noonday, who helped open Michigan to settlement.

The Community Legends program, through its Michigan nonprofit Grand Rapids Community Legends, Inc. ("GRCL") has commissioned renowned artist J. Brett Grill to sculpt a statue of Jay Van Andel that would be displayed on the plaza of the Van Andel Arena®. GRCL wishes to donate to the CAA the 7' statue and the 36' cube of pedestal stone, plus the bronze plaques defining Jay Van Andel and information on the statute.

The Community Legends gift will be subject to a Sculpture Donation and Display Agreement satisfactory to the boards of both the CAA and the GRCL. GRCL will provide to the CAA a set of engineering drawings, acceptable to the CAA, showing the structural detail of the sculpture and related structural elements in its erected state at the display site. GRCL shall provide for perpetual care and maintenance of the sculpture. The CAA has adopted a policy whereby it can accept gifts of art, including gifts of sculpture.

RECOMMENDED ACTION: Accept sculpture of Jay Van Andel and approve Sculpture Donation and Display Agreement.

Andel Arena® 30 West Fulton Grand Rapids, MI 49503-2601 616.742.6600 Fax 616.742.6197

303 Monroe Grand Rapids, MI 49503-2233

Fax 616.742



SCULPTURE DONATION AND DISPLAY AGREEMENT

THIS AGREEMENT is made as of ________, 2010, between **GRAND RAPIDS COMMUNITY LEGENDS**, **INC.**, a Michigan Nonprofit 501(c)(3) corporation ("<u>GRCL</u>"), and **GRAND RAPIDS** - **KENT COUNTY CONVENTION/ARENA AUTHORITY** ("<u>CAA</u>").

RECITALS

- A. GRCL is a Michigan nonprofit corporation that seeks to beautify downtown Grand Rapids and commemorate and honor its history by commissioning various works of art and placing such works throughout the downtown Grand Rapids area.
- B. GRCL has commissioned a certain representative 7-foot tall sculpture of Jay VanAndel, a subject chosen for his significant contributions to Grand Rapids, Michigan (together with its base and identifying plaques, the "Sculpture").
- C. GRCL wishes to donate the Sculpture to CAA and to have the Sculpture displayed, initially, on the grounds of the VanAndel Arena as set forth on the attached Exhibit A (the "<u>Display Site</u>").
- D. CAA has adopted a policy whereby it can accept gifts of art, including gifts of sculpture, so long as the same satisfy with the City of Grand Rapids Commission Policy Number 1100-06, dated and adopted September 10, 1991 (the "Policy").
- E. CAA is willing to accept the gift of the Sculpture to be placed, initially, upon the Display Site, in accordance with and subject to the terms and conditions of this Agreement and the Policy.

AGREEMENT

- 1. <u>Gift From GRCL</u>. Effective upon the full execution of this Agreement, GRCL hereby donates the Sculpture to CAA to have and to keep for public display.
- 2. <u>CAA Acceptance of Gift</u>. CAA accepts the Sculpture, having found that the gift of the Sculpture satisfies the criteria set forth in the CAA Policy, as currently adopted.
- 3. <u>Display Site.</u> Once complete, GRCL will notify CAA that the Sculpture is complete and ready for display. CAA will, within ten days of such notice, permit GRCL (or its contractors or agents) to install the Sculpture upon the Display Site. CAA maintenance personnel may participate in the delivery and installation of the Sculpture, including without limitation directing the path of the delivery vehicles and equipment. GRCL will be responsible for the physical placement and installation of the Sculpture, and all costs of the same, including delivery. Once so installed by GRCL, and provided that GRCL remains in substantial compliance with the continuing conditions upon which CAA grants its approval as stated in this Agreement, the Sculpture will be displayed at the Display Site, and the Sculpture and Display Site will not be altered, nor the Sculpture moved therefrom by CAA or any other party acting on

CAA's behalf or with its permission, except as otherwise permitted under Section 5.d. of the CAA Policy or as may otherwise be required to address substantial public safety concerns that cannot be addressed adequately in another reasonable manner.

- 4. <u>Engineering Drawings</u>. Prior to execution of this Agreement by the CAA, GRCL shall provide the CAA with a set of engineering drawings, acceptable to the CAA, showing the structural detail of the Sculpture and related structural elements in its erected state at the Display Site.
- 5. <u>Perpetual Care and Maintenance</u>. So long as the Sculpture remains at the Display Site or such other location as may be mutually agreed to by the parties, GRCL shall provide for perpetual care and maintenance of the Sculpture.
- 6. General. This Agreement is for the benefit of the parties and their permissible successors and assigns. It is not for the benefit of any third party nor does it create any rights in any third party. This Agreement may be amended only by a writing signed by both parties. Neither this Agreement, nor the rights, interests, duties, obligations, and/or benefits hereunder shall be assigned, transferred, or pledged in any way. This Agreement is the entire agreement of the parties as to its subject matter. If any provision of this Agreement is held, in whole or in part, to be unlawful or invalid, the remainder of such provision and this Agreement as a whole shall remain in full force and effect and be construed in congruence with the intentions of the parties as evidenced by this Agreement, including the stricken term. This Agreement shall inure to the benefit of and be binding upon the parties and their respective successors and permissible

assigns, if any. Waiver of any right created hereby, or by a breach hereof, shall be effective only if in writing and signed by the party charged with waiver. This Agreement shall be governed, construed, interpreted, and enforced in accordance with the laws of the State of Michigan.

GRCL:	CAA:
Grand Rapids Community Legends, Inc., A Michigan non-profit corporation	Grand Rapids Kent County Convention/ Area Authority
By:	By:
Joseph A. Becherer	Rich MacKeigan
Its: President	Its: Executive Director
ş.	

07870 (001) 541083.2



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DATE	EVENT	EC	MOD	ROOM	TIME	FUNCTION
Wed, Feb 23	Savor	DG		Banquet C	6P-8P	Concessions training
Thur, Feb 24	Available					
Fri, Feb 25	Griffins vs Lake Erie	GC	EDDIE	Arena	10A-12:30P	Team practice
11			1		6:00 PM	Doors
]		7P-9:30P	Hockey game
	Golf Association of Michigan	DG		Banquet B	6P-7P	Banquet
	Ally Financial			East Nest	6P-9:30P	Banquet
	Jack Link's Beef Jerky			West Nest	6P-9:30P	Banquet
	Blue Cross/Blue Shield		,	MOS Corner Office	6P-9:30P	Banquet
	New Horizons-Great Lakes			Crease Club	6P-9:30P	Banquet
	Van Andel-Flikkema			Suite 101A	6P-9:30P	Banquet
	Aastrom			Suite 101B	6P-9:30P	Banquet
	Julie Cullen			Suite 120B	6P-9:30P	Banquet
	Douglas J			Suite 316	6P-9:30P	Banquet
Sat, Feb 26	Available					
Sun, Feb 27	Available					
Mon, Feb 28	Lady Gaga	GC	[Arena	2:00 PM	Floor mark
					3:00 PM	Pre-rig
Tue, Mar 1	Lady Gaga	GC		Arena	8:00 AM	Load-in
					TBD 7:00 PM	Entry for Little Monster Zone Doors
					8:00 PM	Support Act
	TF				TBD	Intermission
					TBD	Lady Gaga
					11:00 PM	Load-out
Wed, Mar 2	Available					
Thur, Mar 3	Available					
Fri, Mar 4	Griffins vs Rochester	GC		Arena	10A-12:30P	Team practice
					6:00 PM	Doors
			1		7P-9:30P	Hockey game
	West Side Beer	DG		East Nest	6P-9:30P	Banquet
	Panopoulus Salons			West Nest	6P-9:30P	Banquet
	Priority Health			MOS Corner Office	6P-9:30P	Banquet
	Powell Relocation			Suite 101A	6P-9:30P	Banquet
Sat, Mar 5	Griffins vs Rochester	GC		Arena	10A-12:30P	Team practice
					6:00 PM	Doors
					7P-9:30P 9:30P-9:50P	Hockey game Post-game skate
					9:50P-10:10P	Post-game autographs
		RM	1	Banquet All	5:30P-7P	Star Wars Night
	Star Tickets	DG	1	East Nest	6P-10:10P	Banquet
	Rogers Printing			West Nest	6P-10:10P	Banquet
	Summit Training Source	1		MOS Corner Office	6P-10:10P	Banquet
	Metro PCS			Suite 101A	6P-10:10P	Banquet
Sun, Mar 6	Available					
Mon, Mar 7	SMG	KA		Arena	8A-8A	Ice maintenance
Tue, Mar 8	SMG	KA		Arena	8A-8A	Ice maintenance
Wed, Mar 9	DOI – Princess Wishes	GC		Arena	8:00 AM	Load-in
Thur, Mar 10	DOI – Princess Wishes	GC		Arena	7:00 PM	Performance
, 		-				
	5/3 Bank Vault will be closed	<u> </u>				
	Fifth Third Bank	DG		5/3 Bank Vault	3P-6P	Fifth Third Private function
Fri, Mar 11	DOI - Princess Wishes	GC		Arena	7:00 PM	Performance
	5/3 Bank Vault will be closed	<u> </u>				

Sat, Mar 12	DOI – Princess Wishes	GC	Arena	11:00 AM	Performance
				3:00 PM	Performance
	5/3 Bank Vault will be closed			7:00 PM	Performance
Sun, Mar 13	DOI – Princess Wishes	GC	Arena	2:00 PM	Performance
	5/3 Bank Vault will be closed				
Mon, Mar 14	Available				
Tue, Mar 15	Available				
Wed, Mar 16	Griffins vs Oklahoma City	GC	Arena	10A-12:30P 6:00 PM	Team practice Doors
				7P-9:30P	Hockey game
	Northwood University	DG	Banquet B	6P-7P	Banquet
	Mark's Photo and Video		Banquet C	6P-7P	Banquet
	Boar's Head Provisions		East Nest	6P-9:30P	Banquet
	The Printery		West Nest	6P-9:30P	Banquet
	One Communications		Crease Club	6P-9:30P	Banquet
	Nordic Hot Tubs		Suite 101A	6P-9:30P	Banquet
Thur, Mar 17	Sugarland	GC	Arena	7:30 PM	Performance
Fri, Mar 18	Griffins vs Lake Erie	GC	Arena	10A-12:30P	Team practice
				6:00 PM	Doors
				7P-9:30P	Hockey game
	Expressions Dance	DG	Crease Club	6P-8P	Dance staging area
	BNI: Business Driven Network		Banquet B	6P-7P	Banquet
	Great Lakes Pride		Banquet C	6P-7P	Banquet
	Cambridge Partners		East Nest	6P-9:30P	Banquet
	Grandville Eye Care		West Nest	6P-9:30P	Banquet
	Priority Health		MOS Corner Office	6P-9:30P	Banquet
	ADP		Suite 101A	6P-9:30P	Banquet
Sat, Mar 19	Griffins vs Rochester	GC	Arena	10A-12:30P	Team practice
,			1	6:00 PM	Doors
				7P-9:30P	Hockey game
				9:30P-9:50P	Post-game skate
		RM	Banquet All	6P-8P	Mascot mania
	Delta Dental	DG	East Nest	6P-9:50P	Banquet
	Amy Pugh		West Nest	6P-9:50P	Banquet
	Fastsigns of Grand Rapids		MOS Corner Office	6P-9:50P	Banquet
	TDS Metro		Crease Club	6P-9:50P	Banquet
	Centennial Securities		Suite 101A	6P-9:50P	Banquet
	DECA		Suite 101B	6P-9:50P	Banquet
Sun, Mar 20	Griffins vs Rockford	GC	Arena	10A-12:30P	Team practice
oun, mui 20	Gilling vs Rocklord		Aicha	3:00 PM 4P-6:30P	Doors Hockey game
				6:30P-6:50P	Post-game skate
				6:50P-7:10P	Post-game autographs
		RM	Crease Club	3P-5P	Band performance
	Michigan Office Solutions	DG	MOS Corner Office	3P-7:10P	Banquet
	Savor		Suite 101A	3P-7:10P	Banquet
Mon, Mar 21	Available				
Tue, Mar 22	Available				
Wed, Mar 23	Griffins vs Toronto	GC	Arena	10A-12:30P 6:00 PM	Team practice Doors
		DG	Banquet B/C	7P-9:30P 5P-7P	Hockey game Social Media Seminar
	Social Media Bloggers		East Nest	6P-9:30P	Banquet Sentinal
	John VanKampen		West Nest	6P-9:30P	
	Nordic Hot Tubs		Suite 101A		Banquet
Thur Mar 24	Available	 	Suite IVIA	6P-9:30P	Banquet
Thur, Mar 24		 		+	
Fri, Mar 25 Sat, Mar 26	Available	60	A	7.20 5) 7	D. C.
Sat IVIar 26	WWE Smackdown	GC	Arena	7:30 PM	Performance
Sun, Mar 27	Winter Jam	GC	Arena	6:00 PM	Performance

REVISED WEEKLY - 2011

7:00AM 7:00AM – 7:00PM
8:00AM – 12:00AM 5:30am
A-D 5:30am 7:30am Admin Elevators 7:30am 8:00am 8:45am A-D 7:30am 8:45am 8:00am 8:45am
11:00am-11:00am 11:00am-11:15am 11:15am-12:00pm
12:00pm-1:00pm 1:00pm 1:30pm
7:30am
3:00PM 3:00pm-10:00pm
10:00pm
8:00am – 5:00pm 6:00pm
6:30pm 7:00pm 7:30pm
7:00AM
7:00AM – 7:00PM
6:00pm 6:30pm 7:00pm
7:00AM
TBD 8:00AM - 3:00PM 10:00AM 3:00PM - 9:30PM
8:00am 8:00am 8:00am-8:00pm 8:00am-8:00pm
O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms

REVISED WEEKLY - 2011

					EST. ATTENDANCE 1,200 PER SHOW		EST. ATTENDANCE 35,000					EST.ATTENDANCE 800-1000													EST. ATTENDANCE 565			11				and over delication, which	SHOW		
					AK		RC					PΑ													RC								AK —		
	Home & Garden Show Retail Cart/Store Set Up	General Set Up, Show Case Set up	Design Time Home & Garden Show Betail	Cart/Store Hours	Outside Doors Open Lobby Open	Seating Open Performance	Show Office - Exhibitors Lounge	Open	Junior Master Gardeners Exhibitors Allowed in Exhibit Halls		Show Open Gardening Conf. Setup	Registration Desk Open	Exhibitor, Book Fair, Silent Auction Move In	Design Time	Design Contest Set Up	Business Session	Hands On Session	Home & Garden Show Retail	Design Contest Registration	Operations to clean room	Progressive Retail Shop Tour	Meeting Place	Design Contest Judging	All Events Conclude for the Evening	Client Arrives	Reception Begins		Hors d'oeuvres served	Attendees to DPH for Grease	Performance	Coat Check Closes	0	Outside Doors Open	Seating Open	Performance
EKLY - 2011	9:00am-3:00pm	2:00pm-10:00pm	2:00pm-10:00pm		6:00pm 6:30pm	7:00pm 7:30pm – 9:30pm	11:00AM		8:00AM - 12:00PM 11:00AM -	12:00PM	12:00PM - 9:30PM 4:00PM - 7:00PM	8:00am-8:00pm	8:00am-5:00pm	8:00am-5:00pm	8:00am-4:30pm	9:30am-4:30pm	9:30am-4:30pm	12:00pm-9:30pm	4:00pm-6:30pm	5:00pm	6:00pm		6:45pm-9:30pm	7.00pm 11:00pm	5:00pm	6:00pm	(e:30pm	7:30pm	8:00pm	10:00pm		6:30pm 7:00pm	7:30pm	8:00pm - 10:00pm
KEVISED WEEKLY - 2011	Grand Gallery	Secchia Lobby	Recital Hall	Called Called	DVPH		GGOL A-B, C-D	E-H A-C, GG A-F			Monroe A-D/Lyon Dock	Welsh Lobby	Ballroom A	Recital Hall	Secchia Lobby	River Overlook AB	River Overlook EF	Grand Gallery	Welsh/Secchia Lobby	River Overlook EF	Welsh Lobby		Secchia Lobby	Kiver Over100K Er	Ballroom C/Secchia	Lobby Ballroom C/Secchia	Lobby	Ballroom C/Secchia	DVPH	DVPH	Ballroom D/Secchia	Lobby	DVPH		
					BROADWAY GRAND RAPIDS -GREASE		WEST MICHIGAN HOME AND GARDEN SHOW					2011 MFA CONVENTION & TRADE SHOW												, not	ST. MARY'S RECEPTION								BROADWAY GRAND RAPIDS -GREASE		
							RI. MAR 4																												

G A-F = Grand Gallery Meeting Rooms A-F GG = Grand Gallery Area RO A-F = River Overlook A-F

O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms

EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D

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SAT. MAR 5	WEST MICHIGAN HOME AND GARDEN SHOW	GGOL A-B, C-D	8:00AM	Show Office - Exhibitors Lounge	2 2	EST. ATTENDANCE 35,000
		Mostoo Boome	6-30AM	Open Cardoning Conference Arrival		
			8:30AM - 4:30PM	Sessions Gardening Conference		
		Monroe A-D/Lyon Dock	4:30PM - 6:30PM	Gardening Conf. Load Out		
		E-H A-C, GG A-F	9:00AM - 10:00AM	Exhibitors Allowed in Exhibit Halls		
		West Grand Gallery	9:00AM - 11:00AM	Pancake Breakfast		
		Grand Gallery E-H A-C. GG A-F	9:00AM – 9:30PM 10:00AM – 9:30PM	Garden and Art Market Open Show Open		
	2011 MFA CONVENTION & TRADE SHOW	Welsh Lobby	8:00am-5:00pm	Registration Desk Open	DA	EST.ATTENDANCE 800-1000
		Ballroom A	9:00am-5:00pm	Tradeshow Open		
		River Overlook D, E, F	9:00am-11:30am	Hands On Sessions		
		Kiver Overlook AB	9:00am-10:15am	Business Session		
		Grand Gallery	10:00am-9:30pm	Home & Garden Show Ketall		
		Biver Overlook C	10:00am-10:45am	Business Session		
		Ballroom A	10.45am-12:00nm	Main Stade Show		
		River Overlook AB	10:45am-12:00pm	Business Session		
		Ballroom A	12:00pm-2:00pm	Lunch Buffet		
		River Overlook D, E, F	12:00pm	Operations to clean room		
			12:30pm-2:00pm	Main Stage Show		
		River Overlook AB	1:00pm-3:00pm	Business Session		
		Ballroom A	2:00pm-3:30pm	Product Review		
		Secchia Lobby	2:30pm-3:30pm	Student Design Contest Showcase		
		Ballroom A	3:30pm-4:45pm	Main Stage Show		
		River Overlook AB	3:30pm-5:00pm	Business Session	- 174	
			6:00pm	All Events Conclude for the Evening		
	BROADWAY GRAND RAPIDS -GREASE	DVPH	12:30pm	Outside Doors Open	AK	EST. ATTENDANCE 1,200 PER
			1:00pm	Lobby Open Seating Open		MOHS
			2:00pm - 4:00pm	Performance		
				Outside Doors Open		
			7:00pm	Lobby Open		
			7:30pm 8:10pm = 10:00pm	Seating Open		
Ser Transport					S	· · · · · · · · · · · · · · · · · · ·
SIIN MAR 6	WEST MICHIGAN HOME AND GARDEN SHOW	G-D A-B C-D	MA00-6	Show Office - Exhibitors Lounge	RC	EST ATTENDANCE 35,000
SOIN. MAN O	WEST MICHIGAN HOME AND CAMPA AND CAMPA	E-H A-C. GG A-F		Open	2	
			10:00AM -	Exhibitors Allowed in Exhibit Halls		
			11:00AM - 6:00PM 6:00PM - 10:00PM	Show Open		
			M 100.00	through night)		30
	2011 MFA CONVENTION & TRADE SHOW	Welsh Lobby	7:30am-5:00pm	Registration Desk Open	DA	EST. ATTENDANCE 800-1,000
		Ballroom A Ballroom A	8:00am-3:30pm 8:00am-8:30am	Tradeshow Open Continental Breakfast/MFA Annual Meeting		
C A E = Grand	= Grand Gallan, Meating Rooms A.F. O A.H = Overlog	O A-H = Overlook Meeting Rooms A-H		FH A-C = Exhibit Halls A-C		"
	iceting mounts m-1	on the Meeting Rooms				•
RO A-F = Rive	A-F			BALL A-D = Ballroom A-D		
1 1 1 1						2/28/11

	EST. ATTENDANCE 1,200 PER SHOW												
	AK		RC	ΑK	AK	AK	SM	RC	AK	SM	RC	DA	AK
Business Session Hands On Sessions Business Session Main Stage Show Home & Garden Show Retail Cart/Store Hours Lunch Buffet Main Stage Show Business Session Main Stage Show Exhibitor Move Out Silent Auction Bids Close	Outside Doors Open Lobby Open Seating Open Performance Outside Doors Open Lobby Open Seating Open Performance Move Out		Show Office Load-Out	House Restore	RECEPTION	PERFORMANCE	MEETING SPACE	SHOW OFFICE	PERFORMANCE	MEETING SPACE	SHOW OFFICE	SHOW OFFICE A AND LARGE VEHICLE SETUP	SET UP
8:30am-9:30am 9:00am-11:30am 10:00am-12:00pm 10:30am-12:00pm 11:00am-6:00pm 12:30pm-1:45pm 1:45pm-3:15pm 3:30pm 3:30pm	11:30am 12:00pm 12:30pm 1:00pm – 3:00pm 5:00pm 6:30pm 6:30pm – 8:30pm 8:30pm – 12:30am		8:00AM 8:00AM – 7:00PM	8:00am – 10:00am	8:00AM-11:59PM	8:00AM-11:59PM	8:00AM-11:59PM	8:00AM-11:59PM	8:00AM-11:59PM	8:00AM-11:59PM	8:00AM-11:59PM	12:00pm	8:00AM-11:59PM
Ballroom A River Overlook D, E, F River Overlook AB Ballroom A Grand Gallery Ballroom A Ballroom A River Overlook AB Ballroom A Ballroom A Ballroom A Ballroom A	DVPH		GGOL A-B, C-D E-H A-C, GG A-F	DVPH	MON ABCD	DVPH	MON A	GGO AB	DVPH	MON A	GGO AB	Show Office A	DVPH
	BROADWAY GRAND RAPIDS -GREASE	から からから からから からから はない はない はんかい かんかい かんかい かんかい かんかい かんかい かんかい かんか	WEST MICHIGAN HOME AND GARDEN SHOW	SMG	HOPE COLLEGE RECEPTION	HOPE COLLAGE SHOWCASE	CRISIS PREVENTION INSTITUTE	WEST MICHIGAN HOME AND GARDEN SHOW	JAMES TAYLOR	CRISIS PREVENTION INSTITUTE	WEST MICHIGAN HOME AND GARDEN SHOW	WEST MICHIGAN WOMEN'S EXPO	GRSO CLASSICAL VII: LATIN FIRE
			ION. MAR 7				UES. MAR 8			ED. MAR 9			

O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms G A-F = Grand Gallery Meeting Rooms A-F

GG = Grand Gallery Area RO A-F = River Overlook A-F

EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D

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THURS. MAR 10	CRISIS PREVENTION INSTITUTE	MON A	8:00AM-11:59PM	MEETING SPACE	SM	
	MICHIGAN READING ASSOCIATION ANNUAL CONVENTION	Exhibit Hall C Exhibit Hall C Pre- Function Exhibit Hall C	7:00am 12:00pm 1:00pm-6:00pm 1:00pm-6:00pm	Classic Decorating Set Up Client Arrival Registration Set Up Limited Move In	ri,	
	WEST MICHIGAN WOMEN'S EXPO	Exhibit Hall A-B	6:55am 7:00am – 8:00am 8:00am – 7:30pm 12:00pm – 7:00pm 5:00pm	Client Arrival Move-In for large items Exhibitor Move-In – WOMEN'S EXPO Exhibitor Move-In – BRIDAL SHOW Women's Expo Stage Built	DA	
	WEST MICHIGAN HOME AND GARDEN SHOW	GGO AB	8:00AM-11:59PM	SHOW OFFICE	RC	
8 8	GRSO CLASSICAL VII: LATIN FIRE	DVPH	8:00AM-11:59PM	SET UP	AK	
FKI. MAK II	WEST MICHIGAN WOMEN'S EXPO	Exhibit Hall C Pre- Function Exhibit Hall C Ballroom CD Grand Gallery A-F Ballroom CD Grand Gallery A-F Secchia Lobby Exhibit Hall C Ballroom D Exhibit Hall A-B	7:00am-8:00pm 8:00am-8:00pm 8:45am-10:30pm 10:45am-12:00pm 12:00pm-1:00pm 1:00pm-2:15pm 2:30pm-4:00pm 6:00pm-8:00pm 6:00pm-7:00pm 7:15am 7:15am 7:30am - 8:30am 8:00am - 8:00pm 10:00am - 8:00pm 11:00am (hourly) 5:00pm 6:00pm	Registration Open Vendor Load In General Session Pre-Con Breakouts Lunch Pre-Con Breakouts Exhibit Hall Open Reception Client Arrival Additional Move-In including Blood Drive Fire Marshall Walk-thru Bridal Show Hand Carry Move-In Expo Blood Drive Shows begin at Main and Cooking Stages Bridal Show Open Brides on the Run Contest	DA	EST. ATTENDANCE 10,000+
	CITY OF GR. MANAGERS MEETING	GG0 A	8:00AM-12:00PM	MEETING SPACE	RC	
	CRISIS PREVENTION INSTITUTE	MON A	8:00AM-11:59PM	MEETING SPACE	SM	
S 8	WEST MICHIGAN HOME AND GARDEN SHOW	GGO AB	8:00AM-11:59PM	SHOW OFFICE	RC	

O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms G A-F = Grand Gallery Meeting Rooms A-F

GG = Grand Gallery Area RO A-F = River Overlook A-F

DV = DeVos Performance Hall BALL A-D = Ballroom A-D EH A-C = Exhibit Halls A-C

		KEVISED WEEKLY - 2011	5KLY - 2011	money done y done done		
	GRSO CLASSICAL VII: LAIIN FIRE	DVPH	8:00AM-11:39PM	PEKFORMANCE /SHOW	Ak	
SAT. MAR 12	MICHIGAN READING ASSOCIATION ANNUAL CONVENTION	Exhibit Hall C Pre-	6:30am 7:00am-5:00pm	Client Arrival Registration Open	JL	EST. ATTENDANCE 3,000
		Function Ballroom AB Exhibit Hall C	8:00am-9:45am 10:00am	General Session Exhibitors Allowed In Hall		
		Grand Gallery A-F	10:00am-2:45pm	Breakouts		
		Exhibit Hall C Ballroom AB	11:00am-6:00pm 3:00pm-4:30pm	Exhibit Hall Open General Session		
3 7 3	WEST MICHIGAN WOMEN'S EXPO	Exhibit Hall A-B	5:30am - 6:00am	Possible TV remote (TBD Friday	PA	EST. ATTENDANCE 10,000+
			8:30am	3/11) Client Arrival		
			9:00am	Exhibitors allowed into hall		
			10:00am – 8:00pm	Expo and Bridal Show Open Shows begin at Main and Cooking		
			(funcia) ilinocati	Stades		
			10:00am – 8:00pm 3:00pm	Blood Drive Brides on the Run Contest		
	WEST MICHIGAN HOME AND GARDEN SHOW	GGO AB	8:00AM-11:59PM	SHOW OFFICE	RC RC	
	GRSO CLASSICAL VII: LATIN FIRE	DVPH	8:00AM-11:59PM	PERFORMANCE/SHOW	AK	
CI DIALA 13	MICHICAN BEADANC ASSOCIATION ANNITAL		6:30	Client Arrival		ECT ATTENIDANCE 2 000
SUN. MAK 13	MICHIGAN KEADING ASSOCIATION ANNOAL CONVENTION	Exhibit Hall C Pre-	7:00am-5:00pm	Registration Open	3	EST. ATTENDANCE 3,000
		Ballroom AB	10:00am-11:45am	General Session		
		Exhibit Hall C	10:00am	Exhibitors Allowed in Hall		
		Exhibit Hall C	11:00am-6:00pm	Exhibit Hall Open		
		Ballroom D	12:00pm-12:45pm	Awards		
		Ballroom AB	3:00m-4:30nm	Allindal Weeting General Session		
		Ballroom CD	5:00pm-6:30pm	Made In MI Reception		
		Exhibit Hall C	6:00pm-10:00pm	Vendor Load Out		
	CHAT SHAD CHILL CHICK WORK	Exhibit Hall C	6:00pm-??	Classic Move Out	Ž	EST ATTENDANCE 10 0001
	WEST MICHIGAN WOMEN'S EXPO	Exhibit riall A-B	9:30am	Client Arrival	A A	ESI. AIIENDANCE 10,000F
			11:00am – 5:00pm	Eximitions Allowed IIIto Hall Expo and Bridal Show Open		
			11:00am - 5:00pm	Blood Drive		
			12:00pm	Shows begin at Main and Cooking		
				Stages		
			3:00pm 5:15pm – 8:00pm	Brides on the Run Contest Exhibitor Move-out		
	WEST MICHIGAN HOME AND GARDEN SHOW	GGO AB	8:00AM-11:59PM	SHOW OFFICE	RC	
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G A-F = Grand Gallery Meeting Rooms A-F
GG = Grand Gallery Area

MON A-D = Monroe Meeting Rooms
RO A-F = River Overlook A-F

EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D

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V		EST. ATTENDANCE 3,000				-	66								7
		EST. ATTE				(9)						Š.			
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PERFORMANCE	PEKFORMANCE	Client Arrival Registration Open	General Session Classic Decorator Move Out	SHOW OFFICE	MOVE IN PERFORMANCE	SET UP SET UP SET UP SET UP SET UP		SET UP SET UP SET UP SET UP SET UP SET UP	MOVE IN PERFORMANCE MOVE OUT	EXHIBIT EXHIBIT BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM	SET UP	SET UP REHEARSAL		EXHIBIT EXHIBIT BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM	EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D
4:30PM	/:30PM	6:30am 7:00am-2:00pm	10:00am-11:45am All day	8:00AM-11:59PM	12PM-5PM 7PM-9:30PM	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM		8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	12PM-5PM 7:30PM-9:30PM 9:30PM-12AM	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	8:00AM-11:59PM	8AM-12PM 7PM-10PM	September 1988	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	
DVPH 4:30PN		Exhibit Hall C Pre-	Function Ballroom AB Exhibit Hall C	GGO AB	DVPH	EH ABC GG GG ABCDEF GGO AH RO AF		EH ABC GG GG ABCDEF GGO AH RO AF	DVPH	EH ABC GG GG ABCDEF GGO AH RO AF	BALL ABCD	DVPH		EH ABC GG GG ABCDEF GGO AH RO AF	O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms
	- Charles of the Control of the Cont	ANNUAL		EN SHOW	зох сомеру		m			-					O A-H = Overic MON A-D = M
GILDA'S LAUGHFEST: BILL COSBY		MICHIGAN READING ASSOCIATION ANNUAL CONVENTION		WEST MICHIGAN HOME AND GARDEN SHOW	GILDA'S LAUGHFEST: OUT OF THE BOX COMEDY	THE ULTIMATE SPORT & RV SHOW	GILDA'S LAUGHFEST: BETTY WHITE	THE ULTIMATE SPORT & RV SHOW	GILDA'S LAUGHFEST: STEPHEN LYNCH	THE ULTIMATE SPORT & RV SHOW	MI DECA STATE CONFERENCE	GRSO POPS V: LEAHY		THE ULTIMATE SPORT & RV SHOW	= Grand Gallery Meeting Rooms A-F brand Gallery Area c = River Overlook A-F
	The state of the s	MON. MAR 14				TUES. MAR 15		WED. MAR 16		THURS. MAR 17				FRI. MAR 18	G A-F = Grand Gallery Meetin GG = Grand Gallery Area RO A-F = River Overlook A-F

REVISED WEEKLY - 2011

		REVISED WEENLI	CAL I - 2011		
	MI DECA STATE CONFERENCE	BALL ABCD	8:00AM-11:59PM	GENERAL SESSION	DA
	MICHAEL MINAJ B-DAY PARTY	MON ABCD	8:00AM-11:59PM	RECEPTION	DA
	GRSO POPS V: LEAHY	DVPH	8PM-10PM	PERFORMANCE	AK
SAT. MAR 19	THE ULTIMATE SPORT & RV SHOW	EH ABC GG GG ABCDEF GGO AH RO AF	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	EXHIBIT EXHIBIT BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM	J.
	MI DECA STATE CONFERENCE	BALL ABCD	8:00AM-11:59PM	GENERAL SESSION	DA
	GRSO POPS V: LEAHY	DVPH	8PM-10PM	PERFORMANCE	AK
SUN. MAR 20	THE ULTIMATE SPORT AND RV SHOW	EH ABC GG	8:00AM-11:59PM 8:00AM-11:59PM	EXHIBIT EXHIBIT	JT.
		GG ABCDEF GGO AH RO AF	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	BREAKOUT ROOM BREAKOUT ROOM BREAKOUT ROOM	
	MI DECA STATE CONFERENCE	BALL ABCD	8:00AM-11:59PM	GENERAL SESSION	DA
	GRSO POPS V. LEAHY	DVPH	3PM-5PM	PERFORMANCE	AK
	GILDA'S LAUGHFEST: GABRIEL IGLESIAS	DVPH	SPM-7PM 8PM-10PM 10PM-12AM	CHANGEOVER PERFORMANCE MOVE OUT	AK
MON. MAR 21	THE ULTIMATE SPORT & RV SHOW	EH ABC GG GG ACDEF GGO A.H	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:50PM	TEARDOWN TEARDOWN TEARDOWN TEARDOWN	J.C.
	LAKEFRONT & COTTAGE LIVING SHOW	EH A	8:00AM-11:59PM	SET UP	RC
	JOE BONAMASSA	DVPH	10AM-3PM 3PM-4PM 8PM-10PM 10PM-12AM	MOVE IN POSSILBLE MASTER CLASS PERFORMANCE MOVE OUT	AK
TUES. MAR 22	LAKEFRONT & COTTAGE LIVING SHOW	EH AB GG C-D	8:00AM-11:59PM 8:00AM-11:59PM	SET UP SET UP	RC
	MPA / MACS CONFERENCE AND TRADESHOW	EH C GG ABCDEF	8:00AM-11:59PM 8:00AM-11:59PM	SET UP MEETING SPACE	JL

G A-F = Grand Gallery Meeting Rooms A-F RO A-F = River Overlook A-F GG = Grand Gallery Area

O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms

DV = DeVos Performance Hall BALL A-D = Ballroom A-D EH A-C = Exhibit Halls A-C

REVISED WEEKLY - 2011

	ACG WESTERN MI. OUTSTANDING GROWTH AWARDS	KEVISED WEEKL I = 2011 AWARDS BALL CD 8:00AM-11:59PM	8:00AM-11:59PM	RECEPTION AREA	RC	-1
	GRSO CLASSICAL VIII: SEASCAPES	RECITAL HALL	3:30PM-6PM	REHEARSAL	AK	Ť
	は 日本	THE RESERVE THE PARTY OF THE PA	7:30PM-10PM	REHEARSAL		100
WED. MAR 23	LAKEFRONT & COTTAGE LIVING SHOW	EH AB GG C-D	8:00AM-11:59PM 8:00AM-11:59PM	SET UP OFFICE	RC	
	MPA / MACS CONFERENCE AND TRADESHOW		8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	SET UP EXHIBIT MEETING SPACE	JL	1
9	ONE STOP INC.	BALL A BALL B	8:00AM-11:59PM 8:00AM-11:59PM	SETUP SETUP	SM	
	MARATHON OIL RECEPTION	RO AB	8:00AM-11:59PM	RECEPTION		
	FIFTH THIRD OFFICERS MEETING	BALL D CHASE	8:00AM-11:59PM 8:00AM-11:59PM	ANNUAL MEETING PRES. CIRC. WINNERS CELEBRATION		
	GRSO CLASSICAL VIII: SEASCAPES	DVPH	8AM-12PM 3:30PM-6PM 7:30PM-10PM	MOVE IN REHEARSAL REHEARSAL	AK	
大学 一						
THURS. MAR 24	LAKEFRONT & COTTAGE LIVING SHOW	EH AB GGO AB	8:00AM-11:59PM 8:00AM-11:59PM	SET UP OFFICE	RC	
	MPA / MACS CONFERENCE AND TRADESHOW	EH C GG AB	8:00AM-11:59PM 8:00AM-11:59PM	EXHIBIT MEETING SPACE	JT.	1
	ONE STOP INC.	BALL A BALL B CHASE RO AF	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	EXHIBIT LUNCH MEETING SPACE SET UP	SM	1
	ANNUAL COMMUNITY SPIRIT AWARDS	BALL C BALL C PRE	8:00AM-11:59PM 8:00AM-11:59PM	DINNER RECEPTION AREA	DA	
	GRSO CLASSICAL VIII: SEASCAPES	DVPH	7:30PM-10PM	REHEARSAL	AK	
		新 · · · · · · · · · · · · · · · · · · ·				
FRI. MAR 25	LAKEFRONT & COTTAGE LIVING SHOW	EH AB GG C-D	8:00AM-11:59PM 8:00AM-11:59PM	EXHIBIT OFFICE	RC	
	BPA STATE LEADERSHIP CONFERENCE	BALL A-D	8:00AM-11:59PM	GENERAL SESSION	Ţ	
	MPA / MACS CONFERENCE AND TRADESHOW	EH B-C	8:00AM-12:00PM	TEAR DOWN	JL.	
	GRSO CLASSICAL VIII: SEASCAPES	RECITAL HALL DVPH	7PM-7:30PM 8PM-10PM	UPBEAT PERFORMANCE	AK	
SAT. MAR 26	LAKEFRONT & COTTAGE LIVING SHOW	ЕН АВ	8:00AM-11:59PM	ЕХНІВІТ	RC	
G A-F = Grand Gallery M GG = Grand Gallery Area RO A-F = River Overlook	leeting Rooms A-F A-F	O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms		EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D	6	

2/28/11

DEVOSPLACE

REVISED WEEKLY - 2011

		TJ	AK	RC	TJ	RC	SM	DA
	OFFICE	GENERAL SESSION DINNER RECEPTION	UPBEAT PERFORMANCE MOVE OUT	EXHIBIT FXHIBIT	GENERAL SESSION	TEARDOWN	SETUP SETUP	RECEPTION
CNL 1 - 2011	8:00AM-11:59PM	8:00AM-3:00PM 3:00PM-9:00PM 9:00PM-12:00AM	7PM-7:30PM 8PM-10PM 10PM-12AM	8:00AM-11:59PM	8:00AM-11:59PM	8:00AM-11:59PM	5:00PM-11:59PM 5:00PM-11:59PM	5:00PM-8:00PM
NEVISED WEEKLI - 2011	G-C-D	BALL A-D BALL A-D BALL A-D	RECITAL HALL DVPH	EH AB GG C-D	BALL A-D	ЕН AB	EH C GG C-F	BALL CD
		BPA STATE LEADERSHIP CONFERENCE	GRSO CLASSICAL VIII: SEASCAPES	LAKEFRONT & COTTAGE LIVING SHOW	BPA STATE LEADERSHIP CONFERENCE	LAKEFRONT & COTTAGE LIVING SHOW	NACAC SPRING COLLEGE FAIR	CAA COMMUNITY ENGAGEMENT RECEPTION
				SUN. MAR 27		MON. MAR 28		

EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D

O A-H = Overlook Meeting Rooms A-H MON A-D = Monroe Meeting Rooms G A-F = Grand Gallery Meeting Rooms A-F GG = Grand Gallery Area RO A-F = River Overlook A-F

A 365 day a year operation which will bring visitors, tourists, conventioneers and residents

- A Daily Menu Matrix of restaurant's hours of operation for that day, daily special, address and phone number "The Walking Tour of Downtown Grand Rapids" in a variety of languages (sister city languages & more)

- MAPS: Both walking and driving

- Traffic/Construction/Detours reporting and updating

- and many, many other useful tools that tourists, visitors, conventioneers and residents will find most interesting and useful!

Directions and Information Booth







