



Position opening:	Banquet Server
Facility Name:	Lynnwood Convention Center
Location:	Lynnwood, WA

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Job Title: Banquet Server

Department: Food & Beverage

Starting Pay Range: \$19.00-\$21.00

***Free Parking *Located on Bus Route *401K Participation *Free Food**

Summary

ASM Global, the leader in privately managed public assembly facilities, has an excellent and immediate opening for a Banquet Server for ASM Global/Lynnwood Convention Center.

Managed by ASM Global, the Lynnwood Convention Center's purpose is to create, plan and execute outstanding event experiences. To achieve this, our employees must provide the highest levels of guest service by demonstrating our principles of being Professional, Resourceful, Accommodating and Precise, while always being Safe. To be successful in this role, candidates must be friendly and honest, build strong relationships, continually strive to provide a seamless experience, and be flexible to our guests' needs by providing quality services and products through detailed and accurate communication. Team members of the Lynnwood Convention Center must share in our values of being Adaptable to event needs, being Aware of guest requirements, showing strong Character, and being Team-centric. We are looking for talented folks who model these values in their work behavior, decision making, personal contributions, and guest interactions.

Essential Duties and Responsibilities

- Ability to read and understand Banquet Event Orders.
- Ability to carry at least 8 entrées per tray.
- Provide fine dining level food and beverage service to guests for all events consistent with LCC Standard of Service
- Initiate and maintain friendly and professional contact with guests ensuring that all needs are anticipated and met.
- Setup and maintain both food and beverage stations in various locations throughout the building consistent with LCC Standards of Service
- Maintain and inventory for both food and beverage stations
- Maintain all event areas and front of house staging areas in a tidy and organized manner
- Participate in both setup and cleanup of food and beverage service items
- Ability to perform Effectively as a service team member by practicing LCC values and teamwork.
- To understand and work toward our purpose statement
- Ability to work independently during slower times
- Other duties as assigned

Qualifications

- An understanding of food and beverage service operations and fine dining standards of service
- Effective communications skills suited for a formal, professional environment

- A strong commitment to exceptional customer service

Education and/or Experience

- Minimum of one (1) year of food service experience

Skills and Abilities

- Must be generally available to work Saturday afternoon/evenings
- Ability to work late night and weekend shifts
- Must exceed guest expectations for customer service
- Must be able to work responsibly with limited supervision at times
- Ability to function as a team player and to help fellow staff members when necessary
- An ideal candidate will possess unparalleled service standards
- Excellent interpersonal, customer service, communications, and problem-solving skills are required

Certificates, Licenses, Registrations

- Must hold or obtain upon hiring a Washington State Food Workers Card and MAST Permit Class 12/13

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this job, the employee is regularly required to move around the facility
- Must be able to carry a serving tray and lift 40 lbs
- To stand for long hours during events; talk and hear
- This position may require work inside or outside of the building, as needed by events.

To apply, click here:

<https://recruiting.adp.com/srccar/public/RTI.home?c=1152751&d=ExternalCareerSite&r=5000797289006#/>