



JOB TITLE: Food & Beverage Worker	FLSA: Non-Exempt
FACILITY: Five Flags Center DEPARTMENT: Food and Beverage Services	REPORTS TO: Food & Beverage Manager SUPERVISES: None

POSITION SUMMARY:

Prepares and serves variety of menu items to customers.

MAJOR RESPONSIBILITIES

- Prepares simple menu items.
- Sell items, collect payment, and make correct change.
- Serve food and beverage quickly, in proper portions, and in a courteous manner.
- Ability to check ID on any customer ordering alcohol who looks 35 years or younger.
- Maintain a clean, neat, and safe workplace.
- Ability to interact with customers in order to assure customer satisfaction.
- Ability to interact with co-workers in order to assure compliance with company service standards, company inventory and cash control procedures.
- Ability to perform arithmetic operations involving all United States monetary units (add, subtract, multiply, divide).
- Must have sufficient mobility to perform assigned tasks within production and service time frames established by the company. Ability to reach, bend, stoop, wipe, push, and pull.
- Must meet state and local health requirements for food handlers and alcoholic beverage servers.

WORKING CONDITIONS:

- Ability to stand for long periods of time required.
- Ability to move quickly in a safe manner.
- Work hours are casual labor, seasonal, and non-guaranteed.
- Flexible Hours assigned according to event schedule.
 - Hours can include weekdays, nights, weekends, and holidays.

KNOWLEDGE, SKILLS AND ABILITIES:

- Good communication skills required.
- Greet guests in a friendly manner and be professional at all times.
- Ability to use a cash register to complete sale.
- Ability to handle money/make correct change.
- Stay calm under pressure.
- Neat/clean and well-groomed appearance.
- Age requirements may apply if serving alcohol.

“ASM Global is an Equal Opportunity/Affirmative Action employer, and encourages women, minorities, individuals with disabilities, and protected veterans to apply. VEVRRA Federal Contractor.”