

FIVE FLAGS CENTER ARENA TECHNICAL SERVICES STATEMENT

Updated May 8, 2019

This pamphlet is designed to allow you, the user, to become more familiar with the available equipment and location of the FIVE FLAGS ARENA. We hope that this booklet will be an aid in planning your event/production. The Center Staff will be more than happy to answer any questions or assist you with your planning, so your stay in the complex will be a smooth and pleasant one.

A. LOCATION OF THE FIVE FLAGS ARENA

The Center is bordered by 4th, 5th, Main and Locust Streets.

Entering Dubuque on:

- US Highway 20 (eastbound): Turn left (north) onto Locust Street just before reaching the Julien Dubuque Bridge. Arena is located at corner of Locust and 4th Streets.
- US Highway 20 (westbound, from Illinois): After crossing Julien Dubuque Bridge, turn right (north) on Locust Street. Arena is located at corner of Locust and 4th Streets.
- US Highway 52/61/151 (northbound): Take "To US 20" exit. Off ramp becomes Locust Street. Remain on Locust until reaching arena at intersection of Locust and 4th Street.
- US Highway 61/151 (southbound): At exit marked "To US 20," turn right (west) onto Iowa Highway 946. Take first right (north) turn onto Locust Street. Arena is located at corner of Locust and 4th Streets.
- US Highway 52/Iowa Highway 3 (southbound): Once inside Dubuque city limits, highway becomes Central Avenue. Turn right (west) onto 4th Street. Arena is located at corner of Locust and 4th Streets.

Mailing & Shipping Address:

FIVE FLAGS CENTER
405 MAIN ST.
DUBUQUE, IA. 52001

B. CENTER PERSONNEL

General Manager:	H.R. Cook
Director Events/Operations	Shaun Rice
Finance Director:	Don Howes
Event Manager:	Ali Levasseur
Mechanical Operations Manager:	Bob Richardson
Technical Production Manager:	Daniel A. Holtkamp
Box Office Manager:	Alyson Tasker
F&B Manager:	Tom Eckermann
Marketing Manager:	Jesse Gavin

C. TELEPHONE & INTERNET

Administrative Office:	(563) 589-4254	
Ticket Office:	(563) 589-4258	
FAX:	(563) 589-4351	
Production 1:	(563) 589-4379	Must have own phone, phone lines are only useable date of show.
Production 2:	(563) 589-4380	Must have own phone, phone lines are only useable date of show.

WI-FI Internet available (password protected)

D. GENERAL ARENA INFORMATION

CAPACITY: 5,200 (festival seating, no chairs on the floor)
HALF HOUSE CAPACITY: 3,500
DOORS OPEN: One Hour Prior to showtime

BACKSTAGE PHONE NUMBER: Listed above
FLOOR SIZE: 238' x 92' {at maximum}
NOTE: Please ask for correct floor information before planning your show.
BUILDING TYPE: Arena/Ice Rink
YEAR BUILDING WAS BUILT: 1979

E. LOAD-IN INFORMATION

PARKING: All vehicles must park on street (5th Street, north side of building)
LOADING DOORS: LOADING DOOR 20'h x 10'w (on 5th St)
 STAGE DOOR 6'h x 2'-8"w (on 5th St)
NOTE: Trucks and cars may only park in the building for LOAD IN & LOAD OUT. Trucks and cars will not be allowed in the building when the audience is in the building.
NUMBER OF TRUCKS AT ONE TIME: Up to 3, depending on stage placement, otherwise 1 truck at a time.
OBSTACLES: Busy streets with narrow doors.

F. STAGE INFORMATION

PROSCENIUM: No Type:
TYPE OF STAGE: StageRight
MODULE SIZE: 4' wide by 8' long
NUMBER AVAILABLE: 60 ft. X 40 ft. (104 Decks, 36 Frames)
PLEASE NOTE, MAXIMUM WIDTH OF STAGE IS 84 ft. in the room.
MAXIMUM/MINIMUM STAGE HEIGHT: 4-6 feet
BARRICADE: YES, 120 feet, blow thru
STEP UNITS: 3
HAND RAILS: A limited amount is available for the StageRight Stage.
STAGE SKIRT: Yes, black in color.
WHO BUILDS STAGE: Stagehands
 WINGS: Stagehands
 MIXER: Stagehands

G. ELECTRICAL POWER

AMPS	PHASE		DISTANCE FROM UPSTAGE CENTER
1. 600	3/0	Cam-Lock (ground/neutral reversed)	Can be delivered any place in Arena
2. 200	3/0	Cam-Lock (ground/neutral reversed)	Can be delivered any place in Arena
3. 200	3/0	Cam-Lock (ground/neutral reversed)	Can be delivered any place in Arena
4. 400	3/0	Tails only	

POWER DROPS: single 20-amp U-Ground connector or double duplex outlet per box, single phase are located throughout the Arena on our overhead catwalks and can be placed almost anywhere in the Arena.

H. CURTAINS

26 feet high, 600 feet wide. Black Velour.

I. DRESSING ROOMS

	SIZE	DISTANCE FROM STAGE	BATHROOM/SHOWER
1.	16 x 16	Depends on stage placement	Yes
2.	14 x 16	Depends on stage placement	Yes
3.	14 x 16	Depends on stage placement	Yes
4.	14 x 16	Depends on stage placement	Yes
5.	8 x 21	Depends on stage placement	Yes
6.	8 x 21	Depends on stage placement	Yes

MISCELLANEOUS INFORMATION: Dressing rooms 1-4 are locker rooms are located under permanent seating (on the south side of Arena) and are accessed thru Gate B. Dressing rooms 5 and 6 are across Arena (on North side). Locker Rooms 2 and 3 can be made into one large dressing area. There is a hallway between rooms 1 and 2, which can be used as a dressing or tuning.

Some furniture is available for dressing room set up.

J. FIVE FLAGS CENTER RENTAL EQUIPMENT

SPOTLIGHTS

TYPE: Super Trouper Xenon 2kW.

NUMBER: 4

DISTANCE OF THROW: 75' to 205' (depending on spotlight and stage location)

FORKLIFT

TYPE: Komatsu

NUMBER: 1

EXTENSIONS AVAIL: Yes

LIFTING CAPABILITY: Height: 12' 10" Weight: 6,000 lbs.

K. LIGHTING AND SOUND

INTERCOM: Yes TYPE: Clear-Com LOCATION: Hardwired throughout the arena.
[17 single muff headsets, 14 double muff headset, 27 belt pack]

LIGHTING FIXTURES: Some in-house lighting is available, but only by prior arrangement.
[32 PAR 64 Can all medium, not part of double hung truss]
120kW double hung truss (all medium PAR 64 Cans)

SOUND: Some in-house sound is available, but only by prior arrangement.
EAW AX396 speakers, SOUNDTUBE speakers, DBX Zone Pro Processor, Allen & Heath GL2000 mixer.

HOUSE LIGHTING, the house lights are controlled from the arena light booth, at back of seating and North Electric Room.

Two types of house lighting are available; Dimmable house lighting with incandescent fixtures. Metal halide fixtures (not dimmable).

FOLLOWSPOTS: See Above

FOLLOWSPOTS LOCATION: There are five followspot baskets in the arena. One basket is located above Gates A-B-C and the other two are located across from Gates A-C in the ice rink.

L. OTHER INFORMATION

RUNNER: Ask for additional information in advance

PIANO: Yamaha Concert Grand COST: \$125.00

PIANO TUNER: Brian Marceau COST: \$100.00 per tune

HOSPITAL: Mercy Hospital (563) 589-8000 8 blocks away
Finley Hospital (563) 582-1882 12 blocks away

OXYGEN: Finley-Hartig Home Care (563) 588-8707

PYROTECHNICS ALLOWED: Yes

PERMITS NEEDED: Yes, Fire Marshall will be notified

FIRE MARSHALL: (563) 589-4160

FURNITURE: None in house.

PLANTS: Call for recent vendor list

HOTELS: Holiday Inn Dubuque (563) 556-2000 (connected to Arena)
Best Western Plus (563) 557-8000 (2 miles from center)
Hotel Julien (563) 556-4200 (2 blocks from center)
Or call for other local hotels/motels information.

LIMOUSINE CO.: Chariot limousine (563)-851-7526

CURFEWS: None

AIRPORT: (563) 589-4128 7 miles from Five Flags Center

LOCAL CARRIERS: American Eagle/American Airlines

MUSIC STORES: Rondinelli Music/Audio (563) 583-8271
Kephart's (563) 583-7333

SCOREBOARD: There are two scoreboards mounted on the North and West Walls, these scoreboards do not obstruct any rigging.

M. RIGGING

RIGGING: Easy

HEIGHT: 35 feet to bottom of steel – 42 feet to roof

FLOOR TO BOTTOM OF BEAM: 35 feet

BEAM TO TOP: 42 feet

BEAM/TRUSS WEIGHT LIMIT: 6,000 lbs., 3 – 2000 lbs. points max.

NOTE: Some beams have a limit of 2,000 lbs.

BEAM STRUCTURE: Open truss

BUILDING TOP: Gradual rise

MANLIFT: Yes

CATWALK: Yes

RIG FROM CATWALK: No

SPREAD OF BEAMS/BEAM LENGTH: Building width

WIDTH BETWEEN BEAMS: 7'

ADVANCE: If needed

REMARKS: Easy building to rig - lots of open steel with some obstructions. **Must rig from top steel.** The house does have *limited* in-house rigging.

IN HOUSE RIGGING EQUIPMENT;

14 – 1/2 ton (500 pounds) motors

7 – 1 ton (2000 pounds) motors

38 - 10' 15" triangle truss

5 – 5' 15" triangle truss

10 – Double hung lighting truss

OBSTRUCTIONS; Blue Wall (air wall) header 28ft from floor. Basketball back boards 29'-6" from lowest point.

N. STAFFING

	CONTACT	COST
POLICE	Ali Levasseur	See Rate Card
SECURITY (Uniforms)	Same	See Rate Card
SECURITY (T-shirt)	Same	See Rate Card
USHERS	Same	See Rate Card
TICKET TAKERS	Same	See Rate Card

O. FACILITY COSTS

	CONTACT	COST
STAGE	In house	per man/per hour of set-up time, 4 hour Minimum, See Rate Card
FORKLIFT	In house	See Rate Card
SPOTLIGHTS	In house	See Rate Card
BARRICADE	In house	See Rate Card
TELEPHONE	In house	See Rate Card
UTILITIES	N/C	
MEDICAL	In house	See Rate Card
METER BAGS	In house	See Rate Card (9-bag minimum)
FIREMEN:	Not required	

P. CATERING

All catering is in house please contact F&B Manager,

Q. STAGEHANDS

Stagehands are SMG employees

TECHNICAL DIRECTOR	COST See Rate Card
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STAGEHANDS	See Rate Card - 4 hr. minimum
LOADERS {can work as hands}	See Rate Card - 4 hr. minimum
FORK OPERATOR	See Rate Card - 4 hr. minimum
RIGGERS	See Rate Card - 4 hr. minimum
ELECTRICIAN	See Rate Card
PERFORMANCE:	
DECKMEN	See Rate Card - 3 hr. Minimum
SPOTLIGHTS OPERATORS	See Rate Card - 3 hr. Minimum

R. MISCELLANEOUS INFORMATION

Easy in and easy out with quick rigging.

5,200 seat full service arena, with an attached theater building with seating of 717.

Total stage width on West End and East End stage, 60 feet by 40 feet with 12 feet wide by 24 feet deep sound wings, not to exceed 84 feet.

Total stage width on a North Side stage, 60 feet by 40 feet with 12 feet wide by 24 feet deep sound wings, not to exceed 84 feet. If a larger stage is needed, seats will have to be cut from the floor seating sections.

Seating charts available upon request.