



Ice Rental Policies and Procedures 2021-2022

This document is intended to provide an overview of specific rules, regulations, and guidelines at the Meridian Centre for all user groups renting ice. The Government of Ontario's Step 3 operating guidelines are outlined in the [COVID-19 Response Framework](#) along with the updated [Protecting our Progress](#) guidelines because of the Omicron variant. The Niagara Public Health issued a [LETTER OF INSTRUCTION](#) (LOI) related to youth and adults participating in organized sports and indoor recreational fitness regarding restrictions in Capacity and Time permitted in the rooms.

Entrance Procedures:

Effective December 20th, 2021: Anyone entering the Meridian Centre ages (12+) which includes participants, spectators, officials, referees, volunteers, coaches must be fully vaccinated, (2 doses plus 14 days) are required to provide proof of vaccination along with government issued ID with Paperwork or Enhanced Vaccine Certificate. (Includes: public, family, corporate, leagues and shinny skates)

Effective January 4, 2022: Anyone entering the Meridian Centre must use the enhanced vaccine certificate with QR code either through their phone or printed version to gain entry. The Verify Ontario App will be used at the Screening Check point. Click [Enhanced Vaccine Certificate](#) to download it.

Effective January 10th, 2022: Meridian Centre will no longer accept physician notes for medical exemptions. If exempted you are to obtain an enhanced vaccine certificate with QR code, individuals who have an eligible medical exemption must ask an Ontario physician or registered nurse in the extended class to submit their exemption directly to the public health unit where the issuer's practice is located.

- All participants who enter the Meridian Centre for ice rentals will complete the contact tracing active screening and show the "PASSED" result to the check-in staff member at the Front Lobby prior to entering dressing rooms using [Visitor Screening](#)
- Masks are required at point of entry/exit and must be worn in all public spaces except on the ice surface.
- Main entrance lobby doors will be open to entrance 20 minutes prior to rental start time and dressing rooms available 15 minutes before rental.
- Participants should arrive ready to participate. (Equipment on)
- Dressing room access will be available 15 minutes prior to rental start
- Dressing rooms must be cleared 15 minutes after the end of rental
- Occupancies are 15 people permitted for each dressing room
- Physical distancing is required in dressing rooms and washrooms
- Participants are to exit out the dressing room hallway through the Community Doors
- **Entrance at the Community Doors is strictly prohibited**

Procedures:

- Showers are available.
- Food and beverage concession stands are closed.
- Cancellations require 72 hrs notice, or refunds will not be issued.
- Sanitization stations are available when entering and exiting the building.
- Signage is posted throughout the facility to direct flow and encourage safe operating procedures for staff, participants, and spectators
- Facility staff will be cleaning and sanitizing the Meridian Centre wearing required PPE as outlined in the ASM Global Venue Shield program.
- Dressing rooms, players benches, and penalty box will be sanitized after every use.
- Spectator seating, public washrooms, and high frequency touch points will be sanitized frequently.
- Spectators are permitted.

It is the responsibility of each organizer/agreement licensee to be aware of and comply with the above house policies at the Meridian Centre, failure to comply will result in immediate cancelation of current and/or future ice rental(s) times and refunds may not be granted.

The organizer/agreement licensee must immediately inform the management team at the Meridian Centre of any COVID-19 related outbreaks or exposure to outbreaks within their participants that may have occurred during rental times. For the safety of the staff at the Meridian Centre and the community at large, email rentals@meridiancentre.com or call the General Manager 905-684-8400.