

#### **Board of Directors**

Wednesday, September 23, 2009 8:00 a.m. - 9:30 a.m. **Kent County Commission Chambers** 300 Monroe, NW - Grand Rapids, MI

Convention

Arena

**Authority** 

Steven Heacock, Chairman Birgit Klohs **Clif Charles** Gary McInerney George Heartwell Joseph Tomaselli Lew Chamberlin

**AGENDA** 

I. Call to Order

II. Approval of August 26, 2009, Minutes Action

III. **Committee Reports** 

> **Operations Committee** Information A. **CVB** Report Information

B. Finance Committee

> SMG August 2009 Financial Statements -Action DeVos Place® and Van Andel Arena®

CAA August 2009 Financial Statements Action

ii. iii. FY 2010 Budget Amendment Action

IV. **SMG Report and Facilities Calendars** 

Information

V. **Public Comment** 

VI. Adjournment

VII. Next Meeting Date: Wednesday, October 28, 2009



DeVos Place® 303 Monroe Ave. Grand Rapids, MI 49503-2233 616.742.6500 Fax 616.742.6590



#### MINUTES OF THE GRAND RAPIDS-KENT COUNTY CONVENTION/ARENA AUTHORITY BOARD OF DIRECTORS MEETING Wednesday, August 26, 2009

#### I. Call to Order

Steven R. Heacock, Chairperson, called the meeting to order at 8:05 a.m. Susan Waddell recorded the meeting minutes in the absence of Secretary/Treasurer Birgit Klohs. Chair Heacock added to the agenda approval to submit application to the Michigan Liquor Control Commission for a Special On-Premise License.

#### Attendance

Members Present:

Steve Heacock, Chairperson

Lew Chamberlin George Heartwell Gary McInerney

Members Absent:

Birgit Klohs

Joe Tomaselli

Staff/Others:

**David Czurak** 

Grand Rapids Business Journal

Jim Day Daryl Delabbio Kent County Kent County

George Helmstead

CVB

Chris Knape

The Grand Rapids Press SMG

Chris Machuta
Rich MacKeigan
Drew Nikodem
Doug Small

SMG IATSE CVB

Greg Sundstrom

City of Grand Rapids

Eddie Tadlock Susan Waddell

SMG CAA

Richard Wendt

Dickinson Wright

Robert White

Kent County

#### II. Minutes of Prior Meeting

Motion: Mr. Heartwell, supported by Mr. Chamberlin, moved to approve the Minutes of the June 24, 2009, meeting of the Grand Rapids-Kent County Convention/Arena Authority. The motion carried unanimously.

#### III. Committee Reports

#### a. Operations Committee

Mr. Chamberlin reported that Jim Watt presented a capital projects update to the Operations Committee. The telephone upgrades, wireless network upgrades, and snowmelt installation projects have been completed. Four variable frequency drives were installed at the Arena and qualify for a 50% federal tax

credit. Parking lot automation has been installed at both the Area 2 and DeVos Place® parking ramps. Mr. Watt provided an update on the concourse expansion project and there was considerable discussion about the congestion mitigation study prepared by Rosetti & Associates, the original architects of the building. SMG engaged Rosetti to conduct an independent study to relieve congestion in the northwest corridor by the skywalk entrance. The area is too small and would have to be expanded or eliminate three food and beverage and merchandise stands, which account for 20% of revenue on event days. Rosetti proposed three options: (i) concourse expansion to the window wall; (ii) expanding through the glass curtain wall with a curvature-shaped addition; and (iii) expanding through the glass curtain wall with a rectangular-shaped addition. Expanding the concourse would add 1,940 square feet and cost \$425,000. The other two options would add 3,100 square feel and create room for a food court with 60 seats. These options would cost \$875,000. SMG will offer a formal recommendation to the Committee in September. Mr. MacKeigan stated that there is \$1.2 million in the budget for an LED ribbon Board. He is working on a plan to install a smaller LED board and complete construction of an addition for the same amount of money. Rich has approached DP Fox executives about combining the two projects and they are comfortable with the idea. Mr. Chamberlin stated that the approach of combining the two projects would give SMG an opportunity to see how well a smaller LED board works and a clearer idea of ROI. Customer service issues are involved, as this is a huge bottleneck area and patrons need access to the venue. Mr. Heacock suggested that the Operations Committee make a recommendation in September for final resolution at the Board level and the CAA cannot lose sight of the problem it is trying to solve.

Mr. Chamberlin stated that 29 artists have registered to display their works at DeVos Place®. SMG engaged the services of Sarah Garrett to review and curate possible artists. Due to the resignation of Clif Charles, the Diversity Committee is suspending activity for a couple of months. Chair Heacock volunteered to replace Clif so that the initiative does not lose momentum. A new ticketing procedure to limit scalpers for the first 30% of the house was used for the AC/DC concert and worked fairly well.

Mr. Small stated that the CVB's executive committee is discussing candidates to replace Clif Charles. Mr. Small presented a room night revenue update. Mr. Helmstead provided a brief overview of recent sales activities, marketing efforts, and major bid presentations. There were no bookings in July; however, the CVB hosted five site inspections. .The CVB sales staff is working on 56 leads from the RCMA conference.

#### b. Finance Committee.

i. SMG June 2009 Financial Statements for DeVos Place® and Van Andel Arena®

Motion: Mr. McInerney, supported by Mr. Heartwell, moved to approve the SMG Financial Statements for DeVos Place® and the Van Andel Arena® for the period ended June 30, 2009. After review and discussion, the motion carried unanimously.

ii. SMG July 2009 Financial Statements for DeVos Place® and Van Andel Arena®

Motion: Mr. Chamberlin, supported by Mr. McInerney, moved to approve the SMG Financial Statements for DeVos Place® and the Van Andel Arena® for the period ended July 31, 2009. After review and discussion, the motion carried unanimously.

#### iii. CAA Financial Statements

Motion: Mr. Heartwell, supported by Mr. Chamberlin, moved to approve the CAA Financial Statements for the periods ended June 30, 2009m and July 31, 2009. After review and discussion, the motion carried unanimously.

#### iv. Annual Insurance Renewal

The CAA's insurance renewal quote from IBEX Insurance Agency is \$22,853 as compared to \$20,623 last year. The coverages include general liability, public officials' liability, crime/faithful performance, auto liability, property insurance, and limited terrorism liability.

Motion: Mr. Heartwell, supported by Mr. Chamberlin, moved to approve the renewal insurance proposal as presented. The motion carried unanimously.

Chair Heacock suggested that the Board may want to consider the necessity of the insurance coverage.

#### v. Audit Planning Communication

BDO Seidman presented its FY 2009 audit plan in conformance with auditing standards. BDO is required to communicate its responsibilities, an overview of the planned scope and timing of the audit, and significant findings from the audit.

#### IV. Michigan Liquor Control Commission Special On-Premise License

Mr. MacKeigan presented an update on planning for the 2009 International Wine & Food Festival. Similar to last year, the CAA will need to approve a resolution to submit an application to the Michigan Liquor Control Commission for a special liquor license. The special license allows nonprofit organizations to obtain a one-day license to sell alcoholic beverages to the public. The license fee is \$25 for each separate, consecutive day of the event and an additional \$3.75 for Sunday sales.

Motion: Mr. McInerney, supported by Mr. Chamberlin, moved for approval to submit an application to the Michigan Liquor Control Commission for a special liquor license. The motion carried unanimously.

#### V. SMG Report and Facilities Calendar

Mr. MacKeigan presented a summary of the upcoming events that will be held at DeVos Place® and the Van Andel Arena®.

#### VI. Public Comment

#### Chair Heacock noted that

• He recently attended a recent tradeshow for arena and convention center managers. Sessions included information on "green" buildings, challenges to small market buildings, diversity efforts and legal issues faced by buildings. He noted that the tradeshow and interaction with other building operators and promoters was most valuable. He also noted that it was obvious that Mr. MacKeigan is well connected and respected within the industry and that his stature is of great value to the CAA.

- In working through the issues related to the resignation of Mr. Charles from the board, he was again struck by the value of each and every board member to the CAA. He thanked the board members for their service and devotion to the CAA.
- Discussions toward the settlement of the Delta Plex litigation continue. Mr. Heacock noted that he initially not only accepted but repeated counsel's statement that the lawsuit was frivolous and would be resolved quickly. He is sorry that he made the statement. Since the litigation continues, it is obvious that it is hardly frivolous and is very important to the principals involved. While the CAA is only tangentially involved in the litigation, Mr. Heacock has been told that the settlement negotiations are going well.
- Ambassador Secchia is leading an effort to bring first round NCAA men's basketball championship games to the Van Andel Arena. It is a difficult task but with Peter's leadership it appears that Grand Rapids may have a chance at being designated a tournament site.

#### VII. Next Meeting Date

The date for next CAA Board meeting is Wednesday, August 26, 2009, in the Kent County Commission Chambers, Kent County Administration Building, 300 Monroe Avenue, NW. The July meeting is cancelled.

#### IX. Adjournment

There being no other business, the meeting adjourned at 8:45 a.m.

Susan M.	Waddell,	Recording	Secretary

### **DE VOS PLACE**

FINANCIAL STATEMENT FOR THE PERIOD ENDED AUGUST 31, 2009

#### Distribution:

Grand Rapids – Kent County Convention / Arena Authority Robert White Bob McClintock Lewis Dawley Gary McAneney Howard Feldman Richard MacKeigan Chris Machuta



#### DE VOS PLACE ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2010

	YTD Actual	Roll	TOTAL FYE	BUDGET FYE	VARIANCE
NO. EVENTS	68	496	564	564	
ATTENDANCE	43,878	509,422	553,300	553,300	-
DIRECT EVENT REVENUE	313,680	1,949,320	2,263,000	2,263,000	-
ANCILLARY REVENUE	210,810	2,066,445	2,277,255	2,277,255	•
TOTAL EVENT REVENUE	524,490	4,015,765	4,540,255	4,540,255	
TOTAL OTHER REVENUE	12,176	160,324	172,500	172,500	-
TOTAL OPERATING REVENUE	536,666	4,176,089	4,712,755	4,712,755	•
INDIRECT EXPENSES					
EXECUTIVE	20,126	153,178	173,304	173,304	-
FINANCE	35,509	188,787	224,296	224,296	-
MARKETING	7,039	100,687	107,726	107,726	-
OPERATIONS	177,796	1,351,454	1,529,250	1,529,250	-
EVENT SERVICES	122,850	766,297	889,147	889,147	2
BOX OFFICE	12,016	60,554	72,570	72,570	, -
SALES	56,197	290,423	346,620	346,620	-
OVERHEAD	264,998	1,944,434	2,209,432	2,209,432	-
TOTAL OPERATING EXP.	696,530	4,855,814	5,552,345	5,552,345	-
NET REVENUE ABOVE EXPENSES	(159,864)	(679,725)	(839,590)	(839,590)	-
NCENTIVE FEE			-	0	<sup>36</sup> -
NET OPERATING REVENUE OVER	(159,864)	(679,725)	(839,590)	(839,590)	
OPERATING EXPENSES		1			

#### Comments:

DeVos Place is ahead of budget overall through the first two months of the fiscal year. Event load is consistent with expectations, however, overall event income is slightly behind expectations but ahead of same point last fiscal year. August marked the start of the Arts Group season as Broadway presented High School Musical at the end of the month.

General Manager

Finance Director

#### DE VOS PLACE FINANCIAL STATEMENT HIGHLIGHTS FOR MONTH ENDED JUNE 30, 2010

The following schedule summarizes operating results for the current month ending August 31, 2009 and the YTD ending June 30, 2009, compared to budget and to the prior year:

MONTH	August Actual	August Budget	August FY 2009
Number of Events	35	35	49
Attendance	15,595	23,500	27,733
Direct Event Income	\$123,070	\$122,852	\$150,233
Ancillary Income	108,992	142,677	110,541
Other Income	8,666	14,833	10,925
Indirect Expenses	(330,069)	(462,698)	(327,356)
Net Income	(\$89,341)	(\$182,336)	(\$55,657)

YTD	YTD 2010 Actual		
Number of Events	65	68	75
Attendance	43,878	47,992	37,358
Direct Event Income	\$313,680	\$266,959	\$188,103
Ancillary Income	210,810	283,930	143,856
Other Income	12,176	25,166	23,847
Indirect Expenses	(696,530)	(925,397)	(732,845)
Net Income	(\$159,864)	(\$349,342)	(\$377,039)

#### **EVENT INCOME**

Event income was consistent with budget overall.

#### **ANCILLARY INCOME**

Ancillary income fell below expectations for the month, however, ahead of last fiscal year which is a positive sign.

#### **INDIRECT EXPENSES**

Indirect expenses came in ahead of budget. Most of the savings attributed to a credit received in Steam as it was discovered that we had a faulty meter.

### <u>DeVos Place</u> <u>Income Statement</u> <u>For the Two Months Ending August 31, 2009</u>

	Current Month Actual	Current Month Budget	Variance	Current Month Prior Year	Year to Date Actual	Year to Date Budget	Variance	Year to Date Prior Year
Event Income								
Direct Event Income								
Rental Income	\$112,993	\$134,444	(\$21,451)	\$154,667	\$306,053	\$305,357	\$696	\$205,224
Service Revenue	152,269	136,918	15,351	145,568	248,199	262,112	(13,913)	175,329
Service Expenses	(142,192)	(148,510) 	6,318	(150,002)	(240,572)	(300,510)	59,938	(192,450)
Total Direct Event Income	123,070	122,852	218	150,233	313,680	266,959	46,721	188,103
Ancillary Income								
F&B Concession	2,424	5,328	(2,904)	3,230	10,622	45 470	(( 050)	
F&B Catering	33,498	51,422	(17,924)	53,342	68,756	15,472	(4,850)	7,227
Novelty Sales	3,648	1,706	1,942	1,914	3,648	100,035	(31,279)	70,073
Booth Cleaning	6,028	13,852	(7,824)	2,675		2,550	1,098	1,914
Telephone/Long Distance	0	0	(7,024)	2,073	11,577 563	21,454	(9,877)	5,675
Electrical Services	9,513	34,177	(24,664)	6,977		2,472	(1,909)	0
Audio Visual	45,049	25,996	19,053	36,383	26,160	59,177	(33,017)	13,185
Internet Services	17	1,516	(1,499)	730	61,002	53,905	7,097	39,086
Equipment Rental	8,815	8,680	135	5,290	11,417 17,065	10,666	751	(3,759)
Total Ancillary Income						18,199 	(1,134) 	10,455
Total Alichary Income	108,992	142,677	(33,685) 	110,541 	210,810 	283,930	(73,120)	143,856
Other Event Income								
Ticket Rebates(Per Event)	6,614	10,000	(3,386)	8,209	7,994	16,000	(8,006)	18,094
Total Other Event Income	6,614	10,000	(3,386)	8,209	7,994	16,000	(8,006)	18,094
Total Event Income	238,676	275,529	(36,853)	268,983	532,484	566,889	(34,405)	350,053
							***************************************	
Other Operating Income								
Luxury Box Agreements	1,733	2,000	(267)	2,600	3,467	4,000	(533)	5 200
Other Income	319	2,833	(2,514)	116	715	5,166	(4,451)	5,200 553
Total Other Operating Income	2,052	4,833	(2,781)	2,716	4,182	9,166	(4,984)	5,753
Adjusted Gross Income	240,728	280,362	(20.624)	074 000				
			(39,634) 	271,699 	536,666 	576,055 	(39,389) 	355,806
Operating Expenses								
Salaries and Wages	209,167	223,027	(13,860)	215,099	396,045	440.055	(50.040)	
Payroll Taxes and Benefits	53,888	61,340	(7,452)	65,036	94,985	446,055	(50,010)	367,897
Labor Allocations to Events	(127,086)	(119,103)	(7,983)	(122,981)	(216,664)	122,680 (238,206)	(27,695)	101,112
Net Salaries and Benefits				•••••••••••			21,542 	(163,760)
Net Salaries and Denents	135,969	165,264 	(29,295) 	157,154 	274,366 	330,529 	(56,163) 	305,249
Contracted Services	25,514	21,200	4,314	20.605	40.450	40.400	<b>.</b>	
General and Administrative	20,668	28,768	•	29,835	46,159	42,400	3,759	61,237
Operations	6,250	11,823	(8,100)	32,623	38,256	57,536	(19,280)	52,235
Repair and Maintenance	25,935	41,941	(5,573)	1,238	7,999	23,646	(15,647)	4,684
Operational Supplies	26,584	21,500	(16,006)	30,007	62,014	83,882	(21,868)	73,555
Insurance	12,185	17,463	5,084	(24,054)	27,781	43,000	(15,219)	25,600
Utilities	63,741	141,516	(5,278) (77,775)	14,324	26,642	34,926	(8,284)	25,516
SMG Management Fees	13,223	13,223	(77,773)	73,006	186,868	283,032	(96,164)	158,324
	***************************************	10,220	·····	13,223	26,445	26,446	(1)	26,445
Total Operating Expenses	330,069	462,698	(132,629)	327,356	696,530	925,397	(228,867)	732,845
Net Income(Loss) From Operations	(89,341)	(182,336)	92,995	(55,657)	(159,864)	(349,342)	189,478	(377,039)
Other Non-Operating Expenses								
- •			*****************					
Adjusted Net Income(Loss)	(89,341)	(182,336) ===================================	92,995	(55,657)	(159,864)	(349,342)	189,478	(377,039)
						=================================	22	===

## SMG DeVos Place Grand Rapids - Kent County Convention/Arena Authority Year to Date Event Summary Report For Month Ended August 31, 2009

		s/Days	Attenda	nce	Total Even	t Income
Event Type	Actual	Budget	Actual	Budget	Actual	Budget
Convention/Trade Shows	28	34	27,330	24,992	341,343	388,742
Consumer/Gated Shows	-	-	-	•	-	-
Devos Performance Hall	20	13	9,361	15,500	100,341	107,072
Banquets	2	2	800	1,500	9,402	14,722
Meetings	14	18	6,187	4,500	81,088	50,106
Other	1	I	200	1,000	307	6,247
GRAND TOTALS	65	68	43,878	47,492	532,481	566,889
As Percentage of Overall						
Convention/Trade Shows	43.08%	50.00%	62.29%	52.62%	64.10%	68.57%
Consumer/Gated Shows	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Devos Performance Hall	30.77%	19.12%	21.33%	32.64%	18.84%	18.89%
Ballroom Exclusive	3.08%	2.94%	1.82%	3.16%	1.77%	2.60%
Meetings	21.54%	26.47%	14.10%	9.48%	15.23%	8.84%
Other	1.54%	1.47%	0.46%	2.11%	0.06%	1.10%

## <u>DeVos Place</u> <u>Balance Sheet</u> <u>For the Two Months Ending August 31, 2009</u>

#### **ASSETS**

Current Assets		
Cash	667,481	
Account Receivable Prepaid Expenses	435,290	
r repaid Expenses	73,433	
Total Current Assets		\$1,176,204
Total Assets		\$1,176,204
	====	
LIABILITIES AND EQU	ITY	
Current Liabilities		
Accounts Payable	82,392	
Accrued Expenses	89,665	
Deferred Income	55,966	
Advanced Ticket Sales & Deposits	366,806	
Total Current Liabilities		\$594,829
Other Liabilities		
Equity		
CY Funds Remitted to SEA	(150,000)	
CY Exp. Paid Directly by City	173,944	
Beginning Balance Equity	717,297	
Current Year Equity	(159,867)	
Total Equity	***************************************	\$581,375
Total Liabilities and Equity		\$1,176,204
		=======================================

## SMG - DeVos Place Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable For Month Ended August 31, 2009

Current - Under 30 Days	
Food & Beverage	36,045
Ticketing	3,724
Merchandise	1,311
Decorating	6,028
Audio/Visual	40,210
Van Andel Arena	11,298
Operating	209,706
Over 30 Days	78,874
Over 60 Days	32,960
Over 90 Days	
<b>Donnell Productions</b>	5,736
Paragon Leather	2,110
Saigon Entertainment	5,002
Grinder Promotions	2,286
Total Accounts Receivable	435,290

#### SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2010

#### MANAGEMENT FEE SUMMARY

		Arena	DeVos Place	Total	FY 2009
		Estimate	Estimate	Estimate	Actual
	above Expenses	1,162,673	(839,590)	323,083	835,421
Benchmark				700,000	700,000
Excess		1,162,673	(839,590)	(376,917)	135,421
Incentive Fee	e Calculation (Only if ab	ove greater than	n zero)		
		Arena	DeVos Place	Total	Total
		<b>Estimate</b>	Estimate	Estimate	Estimate
Base Fee		158,672	158,671	317,343	317,343
Incentive Fee	;				
I	Revenue	5,004,712	4,712,755	9,717,467	9,591,113
I	Benchmark Revenue	4,750,000	4,150,000	8,900,000	8,800,000
I	Revenue Excess	254,712	562,755	817,467	791,113
I	ncentive Fee **			-	212,334
Total SMG M	Ianagement Fee	158,672	158,671	317,343	529,677

<sup>\*\*</sup> Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.



### VAN ANDEL ARENA

FINANCIAL STATEMENT FOR THE PERIOD ENDED AUGUST 31, 2009

#### Distribution:

Grand Rapids – Kent County Convention / Arena Authority
Robert White
Bob McClintock
Lewis Dawley
Gary McAneney
Howard Feldman
Richard MacKeigan
Chris Machuta



#### VAN ANDEL ARENA ROLLING FORECAST FISCAL YEAR ENDING JUNE 30, 2010

	YTD	ROLL	TOTAL FYE	BUDGET FYE	VARIANCE
NO. EVENTS	4	101	105	105	-
ATTENDANCE	27,436	532,214	559,650	559,650	-
DIRECT EVENT INCOME	105,377	1,318,368	1,423,745	1,423,745	-
ANCILLARY INCOME	89,957	1,023,620	1,113,577	1,113,577	· ·
TOTAL EVENT INCOME	195,334	2,341,988	2,537,322	2,537,322	-
TOTAL OTHER INCOME	383,090	2,084,300	2,467,390	2,467,390	
TOTAL INCOME	578,424	4,426,288	5,004,712	5,004,712	-
INDIRECT EXPENSES					
EXECUTIVE	33,970	153,104	187,074	187,074	-
FINANCE	27,383	206,542	233,925	233,925	-
MARKETING	36,467	238,813	275,280	275,280	-
OPERATIONS	185,406	1,459,438	1,644,844	1,644,844	-
BOX OFFICE	13,123	131,015	144,138	144,138	-
LUXURY SEATING	12,566	74,185	86,751	86,751	-
SKYWALK ADMIN	4,695	19,261	23,956	23,956	-
OVERHEAD	190,772	1,055,299	1,246,071	1,246,071	-
TOTAL INDIRECT EXP.	504,382	3,337,657	3,842,039	3,842,039	-
NET REVENUE ABOVE EXPENSES	74,042	1,088,631	1,162,673	1,162,673	-
LESS INCENTIVE FEE			0	-	œ -
NET REVENUE ABOVE EXPENSES AFTER INCENTIVE	74,042	1,088,631	1,162,673	1,162,673	-

#### Comments:

The Arena hosted two very successful concerts during the month with AC/DC and Journey/Heart that starts the fiscal year off on a strong note.

General Manatter

Director of Finance

#### VAN ANDEL ARENA FINANCIAL STATEMENT HIGHLIGHTS FOR MONTH ENDED AUGUST 31, 2009

The following schedule summarizes operating results for the current month ending August 31, 2009 and the YTD ending June 30, 2009 compared to budget and to the prior year:

MONTH	August Actual	August Budget	August FY 2009
Number of Events	3	4	3
Attendance	19,043	21,150	17,611
Direct Event Income	\$88,827	\$107,342	80,133
Ancillary Income	77,779	56,651	53,233
Other Income	238,806	211,765	228,786
Indirect Expenses	(277,036)	(320,171)	(307,954)
Net Income	\$128,376	\$55,587	\$54,198

YTD	YTD 2010 Actual		
Number of Events	4	5	4
Attendance	27,436	19,650	24,565
Direct Event Income	\$105,377	\$162,673	79,403
Ancillary Income	89,957	83,071	77,911
Other Income	383,090	366,245	402,626
Indirect Expenses	(504,382)	(640,342)	(593,710)
Net Income	\$74,042	(\$28,353)	(\$33,770)

#### **EVENT INCOME**

Event income fell a little behind budget as 3 concerts were budgeted compared to the two hosted, however, both concerts performed well above the budgeted average to help offset that show. Walk up sales were very strong as over 1,000 tickets were sold day of for the two concerts when 150-200 per day is a strong walk up show.

#### ANCILLARY INCOME

Ancillary income performed well ahead of budget as concessions and novelty per caps for both shows were very strong.

#### INDIRECT EXPENSES

Indirect expenes came in under budget for the month.

#### <u>Van Andel Arena</u> <u>Income Statement</u> <u>For the Two Months Ending August 31, 2009</u>

	Current Month Actual	Current Mon Budget	th Variance	Current Mont	h Year to Date Actual	Year to Date Budget	Variance	Year to Date Prior Year
Event Income Direct Event Income								
Rental Income	\$70,565	\$99,15	6 (28,591)	\$64,16°	1 \$89,565	\$149,409	(59,844)	\$56,574
Service Revenue	115,085	140,42					(81,840)	180,924
Service Expenses	(96,823)	(132,242		(114,814			84,388	(158,095)
Total Direct Event Income	88,827	107,34	2 (18,515)	80,133	3 105,377	162,673	(57,296)	79,403
Ancillary Income								
F&B Concession	62,410	41.01	2 24 207	40.00				
F&B Catering	8,141	41,01		40,230		,	15,220	59,836
Novelty Sales	7,228	6,14 9,49		4,425 8,578		-1	(898) (7,436)	6,062 12,013
Total Ancillary Income	77,779	56,65		53,233		***************************************	6,886	77,911
						******************************		
Other Event Income								
Ticket Rebates(Per Event)	31,434	31,15	5 279	23,653	31,434	31,155	279	35,435
Total Other Event Income	31,434	31,15	5 279	23,653	31,434	31,155	279	35,435
Total Event Income	198,040	195,148	3 2,892	157,019	226,768	276,899	(50,131)	192,749
			*	***************************************	***************************************			
Other Operating Income			_					
Luxury Box Agreements	140,414	93,026		142,709	•	159,922	74,502	245,246
Club Seat Agreements Advertising	0	26,500		0	•	53,000	(53,000)	0
Other Income	61,017 5,941	54,167 6,917		54,813		108,334	(817)	107,313
		0,317	(976)	7,611 	9,715	13,834	(4,119) 	14,632
Total Other Operating Income	207,372	180,610	26,762	205,133	351,656	335,090	16,566	367,191
Adjusted Gross Income	405,412	375,758	29,654	362,152	578,424	611,989	(33,565)	559,940
Operation Francisco								
Operating Expenses Salaries and Wages	122 207	450.000	(05.070)	100.004				
Payroll Taxes and Benefits	133,297 31,936	158,969	(,-,-,	186,034	238,628	317,938	(79,310)	303,463
Labor Allocations to Events	(59,330)	46,429 (71,669)		46,689 (65,031)	59,717	92,858	(33,141)	72,707
		•		(05,031)	(80,423)	(143,338) 	62,915 	(97,969)
Net Salaries and Benefits	105,903	133,729 	(27,826)	167,692	217,922	267,458	(49,536)	278,201
Contracted Services	17,867	21,300	(3,433)	19,527	36,235	40.000	(0.000)	FF 60.1
General and Administrative	25,790	27,965		23,482	39,823	42,600 55,930	(6,365)	55,361
Operations	2,099	5,183	, , ,	393	2,859	10,366	(16,107) (7,507)	43,681
Repair and Maintenance	6,485	18,662		12,608	18,198	37,324	(19,126)	5,917 29,186
Operational Supplies	11,786	18,342		5,347	12,583	36,684	(24,101)	27,704
Insurance	6,173	2,667	3,506	5,715	10,396	5,334	5,062	9,569
Utilities	87,710	79,100	8,610	59,967	139,921	158,200	(18,279)	117,646
SMG Management Fees	13,223	13,223	0	13,223	26,445	26,446	(1)	26,445
Total Operating Expenses	277,036	320,171	(43,135)	307,954	504,382	640,342	(135,960)	593,710
Net Income(Loss) From Operations		55,587	72,789	54,198	74,042	(28,353)	102,395	(33,770)
	=======================================		=======================================	=======================================	=======================================	(,,500) :======== =	======= =:	(30,770)
Other Non-Operating Expenses								
						·		
Adjusted Net Income(Loss)	128,376	55,587 =======	72,789 ====================================	54,198 ======== :	74,042 ====================================	(28,353) ===================================	102,395 ======== =:	(33,770) =======

#### SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Event Summary Month Ending August 31, 2009

		s/Days	Attend	ance	Total Ever	it Income
Event Type	Actual	Budget	Actual	Budget	Actual	Budget
Family Show						
Sporting Event	1	1	8,393	1,500	28,877	11,625
Concert	2	3	18,768	21,000	239,453	218,303
Team Home Games						
Other	1	1	275	150	2,636	2,975
GRAND TOTALS	4	5	27,436	22,650	270,966	232,903
As Percentage of Overall						
Family Show	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Sporting Event	25.00%	20.00%	30.59%	6.62%	10.66%	4.99%
Concert	50.00%	60.00%	68.41%	92.72%	88.37%	93.73%
Team Home Games	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	25.00%	20.00%	1.00%	0.66%	0.97%	1.28%

## Van Andel Arena Balance Sheet For the Two Months Ending August 31, 2009

#### **ASSETS**

Current Assets Cash Account Receivable Prepaid Expenses	5,533,784 877,665 160,581	
Total Current Assets		\$6,572,030
Total Assets		\$6,572,030 =======
LIABILITIES A	ND EQUITY	
Current Liabilities Accounts Payable Accrued Expenses Deferred Income Advanced Ticket Sales & Deposits  Total Current Liabilities	1,470,572 868,603 1,333,833 2,232,636	\$5,905,644
Other Liabilities		
Equity CY Funds Remitted to SEA CY Exp. Paid Directly by City Beginning Balance Equity Current Year Equity	0 129,854 462,489 74,043	
Total Equity		\$666,386
Total Liabilities and Equity		\$6,572,030



#### SMG - Van Andel Arena Grand Rapids - Kent County Convention/Arena Authority Summary of Accounts Receivable Month Ending August 31, 2009

Current - Under 30 Days	
Food & Beverage	121,546
Ticketing	195,171
Merchandise	11,205
Permanent Advertising	-
DeVos Place	(11,298)
Operating	414,300
Over 30 Days Over 60 Days	78,241 68,500
Over 90 Days	
Total Accounts Receivable	877,665

#### SMG - Van Andel Arena & DeVos Place Grand Rapids - Kent County Convention/Arena Authority Management Fee Summary Fiscal Year Ending June 30, 2010

#### MANAGEMENT FEE SUMMARY

Net Revenue above Expenses Benchmark	Arena Estimate 1,162,673	DeVos Place Estimate (839,590)	Total Estimate 323,083	FY 2009 Actual 835,421
Excess	1,162,673	(839,590)	<u>700,000</u> (376,917)	700,000 135,421
Incentive Fee Calculation (Only if about		•		
	Arena Estimate	DeVos Place Estimate	Total	Total
Base Fee	158,672	158,671	<u>Estimate</u> 317,343	Estimate 317,343
Incentive Fee				
Revenue Benchmark Revenue	5,004,712 4,750,000	4,712,755 4,150,000	9,717,467 8,900,000	9,591,113 8,800,000
Revenue Excess Incentive Fee **	254,712	562,755	817,467	791,113 212,334
Total SMG Management Fee	158,672	158,671	317,343	529,677

<sup>\*\*</sup> Incentive fee is 25% of the first \$500,000 in excess, 30% of remaining capped at base fee amount.

#### Item III.B.ii.



#### Memorandum

To:

**CAA Board Members** 

From:

Susan Waddell, Administrative Manager

Date:

**September 18, 2009** 

Re:

**CAA Financial Statements** 

Convention

Arena

Authority

Steven Heacock, Chairman Birgit Klohs Clif Charles Gary McInerney George Heartwell

Joseph Tomaselli Lew Chamberlin The following is a summary of financial activity in the two operating accounts as of August 31, 2009:

	1050: Operations	1070: Kent County Operating		
Beginning Balance	\$ 115,775.02	\$22,810,379.17		
Cleared Transactions	- 300,613.55	42,242.32		
Cleared Balance	416,388.57	22,852,621.49		
<b>Uncleared Transactions</b>	-39,634.35	-740,000.00		
Register Balance	\$ 376,754.22	\$22,112,621.49		

- 1. The August interest statement has not been received yet.
- 2. Land lease, parking revenues, parking management, and pedestrian safety are behind budget due to timing issues.

If you have any questions or would like additional information, please contact me at 742-6594 or <a href="mailto:swaddell@smggr.com">swaddell@smggr.com</a>. Thank you.







11:37 AM 09/14/09 Accrual Basis

## Grand Rapids-Kent County Convention/Arena Authority Balance Sheet As of August 31, 2009

	Aug 31, 09
ASSETS	
Current Assets	
Checking/Savings 1040 · Cash - Operations - SMG	4,319,835.10
1050 · Operations - Cash	376,754.22
Total Checking/Savings	4,696,589.32
Other Current Assets	
1070 · Kent County - Operating	22,112,621.49
1200 · Accounts Receivable	1,227,456.17
1300 · Prepaid Expenses 1600 · Advances/Deposits Receivable	189,100.35 -2.400,000.07
Total Other Current Assets	21,129,177.94
Total Current Assets	25,825,767.26
Fixed Assets	
Buildings & Structures	02 557 20
Depreciation Original Cost	-83,557.38 322,431.00
Total Buildings & Structures	238,873.62
Equip	200,010.02
Depreciation	-682,930.97
Original Cost	1,063,917.04
Total Equip	380,986.07
Vehicles	43,914.30
Total Fixed Assets	663,773.99
TOTAL ASSETS	26,489,541.25
LIABILITIES & EQUITY Liabilities	
Current Liabilities	
Accounts Payable	4.47.000.00
2000 · Accounts Payable 2005 · Accounts payable - SMG	147,633.09 665,803.17
Total Accounts Payable	813,436.26
•	010,400.20
Other Current Liabilities 2200 · Accrued Expenses	1,097,477.61
2210 · Advance Ticket Sales	1,882,333.73
2220 · Advance deposits	291,472.00
2500 · Deferred facility income	1,077,282.74
<b>Total Other Current Liabilities</b>	4,348,566.08
Total Current Liabilities	5,162,002.34
Total Liabilities	5,162,002.34
Equity	
3000 · Opening Bal Equity	37,035,584.45
3900 · Retained Earnings	-15,077,006.91
Net Income	-631,038.63
Total Equity	21,327,538.91
TOTAL LIABILITIES & EQUITY	26,489,541.25

11:38 AM 09/14/09 Accrual Basis

## Grand Rapids-Kent County Convention/Arena Authority Profit & Loss Budget vs. Actual July through August 2009

	Jul - Aug 09	Budget	\$ Over Budget	% of Budget
Income				
4500 · Interest on Investments	0.00	112,500.00	-112,500.00	0.0%
4540 · Land Lease	0.00	22,458.50	-22,458.50	0.0%
4545 · Parking Revenues	35,165.00	142,935.50	-107,770.50	24.6%
4550 · Miscellaneous Revenue	0.00	0.00	0.00	0.0%
Total Income	35,165.00	277,894.00	-242,729.00	12.7%
Expense				
6000 · Professional Services	0.004.70	0.000.40	4.074.70	00.00/
6001 · Accounting/Auditing Services	2,061.70	6,333.40	-4,271.70	32.6%
6040 · Legal Services	15,486.70	5,833.40	9,653.30	265.5%
Total 6000 · Professional Services	17,548.40	12,166.80	5,381.60	144.2%
6060 · Other Contractual Services	29,541.66	61,500.00	-31,958.34	48.0%
6065 · Pedestrian Safety	5,471.31	16,000.00	-10,528.69	34.2%
6068 · Parking Management 6100 · Other Supplies & Expenses	17,539.00	44,775.20	-27,236.20	39.2%
6010 · Bank Fees	124.69	0.00	124.69	100.0%
6020 · Computer Services	279.99	0.00	279.99	100.0%
6030 · Insurance-Property/Liability	22,853.00	0.00	a	100.070
6101 · Advertising/Promo/Publicity	0.00	0.00	0.00	0.0%
6110 · Meeting Expense	7.993.61	1,666.70	6,326.91	479.6%
6120 · Supplies	0.00	833.40	-833.40	0.0%
Total 6100 · Other Supplies & Expenses	31,251.29	2,500.10	28,751.19	1,250.0%
6160 · Facility Repair and Maintenance	0.00	1,666.70	-1,666.70	0.0%
6200 · Capital Replacement Projects	222,196.62	324,200.00	-102,003.38	68.5%
6210 · F&B Repair & Maintenance	0.00	3,333.40	-3,333.40	0.0%
6300 · Utilities Expense 6301 · Electricity	235,256.56	205,333.40	29,923.16	114.6%
6310 · Natural Gas	344.86	3,000.00	-2,655.14	11.5%
6320 · Steam	70,151.21	188,150.00	-117,998.79	37.3%
6340 · Water & Sewer	14,749.73	18,750.00	-4,000.27	78.7%
Total 6300 · Utilities Expense	320,502.36	415,233.40	-94,731.04	77.2%
8000 · Personal Services				
8001 · Employee Wages	17,240.52	10,970.90	6,269.62	157.1%
8030 · Employee Benefits	4,912.47	3,536.20	1,376.27	138.9%
Total 8000 · Personal Services	22,152.99	14,507.10	7,645.89	152.7%
Total Expense	666,203.63	895,882.70	-229,679.07	74.4%
Net Income	-631,038.63	-617,988.70	-13,049.93	102.1%

11:39 AM 09/14/09 **Accrual Basis** 

## Grand Rapids-Kent County Convention/Arena Authority Profit & Loss Prev Year Comparison July through August 2009

	Jul - Aug 09	Jul - Aug 08	\$ Change	% Change
Income 4500 · Interest on Investments 4540 · Land Lease 4545 · Parking Revenues 4550 · Miscellaneous Revenue	0.00 0.00 35,165.00 0.00	68,228.80 46,056.35 53,463.25 99,920.00	-68,228.80 -46,056.35 -18,298.25 -99,920.00	-100.0% -100.0% -34.2% -100.0%
Total Income	35,165.00	267,668.40	-232,503.40	-86.9%
Expense 6000 · Professional Services 6001 · Accounting/Auditing Services 6040 · Legal Services	2,061.70 15,486.70	1,110.56 0.00	951.14 15,486.70	85.7% 100.0%
Total 6000 · Professional Services	17,548.40	1,110.56	16,437.84	1,480.1%
6060 · Other Contractual Services 6065 · Pedestrian Safety 6068 · Parking Management 6100 · Other Supplies & Expenses	29,541.66 5,471.31 17,539.00	25,000.00 -3,186.59 17,794.00	4,541.66 8,657.90 -255.00	18.2% 271.7% -1.4%
6010 · Bank Fees 6020 · Computer Services 6030 · Insurance-Property/Liability 6110 · Meeting Expense	124.69 279.99 22,853.00 7,993.61	0.00 0.00 0.00 31.38	124.69 279.99 22,853.00 7,962.23	100.0% 100.0% 100.0% 25,373.6%
Total 6100 · Other Supplies & Expenses	31,251.29	31.38	31,219.91	99,489.8%
6200 · Capital Replacement Projects 6210 · F&B Repair & Maintenance 6300 · Utilities Expense	222,196.62 0.00	111,824.19 -26,324.00	110,372.43 26,324.00	98.7% 100.0%
6301 · Electricity 6310 · Natural Gas 6320 · Steam 6340 · Water & Sewer	235,256.56 344.86 70,151.21 14,749.73	183,212.43 881.86 15,016.95 16,811.93	52,044.13 -537.00 55,134.26 -2,062.20	28.4% -60.9% 367.2% -12.3%
Total 6300 · Utilities Expense	320,502.36	215,923.17	104,579.19	48.4%
8000 · Personal Services 8001 · Employee Wages 8030 · Employee Benefits	17,240.52 4,912.47	11,562.63 -74.68	5,677.89 4,987.15	49.1% 6,678.0%
Total 8000 · Personal Services	22,152.99	11,487.95	10,665.04	92.8%
Total Expense	666,203.63	353,660.66	312,542.97	88.4%
Net Income	-631,038.63	-85,992.26	-545,046.37	-633.8%

#### Grand Rapids-Kent County Convention/Arena Authority Budget Summary by Facility/Other Two-Month Financial Trends for Period Ended August 31, 2009

	Annual			Year-To-Date			
	FY 2009 Actual(1)	FY 2010 Budget	Percentage Change	FY 2009 7/1 - 8/31	FY 2010 7/1 - 8/31	Percentage Change	
Van Andel Arena							
Operating - Revenues	\$ 5,075,802	\$5,004,712	(1.4)	\$ 559,940	\$578,424	3.3	
- Expenses - Facilities	(3,560,475)	(3,683,368)	3.5	(567,265)	(477,937)	(15.7)	
- Base Management Fees	(158,672)	(158,671)		(26,445)	(26,445)	` '	
- Incentive Fees	(158,672)	-		-	-		
Net Operating Income	1,197,983	1,162,673	(2.9)	(33,770)	\$74,042	219.3	
Parking (net of allocated expenses)	140,681	134,751	(4.2)	46,056	•	(100.0)	
Net Proceeds from VAA	1,338,664	1,297,424	(3.1)	12,286	74,042	502.7	
DeVos Place Convention Center							
Operating - Revenues	4,515,311	4,712,755	4.4	355,806	536,666	50.8	
- Expenses - Facilities	(4,877,874)	(5,393,674)	10.6	(706,400)	(670,085)	(5.1)	
- Base Management Fees	(158,672)	(158,671)		(26,445)	(26,445)	` ,	
- Incentive Fees	(158,672)	. , ,		•			
Net Operating Loss	(679,907)	(839,590)	23.5	(377,039)	(159,864)		
Parking (net of allocated expenses)	589,928	588,962	(0.2)	35,669	17,626	(50.6)	
Net Proceeds (Cost) of DVP	(89,979)	(250,628)	178.5	(341,370)	(142,238)	58.3	
Other							
Revenues							
Interest	560,860	675,000		68,229	_		
Miscellaneous	112,293	•		99,920	-		
	673,153	675,000	0.3	168,149	-	(100.0)	
Expenses							
Marketing Campaign	-	100,000			-		
Pedestrian Safety	76,978	96,000		(3,187)	5,471		
Landscaping	20,000	100,000		-			
Administration	246,176	439,181		11,306	100,494		
DeVos Parking Maintenance	•	10,000		•	· •		
•	343,154	745,181	117.2	8,119	105,965	1205.1	
Net Other	329,999	(70,181)	(121.3)	160,030	(105,965)		
Total Operating	\$ 1,578,684	\$976,615	(38.1)	\$ (169,054)	\$ (174,161)	(3.0)	
Capital Expenditures	456,093	1,945,200		(111,824)	(222,197)		
Results Net of Capital Expenditures	\$ 1,122,591	\$ (968,585)		\$ (280,878)	\$ (396,358)		

<sup>(1)</sup> Year-end balances, subject to audit.



### Van Andel Arena® DeVos Place®

### Memorandum

To:

**CAA Board Members** 

From:

Richard MacKeigan - SMG General Manager

Date:

**September 18, 2009** 

Re:

Capital Budget FY 2010

Last month we discussed the potential of altering our capital budget for the currently fiscal year to allow for a concourse expansion at VanAndel Arena and still install a small LED Board under the center hung scoreboard. There has been much discussion amongst committees, board members, City and County officials as well as concerned public. The consensus appears to be to move forward with this plan, but do so cautiously as the impact to the arena aesthetically is as important as operationally.

Based on discussions at the committee levels, I am requesting the Finance Committee approve, and recommend to the CAA Board of Directors, the following action...

Capital Budget be amended to allow for

- an expenditure of no greater than \$200,000 for the installation of the center hung LED Board
- 2. Concourse expansion to be added as a capital item with a not to exceed amount of \$1,000,000
- SMG to work with Rosetti and Associates to coordinate a trip to The Palace in Auburn Hills to view similar expansions

4. SMG to provide a recommendation on concourse expansion once additional due diligence is complete (estimated January meeting).

This action would not alter the budget financially. The same request was made of the Operations Committee at their meeting September 16/09 and was passed unanomously.

As always, I am available should there be any questions, comments or concerns.

DATE	EVENT	EC	MOD	ROOM	TIME	FUNCTION
Wed, Sep 16	SMG	MJD		Huntington Club	12P-1:30P	Suite administrator's luncheon
· -	Star Crane	RW		Arena	8A-5P	Overhead/Boom lift work
Thur, Sep 17	Savor	MJD		Banquet B	8A-5P	F & B training
•	Star Crane	RW		Arena	8A-5P	Overhead/Boom lift work
Fri, Sep 18	Star Crane	RW		Arena	8A-5P	Overhead/Boom lift work
Sat, Sep 19	Available					
Sun, Sep 20	Available					
Mon, Sep 21	Ringling Bros. Circus	GC		Arena	8A-5P	Show vehicles start arriving Dumpster delivery Gray water tanks dropped off Animal compound set-up
Tue, Sep 22	Ringling Bros. Circus	GC		Arena	TBD 11:00 AM Afternoon 4:00 pm	Power/water to horseshoe/Area 2 Pre-rig Train arrival Animal walk
Wed, Sep 23	Ringling Bros. Circus	GC		Arena	8:00 AM TBD 12:00 PM 3:00 PM	Load-in Health Dept. walk-thru FCP walk-thru FCP load-in
Thur, Sep 24	Ringling Bros. Circus	GC	EDDIE	Arena	8:30 AM 2:30 PM 10:30 AM 12:00 PM 6:00 PM 7P-8P 8P-8:15P 8:15P-9P	FCP load-in cont Practice Pachyderm painting set-up Pachyderm painting event Doors Performance #1 first half Intermission Performance #1 second half
Fri, Sep 25	Ringling Bros. Circus	GC	JIM	Arena	6:00 PM 7P-8P 8P-8:15P 8:15P-9P	Doors Performance #2 first half Intermission Performance #2 second half
Sat, Sep 26	Ringling Bros. Circus	RS	ROD	Arena	10:00 AM 11A-12P 12P-12:15P 12:15P-1P 1:05P-2P 2:00 PM 3P-4P 4P-4:15P 4:15P-5P 5:05P-6P 6:00 PM 7P-8P 8P-8:15P 8:15P-9P	Doors Performance #3 first half Intermission Performance #3 second half Quick clean Doors Performance #4 first half Intermission Performance #4 second half Quick clean Doors Performance #5 first half Intermission Performance #5 first half Intermission Performance #5 second half
Sun, Sep 27	Ringling Bros. Circus	GC	TODD	Arena	12:30 PM 1:30P-2:30P 2:30P-2:45P 2:45P-3:30P	Doors Performance #6 first half Intermission Performance #6 second half
Mon, Sep 28	Ringling Bros. Circus	GC		Arena	8:00 AM	Rentals off lot
Tue, Sep 29	Available					
Wed, Sep 30	Available		3			
Thur, Oct 1	Staffing	MJD		Banquet B	6:30 PM	Orientation
Fri, Oct 2	Taylor Swift	RS		Arena	7:30 PM	Performance
		MJD	- 20	Arbor Mort Club	6P-10:30P	Contest winner's banquet

Sat, Oct 3	Available				
Sun, Oct 4	Available				
Mon, Oct 5	Available				
Tue, Oct 6	Available				
Wed, Oct 7	Available				
Thur, Oct 8	Available				
Fri, Oct 9	Prof Championship Bull Riders	RS	Arena	7:30 PM	Performance
Sat, Oct 10	Prof Championship Bull Riders	RS	Arena	7:30 PM	Performance
Sun, Oct 11	Available				
Mon, Oct 12	Available				
Tue, Oct 13	Detroit Pistons vs Washington Wizards	GC	Arena	6:00 PM 7:00 PM	Doors Exhibition basketball game
Wed, Oct 14	Available			F	
Thur, Oct 15	Available				
Fri, Oct 16	Dane Cook	RS	Arena	8:00 PM	Performance
Sat, Oct 17	Available				
Sun, Oct 18	Available				

•;

## DEVOSPLACE WEEKLY - 2009

_	_			_		_				_		_						
		EST. ATTENDANCE: 12						EST. ATTENDANCE: 70						EST. ATTENDANCE: 2400 OVER 2 SHOWS				
ĄĶ		<b>B</b>	ME		AK			Æ	18 18.		ΑK			ΑK				
MOVE IN REHEARSAL PHOTO SHOOT	WINDOW WASHING	CLIENT ARRIVAL GUEST ARRIVAL MEETING EVENT COMPLETE CLIENT DEPART	CLIENT ARRIVAL / SETUP A/V SETUP		REHEARSAL REHEARSAL	WINDOW WASHING	MAINTENANCE	CLIENT ARRIVAL PRESENTERS ARRIVE MAIN PROGRAM LINCH BREAK	AV BREAKDOWN BREAKOUT SESSIONS EVEN COMPLETION CLIENT DEPARTURE		REHEARSAL	WINDOW WASHING	MAINTENANCE	OUTSIDE DOORS OPSN LOBBY OPEN	SEATING OPEN PERFORMANCE	DESSERT RECEPTION	WINDOW WASHING	MAITNENANCE
8:00AM-12:00PM 3:30PM-6:00PM 7:30PM-10:00PM	ALL DAY	8:00AM 8:00AM 8:00AM-5:00PM 5:00PM 5:30PM	6:30PM-9:00PM		3:30PM-6:00PM 7:30PM-10:00PM	ALL DAY	ALL DAY	8:00AM 8:00AM-8:30AM 9:00AM-12:00PM 12:00PM-13:30PM	12:00PM 12:30PM-2:30PM 2:30PM 3:00PM		7:30PM-10:00PM	ALL DAY	ALL DAY	6:30PM 6:45PM 7:00PM 7:20PM	7:30PM 7:30PM 8:00PM-10:00PM	10:00PM-12:00AM	ALL DAY	ALL DAY
DEVOS HALL	DVP	BOARDROOM	GG A-D		DEVOS HALL	DVP	EH & MEETING ROOMS	GG A-D	06 C-D 06 C-D		DEVOS HALL	DVP	EH & MEETING ROOMS	DEVOS HALL	DEVOS HALL	RECITAL HALL	DVP	EH & MEETING ROOMS
GRAND RAPIDS SYMPHONY CLASSICAL 1: 80TH SEASON OPENING NIGHT	MAINTENANCE	TENON LIMITED BOARD MEETING	NATIONAL CITY BANK		GRAND RAPIDS SYMPHONY CLASSICAL 1: 80TH SEASON OPENING NIGHT	MAINTENANCE	AIRWALL MAINTENANCE	NATIONAL CITY BANK			GRAND RAPIDS SYMPHONY CLASSICAL 1: 80TH SEASON OPENING NIGHT	MAINTENANCE	AIRWALL MAINTENANCE	GRAND RAPIDS SYMPHONY CLASSICAL 1: 80TH SEASON OPENING NIGHT			MAINTENANCE	AIRWALL MAINTENANCE
TUES. SEPT 15					WED. SEPT 16						THURS. SEPT 17			FRI. SEPT 18	36 9 <del>8</del>			

G A-F = Grand Gallery Meeting Rooms A-F O A-H = Overlook Meeting Rooms A-H

GG = Grand Gallery Area RO A-F = River Overlook A-F MON A-D= Monroe Meeting Rooms

DV = DeVos Performance Hall BALL A-D = Ballroom A-D EH A-C = Exhibit Halls A-C

WEEKLY - 2009

		WEEKLY -	- 2009			1622
	BRIDAL SHOW OF WEST MICHIGAN	EH A	8:00AM 8:30AM	CLIENT ARRIVAL LIMO ARRIVAL	7.	EST. ATTENDANCE: 5000
			8:00AM	LARGE ITEM MOVE IN		
			3:00PM	FIRE INSPECTION		
			5:00PM-9:00PM 7:00PM	SHOW FASHION SHOW		
						THE RESERVE OF THE PARTY OF THE
SAT. SEPT 19	GRAND RAPIDS SYMPHONY	DEVOS HALL	6:30PM	OUTSIDE DOORS OPEN	₹	EST. ATTENDANCE: 2400 OVER
	CLASSICAL 1: 80TH SEASON OPENING NIGHT		6:45PM	LOBBY OPEN		2 SHOWS
		RECITAL HALL	7:00PM-7:30PM 7-30PM	UPBEAI SEATING OPEN		
			8:00PM-10:00PM	PERFORMANCE MANIMAL MONE OFF		-
	BRIDAL SHOW OF WEST MICHIGAN	EH A	8:30AM	CLIENT ARRIVAL	F	EST. ATTENDANCE: 5000
			9:00AM	EXHIBITORS ALLOWED IN	!	
			10:00AM-4:00PM	SHOW		
			12::00FM 2:00PM	FASHION SHOW		
			4:00PM	REMOVE CHAIRS		
	THE PASSED BY AND PASSED BY AN		4:30PM-8:00PM	MOVE OUT	+	SCT ATTENIDANCE: 1200
	AMWAY RECOGNITION BANQUET	BALLA	4:30PM-6:00PM	CLIENT ARKIVAL CLIENT SET UP	3	ESI. AIIENDANCE: 1200
			6:00PM-7:15PM	REGISTRATION	33	
			6:15PM-7:15PM	RECEPTION / PHOTOS		
			7:15FM 7:45PM	DOOKS OFEN		
			8:00PM-9:00PM	DINNER		
			9:00PM-10:30PM 10:30PM	MAIN PROGRAM DEPARTURE		33
				<b>新聞の 日本の 日本の 日本の 日本の 日本の 日本の 日本の 日本の 日本の 日本</b>		
SUN. SEPT 20	DARK					Marin
		THE REAL PROPERTY AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSONS AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSONS AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSONS AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSONS AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSON NAMED IN COLUMN TRANSPORT NAMED IN COLUMN TWO PERSON NAMED				
MON. SEPT 21	MICH. DEPT. OF EDUCATION - OEAA		6:30AM	CLIENT ARRIVAL	ອ	EST. ATTENDANCE: 500
		BALL C-D	7:30AM-8:30AM	REGIST. & BREAKFAST		
		OL BREAKOUT ROOMS	8:30AM-9:30AM 9:45AM-10:45AM	SESSION A SESSION B		
		OL BREAKOUT ROOMS	11:00AM-12:00PM	SESSION C		
		OL BREAKOUT ROOMS	12:00PM-1:15PM 1:15PM-2:15PM	CONCH W/ SPEAKER SESSION D		
		OL BREAKOUT ROOMS	2:30PM-3:30PM	SESSION E ADIOURNMENT		
	GRSO POPS 1	DVPH	8:00AM-5:00PM	PIANO MAINTENANCE ON STAGE		
	MAINTENANCE	DVP	ALL DAY	WINDOW WASHING		
G A-F = Grand C	= Grand Gallery Meeting Rooms A-F		1.000	EH A-C = Exhibit Halls A-C		2
O A-H = Overloo	O A-H = Overlook Meeting Rooms A-H			DV = DeVos Performance Hall		l
GG = Grand Gallery Area	lery Area		щ	BALL A-D = Ballroom A-D		
L						

G A-F = Grand Gallery Meeting Rooms A-F O A-H = Overlook Meeting Rooms A-H GG = Grand Gallery Area RO A-F = River Overlook A-F MON A-D= Monroe Meeting Rooms

WFFKI V - 2009

		WEEKLY	- 2009				
	MAINTENANCE	DVPH	ALL DAY	OVERHEAD WORK			Г
	REAL ESTATE DISPOSITION CORPORATION	BALL B	1:00PM-1:30PM 5:00PM 5:00PM-9:30PM 6:30PM-9:30PM 9:30PM-12:00AM	LOAD IN REGISTRATION FINANCE OFFICE LIVE AUCTION LOAD OUT	DA	EST. ATTENDANCE: 150	
TUES. SEPT 22	TRANSLATIONAL ORTHOPEDIC RESEARCH PROGRAM SUMMIT	RO A-C RO P-FUNC AREA	7:30AM 7:30AM-8:00AM	CLIENT ARRIVAL CLIENT SET UP	ME	EST. ATTENDANCE:	
			8:00AM-9:00AM 9:00AM-11:30AM	GUEST ARRIVAL MAIN PROGRAM			
			11:30AM-12:30PM 12:30PM-4:00PM	LUNCH BREAK (AMWAY) MAIN PROGRAM	· ·		D
			4:30PM	EVENT COMPLETE			
	MAINTENANCE	DVP	ALL DAY	WINDOW WASHING			
	MAINTENANCE	ОУРН	ALL DAY	OVERHEAD WORK			Γ
	KENT COUNTY PROPERTY AUCTION	GG E-F	10:00AM	CLIENT ARRIVAL	Æ	EST. ATTENDANCE: 200	Τ
			11:00AM 12:00PM	REGISTRATION AUCTION BEGINS			
			3:00PM	EVENT COMPLETE			
	KELLOGG COMPANY	GG A-C	7:00AM	CONTINENTAL RREAKEAST	-	EST ATTENDANCE: 50.	Ţ
		GG A-C	8:00AM	MEETING BEGINS		ST. ATTEMPSINCE. 30	
		V 95	10:00AM	BREAK			
		GG A-C	12:00FM-1:00FM 1:00PM	METING RESUMES			
			2:30PM	BREAK MEETING ADIOLIBAIS			
			2.00f M	MEETING ALCOUNTS			
WED. SEPT 23	KELLOGG COMPANY	GG A-C	7:00AM	CONTINENTAL BREAKFAST	J.	EST. ATTENDANCE: 50	
		1-2000	8:00AM 12:00AM	MEET INGS BEGINS BREAK			
		GG A-C	12:00PM	LUNCH MEETINGS DESIIME			
			2:30PM 5:00PM	BREAK MEETINGS ADJOURN			
	GRSO – POPS 1	DVPH / LYON DOCK	8:00AM-1:00PM 7:00PM-10:00PM	MOVE IN REHEARSAL			T
	MAINTENANCE	DVP	ALL DAY	WINDOW WASHING	$\vdash$		Τ
	ARTPRIZE RAIN LOCATION & RECEPTION	BALL A-D WELSH LOBBY	8:00AM-11:59PM 8:00AM-11:59PM	RAIN BACK UP RECEPTION			1
THURS. SEPT 24	GRAND RAPIDS SYMPHONY	RECITAL HALL	8:00AM-1:00PM	MOVE IN	AK		
G A-F = Grand (O A-H = Overlow)	G A-F = Grand Gallery Meeting Rooms A-F			EH A-C = Exhibit Halls A-C		3	۳ [
GG = Grand Gallery Area	iery Area		- щ	BALL A-D = Ballroom A-D			

GG = Grand Gallery Area RO A-F = River Overlook A-F MON A-D= Monroe Meeting Rooms

WEEKLY - 2009

		WEEKLY	- 2009			9753	
	POPS 1: JAMES BOND: SHAKEN NOT STIRRED	DVPH	7:00PM-10:00PM	REHEARSAL			
	ARTPRIZE ARTIST RECEPTION	SKYWALK SKYWALK, MON A-D	6:00PM-7:00PM 7:00PM-10:00PM	BAR SETUP WALKING RECEPTION	DA	EST. ATTENDANCE: 1000	
	MAINTENANCE	DVP	ALL DAY	WINDOW WASHING			
	KELLOGG COMPANY	GG A-C GG A-F	7:00AM 8:00AM	CONTINENTAL BREAKFST MEETINGS BEGIN	11	EST. ATTENDANCE: 50	
			10:00AM	BREAK			
		GG A-C	12:00PM	LUNCH MEETING ADJOURNS			
FRI. SEPT 25	GALACTIC MEETINGS & INCENTIVES	BALL B-D	8:00AM   1:00PM-5:00PM   2:00PM	ARTCRAFT SETUP CLIENT SETUP DECORATOR SETUP	RC	EST. ATTENDANCE: 190	
	KELLOGG COMPANY	GG A-C	7:00AM 8:00AM	CONTINENTAL BREAKFAST MEETINGS REGIN	I,	EST. ATTENDANCE: 50	
		GG A-C	10:00AM 12:00PM 1:00PM	BREAK LUNCH MEETING ADJOURNS			
	SMG - VAI	BOARDROOM		MEETING			
	MAINTENANCE	DVP	ALL DAY	WINDOW WASHING			
	GRAND RAPIDS SYMPHONY POPS 1: JAMES BOND: SHAKEN NOT STIRRED	<b>DVPH</b>	3:30PM-5:30PM 6:30PM 7:00PM 7:30PM 8:00PM-10:00PM	MEETING OUTSIDE DOORS OPEN LOBBY OPEN SEATING OPEN PERFORMANCE	AK	BST. ATTENDANCE: 4500 OVER 3 SHOWS	
SAT. SEPT 26	GALACTIC MEETINGS & INCENTIVES	SECCHIA LOBBY BALL B BALL C-D BALL C-D BALL C-D BALL B BALL B BALL B BALL C-D BALL C-D BALL C-D BALL C-D	5:45AM 6:00AM-7:30AM 7:30AM-8:15AM 8:30AM-8:45AM 8:45AM-8:55AM 9:00AM-11:30AM 12:00PM-12:30PM 11:45AM-12:30PM 11:45PM-2:00PM	CLIENT ARRIVAL VENDOR SETUP BREAKFAST WELCOME & DETAILS BREAK VENDOR PRESENTATIONS VENDOR LOAD OU LUNCH PROGRAM SERVICE AWARDS	RC 1	EST. ATTENDANCE: 190	
	SMG – VAI	BOARDROOM		MEETING			
	GRAND RAPIDS SYMPHONY POPS I: JAMES BOND: SHAKEN NOT STIRRED	DVPH	6:30PM 7:00PM 7:30PM 8:00PM-10:00PM	OUTSIDE DOORS OPEN LOBBY OPEN SEATING OPEN PERFORMANCE	AK :	EST. ATTENDANCE: 4500 OVER 3 SHOWS	

EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D

G A-F = Grand Gallery Meeting Rooms A-F O A-H = Overlook Meeting Rooms A-H GG = Grand Gallery Area RO A-F = River Overlook A-F MON A-D= Monroe Meeting Rooms

WEEKLY - 2009

	EST. ATTENDANCE: 4500 OVER 3 SHOWS							EST. ATTENDANCE: 75				· · · · · · · · · · · · · · · · · · ·					
	OPEN AK		AK		AK		AK		RC	RC	Jſ		RC		Œ		
	OUTSIDE DOORS OPEN LOBBY OPEN SEATING OPEN	PERFORMANCE MOVE OUT	HOUSE STRIP	MEETING	MOVE IN PERFORMANCE		PERFORMANCE	CLIENT ARRIVAL SESSION SESSION SESSION EVENT END	SETUP SETUP	EXHIBIT MEETING	MEETING		MEETING EXHIBIT	SETUP	MEETING BREAKOUT ROOM	SETUP SETUP RECEPTION SETUP	
- 2009	1:30PM 2:00PM 2:30PM	3:00PM-5:00PM 5:00PM-8:00PM	10:00AM - 1:00PM	9:00AM	8:00AM – 5:00MP 7:30PM – 10:00PM	<b>建筑建筑建筑地</b>	7:30PM - 10:00PM	8:00AM 9:00AM-10:30AM 1:00PM-2:30PM 3:30PM-5:00PM 5:30PM	8:00AM-11:59PM	8:00AM-11:59PM 8:00AM-11:59PM	8:00AM-11:59PM 8:00AM-11:59PM		8:00AM-11:59PM 8:00AM-11:59PM	8:00AM-11:59PM	6:00AM-8:00PM 6:00AM-8:00MP	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	
WEEKLY	DVPH	DVPH / LYON DOCK	DPH	VAA	DPH		DPH	GG A	BALL A-D	BALL C-D BALL A-B	BOARDROOM RO F		BALL A-B BALL C-D	EH A-C	BALL C-D GG E-F	G A-F GO A-H BALL COD EH A-C	
	GRAND RAPIDS SYMPHONY POPS 1: JAMES BOND: SHAKEN NOT STIRRED		BROADWAY GRAND RAPIDS PRESENTS: ETHEL MERMAN'S BROADWAY	ALL STAFF MEETING	BROADWAY GRAND RAPIDS PRESENTS: ETHEL MERMAN'S BROADWAY		BROADWAY GRAND RAPIDS PRESENTS: ETHEL MERMAN'S BROADWAY	MICROSOFT TRAINING	2009 GREAT LAKES REGIONAL CONFERENCE	2009 GREAT LAKES REGIONAL CONFERENCE	PRIORITY HEALTH BOARD MEETING		2009 GREAT LAKES REGIONAL CONFERENCE	GFS FOOD SHOW	TALENT ON PARADE	GFS FOOD SHOW	
	SUN. SEPT 27		MON. SEPT 28		TUES. SEPT 29		WED. SEPT 30	THURS. OCT 1		FRI. OCT 2			SAT. OCT 3	SUN. OCT 4		MON. OCT 5	

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DV = DeVos Performance Hall BALL A-D = Ballroom A-D

## DEVOSPLACE WEEKLY-2009

		WEENLI -	- 2003			
						(di
TUES. OCT 6	GFS FOOD SHOW	EH A-C G A-F	8:00AM-11:59PM 8:00AM-11:59PM	EXHIBIT BREAKOUT ROOM		Г
		GO A-H	8:00AM-11:59PM	BREAKOUT ROOM		
						12/1
WED. OCT 7	GFS FOOD SHOW	GG A-F GO A-H EH A-C	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	BREAKOUT ROOM BREAKOUT ROOM EXHIBIT		Γ''''
	WORLD AFFAIRS COUNCIL OF WEST MICHIGAN ANNUAL BANQUET	BALL A-D	8:00AM-11:59PM	DINNER	JI.	T
	BDO SEIDMAN, LLP.	RO A-B RO C-D	8:00AM-11:59PM 8:00AM-11:59PM	GENERAL SESSION LUNCH	TJ	T
		RO E-F	8:00AM-11:59PM	BREAKOUT ROOM		
THI IDS OCT 8	PDO SEIDMAN 11 B	DO 4 D	9.0003.11 MAOO.9	CENTRAL SPECION	14	
HONS. OCT 8	BDO SEIDINAN, LLF.	RO C-D RO E-F	8:00AM-11:59PM 8:00AM-11:59PM 8:00AM-11:59PM	GENEKAL SESSION LUNCH BREAKOUT ROOM	3	
	GFS FOOD SHOW	EH A-C	8:00AM-11:59PM	TEARDOWN		1
	NHA - TRAIN THE TEACHER	BALL C-D	8:00AM-11:59PM	GENERAL SESSION	JL .	Т
7.5		GG A-F	8:00AM-11:59PM	BRREAKOUT ROOM		-3.7
	YAGER FREE ENTERPRISE CELEBRATION	EH A-B E A SHOW OFFICE	4:00PM-11:59PM 4:00PM-11:59PM	SETUP STAFF OFFICE	RC	_
		E B SHOW OFFICE	4:00PM-11:59PM	VIP ROOM		
		EC SHOW OFFICE EH C STORAGE EH B STORAGE	4:00PM-11:59PM 4:00PM-11:59PM 4:00PM-11:59PM	ACCOUNTING OFFCE NURSING ROOM		
					· · · · · · · · · · · · · · · · · · ·	12.00
FRI. OCT 9	BDO SEIDMAN, LLP.	RO A-B	8:00AM-11:59PM	GENERAL SESSION	TJ	
		RO E-F	8:00AM-11:59PM	BREAKOUT ROOM		_
	RICH DAD EDUCATION'S LAUNCH YOUR BUSINESS TRAINING	MON A-D	7:00AM-11:59PM	MEETING	ME	_
	NHA – TRAIN THE TEACHER	BALL C-D	8:00AM-11:59PM	GENERAL SESSION	Jr	_
		GG A-F	8:00AM-11:59PM	BREAKOUT ROOM		_
	CITY MANAGERS MEETING	GG A	8:00AM-11:00AM	MEETING		_
	YAGER FREE ENTERPRISE CELEBRATION	EH A-B	8:00AM-11:59PM 8:00AM-11:59PM	GENERAL SESSION	RC	1
		E A SHOW OFFICE	8:00AM-11:59PM	STAFF OFFICE		_
		E B SHOW OFFICE  F C SHOW OFFICE	8:00AM-11:59PM 8:00AM-11:59PM	VIP ROOM PHOTOGR APHER RM		-
		EH C STORAGE EH B STORAGE	8:00AM-11:59PM 8:00AM-11:59PM	ACCOUNTING OFFCE NURSING ROOM		_
G A-F = Grand Gallery Meeting	Rooms A-F			EH A-C = Exhibit Halls A-C	9	1

G A-F = Grand Gallery Meeting Rooms A-F O A-H = Overlook Meeting Rooms A-H GG = Grand Gallery Area RO A-F = River Overlook A-F MON A-D= Monroe Meeting Rooms

WEEKLY - 2009

SAT. OCT 10	YAGER FREE ENTERPRISE CELEBRATION	EH A-B	8:00AM-11:59PM	GENERAL SESSION	RC
		EHC	8:00AM-11:59PM	SETUP	
		E A SHOW OFFICE	8:00AM-11:59PM	STAFF OFFICE	
		E B SHOW OFFICE	8:00AM-11:59PM	VIP ROOM	
		E C SHOW OFFICE	8:00AM-11:59PM	PHOTOGRAPHER RM	
_		EH C STORAGE	8:00AM-11:59PM	ACCOUNTING OFFCE	
		EH B STORAGE	8:00AM-11:59PM	NURSING ROOM	
	RICH DAD EDUCATION'S LAUNCH YOUR BUSINESS TRAINING	MON A-D	7:00AM-11:59PM	MEETING	ME
	NORTH PARK BAPTIST CHURCH 100TH ANNIVERSARY	BALL A	8:00AM-11:59PM	DINNER	JL
	WEST MICHGIAN BEAD EXPO	GG A-F	8:00AM-11:59PM	EXHIBIT	ME
					· · · · · · · · · · · · · · · · · · ·
SUN. OCT 11	YAGER FREE ENTERPRISE CELEBRATION	EH A-B E A SHOW OFFICE	8:00AM-11:59PM 8:00AM-11:59PM	GENERAL SESSION STAFF OFFICE	RC
		E B SHOW OFFICE E C SHOW OFFICE	8:00AM-11:59PM 8:00AM-11:59PM	VIP ROOM PHOTOGRAPHER RM	
		EH C STORAGE EH B STORAGE	8:00AM-11:59PM 8:00AM-11:59PM	ACCOUNTING OFFCE NURSING ROOM	
	RICH DAD EDUCATION'S LAUNCH YOUR BUSINESS TRAINING	MON A-D	7:00AM-11:59PM	MEETING	ME
MON. OCT 12	FOCUS ON LIFE DINNER	BALL A-D	8:00AM-11:59PM	DINNER	Jr.
	COMMERCE GREAT LAKES '10 SHOW	EH A-B GG A-F	8:00AM-11:59PM 8:00AM-11:59PM	SETUP DINNER	DA

EH A-C = Exhibit Halls A-C DV = DeVos Performance Hall BALL A-D = Ballroom A-D