# ANNUAL REPORT 2022



# A YEAR IN REVIEW

It was exciting to see a good year for travel in 2022! Dickinson experienced increased occupancy, and with the predicted travel expectations for this next year, the Dickinson CVB is eager to welcome more people to Dickinson and southwest North Dakota. The Dickinson Legacy Square is expected to be completed in June 2023; this new locale in the downtown area will be a wonderful space for social events and gatherings. In addition, it should be an anchor for new, unique hospitality venues.

Marketing projects, in a variety of different mediums including traditional print, video, public relations, or online social efforts, are ongoing. The Dickinson CVB staff is dedicated to delivering the right message for the western edge of North Dakota. An online presence is paramount; the majority of dollars and time in the marketing plans are dedicated to online efforts. Digital advertising allows the Dickinson CVB to engage more with prospective travelers. As the Dickinson CVB increases its paid online presence, staff continue to research and produce higher quality messages and images. The goal is to capture more interest and intentions to choose Dickinson as their *base to the badlands* while traveling on vacation, joining a corporate meeting, or attending a sporting event.

The Dickinson CVB looks forward to the 2023 travel season. The staff is excited to deliver a marketing message that benefits Dickinson and southwest North Dakota.

Terri Thiel - Executive Director





## PRINT

NORTH



DAKOTA

#### ND Travel Guide





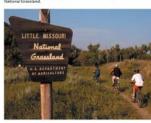
GOING SOLO

40



#### Dickinson

Hall, the

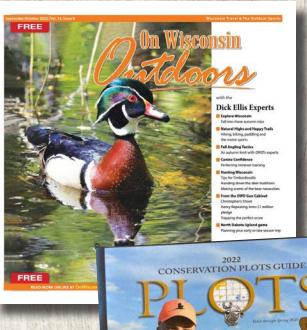


AAA Living Fall

Great West Map Ad







## Dick Ellis Experts ural Highs and Ha

North Dakota's Western Edge

S

ONSERVATION

LAQUINTA



4 September Octob STEVE HENSKE **Return to North Dakota** Late season upland game, beautiful isolation calling



lging ar NEED A FREE HUNTING PACKET? ICKINSON

....





Thank you for visiting Dickinson Hunting information available at VisitDickinson.com/hunting

**DICKINSON** 

Dakotc

## ONLINE examples

Summer Fun! Badlands Dinosaur Museum - ND

VISIT DICKINSON.COM



728 x 90 paid ad

When we work with internet based marketing, there are four types of marketing:

- Earned media, blogger and influencer relations
- Owned website and content generated in-house
- Shared social media, word of mouth, and referrals
- Paid advertising

ND Tourism Division Coop Program CROSS DEVICE DISPLAY 3 months flight June - July - August 122,636 IMPRESSIONS - 432 CLICKS



Badlands Dinosaur Museum North DAKOTA

VISITDICKINSON.COM

300 x 600 size paid ad





### Theodore Roosevelt National Park North DAKOTA

VISITDICKINSON.COM

300 x 600 size paid ad



### Theodore Roosevelt National Park North DAKOTA

VISITDICKINSON.COM

160 x 600 paid ad

## ONLINE examples



Badlands Dinosaur Museum North DAKOTA

VISITDICKINSON.COM



160 x 600 paid ad



**Badlands Dinosaur Museum - ND** 

VISITDICKINSON.COM

300 x 250 paid ad



320 x 50 paid ad

## ONLINE examples

## TRAVEL ND f

### Badlands Dinosaur Museum 15 second video



ND Tourism Coop Program - Social Media 1 AD CAMPAIGN, 1 AD SET, 2 ADS Duration - 6 weeks, July and first half August IMPRESSIONS - 135,000

## **ONLINE** examples

### ND Tourism Division Coop Program

DIGITAL - COOPERATIVE PROGRAMS

#### GOOGLE KEYWORD MARKETING

Google Ads will position North Dakota partners as a compelling destination for the indicated target market. Adventisers pay to display brief adventising cory, product listings, etc. within the Google ad network to web users. Your ad would be in the top positions when people are searching for your keywords based on the targeting parameters.

#### Search Engine Marketing

Paid search ensures a greater share of relevant and interested consumers choose your website over a competitor's when they are actively searching for destinations like yours. SEM is the foundation for any strong marketing strategy.

In a co-op structure, this program can help ensure that you are not bidding directly against your fellow in-state destinations, making your marketing dollars function more efficiently.

Au - www.exporesummercourseconer.com/expore Museums, Outdoor Rec & More | Attractions<sup>®</sup> in Summers County

Check out places of interest, historic sites, parks & more in Summers County, WV. Enjoy historic sites, parks, museums, waterfalls & more in Summers County, WV. A Vintage Vacation Experience | Explore Capon Springs & Farms All-Inclusive mountain resort with a bath house, spa and an award-winning swimming pool Third generation family-

owned and operated, treating guests like personal friends!

Flight: June - August IMPRESSIONS - 35,310 TOTAL CLICKS - 1,900 Click Through Rate (CTR) 13.79% RESPONSIVE TEXT AD: Headline/Description with Google Keywords

GEO-TARGETING: Mpls/St. Paul, Chicago, Milwaukee



### **CVB Marketing Online Advertising Campaigns**







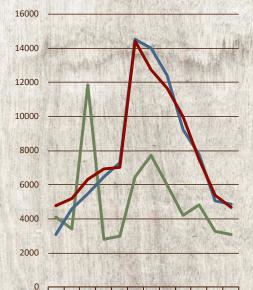


#### **CAMPAIGN FLIGHT** June - July - August - September

CONTENT Outdoors/TR Natl. Park Badlands Dinosaur Museum MARKET 25 yr - 65 yr MN, WI, IL, Eastern ND, Chicago, Denver

# **BY THE NUMBERS**

Total Web Visits by the Month 2022 2021 2020



## Top Pages for Website Traffic

- 1. Events
- 2. Things to Do
- 3. Dining

### Sources for **Website Traffic**

- 1. Google
- 2. Direct
- 3. Bing
- 4. Facebook
- 5. Yahoo

### Top Locations for Website Traffic 1. Dickinson

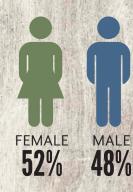
December

- 2. Minneapolis
- 3. Chicago
- 4. Bismarck
- 5. Denver

### **Referrals for Website Traffic**

- 1. Facebook
- 2. City of Dickinson
- 3. ND Tourism
- 4. TR National Park
- 5. Old Red Old Ten Scenic Byway

#### **Total Web Visits by the Year** 2021 2020 122,379 118,846 74,451



### Demographics

1. 35-44 yrs. 2. 25-34 yrs. 3. 45-54 yrs.



# **BY THE NUMBERS**



# **BY THE NUMBERS**

### Top Visiting States 1. M 1. Minnesota

- 2. North Dakota
- 3. Wisconsin
- 4. California
- 5. Florida



2022

5,930

<sup>2021</sup> <sup>2020</sup> **4,672** 

### **50th State Visit!**

A certificate is presented to visitors who made North Dakota their 50th state! Visitors received a Visit Dickinson pin, and if they chose, their photo was taken and placed on Facebook.



# TRAVEL INFLUENCERS

The Dickinson CVB works with ND Tourism Division in hosting Social Media Influencers

### ITALY Ms. Simona Sacrifizi

Travel writer, Influencer, USA Specialist, and Web content editor.

### GERMANY Dr. Margit Brinke and Dr. Peter Kraenzle

Travel writers, bloggers and Web content editor.









Eine Reise durch den Westen der Dakotas – der beiden US-Bundesstaaten North und South Dakota – ist eine Reise durch das Land der Cowboys und Indianer, durch die Heimat vom "Roosevelt's Rough Riders". Theodore "Teddy" Roosevelt (1858–1919) war einst als Dandy nach North Dakota gekommen, um danach als Cowboy und Rinderzüchter ins Weiße Haus einzuziehen.

N ach dem piöttlichen, fast zeitgleichen Tod seiner Mutter und aurtick, pigs auf Jagia al Biosen suit Genörlich auf kann Land Motora mis Subweten North Natata, Nachdem auch eine Politiche Karriere grade stagenister, entstelkans ein das Genehanne Bosovell, ach der nichernalissen. Er batte die Tähern Randt und wurde Genörg und Randter- und nachte dabei fräherung nach des han entscheidend pragen sollten. Und die him veranlausen, sich spärer, als Präsiden, vienenme fan den Natata inzusatens.

Vom Dandy zum

specialisiste Buchladen Western Edge Books, Das neu zer historische Rough Ricker Hotol bietest sich zum Ührenschdie Bongen Ricker auf die bekannt für seine Wester historische Rough Ricker auf die North Dialous Condroy Half of Framan deich Rau, und die North Dialous Condroy Half of Framan deich Back auf die North Dialous Condroy Half of Framan daritationen, abez auch Pferder und Störer aufgemeinen daritationen, abez auch Pferder und Störer aufgemeinen daritationen, abez auch Pferder und Störer aufgemeiten dein dei einer schräftig Brücher Kauft der Genutzr spieltithen. Der zweite Fick das Contex of Wester-Tachtion der Präter-Indianer, der Urbrucht, die Backoother Tachtien Ster der Präter-Indianer, der Urbrucht, die Backoothieren Lichterlie in Magemeisen. Bewonden stüts im am German Quarter Horse Journal

# MARKETING REVIEW

### National Federation of Press Women

A post tour from their Fargo convention location resulted in 19 members traveling to Dickinson to tour the Dickinson Museum Center and the Ukrainian Cultural Institute while dining at The Brew Coffee Shop and Fluffy Fields Vineyard & Winery.



#### Welcome to Dickinson!

Have you ever seen feathered dinosaurs? We invite you to the Badlands Dinosaur Museum to see them and other great fossils on display. Watch paleontologists as they clean and reconstruct the specimens.

There's also prairie history to learn about. The Joachim Regional Museum hosts a variety of displays depicting the past decades of local growth.

#### Enjoy \$1 discount per person during your visit.

\*Must bring coupon along for admittance

Summer Hours: M - S 9:00 am - 5:00 pm & Sunday 12:00 pm - 5:00 pm Fall Hours/Winter : M - S 9:00 am - 5:00 pm & Closed Sundays

> 188 E. Museum Dr. DickinsonMuseumCenter.com 701-456-6225









### Harvest Hosts

The Dickinson CVB put together bags of local travel information that were delivered to local Harvest Hosts, Phat Fishing Brewing and Fluffy Fields Vineyard & Winery. A discount ticket for the Dickinson Museum Center was included.

## **GLOBAL MARKETING**

The Dickinson CVB attended International Roundup in Fargo this past year. International Roundup (IRU) is an exclusive annual tourism tradeshow event for suppliers and buyers focused on tourism in The Great American West region.

The event consists of two days of intensive pre-scheduled business appointments where organizations and international tour operator/ buyers meet to conduct business.



### 41 Appointments - 10 Minutes Each!

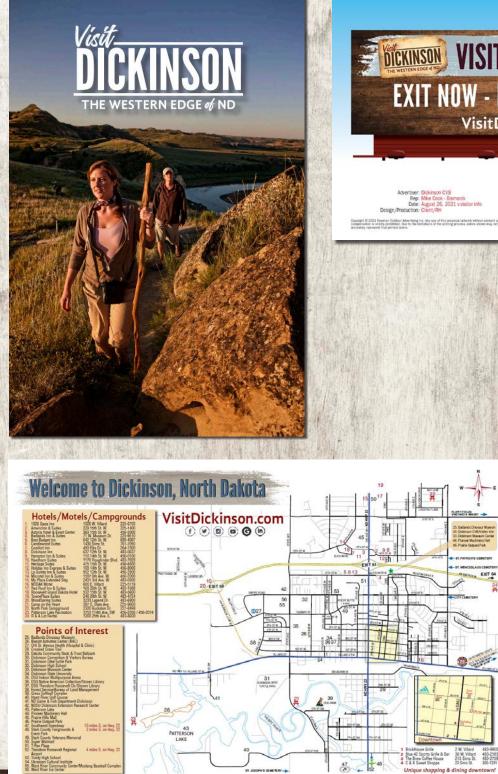
Italy Denmark Norway United Kingdom Ireland Australia Netherlands Belgium France Germany Switzerland



# **MARKETING TOOLS**



# MARKETING TOOLS





## CONGRATULATIONS

Joel Walters was presented the Telegraph Award for Marketing Technology at the 2022 ND Travel Conference. This award was given to Joel because he created The Coffee Cruise experience that connects social media and the unique coffee shoppes along the Old Red Old Ten Scenic Byway and beyond. Joel developed The Coffee Cruise Facebook group, and a web presence on the Dickinson CVB's website www.visitdickinson.com/ coffeecruise that drive visitors to the fun coffee shoppes in Mandan, New Salem, Glen Ullin, Hebron, Dickinson, Belfield, Medora, and beyond promoting off the interstate experiences.



The Coffee Cruise Route

along the Old Red Old Ten Scenic Byway - and beyond!

# **EVENTS/MEETINGS**

There are many different types of entertainment everyone can enjoy. The calendar was full of festivals, baseball tournaments, bull riding, downtown concerts, golf tournaments, family reunions, expos, car shows, rodeos, and more. The CVB assisted with promoting the events in many different ways.

- Event Grant Program
- Calendar Listing
- Facebook Shares
- Weekly Radio Reports
- LED Sign on Hwy 22 Week of the Event
- ND Tourism Division Calendar for Qualified Events

There was a large increase in meetings and conventions returning to in-person gatherings. The CVB assists with those organizers, providing many free services.



# **EVENT GRANT PROGRAM**

Each year the City Commission budgets \$50,000 that the CVB administers in providing event assistance. If you are planning an event, applications are available online at visitdickinson.com/eventgrant or stop by the office to learn more about it.

## **2022 Awarded Events**

### Media Assistance/First Time Events

King of the North Powerlifting - \$3,320 Moose Fall Convention - \$1,200 PBR Bull Riding - \$1,200 Chamber Harvest Festival - \$1,200 Badlands Art Show - \$1,200 4th Annual Winterfest - \$700

#### **Annual Assistance**

Roughrider Days Fair & Expo - \$7,000 Sports Commission Print Collateral - \$1,000

#### **Rotating or Opportunity Events Assistance**

10 yr. Cal Ripken State Baseball Tournament - \$4,500 13 yr. Midwest Plains Regional Baseball Tournament - \$10,000 NDTA State Singles Pool Tournament - \$6,200

\$37,520 Pledged for 2022 Includes Media Welcomes





# **HOSPITALITY & UNIQUE RETAIL UPDATES**

## OPENED

### Dining

Fresh Sips Frida's Mexican Breakfast Good Humanity Coffee Island Cuisine M2T Kitchen Traditions Poppy's Coffee Shop The Coffee Box The Grub Tub

Boutique/Unique A2Z Crafts & Antiques Brixology Ferguson Books Soil & Company

## CLOSED

**Dining** C & K Sweet Shoppe (Drive Thru Location) Wild Smoothie Bar





# **COMMUNITY OUTREACH**

### DESTINATION MARKETING ASSOCIATION OF ND President - Julie Obrigewitsch

Julie traveled to Washington, D.C. on behalf of DMAND attending Destination Capitol Hill visiting with our ND Congressmen and to IPW, an inbound international travel trade show that was held in Orlando, FL, this past year.

### ND TRAVEL ALLIANCE PARTNERSHIP



**OF NORTH DAKOTA** 

#### Chair - Terri Thiel

Terri chairs the organization that works to increase the ND Tourism Division marketing funds during the ND Legislative session and also support legislation that benefits the ND travel and tourism industry.

### Hettinger Tourism Assistance Dakota Buttes Visitors Council

The CVB spent an afternoon with the Dakota Buttes Visitors Council in Hettinger educating them on their local tourism opportunities and the ND Tourism Division's resources.

### Business and Fun! May 19th - 12 pm You Are The Rural Collective Invited

- ND Tourism Hettinger Listings
- Google My Business

DICKINSON

- ND Images and Video Stock Usage
- Agritourism Opportunities

Terri Thiel - Dickinson CVB



**Heart River Voice** 

Monthly travel and tourism articles are submitted to the Heart River Voice each month.

# **COMMUNITY OUTREACH**



## LEADERSHIP DICKINSON - TOURISM DAY

Each year high school students are able to learn about the economic and cultural impacts the travel industry creates for our community.

## **DICKINSON MUSEUM CENTER**

### DICKINSON MUSEUM CENTER

Dickinson CVB Staff assists the Dickinson Museum Center with marketing and attends monthly meetings.



## **COMMUNITY RELATIONS MEETINGS**

Staff attend monthly meetings to learn and share community needs.

### **BIG SKY RAIL AUTHORITY**

The CVB is an active partner with Big Sky Passenger Rail Authority Working Group working to restore the abandoned North Coast Hiawatha Rail Line across southern ND.



## **SUMMER SERVICE - FRONT LINE**

Our summer staff is key to welcoming our travelers. It is with sadness that Peggy Rixen-Kuntz passed this last year. She was with us for 20 years as our Dickinson Ambassador.

Peggy Rixen-Kuntz

isitdickinson.com 🔤

Shirley Gengler

## **CVB BOARD OF DIRECTORS & STAFF**

#### **CVB Board of Directors**

President - Tom Fath Vice President - Elaine Myran Secretary/Treasurer - Jim Bridger Board - Kristi Schwartz Board - Suzi Sobolik Board - Ryan Jilek Board - Caleb Burgard

#### **CVB** Staff

Terri Thiel - Executive Director Julie Obrigewitsch - Sales & Social Media Joel Walters - Multimedia Manager & Visitor Services Annika Plummer - Multimedia Manager & Visitor Services 2023 Shirley Gengler - Summer Front Line

### **Dickinson Convention & Visitors Bureau**

701-483-4988 | 72 E. Museum Dr. | Dickinson, ND 58601 VISITDICKINSON.COM

### f 0 0 0 0 in

