



Deschutes Expo RV Park Site Standards & Guidelines

Your satisfaction is very important to us. We appreciate that you have chosen to spend your time with us and want to make sure you and all our guests enjoy your stay. With this in mind, we have outlined our RV Park standards to ensure that we maintain a standard of quality in our park.

Please note that these guidelines and examples are not intended to address all possible situations that may arise at our property. If you have any questions or concerns, please feel free to stop by the management office at your convenience. Most importantly, we hope you enjoy your stay with us!

- Our check-in time is 1:00 pm with check-out at 11:00 am.
- Quiet hours are from 10:00 pm to 8:00 am
- A maximum of 6 occupants is permitted per site, except as otherwise approved by Park management.
- The maximum driving speed throughout the park is 5 mph.

Cancellation Policy

- Cancel reservation before 15 days: \$15.00 fee + processing fee
- Cancel reservation under 15 days: \$35.00 fee + processing fee
- Cancel reservation within 48 hours or No Show: No Refund

Please call the RV Park office at 541.585.1569 for any changes, questions, or cancellations

For any after-hours non-emergency incidents, please call and report to Deschutes County Sheriff's non-emergency dispatch at 541-693-6911

RV Standards

The quality of RVs in our Expo RV Park can contribute to or detract from the overall experience of all. For this reason, we enforce standards, including but not limited to appearance. RVs must be operable and in good condition as determined in our discretion.

RV Appearance Guidelines: Overall, the RV should look and function as it was originally designed. RV's & trailers must be in good condition with no visible damage to the exterior, with the exception of damage from traveling that has just happened, with a repair plan in place. The unit must be able to move on demand. **Age Limit:** We do not typically have an age limit for RVs. Please note that "good condition" as required above does not mean "new." **RV Certification & License:** RVs should have RVIA certification. RVIA certification states the rig complies with fire codes, which are important for the safety of all our guests. All vehicles brought into the Deschutes Expo RV Park must have current registration, insurance, license plates, and tags.

We appreciate you following the guidelines below to help everyone be a good neighbor in our Deschutes Expo RV Park.

Safety Guidelines

RV Sites should be clean and neat, free of fire hazards and clutter. Guests shall not make any alteration to the electric, water, or sewer connections.

Guests should adhere to specific legal requirements when connecting to sewer, water, and electric services. Guests should be able to move your RV very quickly in case of an emergency. No extra air conditioners, wires, hoses, or cords are allowed except through the OEM port. Please do not use a tarp to cover any part of your RV. Exterior furnishings should be appropriate for outdoor use. Indoor furnishings, including but not limited to sofas, chairs, refrigerators, freezers, and kitchen tables, are not allowed outside on your site.

Pets

Guests may bring usual household pets such as dogs and cats to our Expo RV Park. No other animals, livestock, poultry, reptiles, insects, or exotic pets are permitted. All pets must be registered with the office, vaccination records must be available upon request, and all pets must wear a collar identifying the owner and phone number. Pets must be kept on a leash at all times and under the control of their owner.

Pet fencing is limited to 24" in height and may be utilized only in the area under the rig awning. Pets must not be left tied or otherwise unattended at any time. For the protection of, and in consideration of other persons, noisy, aggressive, vicious, unruly, or poisonous pets are not allowed at our Expo RV Park. Persons who are unable to control their pets must remove them from the Expo RV Park, or the animal may be taken to/by local animal control authorities. The owner of any pet is responsible for any injuries or damages caused by their pet. In addition, the owner of any pet that causes injury or damage to another is expected to resolve the issue directly with the injured party. We are not responsible for any injuries or damages caused by pets. Guests are responsible for their pets and should "clean up" after them. All pet droppings must be properly disposed of in a pet trash receptacle. Pets are not permitted in the public buildings or amenity areas, including but not limited to the bathrooms, showers, and laundry. Service animals may accompany a disabled person and are permitted in buildings and other locations where pets are prohibited.

Noxious Activities

No illegal, noxious, or offensive activities shall be conducted in the Deschutes Expo RV Park, including those that are or could become an unreasonable annoyance or nuisance to neighboring sites. We will not tolerate abusive or disruptive behavior, whether directed at management, staff, or other persons. We are a smoke-free facility, and smoking is not permitted.

The open consumption of alcoholic beverages is discouraged outside of your site. Under no circumstances will minors, as determined by state and local law, be served or allowed to consume alcoholic beverages.

Disorderly Persons

The following are grounds for reservation termination and removal from the property: loud noise, whether mechanical, musical or vocal, use of foul or indecent language, causing damage to property of the Park or another person, drunken disorderly conduct, failing to follow rules, failing to follow directions of the property staff, threatening or abusive behavior, or any other conduct that is not the type of behavior that is expected.

Damage

Customers are responsible for all damage or destruction of property, and any injury to persons, caused by the guest or his or her family, visitor, or pets.

City and State RV Park Occupancy Stay Limit

Oregon requires an RV Park to be a short-term “vacation rental” only. Guests' stays are limited to 90 days to ensure compliance. This short-term rental agreement explicitly states your stay is for vacation use only. Oregon law (ORS 90). The City of Redmond Statute, Redmond Development Code 8.615(14)(B)(9), states you may only stay in the RV Park for a total of 6 months out of a 12-month window.

Indemnification/Release of Liability

I hereby agree to defend, indemnify, release and hold harmless Deschutes County, the Expo Center RV Park located at the Deschutes County Fair & Expo Center, and each of their former, current and future departments, employees, agents, representatives and volunteers from any claim, demand, judgement, expense (including attorney fees) or other liability (including, without limitation, any claim for personal injury, death or property damage) whether brought by me or a third party, that is directly or indirectly related to my occupancy of the Park, except as may be caused by the gross negligence or intentional acts of Deschutes County.

I have read and understand this agreement and all attachments:

RV Park Guest _____

Date _____

Guest Contact _____