

Agenda

Board of Directors

Friday, May 3, 2019 Following CAA Finance Committee Meeting Kent County Commission Chambers 300 Monroe Avenue, NW, Grand Rapids, MI

1.	Call to	Birgit Klohs		
2.	Minute	Action		
3.	Comm	ittee Re	ports	
	A.	Operat	cions Committee	Information
	В.	Financo i. ii.	e Committee Consolidated Financial Statement for Period Ending March 31, 2019 SMG March 2019 Financial Statements – DeVos Place® and Van Andel Arena®	Action Information
4.	Prelimi A. B.	Consol	view of FY 2020 Budgets idated CAA Budgets Place® and Van Andel Arena Operating/Capital Budgets	Information
5.	Prelimi	inary Re	view of 2020-2024 DeVos Place® Rate Sheets	Information
6.	Extens	ion of Fi	nancial Services Employment Agreement	Action
7.	Parking	g Operat	tion and Maintenance Agreement – Van Andel Arena®	Action
8.	Auto P	arking S	ystem Periodic Reporting	Information
9.	SMG R	eport ar	nd Facilities Calendars	Rich MacKeigan
10.	Public	Comme	nt	
11.	CAA Bo	oard Me	mber Comments	
12.	Adjour	nment		

Next Meeting Date: Friday, June 7, 2019 Joint CAA Board & Committee Meeting

MINUTES OF THE GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY MEETING OF BOARD OF DIRECTORS 300 MONROE AVENUE, NW | GRAND RAPIDS, MI Friday, April 12, 2019

Attendance

Members Present: Steve Heacock, Chair

Rosalynn Bliss Birgit Klohs Charlie Secchia Floyd Wilson, Jr. Richard Winn

Members Absent: Lew Chamberlin

Staff/Others: Mike Lloyd Broadway Grand Rapids

Chris Machuta SMG Rich MacKeigan SMG

Brian McVicar

MLive/The Grand Rapids Press

Tim Nelson Experience Grand Rapids

Eddie Tadlock SMG

Brad Thomas Progressive AE
John Van Houten Progressive AE

Susan Waddell CAA

Richard Wendt Dickinson Wright

1. Call to Order

Chair Heacock called the meeting to order at 9:05 a.m. Treasurer, Richard Winn, recorded the meeting minutes.

2. Minutes of Prior Meeting

Motion by Ms. Klohs, support by Ms. Bliss, to approve the February 1, 2019, Minutes. Motion carried.

3. Committee Reports

A. Operations Committee

Mr. Heacock reported that the was nothing to carry forward from the Operations Committee meeting.

B. Finance Committee

i. Acceptance of February 2019 Consolidated Financial Statement

Mr. Winn presented the consolidated financial report for the period ended February 28, 2019. The dashboard showed that 22 concerts generated \$2,163,527 in event revenue, an increase of 42.7% from prior year (16 concerts) of \$1,516,496. Convention/trade show business generated \$1,532,814 in event revenue, an increase of +9.2% from prior year (attendance decreased from 89,857 to 86,884) of \$1,404,208. Financial trends showed that the Arena net proceeds of \$1,946,268 increased by 29.4% from

prior year of \$1,503,746, while DeVos Place® net proceeds of \$842,078 decreased by (25.0%) from prior year of \$1,122,246. The third quarter roll will be presented at the May meeting.

Motion: Mr. Winn, supported by Ms. Bliss, moved to accept the February 2019 Consolidated Financial Statements. Motion carried.

ii. SMG February 2019 DeVos Place® and Van Andel Arena® Financial Statements

Mr. Machuta reported that DeVos Place® had a very good February with overall revenues coming in consistent with budget. The Van Andel Arena® had a very strong February with sold out Professional Bull Riders, strong-selling WWE, Kelly Clarkson, and Alan Jackson concerts.

4. Preliminary FY 2020 Capital Plan

The preliminary FY 2020 capital plan was included as an information item.

5. 15-Year Capital Outlook

The 15-year capital outlook was included as an information item.

6. Proof of Concept Task Force Update

The task force charge, along with background information, was included as an information item. The task force is talking about bringing in a temporary employee to assist the task force with writing reports, monitoring progress of the projects, and getting things ready for the CAA Board.

7. SMG Report

Mr. MacKeigan reported that he will be attending, in May, the International Entertainment Buyers Association convention in Nashville. They are hosting a social in Los Angeles where SMG will be hosting a set of booking meetings. SMG corporate will hold its marketing meetings in June, which is being held in Toronto this year. In July, there are the annual operations and general managers' meetings. SMG has its own trade show, as well as company-wide meetings. The SMG network is not just a phone call or email away. There are opportunities to meet and leverage the strength of having over 200 buildings under the SMG portfolio. If there are any questions on the capital list, please send either Chris or me an email.

8. Public Comment

None.

9. Adjournment

The meeting adjourned at 9:20 a.m. The next CAA Board meeting is Friday, May 3, 2019.

Richard A.	Winn,	Recording	Secretary

Grand Rapids-Kent County Convention/Arena Authority Consolidated Financial Report March 31, 2019

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Financial Dashboard Year-To-Date (9 Months) March 31, 2019

Van Andel Arena®								
		All Events		_	Concert			
	Prior Year	Budget	Actual	Prior Year	Budget		Actual	
Events	95	74	84	21	21		28	
Attendance	587,438	488,500	617,398	181,004	175,000		255,334	
Event Income	\$ 3,675,045	\$ 2,785,855	\$ 4,214,351	\$ 2,100,851	\$ 1,677,365	\$	2,834,104	

		De	eVos Place®				
		All Events			Convention/Tra	de	
	Prior Year	Budget	Actual	Prior Year	Budget		Actual
Events	411	383	413	115	128		123
Attendance	586,007	490,165	525,764	113,007	115,610		98,134
Event Income	\$ 5,637,400	\$ 5,292,459	\$ 5,348,713	\$ 1,678,998	\$ 1,664,611	\$	1,705,964

	Prior Year	Budget	Actual
Operating Income (Loss)	\$ 3,850,489	\$ 2,230,735	\$ 4,129,366
Capital/Repair/Replacement	(1,741,552)	(3,068,409)	(2,355,421)
Net - To/(From) on Fund Balance	\$ 2,108,937	\$ (837,674)	\$ 1,773,945

*NOTES: (1):

Unrestricted Fund Balance @ June 30, 2018

\$ 23,703,790

Grand Rapids-Kent County Convention/Arena Authority Summary by Facility/Other Fiscal Year Ending June 30, 2019

	FY 2019					FY 2018
	7/1 - 3/31 Year-to-Date		Roll	Estimate ⁽¹⁾	Budget	Prior Year
Van Andel Arena					3	
Operating - Revenues	\$ 6,222,314	\$	2,126,424	\$ 8,348,738	\$ 5,847,699	\$ 6,767,205
- Expenses - Facilities	(3,187,638)	\$	(1,252,232)	(4,439,870)	(4,302,641)	(4,536,357)
- Base Management Fees	(132,330)	\$	(44,110)	(176,440)	(176,440)	(176,440)
- Incentive Fee	-	\$	(197,943)	(197,943)	(92,319)	(133,957)
Net Operating Income (Loss)	2,902,346	\$	632,139	3,534,485	1,276,299	1,920,451
Parking	302,028	\$	81,452	383,480	454,000	366,974
Pedestrian Safety	(55,188)	\$	(39,380)	(94,568)	(110,000)	(82,923)
Net Proceeds (Cost) of VAA	3,149,186	\$	674,211	3,823,397	1,620,299	2,204,502
DeVos Place Convention Center	5 200 254	Φ.	1 (52 405	T 0.52 TT0	6.510.156	7.102.020
Operating - Revenues	5,380,374	\$	1,673,405	7,053,779	6,519,176	7,192,939
- Expenses - Facilities	(5,096,726)	\$	(1,513,447)	(6,610,173)	(6,360,926)	(6,803,548)
- Base Management Fees	(132,330)	\$	(44,110)	(176,440)	(176,440)	(176,440)
- Incentive Fee		\$	(154,937)	(154,937)	(260,561)	(218,923)
Net Operating Income (Loss)	151,318	\$	(39,089)	112,229	(278,751)	(5,972)
Parking	1,029,156	\$	252,344	1,281,500	1,247,069	1,272,941
Pedestrian Safety	(29,494)	\$	(20,506)	(50,000)	(58,100)	(45,050)
Net Proceeds (Cost) of DVP	1,150,980	\$	192,749	1,343,729	910,218	1,221,919
Other						
Revenues	422,773	\$	187,500	610,273	512,000	397,523
Expenses	(593,573)	\$	(479,286)	(1,072,859)	$(1,123,131)^{(3)}$	$(913,502)^{(2)}$
Net Other	(170,800)	\$	(291,786)	(462,586)	(611,131)	(515,979)
Total Net Proceeds/Operating	4,129,366	\$	575,174	4,704,540	1,919,386	2,910,442
Capital Expenditures Results Net of Capital Expenditures	(2,355,421) \$ 1,773,945	\$ \$	(3,119,791) (2,544,617)	(5,475,212) \$ (770,672)	(6,188,190) (4) \$ (4,268,804)	(2,618,105) \$ 292,337
Results 13ct of Capital Expellultures	J 1,773,943	Φ	(4,377,017)	φ (// 0, 0/2)	φ (1 ,200,004)	φ 494,331

Notes:

⁽¹⁾ Third Quarter Update to be Provided with April Financial Report (5/3/19 Board Meeting).

⁽²⁾ Includes One-Time Contribution, of \$200,000, to Deferred Compensation Plan.

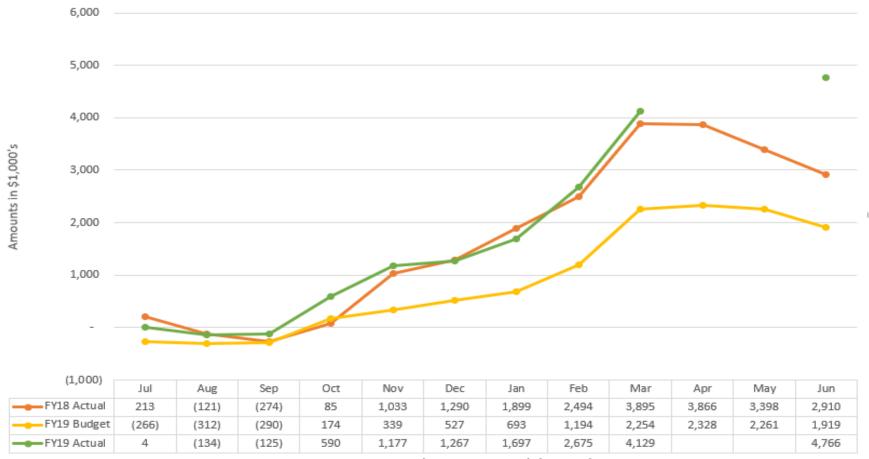
⁽³⁾ Includes budget amendment to provide for hotel study carryover balance of \$39,513.

⁽⁴⁾ Includes budget amendment to provide for several capital project balances carried over from FY 18. See June 2018 consolidated financial report for details.

Grand Rapids-Kent County Convention/Arena Authority Budget Summary by Facility/Other Financial Trends for Year Ending June 30, 2019

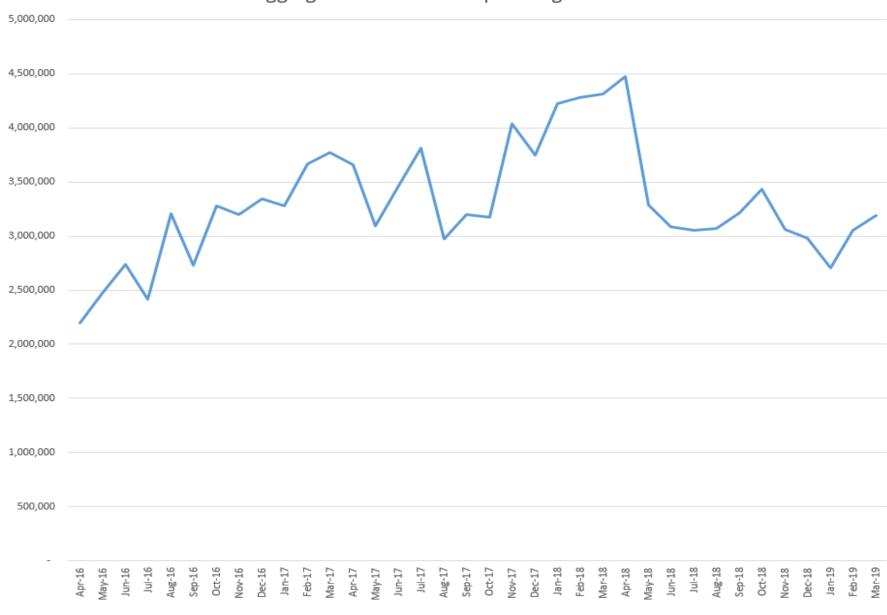
		Annual			Year-To-Date				
	FY 2018 Final	FY 2019 Budget	Percentage Change	FY 2018 7/1-3/31	FY 2019 7/1 - 3/31	Percentage Change			
Van Andel Arena									
Operating - Revenues	\$ 6,767,205	\$ 5,847,699	(13.6)	\$ 5,483,181	\$ 6,222,314	13.5			
- Expenses - Facilities	(4,536,357)	(4,302,641)	5.2	(3,258,380)	(3,187,638)	0.2			
- Base Management Fees	(176,440)	(176,440)	0.0	(132,330)	(132,330)	0.0			
- Incentive Fee	(133,957)	(92,319)	31.1	-	-	-			
Net Operating Income (Loss)	1,920,451	1,276,299	(33.5)	2,092,471	2,902,346	38.7			
Parking	366,974	454,000	23.7	286,250	302,028	5.5			
Pedestrian Safety	(82,923)	(110,000)	(32.7)	(53,074)	(55,188)	(4.0)			
Net Proceeds (Cost) of VAA	2,204,502	1,620,299	(26.5)	2,325,647	3,149,186	35.4			
DeVos Place Convention Center									
Operating - Revenues	7,192,939	6,519,176	(9.4)	5,687,348	5,380,374	(5.4)			
- Expenses - Facilities	(6,803,548)	(6,360,926)	6.5	(4,924,783)	(5,096,726)	(3.5)			
- Base Management Fees	(176,440)	(176,440)	0.0	(132,330)	(132,330)	0.0			
- Incentive Fee	(218,923)	(260,561)	(19.0)	-	-	-			
Net Operating Income (Loss)	(5,972)	(278,751)	(4567.6)	630,235	151,318	(76.0)			
Parking	1,272,941	1,247,069	(2.0)	1,029,313	1,029,156	0.0			
Pedestrian Safety	(45,050)	(58,100)	(29.0)	(28,208)	(29,494)	(4.6)			
Net Proceeds (Cost) of DVP	1,221,919	910,218	(25.5)	1,631,340	1,150,980	(29.4)			
Other									
Revenues	397,523	512,000	28.8	306,365	422,773	38.0			
Expenses	(913,502)	(1,123,131)	(22.9)	(412,864)	(593,573)	(43.8)			
Net Other	(515,979)	(611,131)	(18.4)	(106,499)	(170,800)	(60.4)			
Total Net Proceeds/Operating	2,910,442	1,919,386	(34.1)	3,850,488	4,129,366	7.2			
Capital/Repair Expenditures	(2,618,105)	(6,188,190)	(136.4)	(1,741,552)	(2,355,421)	(35.2)			
Results Net of Capital Expenditures	\$ 292,337	(4,268,804)	(1,460.2)	\$ 2,108,936	\$ 1,773,945	(15.9)			

CAA Trends
Monthly Net Operating Proceeds through March 31, 2019



Accumulative Net Proceeds by Month

Lagging 12 Months Net Operating Proceeds



Significant Notes

Van Andel Arena®

- Page 1 Twenty-eight concerts generated \$2,834,104 in event revenue, an increase of 34.9% from prior year (21 concerts) of \$2,100,851.
- Page 3 Net proceeds of \$3,149,188 increased by 35.4% from prior year of \$2,325,647.

DeVos Place®

- Page 1 Convention/trade show business generated \$1,705,964 in event revenue, an increase of +1.6% from prior year (attendance decreased from 113,007 to 98,134) of \$1,678,998.
- Page 3 Net "proceeds" of \$1,150,980 decreased by (29.4%) from prior year Net Proceeds of \$1,631,341.

Grand Rapids-Kent County Convention/Arena Authority Administrative Accounts Net Other Detail March 31, 2019

		Annual			Actual	
	FY 2018 Final	FY 2019 Budget	Percentage Change	FY 2018 7/1-3/31	FY 2019 7/1/-3/31	Percentage Change
Other						
Revenues						
Interest/Capital Contr.	\$ 282,816	\$ 392,000	38.6	\$ 192,981	\$ 309,270	60.3
Miscellaneous	114,707	120,000	4.6	113,384	113,503	0.1
	397,523	512,000	28.2	306,365	422,773	38.0
Expenses						
Marketing (CVB/Sports)	208,333	200,000	(4.0)	75,000	200,000	166.7
Diversity Initiative	60,420	275,000	355.1	41,533	19,361	(53.4)
Wages/Benefits	141,012	140,318	(0.5)	93,927	94,259	0.4
Professional Services	86,103	78,000	(9.4)	48,393	39,241	(18.9)
DID Assessment	60,326	58,200	(3.5)	40,254	62,616	55.6
Food & Beverage Repairs	-	40,000	100.0+	-	-	-
Consulting Services	73,006	189,513 (1)	159.6	26,857	104,865	290.5
Landscaping	24,346	25,000	2.7	24,346	11,340	(53.4)
Procurement of Art	13,188	30,000	127.5	9,449	27,293	188.8
Insurance	14,713	27,100	84.2	21,260	21,457	0.9
Supplies/Other	232,055 (2)	60,000	(74.1)	31,845	13,141	(58.7)
	913,502	1,123,131	22.9	412,864	593,573	43.8
Net Proceeds - Operating	\$ (515,979)	\$ (611,131)	(18.4)	\$ (106,499)	\$ (170,800)	(60.4)

Notes:

⁽¹⁾ Includes SMG \$53,225 and \$39,513 for hotel study, and \$96,775 for "destination asset study follow-up work."

⁽²⁾ Includes \$200,000 one-time payment to deferred comp. trust.

Grand Rapids-Kent County Convention/Arena Authority Van Andel Arena/DeVos Place Capital Budget 2019 Jhorton ROLLING FORCAST AS OF March 31, 2019

Item#	Project		Budget		Actual Thru Third Quarter	F	Estimated ourth Quarter	_	Total 2019	(Over)Under Budget	Estimated Carry to 2020
CARRYOV	ER											
	6200.01 VAA - Arc Flash Analysis	S	2,750.00	\$	6,113.00			S	6,113.00	\$	(3,363.00)	
	6200.04 VAA - Elevator Modernization	S	61,308.10	\$	67,862.30			\$	67,862.30	\$	(6,554.20)	
	6200.14 DVP - Landscaping Trees	S	130,000.00	S	122,100.00	S	4,500.00	\$	126,600.00	\$	3,400.00	
	6200.15 DVP - Arc Flash Analysis	S	27,225.00	\$	30,765.00			\$	30,765.00	\$	(3,540.00)	
	6200.19 DVP - Michigan Dock Door	S	799,106.49	\$	490,250.22			\$	490,250.22	\$	308,856.27	
	6200.22 DVP - Welsh Lobby Exterior	S	37,800.00	\$	37,800.00			\$	37,800.00	5	-	
VAN ANDE	EL ARENA											
Children of the Control of the Contr	6200.25 Aisle lighter to LED / ION Board	S	80,000.00	\$	77,548.76			\$	77,548.76	5	2,451.24	
	6200.26 Compressor Rebuilds (3)	S	90,000.00	S	86,792.70			\$	86,792.70	5	3,207.30	
	6200.27 New Roof Phase 1	S	1,000,000.00			S	899,765.00	S	899,765.00	S	100,235.00	
	6200.28 South End Concrete Repair	S	70,000.00	S	69,865.00			S	69.865.00	5	135.00	
	6200.29 Food & Beverage	S	35.000.00			S	35,000.00	S	35,000.00	S	-	
	6200.30 Suite Refresher	S	200.000.00					\$	A 200 200 500 500 500 500 500 500 500 500	5	200.000.00	200,000.00
	6200.31 Lockeroom Upgrades	S	1.000.000.00			S	1.000.000.00	5	1.000.000.00	S		200,000.00
	6200.32 Landscaping	S	500.000.00	\$	59.851.50		440.148.50	S	500.000.00	5		
	6200.33 Savor - POS System	S	200,000.00	100	157,815,45		17,184.55	S	175,000.00	5	25,000.00	
DE VOS P		- 1		0.00	100000000000000000000000000000000000000		311/35311700	- 7				
	6200.34 Loading dock/ramps/Ehall truss to LED	S	60.000.00	5	60.037.60			5	60.037.60	5	(37.60)	
	6200.35 Security Office & Lobby Changes/Cameras	S	80,000.00		23,048.25	S	36,211.06	S	59,259.31	5	20,740.69	
	6200.36 Airwall Fabric Replacements	S	70,000.00		20,0 10,20	S	71,485.00	s	71,485.00	S	(1,485.00)	
	6200.37 Elevator Modernization	S	100.000.00			S	106,111.00	S	106,111.00	S	(6,111.00)	
	6200.38 Camera Additions ***now combined with Security Office	e 6200.35**						S		S	-	
	6200.39 Snake Light Work	S	250.000.00	\$	19,958.00			S	19,958.00	5	230.042.00	
	6200 40 Theater Bathrooms	S	620.000.00		731,358.23	S	15,000.00	\$	746,358.23	6	(126,358.23)	
	6200.41 OSHA Safety Changes	S	75.000.00		101,000.20	S	50,000.00	5	50.000.00	8	25.000.00	
	6200.42 Performance Hall LED Lighting	S	100.000.00	S	100,790,44		21,450.00	s	122,240,44	5	(22,240.44)	
	6200.43 Lyon Street Landscaping	S	200,000.00			S	200,000.00	S	200,000.00	S	A-10.11	
	6200.46 Pump Replacement		200,000,00	s	36,400.00			5	36,400.00	S	(36,400.00)	
	6200.47 New Compactor			•	50, 100.00				55, 155.55		(50,100.50)	
BOTH VEN	NUES											
The state of the s	6200.44 New Computers	S	150,000.00	S	76.993.48	S	73.006.52	\$	150,000.00	\$	2.5	
	6200.45 New Phone System	S	250,000.00	5	100,081.46		149,918.54	5	250,000.00	5		
TOTALS		\$	6,188,189.59	\$	2,355,431.39	\$	3,119,780.17	\$	5,475,211.56	\$	712,978.03	200,000.00

PLACE

DE VOS PLACE

FINANCIAL STATEMENT FOR THE PERIOD ENDED MARCH 31, 2019

Distribution:

Grand Rapids - KentCounty Convention / Arena Authority Robert White Harry Cann Hope Parkin Howard Feldman Richard MacKeigan Chris Machuta



DE VOS PLACE ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2019

	YTD Actual	Roll	TOTAL FYE	BUDGET FYE	VARIANCE
NO. EVENTS	413	148	561	464	97
ATTENDANCE	525,764	125,180	650,944	679,555	(28,611)
DIRECT EVENT INCOME	2,662,850	706,417	3,369,267	3,208,133	161,134
ANCILLARY INCOME	2,113,964	820,138	2,934,102	2,631,492	302,610
OTHER EVENT INCOME	571,899	128,200	700,099	587,551	112,548
TOTAL EVENT REVENUE	5,348,713	1,654,755	7,003,468	6,427,176	576,292
TOTAL OTHER REVENUE	31,661	18,650	50,311	92,000	(41,689)
TOTAL OPERATING REVENUE	5,380,374	1,673,405	7,053,779	6,519,176	534,603
INDIRECT EXPENSES					
EXECUTIVE	164,275	64,096	228,371	242,647	14,276
FINANCE	183,497	75,764	259,261	292,819	33,558
MARKETING	151,357	65,360	216,717	220,461	3,744
OPERATIONS	839,491	355,410	1,194,901	1,591,984	397,083
EVENT SERVICES	1,312,725	452,496	1,765,221	1,308,112	(457,109)
BOX OFFICE	222,974	45,630	268,604	185,972	(82,632)
SALES	336,185	79,852	416,037	349,855	(66,182)
OVERHEAD	2,018,553	418,948	2,437,501	2,345,516	(91,985)
TOTAL OPERATING EXP.	5,229,056	1,557,556	6,786,613	6,537,366	(249,247)
NET REVENUE ABOVE EXPENSES	151,318	115,849	267,166	(18,190)	285,356
INCENTIVE FEE		154,937	154,937	260,561	105,624
NET OPERATING REVENUE OVER OPERATING EXPENSES	151,318	(39,088)	112,229	(278,751)	390,980

Comments:

DeVos Place continues to perform very strong for the fiscal year and it is anticipated that it will exceed budget overall, however, fall short of the record year last year.

General Manage

DE VOS PLACE FINANCIAL STATEMENT HIGHLIGHTS FISCAL YEAR ENDING JUNE 30, 2019

The following schedule summarizes operating results for both the current month and Year to Date as compared to budget and prior year:

MONTH	March	March	March
	Actual	Budget	FY 2018
Number of Events	69	72	73
Attendance	107,423	99,200	110,684
Direct Event Income	\$505,829	\$532,726	\$558,739
Ancillary Income	348,097	371,155	356,076
Other Event Income	114,465	66,929	59,723
Other Operating Income	3,261	7,666	4,872
Indirect Expenses	(767,856)	(544,780)	(669,748)
Net Income	\$203,796	\$433,696	\$309,662

YTD	YTD 2019		
	Actual	Budget	Prior Year
Number of Events	413	383	411
Attendance	525,764	490,165	586,007
Direct Event Income	\$2,662,850	\$2,737,434	\$2,861,490
Ancillary Income	2,113,964	2,095,674	2,134,058
Other Event Income	571,899	459,351	641,852
Other Operating Income	31,661	68,994	49,948
Indirect Expenses	(5,229,056)	(4,903,020)	(5,057,113)
Net Income	\$151,318	\$458,433	\$630,236

EVENT INCOME

Event income came in a little behind budget, however, consistent with forecast.

ANCILLARY INCOME

Ancillary income came in a little ahead of budget and remains consistent year to date with budget and prior year.

INDIRECT EXPENSES

Indirect expenses came in higher than budget overall, however, remain relatively consistent with both budget and prior year.

Income Statement For the Nine Months Ended March 31, 2019

	Current Month (Current Month		Current Month	Year to Date	Year to Date		Year to Date
	Actual	Budget	Variance	Prior Year	Actual	Budget	Variance	Prior Year
Event Income								
Direct Event Income								
Rental Income Service Revenue	\$580,540 456,835	\$576.014 522.069	300	\$614,360	1 1 1 1 1 1	\$ 2,919,808		\$3,033,509
Service Expenses	(531:546)	(565,357)	(65,234) 33,811		-,,	2,754,769 (2,937,143)	(22,471)	2,483,703 (2,655,722)
Total Direct Event Income	505,829	532,726	(26,897)					ND 1020
							***************************************	************
Ancillary Income								
F&B Concession	49,958	46,141	3,817	51,504	238,919	205,805	33,114	245,278
F&B Catering	88,145	100,422	(12,277)		674,330			645,786
Novelty Sales	3,660	3,740	(80)		28.796	29,760	(964)	39,947
Booth Cleaning	48,455	53,896	(5,441)		284,568	501	(4.080)	273.779
Telephone/Long Distance	225	480	(255)		675	-,	(1,470)	8,771
Electrical Services	63,680	75,562	(11,882)		346,709		(38,828)	352,004
Audio Visual	51,666	42,339	9,327	46,532	265.983	239,036	26,947	279,023
Internet Services	15,758	22,867	(7,109)		102 347	109,001	(6,654)	92,449
Equipment Rental	26,550	25,708	842	23,989	171,637		(10.897)	197,021
Total Ancillary Income	348,097	371,155	(23,058)		2,113,964		18,290	2,134,058
Other Frank Income								
Other Event Income Ticket Rebates(Per Event)	114,465					459,351	112,548	641,852
Total Other Event Income	114,465	66,929	47,536	59,723		459,351	112,548	641,852
							**************	***************************************
Total Event Income	968,391	970,810	(2,419)	974,538	5,348,713	5,292,459	56,254	5,637,400
Other Operating Income								
Luxury Box Agreements	942	1,333	(391)	1,879	10.752	11,997	(1,245)	12,072
Advertising	0	5,000	(5,000)	1,000	0	45,000	(45,000)	24,000
Other Income	2,319	1,333	986	1,993	20,909	11,997	8,912	13,876
Total Other Operating Income	3,261	7,666	(4,405)		31,661	68,994	(37,333)	49,948
Adjusted Gross Income	971,652	978,476	(6,824)	979,410	5,380,374	5,361,453	18,921	5,687,348
						***************************************	***************************************	
Operating Expenses								
Salaries and Wages	630,243	336,991	293,252	563,325	3,723,667	3 032 919	690,748	3,538,254
Payroll Taxes and Benefits		100,348		105,704		903 132	(104,097)	(0 f) T
Labor Allocations to Events	(422.782)	(213,073)	(209,709)	(371,562)	(2,507,598)	(1,917,657)	(589,941)	(2.446,433)
Net Salaries and Benefits	335,459		111,193					
Contracted Services	39,039	23,692	15,347	36,273	358,252	213,228	145.024	204 545
General and Administrative		31,944	43,939	28.392	376,617		145,024 89,121	294,515 315,207
Operations	6.429	12.196	(5,767)	1,672		287,496 109,764		99.963
Repair and Maintenance	57.533	47,100	10,433		433,838	423,900	0.038	516,326
Operational Supplies	35,459	23,342	12,117	16,710		210.078	9,938 75,571	217,463
Insurance	34,743	21,054	13.689	34.218	202 009	189 486	12 523	211.673
Utilities	168,608	146,483	22,125	34.218 159.059	1.344.013	1.318.347	25 666	1 361 185
SMG Management Fees	14,703	14,703	-	14,703	132,330	132,327	3	132,330
Total Operating Expenses	767,856			669,748		4,903,020		
					3,223,030	4,303,020	326,036	5,057,113
Net Income(Loss) From Operation	203,796			309,662	151,318	458,433	(307,115)	630,236
Other Non Operation Survey	-							
Other Non-Operating Expenses				***************				
Adjusted Net Income(Loss)	203,796	433,696	(229,900)	309,662	151,318	458,433	(307,115)	630,236
	=======================================					========	========	330,230 =======

SMG DeVos Place
Grand Rapids - Kent County Convention/Arena Authority
Year to Date Event Summary Report
For the Nine Months Ended March 31, 2019

	Events	-	Attenda	nce	Total Event	Total Event Income		
Event Type	Actual	Budget	Actual	Budget	Actual	Budget		
Convention/Trade Shows	123	128	98,134	115,610	1,705,964	1,664,611		
Consumer/Gated Shows	46	43	179,043	149,800	1,294,633	1,203,392		
DeVos Performance Hall	139	113	192,986	174,280	1,341,594	1,407,919		
Banquets	28	31	21,150	24,055	266,995	362,161		
Meetings	59	63	20,360	24,120	584,125	555,588		
Other	18	5	14,091	2,300	155,401	98,790		
GRAND TOTALS	413	383	525,764	490.165	5.348,713	5,292,459		
As Percentage of Overall								
Convention/Trade Shows	29.78%	33,42%	18.67%	23.59%	31.89%	31.45%		
Consumer Gated Shows	11.14%	11.23%	34.05%	30.56%	24.20%	22.74%		
Devos Performance Hall	33.66%	29.50%	36.71%	35.56%	25.08%	26.60%		
Ballroom Exclusive	6.78%	8.09%	4.02%	4.91%	4.99%	6.84%		
Meetings	14.29%	16.45%	3.87%	4.92%	10.92%	10.50%		
Other	4.36%	1.31%	2.68%	0.47%	2.91%	1.87%		

Balance Sheet As of March 31, 2019

ASSETS

Current Assets Cash Account Receivable Prepaid Expenses	3,016,874 1,118,693 154,085	
Total Current Assets		\$4,289,651
Total Assets		\$4,289,651 ==========
LIABILITIES AND I	EQUITY	
Current Liabilities Accounts Payable Accrued Expenses Deferred Income Advanced Ticket Sales & Deposits Total Current Liabilities	805,454 229,326 198,951 2,302,429	\$3,536,160
Other Liabilities		
Equity Funds Remitted to CAA Expenses Paid Direct by CAA Beginning Balance Equity Current Year Equity	(550,961) 1,203,410 (50,275) 151,316	
Total Equity		\$753,490
Total Liabilities and Equity		\$4,289,651

SMG - DeVos Place Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable As of March 31, 2019

Current - Under 30 Days	
Food & Beverage	138,422
Ticketing	6,663
Merchandise	1,302
Decorating	48,454
Audio/Visual	51,958
Van Andel Arena	384,722
Operating	341.576
Over 30 Days	132,298
Over 60 Days	13,298
Over 90 Days	
Total Accounts Receivable	1,118,693

SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2019

MANAGEMENT FEE SUMMARY

Net Revenue above Expenses Benchmark++ Excess	Arena Estimate 3,732,428	DeVos Place Estimate 267,166	Total Estimate 3,999,594 1,050,000 2,949,594	FY 2018 Audited 2,267,359 750,000 1,517,359			
LACCS	3,732,720	207,100	2,545,554	1,517,559			
Incentive Fee Calculation (Only if above greater than zero)							
	Arena Estimate	DeVos Place Estimate	Total Estimate	Total Audited			
Base Fee	176,440	176,440	352,880	352,880			
Incentive Fee							
Revenue	8,348,738	7,053,779	15,402,517	13,960,144			
Benchmark Revenue	5,150,000	4,550,000	9,700,000	9,700,000			
Revenue Excess Incentive Fee **	3,198,738 197,943	2,503,779 154,937	5,702,517 352,880	4,260,144 352,880			
Total SMG Management Fee	374,383	331,377	705,760	705,760			

^{**} Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.

⁺⁺ SMG will be eligible for an Incentive fee if Net Revenues exceed Expenses by the following amounts: Equal to \$850,000 and less than \$950,000 shall be paid at 50% of calculated fee. Equal to \$950,000 and less than \$1,050,000 shall be paid at 75% of calculated fee. Equal to \$1,050,000 and above shall be paid at 100% of calculated fee.



VAN ANDEL ARENA

FINANCIAL STATEMENT FOR THE PERIOD ENDED MARCH 31, 2019

PROUD HOME OF THE GRAND RAPIDS GRIFFINS - TWO TIME CALDER CUPS CHAMPIONS





Distribution:

Grand Rapids – Kent County Convention / Arena Authority Robert White Harry Cann Hope Parkin Howard Feldman Richard MacKeigan Chris Machuta



	YTD	ROLL	TOTAL FYE	BUDGET FYE	VARIANCE
NO. EVENTS	84	31	115	94	21
ATTENDANCE	617,398	203,100	820,498	605,600	214,898
DIRECT EVENT INCOME	1,303,519	427,325	1,730,844	1,092,450	638,394
ANCILLARY INCOME	1,961,894	500,224	2,462,118	1,488,399	973,719
OTHER EVENT INCOME	948,938	443,450	1,392,388	875,500	516,888
TOTAL EVENT INCOME	4,214,351	1,370,999	5,585,350	3,456,349	2,129,001
TOTAL OTHER INCOME	2,007,963	755,425	2,763,388	2,391,350	372,038
TOTAL INCOME	6,222,314	2,126,424	8,348,738	5,847,699	2,501,039
INDIRECT EXPENSES					
EXECUTIVE	166,123	65,473	231,596	221,147	(10,449)
FINANCE	161,850	51,320	213,170	209,015	(4,155)
MARKETING	215,829	75,641	291,470	236,778	(54,692)
OPERATIONS	1,411,354	685,850	2,097,204	2,064,969	(32,235)
BOX OFFICE	110,160	78,780	188,940	185,073	(3,867)
LUXURY SEATING	-	-	0	89,920	89,920
SKYWALK ADMIN	47,889	13,740	61,629	48,100	(13,529)
OVERHEAD	1,206,761	325,540	1,532,301	1,424,079	(108,222)
TOTAL INDIRECT EXP.	3,319,966	1,296,344	4,616,310	4,479,081	(137,229)
NET REVENUE ABOVE EXPENSES	2,902,348	830,080	3,732,428	1,368,618	2,363,810
LESS INCENTIVE FEE		197,943	197,943	92,319	(105,624)
NET REVENUE ABOVE EXPENSES AFTER INCENTIVE	2,902,348	632,137	3,534,485	1,276,299	2,258,186
			1127 25	*	

Comments:

The Arena had its best single financial month in venue history with sold out Metallica, Kiss, and Dierks Bentley concerts being the highlights. There was also strong selling shows for Monster Trucks, Disturbed, Toby Mac, Weezer and record sales for Disney on Ice. The Griffins continue there strong season at the box office with almost 8,000 patron average for their 5 games during the month.

Expenses are forecasted to come in higher than budget overall, however, the fiscal year is expected to shatter all venue records for fiscal performance.

General Manager

Assistant Congral Manager

VAN ANDEL ARENA FINANCIAL STATEMENT HIGHLIGHTS FOR FISCAL YEAR ENDING JUNE 30, 2019

The following schedule summarizes operating results for both the current month and Year to Date as compared to budget and prior year:

MONTH	March	March	March	
	Actual	Budget	FY 2018	
Number of Events	25	19	17	
Attendance	188,070	110,000	129,132	
Direct Event Income	\$597,125	\$255,000	\$377,559	
Ancillary Income	569,303	263,276	372,515	
Other Event Income	144,221	121,000	248,987	
Other Operating Income	290,406	192,062	258,794	
Indirect Expenses	(419,638)	(373,256)	(456,130)	
Net Income	\$1,181,417	\$458,082	\$801,725	

YTD	YTD 2019 Actual	YTD 2019 Budget	YTD 2018 Prior Year
Number of Events	84	74	95
Attendance	617,398	488,500	587,438
Direct Event Income	\$1,303,519	\$827,000	\$1,155,023
Ancillary Income	1,961,894	1,251,355	1,674,339
Other Event Income	948,938	707,500	845,683
Other Operating Income	2,007,963	1,815,158	1,808,136
Indirect Expenses	(3,319,966)	(3,359,304)	(3,390,710)
Net Income	\$2,902,348	\$1,241,709	\$2,092,471

EVENT INCOME

Event income came in well ahead of budget for the month as more events were hosted than budgeted with all shows hosted during the month performing at expected levels or far exceeding expectations.

ANCILLARY INCOME

Ancillary income came in higher than budget due to the number of events and the continued strong per cap spending in concessions. Merchandise sales were very strong as Kiss was near record sales and before we had time to verify if it was a record or not, Metallica came through with sales that made it unnecessary to look up.

INDIRECT EXPENSES

Indirect expenses continue to come in at budgeted levels for the year, however, it is anticipated that given the activity of the venue expenses will end the fiscal year above budget.

Income Statement For the Nin Months Ended March 31, 2019

	Current Month Actual	Current Month Budget	Variance	Current Month Prior Year	Year to Date Actual	Year to Date Budget	Variance	Year to Date Prior Year
Event Income								
Direct Event Income								
Rental Income	\$691,973	\$447,000	\$244,973	\$533,056	\$1,969,464	\$1,514,000	\$455,464	\$2,118,556
Service Revenue	716,712	224,000	492,712	392,321	2,659,936	1,751,000	908.936	2.030,753
Service Expenses	(811,560)	(416,000)	(395,560)		(3,325,881)	(2,438,000)	(887.881)	(2,994,286)
Total Direct Event Income	597,125	255,000	342,125	377,559	1,303,519	827,000	476,519	1,155,023
Ancillary Income								
F&B Concession	494,308	243,242	251,066	312,196	1,629,602	1,077.892	551,710	1,416,455
F&B Catering	38,033	13.794	24,239	33,898	168,088	99,093	68 995	138,672
Novelty Sales	36,962	6.240	30.722	26,036	163,930	74.370	89.560	107,705
Booth Cleaning Audio Visual	0	0	0	-	279	0	279	2,658
Other Ancillary	0	0	0	385 0	495	0	495	9,199
•					(500)		(500)	(350)
Total Ancillary Income	569,303	263,276	306,027	372,515	1,961,894	1,251,355	710,539	1,674,339
Other Event Income								
Ticket Rebates(Per Event)	144,221	121,000	23,221			707,500	241,438	845,683
Total Other Event Income	144,221	121,000	23,221	248,987	948,938	707,500	241,438	845,683
Total Event Income	1,310,649	639,276	671,373	999,061	4,214,351	2,785,855	1,428,496	3,675,045
Other Opension became							************	***************************************
Other Operating Income Luxury Box Agreements	185,768	125 070	40.700	104 504	1 400 457	4 240 444	00.746	4.070.005
Advertising	56.680	135,979 52,083	49 789 4 597	194 504 56 680	1,403,157 492,905	1,310,411	92,746	1,272,625
Other Income	47,958	4,000	43 958	7.610	111,901	468,747 36,000	24 158 75 901	488,971 46,540
Total Other Operating Income	290,406	192,062	98,344	258,794	2,007,963	1,815,158	192,805	1,808,136
Adjusted Gross Income	1,601,055	831,338	769,717	1,257,855	6,222,314	4,601,013	1,621,301	5,483,181
		***************	***************************************		***************************************	***************************************	************	************
Operating Expenses	240.507	400 400	464 400					
Salaries and Wages Payroll Taxes and Benefits	340,597 54,220	189,190 57,863	151,407 (3,643)	287,342 66,862	1,863,849	1,702,710	161,139	1,744,065
Labor Allocations to Events	(262,287)	(90.873)	(171,414)	(164,493)	330,801 (1,000,547)	520,767 (817,857)	(189,966) (182,690)	399,250 (945,584)
Net Salaries and Benefits	132,530	156,180	(23,650)	189,711	1,194,103	1,405,620		1,197,731
		•						
Contracted Services	23,524	21.200	2,324	18.443	226,141	190.800	35.341	208,708
General and Administrative	· 54 601	29.339	25,262	. 31.254	387,227	264.051	123,176	401,306
Operations	2.403	. 7,599	(5.196)	2.615	50,589	68 391	(17,802)	38.291
Repair and Maintenance	23,491	31,049	(7,558)	39,075	237,843	279,441	(41.598)	301,870
Operational Supplies	10,401	21,808	(11,407)	16,521	193,271	196,272	(3.001)	187,335
Insurance	46,863	14,161	32,702	33,971	175,371	127,449	47,922	165,457
Utilities	111,122	77,217	33,905	109,837	723,091	694,953	28,138	757,682
SMG Management Fees	14.703	14,703	0	14.703	132.330	132,327	3	132,330
Total Operating Expenses	419,638	373,256	46,382	456,130	3,319,966	3,359,304	(39,338)	3,390,710
Net Income(Loss) From Operations		458,082 ========	723,335 ========	801,725	2,902,348	1,241,709 ====================================	1,660,639	2,092,471
Other Non-Operating Expenses								
Adjusted Net Income(Loss)	1,181,417	458,082 ========	723,335 =========	801,725 =========	2,902,348	1,241,709 ====================================	1,660,639	2,092,471

SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Event Summary For the Nine Months Ended March 31, 2019

	Events/Days		Attenda	Attendance		t Income
Event Type	Actual	Budget	Actual	Budget	Actual	Budget
Family Show	9	9	57,917	42,500	268.185	242,412
Sporting Event	7	7	44,004	40,000	552,024	347,456
Concert	28	21	255.334	175,000	2.834.104	1,677.365
Team Home Games	36	35	232,897	217,000	415,541	423,500
Other	4	2	27,246	14,000	144,496	95,130
GRAND TOTALS	84	74	617.398	488,500	4,214,351	2.785,855
As Percentage of Overall						
Family Show	10.71%	12.16%	9.38%	8.70%	6.36%	8.70%
Sporting Event	8.33%	9.46%	7.13%	8.19%	13.10%	12.47%
Concert	33.33%	28.38%	41.36%	35.82%	67.25%	60.21%
Team Home Games	42.86%	47.30° o	37.72%	44.42%	9.86%	15.20%
Other	4.76%	2.70%	4.41%	2.87%	3.43%	3.41%

van Andei Arena Balance Sheet As of March 31, 2019

ASSETS

Current Assets Cash Account Receivable	18,526,119 1,380,738	
Prepaid Expenses	79,549	
Total Current Assets		\$19,986,406
Total Assets	===	\$19,986,406
LIABILITIES AND EQU	JITY	
Current Liabilities Accounts Payable Accrued Expenses Deferred Income Advanced Ticket Sales & Deposits	3,197,768 294,866 2,067,905 14,118,101	
Total Current Liabilities		\$19,678,640
Other Liabilities		
Equity Funds Remitted to CAA Expenses Paid Direct by CAA Beginning Balance Equity Current Year Equity	(2,773,708) 619,260 (440,135) 2,902,348	
Total Equity		\$307,766
Total Liabilities and Equity		\$19,986,406

SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable As of March 31, 2019

Current - U	nder 30 Days	
	Food & Beverage	784,396
	Ticketing	69,724
	Merchandise	23,393
	Permanent Advertising	661,315
	DeVos Place	(384,722)
	Operating	109,869
Over 30 Da	•	80,953 35,810
Over 90 Da	ys	
Total Accor	1,380,738	

SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2019

MANAGEMENT FEE SUMMARY

		Arena	DeVos Place	Total	FY 2018
		Estimate	Estimate	Estimate	Audited
Net Revenu	ue above Expenses	3,732,428	267,166	3,999,594	2,267,359
Benchmark	<u>{</u> ++			1,050,000	750,000
Excess		3,732,428	267,166	2,949,594	1,517,359
Incentive F	ee Calculation (Only if abo	ove greater than	ı zero)		
		Arena	DeVos Place	Total	Total
	*	Estimate	Estimate	Estimate	Audited
Base Fee		176,440	176,440	352,880	352,880
Incentive F	'ee				
	Revenue	8,348,738	7,053,779	15,402,517	13,960,144
	Benchmark Revenue	5,150,000	4,550,000	9,700,000	9,700,000
	Revenue Excess	3,198,738	2,503,779	5,702,517	4,260,144
	Incentive Fee **	197,943	154,937	352,880	352,880
Total SMG	Management Fee	374,383	331,377	705,760	705,760

^{**} Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.

⁺⁺ SMG will be eligible for an Incentive fee if Net Revenues exceed Expenses by the following amounts:

Equal to \$850,000 and less than \$950,000 shall be paid at 50% of calculated fee.

Equal to \$950,000 and less than \$1,050,000 shall be paid at 75% of calculated fee.

Equal to \$1,050,000 and above shall be paid at 100% of calculated fee.



Memorandum

To: CAA Finance Committee

Grand Rapids – Kent County Convention/Arena Authority

From: Robert J. White

Date: May 1, 2019

Re: Convention/Arena Authority (CAA)

Fiscal Year 2020 Budget Recommendation

The attached material summarizes a requested CAA Administrative Operating Budget and Consolidated Income Statement for the Fiscal Year beginning July 1, 2019 (Fiscal Year 2020). The format of the report provides the Board with an overview of Fiscal Year 2018 actual, Fiscal Year 2019 estimate, and Fiscal Year 2020 preliminary recommendations. Preliminary Finance Committee review will be held on May 3rd, with final Board review scheduled for June 7th.

Table A provides a summary of the facility manager (SMG) budget documents submitted under separate cover. Based on SMG's most recent "budget roll," the current year forecast has been updated to a net operating income balance of \$3,646,714. Funding, requested for FY 2020, would generate a net operating income of \$1,105,719.

The Fiscal Year 2020 consolidated income statement (Table C) forecasts a net operating income totaling \$1,616,721. This income will be applied to finance, in part, a capital outlay request totaling \$4,689,600. The balance of the funds required will be supported by interest earnings and a drawdown from the capital reserve account.

Table B provides a summary of the CAA administrative budget. Revenues in this account include regularly scheduled transfers from the facility manager, parking, interest and other miscellaneous contributions to the organization. Expenditures from this account include provision for utilities, capital repair/replacement/improvement (as defined in the SMG management contract), parking management fees, landscape plantings, and other administrative expenses. Table B-1, attached hereto, provides additional details concerning utility and miscellaneous administrative expenditure accounts.

On the basis of these initial budgetary estimates, it is expected that the CAA will close its Fiscal Year 2019 activities with a "fund balance" approximating \$22.9 million. This would include a

recommended minimum operating reserve balance of \$3.9 million and a capital repair/replacement/improvement reserve of \$19.0 million.

The current Table D has been included along with the original Fiscal Year 2020 budget materials. This report provides a "Budget Summary by Facility/Other" formatted report. It organizes revenues and expenses in three activity areas including Van Andel Arena®, DeVos Place® Convention Center, and other. This report provides all of the same information contained in Table C, but also allows the reader to view the overall operations of each facility incorporating therein the revenues generated by the parking facilities attached or adjacent to the buildings and police-pedestrian safety services.

Richard MacKeigan, Chris Machuta, Sue Waddell, and I participated in preparation of the attached recommended budget. We would expect to present this to the Finance Committee, at its May meeting, and be prepared to answer any additional questions which may arise from a review of this material.

Attachments:

Table A – SMG Operating Budgets (Summary)

Table B – CAA Administrative Budget

Table C – Consolidated Income Statement

Table D – Budget Summary by Facility

Table E – Ten-Year History of a Consolidated Income Statement

Table F – Fifteen-Year Projection of Fund Balance (Reserves)

Table A
Grand Rapids-Kent County Convention/Arena Authority
SMG Facilities Budget
Fiscal Years Ending June 30, 2018 - 2020

	FY 2018	FY	2019	FY 2020		
	Actual	Budget Estimate		Recommendation		
Van Andel Arena						
Operating - Revenues	\$ 6,767,205	\$ 5,847,699	\$ 8,348,738	\$ 6,261,150		
- Expenses - Facilities	(4,536,357)	(4,302,641)	(4,439,870)	(4,467,311)		
- Management Fees	(176,440)	(176,440)	(176,440)	(179,969)		
- Incentive Fees	(133,957)	(92,319)	(197,943)	(116,090)		
Net Operating Income	1,920,451	1,276,299	3,534,485	1,497,780		
DeVos Place						
Operating - Revenues	\$ 7,192,939	\$ 6,519,176	\$ 7,053,779	\$ 6,697,333		
- Expenses - Facilities	(6,803,548)	(6,360,926)	(6,610,173)	(6,672,635)		
- Management Fees	(176,440)	(176,440)	(176,440)	(179,969)		
- Incentive Fees	(218,923)	(260,561)	(154,937)	(236,790)		
Net Operating Income/(Loss)	\$ (5,972)	\$ (278,751)	\$ 112,229	\$ (392,061)		
Net Available to CAA:						
Van Andel Arena	\$ 1,920,451	\$ 1,276,299	\$ 3,534,485	\$ 1,497,780		
DeVos Place	(5,972)	(278,751)	112,229	(392,061)		
	\$ 1,914,479	\$ 997,548	\$ 3,646,714	\$ 1,105,719		

Table B
Grand Rapids-Kent County Convention/Arena Authority
Administrative - Operating / Capital Replacement Budget
FY 2018-2020

		FY2018	FY	FY 2019			
		Actual	Budget	Estimate	Recommendation		
Revenues:							
Facility Operations		\$ 1,914,479	\$ 997,548	\$ 3,646,714	\$ 1,105,719		
Utility Reimbursemen	t	2,376,007	2,488,200	2,460,667	2,392,200		
Transfers from SMG		4,290,486	3,485,748	6,107,381	3,497,919		
DeVos Place Parking	(1)	1,521,621	1,518,000	1,565,000	1,570,000		
VanAndel Parking	(1)	366,974	454,000	383,480	391,000		
Interest	(2)	282,816	392,000	489,273	564,750		
Miscellaneous	(7)	114,707	120,000	121,000	121,000		
Total Revenues	-	6,576,604	5,969,748	8,666,134	6,144,669		
Expenditures:							
Utilities	(4)	2,376,007	2,488,200	2,460,667	2,392,200		
Other Operating	(5)	400,999	504,031	489,408	498,170		
Administration/Other	(6)	889,156	1,058,131	1,011,519	1,072,828		
Facility Maintenance		2,179,361	-	-	-		
Capital	-	438,744	6,188,190	5,475,212	4,689,600		
Total Expenditures	-	6,284,267	10,238,552	9,436,806	8,652,798		
et Excess (Deficit)		\$ 292,337	\$ (4,268,804)	\$ (770,672)	\$ (2,508,129)		

Notes: See Following Pages

Table B-1 Grand Rapids-Kent County Convention/Arena Authority Administrative - Operating / Capital Replacement Budget FY 2020 Recommendation

Notes:

(1)DeVos Place Parking Rates:	F	Y 2018	FY	2019	FY 2020 ***
30 Minutes	\$	1.50	\$	1.50	\$ 1.50
Daily Maximum		15.00		15.00	15.00
Event		10.00		10.00	10.00
Monthly -Public		154.00		154.00	154.00
-Reserved Premium		58.00		58.00	58.00
-County/SMG (O+M)		60.77		66.25	55.25 **
Van Andel Arena Parking Rates:					
Event	\$	12.00	\$	12.00	\$ 12.00
Non-Event Coin Unit		10.00		10.00	10.00
Monthly -Public		112.00		112.00	112.00

^{**} Preliminary; calculated based on recommended budget.

Total FY 2020 Capital Budget

(3) FY 2020 Eligible Projects:

Exterior corrosion control/paint	\$ 1,000,000
Suite refresher - furniture/paint/flooring (year 2 of 2)	200,000
Lockerroom upgrades (year 2 of 2)	1,000,000
Security upgrades	50,000
Skywalk HVAC	275,000
Total VAA	2,525,000
DeVos Place®	
Additional furniture areas, including outdoors	50,000
Keeler Lobby carpet	54,300
DeVos Performance Hall carpet	289,280
Chase Boardroom carpet	26,020
Airwall fabric replacements (year 2 of 2)	70,000
Overhead door replacement-Lyon dock 4 ramp door	50,000
Projection theater upgrades	200,000
OSHA safety changes	75,000
Fly rail system (design only)	250,000
Lyon Street landscaping (year 2 of 3)	200,000
Trash Compactor	45,000
New directional screens	75,000
Padded banquet chairs - new pads	30,000
Exhibit Hall lighting and controls	700,000
New small motor equipment	50,000
Total DVP	2,164,600

\$ 4,689,600

^{***} No rate changes recommended for FY 2020.

^{(2) \$25.1} million (3/31/19 pool balance) in invested funds at 2.25%.

Table B-1
Grand Rapids-Kent County Convention/Arena Authority
Detail of Expenditure Estimates
FY 2018-2020

	F	YY 2018	FY 2019					FY 2020		
		Actual		<u>Budget</u>		<u>Estimate</u>	Recommendatio			
Utilities ⁽⁴⁾ :										
Electricity	\$ 1	1,586,881	\$	1,657,000	\$	1,670,204	\$	1,618,000		
Steam/Gas		633,616		671,600		640,844		625,600		
Water/Sewer		155,510		159,600		149,619		148,600		
	\$ 2	2,376,007	\$	2,488,200	\$	2,460,667	\$	2,392,200		
Other Operating ⁽⁵⁾ :										
Parking Management	\$	248,680	\$	270,931	\$	283,500	\$	284,270		
Pedestrian Safety		127,973		168,100		144,568		148,900		
Repairs - F&B		-		40,000		40,000		40,000		
Landscaping		24,346		25,000		21,340		25,000		
	\$	400,999	\$	504,031	\$	489,408	\$	498,170		
Administration/Other(6):										
Wages	\$	111,648	\$	104,606	\$	108,207	\$	111,084		
Benefits		29,364		35,712		37,093		37,731		
Accounting/Audit		62,519		48,000		48,000		50,000		
Legal Services		23,584		30,000		29,000		30,000		
DID Assessment ^(A)		60,326		58,200		62,616		64,500		
Consulting Services		73,006		189,513	*	189,513		189,513 **		
Insurance		14,713		27,100		21,457		25,000		
Marketing - CVB/WMSC		208,333		200,000		200,000		200,000		
Diversity Initiative		60,420		75,000		75,000		275,000		
Diversity - African-American Series		_		200,000		200,000		-		
Procurement of Art (ArtPrize)		13,188		30,000		27,293		30,000		
Other		232,055		60,000		13,340		60,000		
	\$	889,156	\$	1,058,131	\$	1,011,519	\$	1,072,828		

Notes:

⁽A)Downtown Improvement District special assessment contribution from CAA based on benefit allocation formula.

^{*}SMG-\$53,225, \$96,775 for "destination asset study follow-up work," and \$39,513 for hotel study carryover balance.

^{**}SMG-\$54,290, \$50,000 DVP long-term capital study, and hotel project manager/other project consultants-\$85,223.

Table C
Grand Rapids-Kent County Convention/Arena Authority
Consolidated Income Statement
Fiscal Years Ending June 30, 2018-2020

		FY 2018 FY 20		20	19	FY 2020			
			<u>Actual</u>	Budget			Estimate	Rec	ommendation
Operating Reven	ue:								
Event	- VanAndel Arena	\$	1,352,722	\$	1,092,450	\$	1,730,844	\$	1,388,670
	- DeVos Place		3,576,809		3,208,133		3,369,267		3,295,276
Ancillary	- VanAndel Arena		1,952,062		1,488,399		2,462,118		1,609,280
	- DeVos Place		2,765,584		2,631,492		2,934,102		2,598,699
Other	- VanAndel Arena		3,462,421		3,266,850		4,155,776		3,263,200
	- DeVos Place		850,546		679,551		750,410		803,358
	-Administration		114,707		120,000		121,000		121,000
Parking	- VanAndel Arena		366,974		454,000		383,480		391,000
	- DeVos Place		1,521,621		1,518,000		1,565,000		1,570,000
			15,963,446		14,458,875		17,471,997		15,040,483
Facility O	perations - VanAndel Arena - DeVos Place - Management		4,536,357 6,803,548 352,880		4,302,641 6,360,926 352,880		4,439,870 6,610,173 352,880		4,467,311 6,672,635 359,938
	- Incentive		352,880		352,880		352,880		352,880
	- Parking/Maintenance		400,999		504,031		489,408		498,170
Other Ope	rating		2,179,361		-		-		-
Administr	ation/Other		889,156		1,058,131		1,011,519		1,072,828
			15,515,181		12,931,489		13,256,730		13,423,762
Operating Incom Non-Operating R			448,265		1,527,386		4,215,267		1,616,721
Interest/Ca	apital Contribution		282,816		392,000		489,273		564,750
Transfer (t	to) from Capital Acct.		(438,744)		(6,188,190)		(5,475,212)		(4,689,600)
			(155,928)		(5,796,190)		(4,985,939)		(4,124,850)
Net Income (Lo			292,337		(4,268,804)		(770,672)		(2,508,129)
Fund Balance, b			23,411,454		23,703,791		23,703,791		22,933,119
Fund Balance, e	end of yr.	\$	23,703,791	\$	19,434,987	\$	22,933,119	\$	20,424,990

Table D
Grand Rapids-Kent County Convention/Arena Authority
Budget Summary by Facility/Other
FY 2018-2019 Actual/Estimate
FY 2020 Recommendation

	FY 2018	FY	FY 2019		
	Actual	Budget	Estimate	Recommendation	
Van Andel Arena					
Operating - Revenues	\$ 6,767,205	\$ 5,847,699	\$ 8,348,738	\$ 6,261,150	
- Expenses - Facilities	(4,536,357)	(4,302,641)	(4,439,870)	(4,467,311)	
- Management Fees	(176,440)	(176,440)	(176,440)	(179,969)	
- Incentive Fee	(133,957)	(92,319)	(197,943)	(116,090)	
Net Operating Income (Loss)	1,920,451	1,276,299	3,534,485	1,497,780	
Parking	366,974	454,000	383,480	391,000	
Pedestrian Safety	(82,923)	(110,000)	(94,568)	(97,400)	
Net Proceeds (Cost) of VAA	2,204,502	1,620,299	3,823,397	1,791,380	
DeVos Place Convention Center					
Operating - Revenues	7,192,939	6,519,176	7,053,779	6,697,333	
- Expenses - Facilities	(6,803,548)	(6,360,926)	(6,610,173)	(6,672,635)	
- Management Fees	(176,440)	(176,440)	(176,440)	(179,969)	
- Incentive Fee	(218,923)	(260,561)	(154,937)	(236,790)	
Net Operating Loss	(5,972)	(278,751)	112,229	(392,061)	
Parking	1,272,941	1,247,069	1,281,500	1,285,730	
Pedestrian Safety	(45,050)	(58,100)	(50,000)	(51,500)	
Net Proceeds (Cost) of DVP	1,221,919	910,218	1,343,729	842,169	
Other					
Revenues					
Interest	282,816	392,000	489,270	564,750	
Miscellaneous	114,707	120,000	121,000	121,000	
Г	397,523	512,000	610,270	685,750	
Expenses	(000 15()	(1.050.121)	(1.011.510)	(1.072.020)	
Administration	(889,156)	(1,058,131)	(1,011,519)	(1,072,828)	
Other Operating	(24,346)	(65,000)	(61,340)	(65,000)	
Net Other	(913,502)	(1,123,131)	(1,072,859)	(1,137,828)	
Total Net Proceeds/Operating	(515,979) 2,910,442	(611,131) 1,919,386	(462,589) 4,704,537	(452,078) 2,181,471	
Total Net Froceeds/Operating	2,910,442	1,919,300	4,704,557	2,101,4/1	
Capital Expenditures	(2,618,105)	(6,188,190)	(5,475,212)	(4,689,600)	
Results Net of Capital Expenditures	\$ 292,337	\$ (4,268,804)	\$ (770,675)	\$ (2,508,129)	

Table E
Grand Rapids-Kent County Convention/Arena Authority
Summary of Consolidated Income Statement - By Facility
Fiscal Years 2011 through 2020
May 1, 2019
(In Thousands)

									Est.
	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
VAA - Net Proceeds	\$ 925	\$ 976	\$ 1,793	\$ 532	\$ 1,610	\$ 1,980	\$ 2,865	\$ 2,338	\$ 4,021
DVP - Net Proceeds	125	280	784	445	908	1,625	1,465	1,441	1,499
SMG Incentive Fees	-	-	(331)	-	(344)	(344)	(347)	(353)	(353)
Other-Net Proceeds	(276)	(425)	(313) (1)	(456)	(308)	(565)	(442)	(516)	(463)
Total Net Operating	774	831	1,933	521	1,866	2,696	3,541	2,910	4,704
Capital	(3,416)	(662)	(962)	(2,565)	(1,130)	(2,361)	(2,360)	(2,618)	(5,475)
Transfer To/(From) Fund Balance	(2,642)	169	971	(2,044)	736	335	1,181	292	(771)
Fund Balance, End of Year	\$ 22,066	\$ 22,234	\$ 23,204	\$ 21,160	\$ 21,896	\$ 22,230	\$ 23,411	\$ 23,703	\$ 22,932

NOTES:

(1) Interest - \$322K in FY 2010, and declining further to \$93K in FY 2013.

Table F
Grand Rapids-Kent County Convention/Arena Authority
15 Year Fund Balance Projection
(In Thousands)
May 1, 2019

				Net		
	Beginning			Income/		Ending
	Fund Balance	Revenues	Expenses	(Loss)	Capital	Fund Balance
FY 2019	23,704	17,961	(13,257)	4,704	(5,475)	22,933
FY 2020	22,933	15,605	(13,424)	2,181	(4,690)	20,424
FY 2021	20,424	15,821	(13,677)	2,144	(7,039)	15,529
FY 2022	15,529	16,036	(13,935)	2,101	(3,000)	14,630
FY 2023	14,630	16,352	(14,197)	2,155	(3,159)	13,626
FY 2024	13,626	16,671	(14,465)	2,206	(3,159)	12,673
FY 2025	12,673	16,998	(14,738)	2,260	(3,159)	11,774
FY 2026	11,774	17,336	(15,016)	2,320	(3,054)	11,040
FY 2027	11,040	17,684	(15,299)	2,385	(3,115)	10,310
FY 2028	10,310	18,040	(15,589)	2,451	(3,177)	9,584
FY 2029	9,584	18,406	(15,883)	2,523	(3,241)	8,866
FY 2030	8,866	18,777	(16,184)	2,593	(3,306)	8,153
FY 2031	8,153	19,159	(16,491)	2,668	(4,295)	6,526
FY 2032*	6,526	19,530	(16,802)	2,728	(4,381)	4,873
FY 2033	4,873	19,909	(17,121)	2,788	(4,468)	3,193

NOTES:

Revenues - Facilities increase by 2% per annum, parking facilities increase by 3% per annum and interest at 2.25% (FY19) to 3.00% (FY21) on beginning fund balance each year.

Expense (Operating) - Facilities increase by 2% per annum, parking/administration increase by 1% per annum.

Capital - Indexed at 2% per annum.

*Final bond maturity - December 1, 2031.

DEVOSPLACE



DE VOS PLACE & VAN ANDEL ARENA

OPERATING BUDGET FISCAL YEAR ENDING JUNE 30, 2020

INCLUDES MARCH ROLLING FORECAST

Distribution:

Grand Rapids – Kent County Convention / Arena Authority Robert White Harry Cann Hope Parkin Howard Feldman Richard MacKeigan Chris Machuta



risear rear Ename suite 50, 2020				
Lead Income Statement		Prior Year	Variance	Percentage
		FY 2019	More	Change
	FY 2020	Rolling	/	Increase
	Budget	Forecast	(Less)	(Decrease)
Event Income				·
Direct Event Income				
Rental Income	3,520,321	3,911,771	(391,450)	-10.01%
Service Income	3,153,400	3,507,298	(353,898)	-10.09%
Service Expenses	(3,378,445)	(4,049,802)	671,357	-16.58%
Total Direct Event Income	3,295,276	3,369,267	(73,991)	-2.20%
Ancillary Income				
F & B Concessions	276,328	293,466	(17,138)	-5.84%
F & B Catering	864,858	1,054,787	(189,929)	-18.01%
Novelty Sales	51,600	41,596	10,004	24.05%
Booth Cleaning	304,959	338,619	(33,660)	-9.94%
Telephone/Long Distance	650	675	(25)	-3.70%
Electrical Services	413,838	432,061	(18,223)	-4.22%
Audio Visual	339,230	386,096	(46,866)	-12.14%
Internet Services	138,158	153,991	(15,833)	-10.28%
Equipment Rental	209,078	232,811	(23,733)	-10.19%
Total Ancillary Income	2,598,699	2,934,102	(335,403)	-11.43%
Other Event Income				
Ticket Rebates (Per Event)	753,358	700,099	53,259	7.61%
Total Other Event Income	753,358	700,099	53,259	7.61%
Total Event Income	6,647,333	7,003,468	(356,135)	-5.09%
Other Operating Income	50,000	50,311	(311)	-0.62%
Adjusted Gross Income	6,697,333	7,053,779	(356,446)	-5.05%
Operating Expenses				
Employee Salaries and Wages	4,317,027	5,002,820	685,793	13.71%
Benefits	1,266,923	1,037,040	(229,883)	-22.17%
Less: Event Labor Allocations	(2,596,647)	(3,254,526)	(657,879)	20.21%
Net Employee Wages and Benefits	2,987,303	2,785,334	(201,969)	-7.25%
Contracted Services	284,300	294,963	10,663	3.62%
General and Administrative	414,028	488,798	74,770	15.30%
Operations	163,350	105,444	(57,906)	-54.92%
Repair & Maintenance	565,199	563,064	(2,135)	-0.38%
Supplies	296,100	370,734	74,634	20.13%
Insurance	245,555	262,181	16,626	6.34%
Utilities	1,716,800	1,739,655	22,855	1.31%
SMG Management Fees	179,969	176,440	(3,529)	-2.00%
Total Operating Expenses	6,852,604	6,786,613	(65,991)	-0.97%
Net Income (Loss) From Operations	(155,271)	267,166	(422,437)	-158.12%
Other Income (Expenses)				
Net Income After Other Income (Expenses)	(155,271)	267,166	(422,437)	-158.12%

Lead Income Statement		Prior Year	Variance	Percentage
		FY 2018	More	Change
	FY 2019	Rolling	/	Increase
	Budget	Forecast	(Less)	(Decrease)
Event Income				
Direct Event Income				
Rental Income	2,290,670	2,507,789	(217,119)	-8.66%
Service Income	1,878,000	3,178,936	(1,300,936)	-40.92%
Service Expenses	(2,780,000)	(3,955,881)	1,175,881	-29.72%
Total Direct Event Income	1,388,670	1,730,844	(342,174)	-19.77%
Ancillary Income				
F & B Concessions	1,391,860	2,041,605	(649,745)	-31.839
F & B Catering	120,478	202,294	(81,816)	-40.449
Novelty Sales	96,942	217,945	(121,003)	-55.529
Booth Cleaning	-	774	(774)	
Other Ancillary	-	(500)	500	-100.009
Total Ancillary Income	1,609,280	2,462,118	(852,838)	-34.649
Other Event Income				
Ticket Rebates (Per Event)	869,100	1,392,388	(523,288)	-37.589
Total Other Event Income	869,100	1,392,388	(523,288)	-37.589
Total Event Income	3,867,050	5,585,350	(1,718,300)	-30.769
Other Operating Income	2,394,100	2,763,388	(369,288)	-13.369
Adjusted Gross Income	6,261,150	8,348,738	(2,087,588)	-25.009
Operating Expenses				
Employee Salaries and Wages	2,365,227	2,754,185	388,958	14.129
Benefits	695,486	459,969	(235,517)	-51.20%
Less: Event Labor Allocations	(1,054,625)	(1,391,230)	(336,605)	24.199
Net Employee Wages and Benefits	2,006,088	1,822,924	(183,164)	-10.059
Contracted Services	285,600	314,442	28,842	9.179
General and Administrative	403,170	443,427	40,257	9.089
Operations	94,784	70,342	(24,442)	-34.759
Repair & Maintenance	370,500	330,713	(39,787)	-12.039
Supplies	258,700	268,737	10,037	3.73%
Insurance	176,869	243,848	66,979	27.479
Utilities	871,600	945,437	73,837	7.819
SMG Management Fees	179,969	176,440	(3,529)	-2.009
Total Operating Expenses	4,647,280	4,616,310	(30,970)	-0.67%
Net Income (Loss) From Operations	1,613,870	3,732,428	(2,118,558)	-56.76%
Other Income (Expenses)	-	-	-	

SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority **Management Fee Summary** Fiscal Year Ending June 30, 2020

MANAGEMENT FEE SUMMARY

Net Revenue above Expenses Benchmark++	Arena Estimate 1,613,870	DeVos Place Estimate (155,271)	Total Estimate 1,458,599 1,050,000	FY 2018 Forecast 2,733,440 750,000
Excess	1,613,870	(155,271)	408,599	1,983,440
Incentive Fee Calculation (Only if abo	ove greater than	ı zero)		
	Arena	DeVos Place	Total	Total
	Estimate	Estimate	Estimate	Estimate
Base Fee	179,969	179,969	359,938	352,880
Incentive Fee				
Revenue	6,261,150	6,697,333	12,958,483	13,811,970
Benchmark Revenue	5,253,000	4,641,000	9,894,000	9,700,000
Revenue Excess	1,008,150	2,056,333	3,064,483	4,111,970
Incentive Fee **	118,412	241,526	359,938	347,322
Total SMG Management Fee	298,381	421,495	719,876	700,202

^{**} Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.

⁺⁺ SMG will be eligible for an Incentive fee if Net Revenues exceed Expenses by the following amounts: Equal to \$850,000 and less than \$950,000 shall be paid at 50% of calculated fee. Equal to \$950,000 and less than \$1,050,000 shall be paid at 75% of calculated fee. Equal to \$1,050,000 and above shall be paid at 100% of calculated fee.

SMG - Van Andel Arena / DeVos Place Grand Rapids - Kent County Convention/Arena Authority Full Time Employee Summary & Allocation Fiscal Year Ending June 30, 2020

		F/Y 2019			F/Y 2020		
Position	VAA	DVP	Total	VAA	DVP	Total	Change
General Manager	0.50	0.50	1.00	0.50	0.50	1.00	-
Assistant General Manager	0.50	1.50	2.00	0.50	1.50	2.00	-
Administrative Assistant	0.50	0.50	1.00	0.50	0.50	1.00	_
Director of Finance (current AGM)	-	-	-	-	_	_	-
Accounting Manager	1.00	1.00	2.00	1.00	1.00	2.00	-
Accounting Support	1.50	1.50	3.00	1.50	1.50	3.00	_
Box Office Manager	0.80	0.20	1.00	0.80	0.20	1.00	_
Assistant Box Office Manager	1.00	1.00	2.00	1.00	1.00	2.00	_
Premium Seat/Suite	1.00	-	1.00	1.00	_	1.00	_
Group Sales Manager	1.00	-	1.00	1.00	_	1.00	_
Box Office Support	1.00	_	1.00	1.00	_	1.00	_
Director of Marketing	0.50	0.50	1.00	0.50	0.50	1.00	_
Marketing Manager	1.00	-	1.00	1.00	-	1.00	_
Promotions & Special Events Manager	0.50	0.50	1.00	0.50	0.50	1.00	_
Marketing Support	1.00	-	1.00	1.00	_	1.00	_
Director of Facilities	0.33	0.67	1.00	0.33	0.67	1.00	_
Facilities Engineer	0.50	0.50	1.00	0.50	0.50	1.00	_
Maintenance Assistant	0.33	0.67	1.00	0.33	0.67	1.00	_
Maintenance Support	4.00	6.00	10.00	4.00	6.00	10.00	_
Operations Manager	1.00	1.00	2.00	1.00	1.00	2.00	_
Operations Support	9.00	8.00	17.00	9.00	9.00	18.00	1.00
MIS/IT	-	1.00	1.00	-	1.00	1.00	-
Director of Sales	-	1.00	1.00	_	1.00	1.00	-
Sales Manager	-	2.00	2.00	_	2.00	2.00	_
Sales Support	-	1.00	1.00	-	1.00	1.00	-
Director of Event Services	-	1.00	1.00	-	1.00	1.00	_
Event Coordinators	1.00	4.00	5.00	1.50	4.50	6.00	1.00
House Manager	, -	1.00	1.00	1.00	1.00	2.00	1.00
Receiptionist/Admin Support	1.00	1.00	2.00	1.00	1.00	2.00	-
Total	28.96	36.04	65.00	30.46	37.54	68.00	3.00

FY2020 Capital Request

DeVos Place

Furniture Areas: \$50,000

This will be to invest into some additional furniture in some of the lobby areas of the facility. Also looking at the potential of adding some furniture on the outside on the river side of the venue as more summer shows are looking to use these areas for receptions.

Carpet (Keeler Lobby, DVPH, and Chase Boardroom): \$369,600

Phase one of two for new carpeting in the facility with the ballroom scheduled for next fiscal year and the skywalk areas to be looked at after decision has been made on the potential hotel project for the Monroe Meeting room area of the facility.

Airwall Fabric Replacement: \$70,000

Second year of a two-year project with phase one being completed now.

Lyon Dock #4 Rollup Door Replacement: \$50,000

Original door that has been showing signs of wear and recently have been having to spend money on repairs to keep the door operational.

Projection Theater Upgrades: \$200,000

Project would modernize the projection system in the theater house. In addition, would add screens to the outside lobby areas that can be used for direction, advertising, and patron viewing for late arriving patrons who have been locked out for a period at the beginning of a show.

OSHA Updates: \$75,000

Second year of a 2-year project to make updates to areas to meet OSHA standards.

Theater Fly Rail System: \$250,000 (of an estimated \$1,700,000 3-year project)

The fly rail system in the theater stage house is from original construction. While the system has been properly maintained over the years, we are past the expected useful life of the system. Project amount for first year is the engineering and design of the project with installation over the next fiscal year or two.

Lyon Street Landscaping: \$200,000

Continuation of the Lyon Street beautification project that was approved at the same amount for the current fiscal year.

New Directional Signage: \$75,000

Looking to add more digital directional signage to the facility for easier patron traffic flow.

Exhibit Hall Lighting & Controls to LED: \$700,000

This will change all exhibit hall lights to LED. This is both a benefit from a "greening" of the facility as well as give us better operational control over the lighting. Likely payback on the project is 10 years based on current usage.

New Small Motor Equipment: \$50,000

Have riding scrubbers and other equipment that is reaching its useful life. This will be phase one of an anticipated 3-year project to update/replace much of the equipment.

Van Andel Arena

Exterior Corrosion Control/Paint: \$1,000,000

Overhangs on the East and West side of the venue need to be repainted. Due to the nature of material and location, they need to be removed, repainted, and reinstalled. Other options are being looked at to try and lower the cost on this project.

Suite Refresher: \$200,000

Multiple year project as suites reach their contract end to do cosmetic upgrades to the suites with the start of new contracts. Started in FY19 and anticipate this being 2-year project.

Locker-room Upgrades: \$1,000,000

Second year of a 2-year project. Contract has been signed to start the project in FY19 and this will complete the project (with likely additional money coming over as part of carryover as phase one is likely to not be completed by FYE).

Skywalk HVAC: \$250,000

The HVAC system in the skywalk needs to be modernized/upgraded as there is increased operation expenses to keep the current system running.



April 30, 2019

TO: CAA Finance Committee

CAA Board of Directors

THROUGH: Rich MacKeigan, Regional General Manager

DeVos Place®/Van Andel Arena®

FROM: Eddie Tadlock, Assistant General Manager, DeVos Place®

RE: Rental Rates, DeVos Place®

I would like to take this opportunity to present SMG's recommendations for Room Rental Rates for DeVos Place®, effective FY July 2021 through FY June 2025. SMG has established a 5-year rate card for DeVos Place® to provide potential clients the option to secure rental rates in outlying years, and in some instances multiple years. Historically, while rental rates at DeVos Place® have not increased more than 3.25% each year over the past few years (averaging between 2.75% - 3%); our rates continue to hover in the mid-range on the regional average. Our current pricing schedules reflect current economic assumptions in the regional marketplace and knowledge of rental rates of comparable venues of similar size in the area.

We consider our current five-year rate card to be a key marketing element for the facility. Given the flexibility to negotiate rental rates with clients (limited to an increase or reduction no greater than 20% of the approved rates) current rates afford us continued opportunities to be competitive in the bidding process for Regional and National Conventions. By keeping our current 5-year rental rate card, we position ourselves appropriately to deliver the most value for the quality of product we serve.

Within the current structure of the rental rate cards approved by the CAA last fiscal year, SMG is committed to providing the best services required in the marketing of the facilities.

Attachments: Rental Rate Schedules FY's 2021, 2022, 2023, 2024, *2025

*We will seek approval at the June 7, 2019, meeting

FY 2021(July 1, 2020 – June 30, 2021)

ROOM	PERFORM	ARTS GROUPS	CONVENTION	CONSUMER	ONE DAY MEETING	BANQUET
DeVos Hall (Sun – Thurs)	\$3,700 vs 12%	\$3,700/1 st Performance \$1,850/2 nd Performance	N/A	N/A	\$4,200	N/A
DeVos Hall (Fri-Sat)	\$4,200 vs 12%	\$4,200/1 st Performance \$2,100/2 nd Performance	N/A	N/A	\$4,700	N/A
Hall A-C	\$23,175 vs 12%	N/A	\$19,800 or \$.25 net sq. ft.	\$23,175 or \$.29 net sq. ft.	\$23,175	\$12,150
Hall A-B or B-C	\$15,450 vs 12%	N/A	\$13,200 or \$.25 net sq. ft	\$15,450 or \$.29 net sq. ft.	\$15,450	\$8,100
Hall A, B, Or C	\$7,725 vs 12%	N/A	\$6,600 or \$.25 net sq. ft.	\$7,725 or \$.29 net sq. ft.	\$7,725	\$4,050
Meeting Rooms Grand Gallery 1 st or 2 nd	\$1,800 vs 12%	N/A	\$1,550 or \$.25 net sq. ft.	\$1,800 or \$.29 net sq. ft.	\$1,800	\$1,200
Meeting Rooms Grand Gallery Individual	\$675 vs 12%	N/A	\$675 or \$.25 net sq. ft.	\$675 or \$.29 net sq. ft.	\$675	\$675
Ballroom	\$6,800 vs 12%	N/A	\$5,800 or \$.25 net sq. ft.	\$6,800 or \$.29 net sq. ft.	\$6,800	\$4,100
Ballroom A,B,C-D	\$2,350 vs 12%	N/A	\$2,250 or \$.25 net sq. ft.	\$2,350 or \$.29 net sq. ft.	\$2,350	\$1,900
Ballroom C or D	\$1,500 vs 12%	N/A	\$1,450 or \$.25 net sq. ft.	\$1,500 or \$.29 net sq. ft.	\$1,500	\$1,400
River Overlook Meeting Rooms	\$675 vs 12%	N/A	\$675 per day	\$675 per day	\$675	\$675
Board Room	N/A	N/A	\$725 per day	\$725 per day	\$725	\$725
Monroe Meeting Rooms A-D	\$1,400 vs 12%	N/A	\$1,350 per day	\$1,400 per day	\$1,400	\$1,350
Monroe Meeting Room B, C, or D	N/A	N/A	\$575 per day	\$575 per day	\$575	\$575
Recital Hall or Monroe Meeting Room A	\$1,000 vs 12%	N/A	\$1,000 per day	\$1,000 per day	\$1,000	\$1,000

FY 2022(July 1, 2021 – June 30, 2022)

		•	,		ONE DAY	
ROOM	PERFORM	ARTS GROUPS	CONVENTION	CONSUMER	MEETING	BANQUET
DeVos Hall (Sun – Thurs)	\$3,800 vs 12%	\$3,800/1 st Performance \$1,900/2 nd Performance	N/A	N/A	\$4,300	N/A
DeVos Hall (Fri-Sat)	\$4,300 vs 12%	\$4,300/1 st Performance \$2,150/2 nd Performance	N/A	N/A	\$4,800	N/A
Hall A-C	\$23,700 vs 12%	N/A	\$20,325 or \$.25 net sq. ft.	\$23,700 or \$.29 net sq. ft.	\$23,700	\$12,450
Hall A-B or B-C	\$15,800 vs 12%	N/A	\$13,550 or \$.25 net sq. ft	\$15,800 or \$.29 net sq. ft.	\$15,800	\$8,300
Hall A, B, Or C	\$7,900 vs 12%	N/A	\$6,775 or \$.25 net sq. ft.	\$7,900 or \$.29 net sq. ft.	\$7,900	\$4,150
Meeting Rooms Grand Gallery 1 st or 2 nd	\$1,850 vs 12%	N/A	\$1,600 or \$.25 net sq. ft.	\$1,850 or \$.29 net sq. ft.	\$1,850	\$1,225
Meeting Rooms Grand Gallery Individual	\$700 vs 12%	N/A	\$700 or \$.25 net sq. ft.	\$700` or \$.29 net sq. ft.	\$700	\$700
Ballroom	\$6,950 vs 12%	N/A	\$5,950 or \$.25 net sq. ft.	\$6,950 or \$.29 net sq. ft.	\$6,950	\$4,200
Ballroom A,B,C-D	\$2,400 vs 12%	N/A	\$2,300 or \$.25 net sq. ft.	\$2,400 or \$.29 net sq. ft.	\$2,400	\$1,950
Ballroom C or D	\$1,550 vs 12%	N/A	\$1,500 or \$.25 net sq. ft.	\$1,550 or \$.29 net sq. ft.	\$1,550	\$1,450
River Overlook Meeting Rooms	\$700 vs 12%	N/A	\$700 per day	\$700 per day	\$700	\$700
Board Room	N/A	N/A	\$750 per day	\$750 per day	\$750	\$750
Monroe Meeting Rooms A-D	\$1,450 vs 12%	N/A	\$1,400 per day	\$1,450 per day	\$1,450	\$1,400
Monroe Meeting Room B, C, or D	N/A	N/A	\$600 per day	\$600 per day	\$600	\$600
Recital Hall or Monroe Meeting Room A	\$1,050 vs 12%	N/A	\$1,050 per day	\$1,050 per day	\$1,050	\$1,050

FY 2023(July 1, 2022 - June 30, 2023)

		1 1 2023(July 1, 20	22 – Julio 30, 2023)		ONE DAY	
ROOM	PERFORM	ARTS GROUPS	CONVENTION	CONSUMER	MEETING	BANQUET
DeVos Hall (Sun – Thurs)	\$3,900 vs 12%	\$3,900/1st Performance \$1,950/2nd Performance	N/A	N/A	\$4,400	N/A
DeVos Hall (Fri-Sat)	\$4,400 vs 12%	\$4,400/1st Performance \$2,200/2nd Performance	N/A	N/A	\$4,900	N/A
Hall A-C	\$24,225 vs 12%	N/A	\$20,850 or \$.25 net sq. ft.	\$24,225 or \$.29 net sq. ft.	\$24,225	\$12,750
Hall A-B or B-C	\$16,150 vs 12%	N/A	\$13,900 or \$.25 net sq. ft	\$16,150 or \$.29 net sq. ft.	\$16,150	\$8,500
Hall A, B, Or C	\$8,075 vs 12%	N/A	\$6,950 or \$.25 net sq. ft.	\$8,075 or \$.29 net sq. ft.	\$8,075	\$4,250
Meeting Rooms Grand Gallery 1 st or 2 nd	\$1,900 vs 12%	N/A	\$1,650 or \$.25 net sq. ft.	\$1,900 or \$.29 net sq. ft.	\$1,900	\$1,250
Meeting Rooms Grand Gallery Individual	\$725 vs 12%	N/A	\$725 or \$.25 net sq. ft.	\$725` or \$.29 net sq. ft.	\$725	\$725
Ballroom	\$7,100 vs 12%	N/A	\$6,100 or \$.25 net sq. ft.	\$7,100 or \$.29 net sq. ft.	\$7,100	\$4,300
Ballroom A,B,C-D	\$2,450 vs 12%	N/A	\$2,350 or \$.25 net sq. ft.	\$2,450 or \$.29 net sq. ft.	\$2,450	\$2,000
Ballroom C or D	\$1,600 vs 12%	N/A	\$1,550 or \$.25 net sq. ft.	\$1,600 or \$.29 net sq. ft.	\$1,600	\$1,500
River Overlook Meeting Rooms	\$725 vs 12%	N/A	\$725 per day	\$725 per day	\$725	\$725
Board Room	N/A	N/A	\$775 per day	\$775 per day	\$775	\$775
Monroe Meeting Rooms A-D	\$1,500 vs 12%	N/A	\$1,450 per day	\$1,500 per day	\$1,500	\$1,450
Monroe Meeting Room B, C, or D	N/A	N/A	\$625 per day	\$625 per day	\$625	\$625
Recital Hall or Monroe Meeting Room A	\$1,075 vs 12%	N/A	\$1,075 per day	\$1,075 per day	\$1,075	\$1,075

FY 2024(July 1, 2023 - June 30, 2024)

		1 1 2024(341) 1, 20	25 – June 30, 2024)		ONE DAY	
ROOM	PERFORM	ARTS GROUPS	CONVENTION	CONSUMER	MEETING	BANQUET
DeVos Hall (Sun – Thurs)	\$4,000 vs 12%	\$3,900/1st Performance \$1,950/2nd Performance	N/A	N/A	\$4,500	N/A
DeVos Hall (Fri-Sat)	\$4,500 vs 12%	\$4,400/1st Performance \$2,200/2nd Performance	N/A	N/A	\$5,000	N/A
Hall A-C	\$24,750 vs 12%	N/A	\$21,375 or \$.25 net sq. ft.	\$24,750 or \$.29 net sq. ft.	\$24,750	\$13,050
Hall A-B or B-C	\$16,550 vs 12%	N/A	\$14,250 or \$.25 net sq. ft	\$16,500 or \$.29 net sq. ft.	\$16,500	\$8,700
Hall A, B, Or C	\$8,250 vs 12%	N/A	\$7,125 or \$.25 net sq. ft.	\$8,250 or \$.29 net sq. ft.	\$8,250	\$4,350
Meeting Rooms Grand Gallery 1 st or 2 nd	\$1,950 vs 12%	N/A	\$1,700 or \$.25 net sq. ft.	\$1,950 or \$.29 net sq. ft.	\$1,950	\$1,300
Meeting Rooms Grand Gallery Individual	\$750 vs 12%	N/A	\$750 or \$.25 net sq. ft.	\$750` or \$.29 net sq. ft.	\$750	\$750
Ballroom	\$7,250 vs 12%	N/A	\$6,250 or \$.25 net sq. ft.	\$7,250 or \$.29 net sq. ft.	\$7,250	\$4,400
Ballroom A,B,C-D	\$2,500 vs 12%	N/A	\$2,400 or \$.25 net sq. ft.	\$2,500 or \$.29 net sq. ft.	\$2,500	\$2,050
Ballroom C or D	\$1,650 vs 12%	N/A	\$1,600 or \$.25 net sq. ft.	\$1,650 or \$.29 net sq. ft.	\$1,650	\$1,550
River Overlook Meeting Rooms	\$750 vs 12%	N/A	\$750 per day	\$750 per day	\$750	\$750
Board Room	N/A	N/A	\$800 per day	\$800 per day	\$800	\$800
Monroe Meeting Rooms A-D	\$1,550 vs 12%	N/A	\$1,500 per day	\$1,550 per day	\$1,550	\$1,500
Monroe Meeting Room B, C, or D	N/A	N/A	\$650 per day	\$650 per day	\$650	\$650
Recital Hall or Monroe Meeting Room A	\$1,125 vs 12%	N/A	\$1,125 per day	\$1,125 per day	\$1,125	\$1,125

FY 2025(July 1, 2024 - June 30, 2025)

			24 – June 30, 2023)		ONE DAY	
ROOM	PERFORM	ARTS GROUPS	CONVENTION	CONSUMER	MEETING	BANQUET
DeVos Hall (Sun – Thurs)	\$4,100 vs 12%	\$4,000/1st Performance \$2,000/2nd Performance	N/A	N/A	\$4,600	N/A
DeVos Hall (Fri-Sat)	\$4,600 vs 12%	\$4,500/1 st Performance \$2,250/2 nd Performance	N/A	N/A	\$5,100	N/A
Hall A-C	\$25,275 vs 12%	N/A	\$21,900 or \$.25 net sq. ft.	\$25,275 or \$.29 net sq. ft.	\$25,275	\$13,350
Hall A-B or B-C	\$16,900 vs 12%	N/A	\$14,600 or \$.25 net sq. ft	\$16,850 or \$.29 net sq. ft.	\$16,850	\$8,900
Hall A, B, Or C	\$8,425 vs 12%	N/A	\$7,300 or \$.25 net sq. ft.	\$8,425 or \$.29 net sq. ft.	\$8,425	\$4,450
Meeting Rooms Grand Gallery 1 st or 2 nd	\$2,000 vs 12%	N/A	\$1,750 or \$.25 net sq. ft.	\$2,000 or \$.29 net sq. ft.	\$2,000	\$1,325
Meeting Rooms Grand Gallery Individual	\$775 vs 12%	N/A	\$775 or \$.25 net sq. ft.	\$775` or \$.29 net sq. ft.	\$775	\$775
Ballroom	\$7,400 vs 12%	N/A	\$6,400 or \$.25 net sq. ft.	\$7,400 or \$.29 net sq. ft.	\$7,400	\$4,500
Ballroom A,B,C-D	\$2,550 vs 12%	N/A	\$2,450 or \$.25 net sq. ft.	\$2,550 or \$.29 net sq. ft.	\$2,550	\$2,100
Ballroom C or D	\$1,700 vs 12%	N/A	\$1,650 or \$.25 net sq. ft.	\$1,700 or \$.29 net sq. ft.	\$1,700	\$1,600
River Overlook Meeting Rooms	\$775 vs 12%	N/A	\$775 per day	\$775 per day	\$775	\$775
Board Room	N/A	N/A	\$825 per day	\$825 per day	\$825	\$825
Monroe Meeting Rooms A-D	\$1,600 vs 12%	N/A	\$1,550 per day	\$1,600 per day	\$1,600	\$1,550
Monroe Meeting Room B, C, or D	N/A	N/A	\$675 per day	\$675 per day	\$675	\$675
Recital Hall or Monroe Meeting Room A	\$1,150 vs 12%	N/A	\$1,150 per day	\$1,150 per day	\$1,150	\$1,150



MEMORANDUM

To: CAA Board

From: Richard MacKeigan, Executive Director

Date: April 10, 2019

Re: Extension of Financial Services Employment

Agreement with Robert J. White

On July 1, 2018, the CAA Board entered into an extension of the Second Amendment to Financial Services Employment Agreement with Robert J. White ("Bob") to provide for certain enhanced financing, contract monitoring, budgeting, and related services for and on behalf of the CAA. The extension will terminate on June 30, 2019.

The Second Amendment sets compensation at the rate of \$130 per hour, for services not to exceed 200 hours per year, at a total compensation of \$26,000 per year. Bob's salary for 2017 was \$23,000 and his salary for 2018 was \$23,855. I am recommending that the CAA again extend the Second Amendment to Financial Services Employment Agreement, upon the same terms and conditions contained therein, for one (1) additional year. I have discussed this with Bob and he is happy to continue the relationship for another year.

Over the past nine years, Bob has proven to be a valuable employee and has performed the contractual services with the highest degree of professionalism. The CAA and Bob have enjoyed an excellent working relationship and the CAA wishes to continue its affiliation with Bob.

Based on the above, I am requesting the CAA Board approve a one-year extension of the Second Amendment to Financial Services Employment Agreement with Robert J. White.

aGRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY

RESOLUTION APPROVING AND AUTHORIZING THE EXECUTION OF A PARKING OPERATION AND MAINTENANCE AGREEMENT WITH THE CITY OF GRAND RAPIDS RELATED TO THE ARENA PARKING LOT

Boardmember	, supported Boardmember	, moved
the adoption of the following resolution:		

WHEREAS, the Grand Rapids-Kent County Convention/Arena Authority (the "CAA") controls a 149-space surface parking lot to the south and adjacent to the Van Andel Arena (the "Arena Parking Lot"); and

WHEREAS, the City of Grand Rapids' Parking Services Department operates and manages a public parking system within the City; and

WHEREAS, the CAA desires to have City's Mobile GR and Parking Services

Department operate and manage the Arena Parking Lot and the City has indicated a willingness
through its Mobile GR and Parking Services Department to provide such services; and

WHEREAS, the CAA and the City have agreed to enter into an agreement setting forth the terms and conditions for operating and maintaining the Arena Parking Lot.

RESOLVED:

- 1. That the Parking Operation and Maintenance Agreement in the form presented is hereby approved and the Chairperson is authorized and directed to execute the Agreement for and on behalf of the CAA.
- 2. That all resolutions or parts of resolutions in conflict herewith shall be, and the same are, rescinded.

YEAS:	Boardmembers	
NAYS:	Boardmembers	
ABSTAIN:		
ABSENT:		
Dated: May	3, 2019	Susan M. Waddell Administrative Manager/Recording Secretary
		CERTIFICATION
of the Grand that the foreg regular meet	Rapids-Kent County Cogoing is a true and comping held on May 3, 2019,	ed and acting Administrative Manager/Recording Secretary onvention/Arena Authority (the "CAA"), do hereby certify lete copy of a resolution adopted by the CAA Board at a and that public notice of said meeting was given pursuant of the Public Acts of Michigan of 1976, as amended.
Dated: May 3	3, 2019	
		Susan M. Waddell Administrative Manager/Recording Secretary

PARKING OPERATION AND MAINTENANCE AGREEMENT - VAN ANDEL ARENA

THIS PARKING OPERATION AND MAINTENANCE AGREEMENT <u>VAN ANDEL ARENA</u> (the "Agreement") is made this <u>April 12,May 3</u>, 2019, by and between the **GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY**, a Michigan statutory authority (the "CAA"), and the **CITY OF GRAND RAPIDS**, a Michigan municipal corporation (the "City").

PREMISES

The CAA entered into a long-term Lease Agreement (the "Lease") dated as of July 1, 2000, with the City of Grand Rapids Downtown Development Authority (the "DDA") for the purpose of transferring ownership and operation of the Van Andel Arena (the "Arena") to the CAA. The Lease provides that upon the payment of certain debt obligations the DDA shall convey the Arena to the CAA. Included in the Lease as a part of the Arena properties leased and to ultimately be conveyed to the CAA is a 149-space surface parking lot to the south and adjacent to the Arena facility as identified on the attached Exhibit A (the "Arena Parking Lot"). Prior to entering into the Lease, the DDA had an agreement with the City for the City's Parking Services Department to operate and maintain the Arena Parking Lot. Also, after entering into the Lease, the CAA and the City have continued to have an agreement for the City's Parking Services Department, now known as the Mobile GR and Parking Services Department, to operate and maintain the Arena Parking Lot. The CAA and the City desire to continue such relationship and have agreed to enter into this Agreement setting forth the terms and conditions for the operation and maintenance of the Arena Parking Lot.

NOW, THEREFORE, in consideration of the mutual promises set forth below, the parties agree as follows:

Section 1. Operation and Maintenance of Arena Parking Lot. Subject to the terms and conditions of this Agreement the City, through its Mobile GR and Parking Services Department, shall be responsible for the operation and maintenance of the Arena Parking Lot.

Section 2. Parking Control Equipment. The CAA shall, at its cost, be responsible for providing, replacing and upgrading at the entry/exit to the Arena Parking Lot parking control equipment compatible with the City's Automobile Parking System (the "System") and, if required, an attendant booth of the same or similar quality as booths located in City-owned surface parking lots within the System. The City shall be responsible for the maintenance of such parking control equipment and attendant booth. In this regard, the City currently maintains its parking control equipment throughout the System pursuant to a maintenance agreement with an outside vendor and has included the Arena Parking Lot parking control equipment in such maintenance agreement and will include the Arena Parking Lot parking control equipment in any future maintenance agreements and will pass such additional costs related to such parking control equipment on to the CAA as an operational cost which the CAA agrees to pay.

<u>Section 3.</u> Conditions of Operation and Maintenance. The operation and maintenance by the City's Mobile GR and Parking Services Department of the Arena Parking Lot shall be subject to the following conditions:

- A. The City's Mobile GR and Parking Services Department shall be responsible at its cost for providing necessary staffing, security, supervision/administration and routine maintenance (including snowplowing).
- B. The level of operation and routine maintenance provided shall be equal to that provided by the Mobile GR and Parking Services Department at other surface parking lots operated and maintained by the Department. Maintenance responsibilities include striping and filling in "holes" or "cracks" in the surface but does not include resurfacing or replacement of parking control equipment.
- C. Except as provided in Section 34 hereof, the Arena Parking Lot shall be open for public use twenty-four hours a day and seven days a week.
- D. When the Arena Parking Lot is being utilized in connection with an Arena event, it shall be staffed with a parking attendant who shall provide customer service beginning at least one hour before the beginning of the event to at least one-half hour after the event. At the request of the Arena General Manager, the City's Mobile GR and Parking Services Department agrees to alter such schedule to better serve patrons of the Arena.

Section 3.4. Special Use of Arena Parking Lot. The parties recognize that certain events at the Arena will require the utilization of the Arena Parking Lot in connection with such events, i.e., rodeo, motor cross, eireus staging, etc. Upon at least fourteen days' advance notice by the Arena General Manager to the Parking Services Department, the Arena Parking Lot shall be turned over to Arena at no cost to the CAA for use in connection with such event during such event and such time as is reasonably necessary prior to and after such event.

The parties also recognize that the CAA has a certain lease agreement related to the Arena with the owners of the Grand Rapids Griffins, a professional hockey team, which requires certain parking spaces be provided at the Arena Parking Lot at certain times at no cost. The City agrees to make such spaces available to the CAA at no cost at such times as are required in such lease agreement.

Section 4.5. Preparation and approval of Annual Budget. The City's Mobile GR and Parking Services Department shall prepare and submit to the CAA for approval an annual operating cost budget for the services it is required to perform pursuant to this Agreement for the Arena Parking Lot for the ensuing fiscal year. Annual budgets shall be submitted at least 90 days prior to the beginning of the CAA's fiscal year, i.e. July 1.

<u>Section 6.</u> Establishment of Parking Rates. Rates charged for the use of the Arena Parking Lot shall be as determined from time to time by the CAA after receiving input from the Mobile GR and Parking Services Department. In order to accommodate the Department's

parking control equipment, the CAA agrees to provide at least sixty days notice of rate changes and, whenever possible, to coordinate any changes in rates so that the effective date of such change takes place at the same time as the effective date of change in rates by the City for public parking facilities owned by the City and operated by the Department.

Section 5.7. Monthly Parking Passes. As monthly parking passes at the Arena Parking Lot from time to time become available, the Mobile GR and Parking Services Department agrees to notify the Arena General Manager and the Arena shall have fourteen days to identify persons associated with the Arena to be issued such passes. If at the end of such fourteen-day period, monthly passes still remain available, the Mobile GR and Parking Services Department is free to issue such monthly passes to such persons as it shall determine.

Section 6. Collection and Deposit of Receipts and Payment of Operating Expenses. The Mobile GR and Parking Services Department shall bill and collect all revenues for the Arena Parking Lot based on rates established pursuant to Section 4 hereof. On or before the first of the month, beginning August 1 each year and continuing each month thereafter until July 1 of the following year, the Department shall pay the CAA an amount equal to one twelfth of the agreed to annual budgeted operating revenues less one twelfth of budgeted operating expenses. Within ten days after September 1 each year and continuing within ten days after each calendar month thereafter until within ten days after the subsequent August 1, the Department will complete a reconciliation of the second preceding calendar month's actual operating revenues less operating expenses. Any overage or shortfall of the prior budgeted payment determined by this calculation, will promptly thereafter be paid over or billed to the CAA, as applicable. Appropriate documentation, detailing the calculation, will accompany the payment or invoice. A final monthly reconciliation will be provided not later than ten days after August 1 each year during the term of this Agreement. If the CAA has questions regarding an invoice, it shall promptly notify the Department and the representatives of the CAA and the Department shall promptly meet to resolve such questions and make and required adjustments. 8. Usage Fees. In return for the City's retention of all revenues realized from operation of the Arena Parking Lot, the Mobile GR and Parking Services Department shall pay the CAA usage fees for each fiscal year during the term of this Agreement and any extension thereof, the total annual budgeted revenue for the Arena Parking Lot less annual budgeted operating expenses. Such amount shall be paid in monthly installments to the CAA on or before the third business day of each calendar month pro rata based on estimated budgeted revenues and expenses for such fiscal year prepared by the Mobile GR and Parking Services Department. At the end of each fiscal year when actual revenues and expenses are known, the amount payable to the CAA shall be adjusted upward or downward to reflect actual revenues and expenses and paid to or debited from future payments to the CAA, as the case may be.

Section 7.9. Term and Termination. This Agreement shall be for an initial term of three years effective July 1, 2019, and ending June 30, 2022. The term of this Agreement shall automatically be extended for two additional consecutive three-year terms unless either party gives the other party notice pursuant to Section 1012 of this Agreement of its intent not to extend the term of this Agreement at least one year prior to the expiration of the then current term of this Agreement. Either party may terminate this Agreement for any reason upon one year's advanced written notice to the other party.

Section 8.10. Insurance. The City shall (a) provide or cause to be provided and keep or cause to be kept in force comprehensive general public liability insurance naming the CAA as an additional insured against claims for casualty, personal injury, death or property damage occurring on or about the Arena Parking Lot, in amounts determined by the City with the approval of the CAA or (b) a program of self insurance acceptable to the CAA. Any policy of insurance shall provide that the CAA shall receive 30 days' prior notice from the insurer of cancellation, termination or modification of the policy. The City shall deliver evidence of insurance or evidence of a program of self insurance to the CAA upon request.

Section 9.11. Indemnification. To the extent permitted by law, the City shall indemnify the CAA and its officers, boardmembers, employees and agents (the "CAA Indemnified Parties" or "CAA Indemnified Party") against, and save the DDA Indemnified Parties harmless from, any and all liabilities, obligations, damages, penalties, costs and expenses, including reasonable attorneys fees, paid or incurred by the CAA Indemnified Parties and arising from the City's or the City's invitees use of the Arena Parking Lot except such as arise from the willful acts or negligence of the CAA Indemnified Parties. If any action or proceeding is brought against a CAA Indemnified Party, by reason of any such claim, the City will, upon written notice from the CAA Indemnified Party, at the City's expense, resist or defend such action or proceeding by counsel approved by the CAA Indemnified Party in writing. In providing the indemnification set forth above, the City is not waiving any defenses otherwise available to it by law; provided such defenses are also available to, and asserted by, the City for the CAA Indemnified Parties. The City shall not be responsible for the indemnification obligations set forth above with respect to any CAA Indemnified Party to the extent that a CAA Indemnified Party has waived a defense which was otherwise available to it by law.

To the extent permitted by law, the CAA shall indemnify the City and its officers, commissioners, employees and agents (the "City Indemnified Parties" or "City Indemnified Party") against and save the City Indemnified Parties harmless from any and all liabilities, obligations, damages, penalties, costs and expenses, including reasonable attorneys fees, paid or incurred by the City Indemnified Parties and arising from the CAA's and the CAA's invitees use and occupancy of the Arena Parking Lot except such as arise from the willful acts or negligence of the City Indemnified Parties. If any action or proceeding is brought against a City Indemnified Party by reason of any such claim, the CAA will upon written notice from the City Indemnified Party, at the CAA's expense, resist or defend such action or proceeding by counsel approved by the City Indemnified Party in writing. In providing the indemnification set forth above, the CAA is not waiving any defenses otherwise available to it by law; provided such defenses are also available to, and asserted by, the CAA for the City Indemnified Parties. The CAA shall not be responsible for the indemnification obligations set forth above with respect to any City Indemnified Party to the extent that a City Indemnified Party has waived a defense which was otherwise available to it by law.

Section 10.12. Notices. All notices and other communications to be given pursuant to this Agreement shall be given in writing and delivered personally, by certified mail (return receipt requested, postage prepaid) or by facsimile to the appropriate party at its address or facsimile set forth below:

If to the CAA: Grand Rapids-Kent County Convention/Arena

Authority 130 W. Fulton Street

Grand Rapids, Michigan 49503 Attention: Administrative Manager Facsimile Number: (616) 742-6197

If to the City: City of Grand Rapids

6th Floor, City Hall

300 Monroe Avenue, N.W. Grand Rapids, Michigan 49503

Attention: City Manager

Facsimile Number: (616) 456-3166

Either party may change its designated address/facsimile number by delivery of written notice of the change to the other party. Notices shall be deemed effective upon actual receipt. Actual receipt of facsimile transmissions shall be presumed based upon the transmitting party's receipt of a confirmation of transmission.

Section **11.13.** General Provisions.

- (a) This Agreement constitutes the entire agreement between the CAA and the City related to the subject matter hereof, i.e., the operation and maintenance of the Arena Parking Lot, and may be modified or amended in whole or in part from time to time only by mutual written agreement of the CAA and the City.
- (b) This Agreement shall be interpreted in accordance with the laws of the State of Michigan.
- (c) Nothing in this Agreement is intended by the parties hereto to create, nor shall anything in it be construed as creating, any obligations to, or rights in, any party not a signatory to this Agreement that would not exist independent of this Agreement.
- (d) If any particular portion of this Agreement is rendered invalid, illegal, unenforceable or otherwise of no effect, the remaining provisions of this Agreement shall remain in full force and effect so that the essence and intent of this Agreement is preserved.
- (e) A failure of either party to give notice or insist upon the immediate performance of any right that it has under this Agreement shall not constitute a waiver of that right or any other right under this Agreement.
- (f) The section headings of this Agreement are for convenience only and shall not be considered a part of the substance of this Agreement or affect the interpretations of this Agreement.

- (g) This Agreement shall not be assigned, transferred or conveyed by either party without the prior written consent of the other party.
- (h) The City shall act solely as an independent contractor with respect to the operation and maintenance of the Arena Parking Lot. The relationship of the City and the CAA under this Agreement shall in no way be construed to create a joint venture or partnership, or to constitute either party as an agent or employee of the other for any purpose.

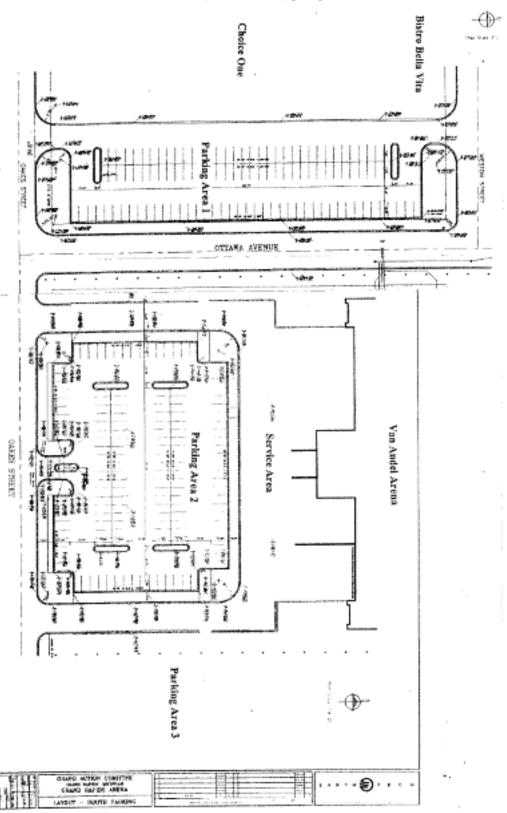
IN WITNESS WHEREOF, the parties have signed this Agreement on the day first written above.

CDAND DADIDG LENT COUNTY

CONVENTION/ARENA AUTHORITY
Steven R. Heacock, Chairperson
CITY OF GRAND RAPIDS
Rosalynn Bliss, Mayor
Attest:
Joel H. Hondorp, City Clerk

EXHIBIT A

ARENA PARKING LOT



Document comparison by Workshare Compare on Thursday, April 11, 2019 11:52:58 AM

Input:				
Document 1 ID	PowerDocs://GRAPIDS/545900/4			
Description	GRAPIDS-#545900-v4-CAAParking_Operation_and_Maintenance_Agreement			
Document 2 ID	PowerDocs://GRAPIDS/545900/5			
Description	GRAPIDS-#545900-v5-CAA _Parking_Operation_and_Maintenance_Agreement			
Rendering set	DW Standard			

Legend:				
<u>Insertion</u>				
Deletion				
Moved from				
Moved to				
Style change	Style change			
Format change				
Moved deletion				
Inserted cell				
Deleted cell				
Moved cell				
Split/Merged cell				
Padding cell				

Statistics:			
	Count		
Insertions	21		
Deletions	16		
Moved from	0		
Moved to	0		
Style change	0		
Format changed	0		
Total changes	37		

PARKING OPERATION AND MAINTENANCE AGREEMENT – VAN ANDEL ARENA

THIS PARKING OPERATION AND MAINTENANCE AGREEMENT – VAN ANDEL ARENA (the "Agreement") is made this May 3, 2019, by and between the GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY, a Michigan statutory authority (the "CAA"), and the CITY OF GRAND RAPIDS, a Michigan municipal corporation (the "City").

PREMISES

The CAA entered into a long-term Lease Agreement (the "Lease") dated as of July 1, 2000, with the City of Grand Rapids Downtown Development Authority (the "DDA") for the purpose of transferring ownership and operation of the Van Andel Arena (the "Arena") to the CAA. The Lease provides that upon the payment of certain debt obligations the DDA shall convey the Arena to the CAA. Included in the Lease as a part of the Arena properties leased and to ultimately be conveyed to the CAA is a 149-space surface parking lot to the south and adjacent to the Arena facility as identified on the attached Exhibit A (the "Arena Parking Lot"). Prior to entering into the Lease, the DDA had an agreement with the City for the City's Parking Services Department to operate and maintain the Arena Parking Lot. Also, after entering into the Lease, the CAA and the City have continued to have an agreement for the City's Parking Services Department, now known as the Mobile GR and Parking Services Department, to operate and maintain the Arena Parking Lot. The CAA and the City desire to continue such relationship and have agreed to enter into this Agreement setting forth the terms and conditions for the operation and maintenance of the Arena Parking Lot.

NOW, THEREFORE, in consideration of the mutual promises set forth below, the parties agree as follows:

Section 1. Operation and Maintenance of Arena Parking Lot. Subject to the terms and conditions of this Agreement the City, through its Mobile GR and Parking Services Department, shall be responsible for the operation and maintenance of the Arena Parking Lot.

Section 2. Parking Control Equipment. The CAA shall, at its cost, be responsible for providing, replacing and upgrading at the entry/exit to the Arena Parking Lot parking control equipment compatible with the City's Automobile Parking System (the "System") and, if required, an attendant booth of the same or similar quality as booths located in City-owned surface parking lots within the System. The City shall be responsible for the maintenance of such parking control equipment and attendant booth. In this regard, the City currently maintains its parking control equipment throughout the System pursuant to a maintenance agreement with an outside vendor and has included the Arena Parking Lot parking control equipment in such maintenance agreement and will include the Arena Parking Lot parking control equipment in any future maintenance agreements and will pass such additional costs related to such parking control equipment on to the CAA as an operational cost which the CAA agrees to pay.

Section 3. Conditions of Operation and Maintenance. The operation and maintenance by the City's Mobile GR and Parking Services Department of the Arena Parking Lot shall be subject to the following conditions:

- A. The City's Mobile GR and Parking Services Department shall be responsible at its cost for providing necessary staffing, security, supervision/administration and routine maintenance (including snowplowing).
- B. The level of operation and routine maintenance provided shall be equal to that provided by the Mobile GR and Parking Services Department at other surface parking lots operated and maintained by the Department. Maintenance responsibilities include striping and filling in "holes" or "cracks" in the surface but does not include resurfacing or replacement of parking control equipment.
- C. Except as provided in Section 4 hereof, the Arena Parking Lot shall be open for public use twenty-four hours a day and seven days a week.
- D. When the Arena Parking Lot is being utilized in connection with an Arena event, it shall be staffed with a parking attendant who shall provide customer service beginning at least one hour before the beginning of the event to at least one-half hour after the event. At the request of the Arena General Manager, the City's Mobile GR and Parking Services Department agrees to alter such schedule to better serve patrons of the Arena.

Section 4. Special Use of Arena Parking Lot. The parties recognize that certain events at the Arena will require the utilization of the Arena Parking Lot in connection with such events, i.e., rodeo, motor cross, etc. Upon at least fourteen days' advance notice by the Arena General Manager to the Parking Services Department, the Arena Parking Lot shall be turned over to Arena at no cost to the CAA for use in connection with such event during such event and such time as is reasonably necessary prior to and after such event.

The parties also recognize that the CAA has a certain lease agreement related to the Arena with the owners of the Grand Rapids Griffins, a professional hockey team, which requires certain parking spaces be provided at the Arena Parking Lot at certain times at no cost. The City agrees to make such spaces available to the CAA at no cost at such times as are required in such lease agreement.

Section 5. Preparation and approval of Annual Budget. The City's Mobile GR and Parking Services Department shall prepare and submit to the CAA for approval an annual operating cost budget for the services it is required to perform pursuant to this Agreement for the Arena Parking Lot for the ensuing fiscal year. Annual budgets shall be submitted at least 90 days prior to the beginning of the CAA's fiscal year, i.e. July 1.

Section 6. Establishment of Parking Rates. Rates charged for the use of the Arena Parking Lot shall be as determined from time to time by the CAA after receiving input from the Mobile GR and Parking Services Department. In order to accommodate the Department's

parking control equipment, the CAA agrees to provide at least sixty days notice of rate changes and, whenever possible, to coordinate any changes in rates so that the effective date of such change takes place at the same time as the effective date of change in rates by the City for public parking facilities owned by the City and operated by the Department.

Section 7. Monthly Parking Passes. As monthly parking passes at the Arena Parking Lot from time to time become available, the Mobile GR and Parking Services Department agrees to notify the Arena General Manager and the Arena shall have fourteen days to identify persons associated with the Arena to be issued such passes. If at the end of such fourteen-day period, monthly passes still remain available, the Mobile GR and Parking Services Department is free to issue such monthly passes to such persons as it shall determine.

Section 8. Usage Fees. In return for the City's retention of all revenues realized from operation of the Arena Parking Lot, the Mobile GR and Parking Services Department shall pay the CAA usage fees for each fiscal year during the term of this Agreement and any extension thereof, the total annual budgeted revenue for the Arena Parking Lot less annual budgeted operating expenses. Such amount shall be paid in monthly installments to the CAA on or before the third business day of each calendar month pro rata based on estimated budgeted revenues and expenses for such fiscal year prepared by the Mobile GR and Parking Services Department. At the end of each fiscal year when actual revenues and expenses are known, the amount payable to the CAA shall be adjusted upward or downward to reflect actual revenues and expenses and paid to or debited from future payments to the CAA, as the case may be.

Section 9. Term and Termination. This Agreement shall be for an initial term of three years effective July 1, 2019, and ending June 30, 2022. The term of this Agreement shall automatically be extended for two additional consecutive three-year terms unless either party gives the other party notice pursuant to Section 12 of this Agreement of its intent not to extend the term of this Agreement at least one year prior to the expiration of the then current term of this Agreement. Either party may terminate this Agreement for any reason upon one year's advanced written notice to the other party.

Section 10. Insurance. The City shall (a) provide or cause to be provided and keep or cause to be kept in force comprehensive general public liability insurance naming the CAA as an additional insured against claims for casualty, personal injury, death or property damage occurring on or about the Arena Parking Lot, in amounts determined by the City with the approval of the CAA or (b) a program of self insurance acceptable to the CAA. Any policy of insurance shall provide that the CAA shall receive 30 days' prior notice from the insurer of cancellation, termination or modification of the policy. The City shall deliver evidence of insurance or evidence of a program of self insurance to the CAA upon request.

Section 11. Indemnification. To the extent permitted by law, the City shall indemnify the CAA and its officers, boardmembers, employees and agents (the "CAA Indemnified Parties" or "CAA Indemnified Party") against, and save the DDA Indemnified Parties harmless from, any and all liabilities, obligations, damages, penalties, costs and expenses, including reasonable attorneys fees, paid or incurred by the CAA Indemnified Parties and arising from the City's or the City's invitees use of the Arena Parking Lot except such as arise from the willful acts or

negligence of the CAA Indemnified Parties. If any action or proceeding is brought against a CAA Indemnified Party, by reason of any such claim, the City will, upon written notice from the CAA Indemnified Party, at the City's expense, resist or defend such action or proceeding by counsel approved by the CAA Indemnified Party in writing. In providing the indemnification set forth above, the City is not waiving any defenses otherwise available to it by law; provided such defenses are also available to, and asserted by, the City for the CAA Indemnified Parties. The City shall not be responsible for the indemnification obligations set forth above with respect to any CAA Indemnified Party to the extent that a CAA Indemnified Party has waived a defense which was otherwise available to it by law.

To the extent permitted by law, the CAA shall indemnify the City and its officers, commissioners, employees and agents (the "City Indemnified Parties" or "City Indemnified Party") against and save the City Indemnified Parties harmless from any and all liabilities, obligations, damages, penalties, costs and expenses, including reasonable attorneys fees, paid or incurred by the City Indemnified Parties and arising from the CAA's and the CAA's invitees use and occupancy of the Arena Parking Lot except such as arise from the willful acts or negligence of the City Indemnified Parties. If any action or proceeding is brought against a City Indemnified Party by reason of any such claim, the CAA will upon written notice from the City Indemnified Party, at the CAA's expense, resist or defend such action or proceeding by counsel approved by the City Indemnified Party in writing. In providing the indemnification set forth above, the CAA is not waiving any defenses otherwise available to it by law; provided such defenses are also available to, and asserted by, the CAA for the City Indemnified Parties. The CAA shall not be responsible for the indemnification obligations set forth above with respect to any City Indemnified Party to the extent that a City Indemnified Party has waived a defense which was otherwise available to it by law.

Section 12. Notices. All notices and other communications to be given pursuant to this Agreement shall be given in writing and delivered personally, by certified mail (return receipt requested, postage prepaid) or by facsimile to the appropriate party at its address or facsimile set forth below:

If to the CAA: Grand Rapids-Kent County Convention/Arena

Authority 130 W. Fulton Street

Grand Rapids, Michigan 49503 Attention: Administrative Manager Facsimile Number: (616) 742-6197

If to the City: City of Grand Rapids

6th Floor, City Hall

300 Monroe Avenue, N.W. Grand Rapids, Michigan 49503

Attention: City Manager

Facsimile Number: (616) 456-3166

Either party may change its designated address/facsimile number by delivery of written notice of the change to the other party. Notices shall be deemed effective upon actual receipt. Actual receipt of facsimile transmissions shall be presumed based upon the transmitting party's receipt of a confirmation of transmission.

Section 13. General Provisions.

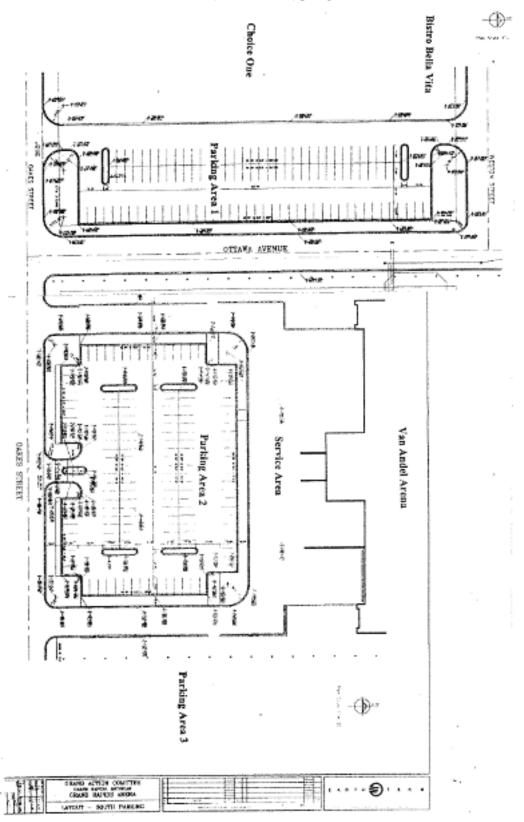
- (a) This Agreement constitutes the entire agreement between the CAA and the City related to the subject matter hereof, i.e., the operation and maintenance of the Arena Parking Lot, and may be modified or amended in whole or in part from time to time only by mutual written agreement of the CAA and the City.
- (b) This Agreement shall be interpreted in accordance with the laws of the State of Michigan.
- (c) Nothing in this Agreement is intended by the parties hereto to create, nor shall anything in it be construed as creating, any obligations to, or rights in, any party not a signatory to this Agreement that would not exist independent of this Agreement.
- (d) If any particular portion of this Agreement is rendered invalid, illegal, unenforceable or otherwise of no effect, the remaining provisions of this Agreement shall remain in full force and effect so that the essence and intent of this Agreement is preserved.
- (e) A failure of either party to give notice or insist upon the immediate performance of any right that it has under this Agreement shall not constitute a waiver of that right or any other right under this Agreement.
- (f) The section headings of this Agreement are for convenience only and shall not be considered a part of the substance of this Agreement or affect the interpretations of this Agreement.
- (g) This Agreement shall not be assigned, transferred or conveyed by either party without the prior written consent of the other party.
- (h) The City shall act solely as an independent contractor with respect to the operation and maintenance of the Arena Parking Lot. The relationship of the City and the CAA under this Agreement shall in no way be construed to create a joint venture or partnership, or to constitute either party as an agent or employee of the other for any purpose.

IN WITNESS WHEREOF, the parties have signed this Agreement on the day first written above.

GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY			
Steven R. Heacock, Chairperson			
CITY OF GRAND RAPIDS			
Rosalynn Bliss, Mayor			
Attest:			
Joel H. Hondorp, City Clerk			

EXHIBIT A

ARENA PARKING LOT



ENTERTAINMENT, CONVENTION, SHOW & SPORTS FACILITIES



Memorandum

To: Richard A. Winn, Finance Committee Chairperson

CAA Board

From: Robert White

Subject: Auto Parking System Periodic Reporting

Date: April 24, 2019

The previously (6/9/17) adopted "Parking Operation Agreement" requires the City-Auto Parking System to provide a quarterly report regarding City/County utilization of discounted DeVos Place® monthly parking passes. The content of this third quarter (FY19) periodic report includes the following information:

A) "... the number of current City and County passes outstanding ..."

The City currently holds 127 monthly passes. The County currently holds 163 monthly passes.

B) "... the increase and/or decrease in such City and County passes since the prior report ..."

The City increased the number of passes out by 1 between 1/1/19 and 3/31/19. The County decreased the number of passes out by 1 between 1/1/19 and 3/31/19.

C) "... a calculation of the difference between the then current market rate for monthly passes for the Parking Spaces and the then current rate for monthly passes by the City and County."

The current (public) monthly pass rate is \$154, while the discounted City/County rate is \$66.25.

The City currently holds 127 passes with a total annualized discount of \$133,731. The County currently holds 163 passes with a total annualized discount of \$171,639.

Attached with this correspondence is a copy of the quarterly report from City-Auto Parking System.

Cc: Richard MacKeigan

Account	Previous End of Quarter Space Count Q2 FY19	Total Spaces End of Q3 FY 19	Space Count Change	Current Monthly Market Rate Price Difference EOQ*	Monthly Price Difference Variance, Prev Quarter
17 th Circuit Court	25	25	0	\$2,193.75	\$0.00
KC Facilities Management	139	138	-1	\$12,197.25	(\$87.85)
City of GR	126	127	1	\$11,056.50	\$87.75
Total	290	290	0	\$25,447.50	\$0.00

^{*}Current Market Rate is \$154 monthly, City/County Contractual Rate is \$66.25 monthly, effective 7/1/2018.