



DOUGLAS COUNTY FAIR BOARD- GUEST SERVICES COMMITTEE MEETING

TUESDAY, SEPTEMBER 14, 2021 AT 5:30 PM

KIRK HALL

MINUTES

Meeting

Attendance: Gabe Ryan, Scott Candelaria, Michelle Bartlett, Pat Candelaria.

New volunteer shirts – The Committee discussed the option of purchasing polo shirts instead of t-shirts for all volunteers or just for the more seasoned volunteers who are in more of a supervisory role. The decision was made to keep the t-shirts for cost, and they are a better option for the summertime. The Committee also discussed changing the color of the shirts every few years. If a sponsor is secured for the shirts, the sponsorship should be for a couple years. The recommendation on design for the shirts was tabled to the next meeting.

Online orientation – The online orientation was not widely attended. The Committee would like to do in person orientations moving forward. Everyone agreed that people do not get the same thing out of a video as they do out of an in-person orientation.

Lowering age for volunteers – The Committee discussed lowering the age of volunteers from 16 years of age. The committee is afraid of volunteers being immature and the public not taking them seriously. The decision was made to keep the age at 16 years of age.

Ideas on how to thank volunteers – The Committee reviewed ways to thank volunteers. Currently, food, drinks, and grounds admission are the perks of being a volunteer. The Committee would like to look at giving volunteers some sort of voucher for their grounds admission and possibly a few gift cards for giveaways each night of Fair. This could be a great opportunity for a sponsor.

When are the busy times vs the slower times of day? – The Committee agreed to table looking at the shift schedule until the next meeting as Jean was not in attendance and would have the most knowledge of what shifts can be eliminated.

Number of volunteers and total hours served – Gabriel reported on the numbers that Jean sent over via email. More discussion on this to come at the next meeting.

Easier way of signing up for volunteer shifts, Blocks of time instead of having every location and time listed – All volunteers that Gabriel talked to did not like Volunteer Connect. For next year, the Committee would like to post blocks of time to the website instead of each location. Jean will take on assigning people to individual locations after volunteers sign up for a date and time.

Find a new volunteer sign up website " volunteer connect will be no longer in use" – Sign-up Genius would be a good option.

Golf cart drivers " Shuttle drivers" – The Committee would like to investigate getting more 6-seater golf carts for peak times. Pat had a few ideas of volunteers for this role.

Volunteers for ticket sales – This year, it worked well for those volunteers that were qualified to sell tickets. The Committee would like to look at doing this again for 2022.

Possibility of having volunteers earlier in the week for animal shows – This is a good opportunity to have 4-5 at the animal shows as “ringside hospitality”.

Talk about getting the coolers to be taken care of by each individual committee – Gabriel would like to recommend that each committee retrieve and fill their own coolers. Pat and Scott disagreed; they think that it will be a mess if not handled by one committee.

Seeing if we can get volunteers for other events that are related to the fair and rodeo
– Tabled until next meeting.

**Ghost Town Hoedown
Cowboy ball
Gymkhana
Highlands Ranch parade**

Next Meeting: October 12, 2021 @ 5:30pm

Comments: