



Ice Rental Policies and Procedures 2021-2022

This document is intended to provide an overview of specific rules, regulations, and guidelines at the Meridian Centre for all user groups renting ice. The Government of Ontario's Step 3 operating guidelines are outlined in the [COVID-19 Response Framework](#) and as of September 22, 2021, [Full Vaccination](#) is required to rent the ice and attend events at the Meridian Centre, it is the responsibility of each the organizer/agreement licensee to be aware of and comply with these parameters, as well any applicable public health regulations and Meridian Centre house policies.

- All patrons must be fully vaccinated, (2 doses plus 14 days) to enter the Meridian Centre and are required to provide proof of vaccination. Government issued ID and vaccination card with name and date of birth matching on each is accepted.
- Adult (18+) patrons accessing the Meridian Centre for any purpose, including parents or guardians of youth participating in an organized sport, must be fully vaccinated and provide proof of vaccination. (Public, family, corporate, and shinny skates will be treated as an organized sport)
- All youth (12+) that are spectating and not actively participating must be fully vaccinated and provide proof of vaccination.
- Youth under 18 years actively participating in an organized sport are not required to be fully vaccinated.
- Staff, volunteers, coaches, and officials are not required to be fully vaccinated.
- Participants that qualify for a [Medical Exemption](#) are to provide necessary paperwork as outlined by the Ministry of Health, they will be permitted entrance, including exemptions for mask wearing.
- All children under the age of 12 will be required to be accompanied and supervised by a fully vaccinated adult and matching photo ID will be required.
- Parents should be prepared to show government issued identification for all children 17 and under
- Cancelling of ice is to be done 72hrs before ice rental. If ice is cancelled after that no refund permitted

- All participants who enter the Meridian Centre for ice rentals will complete the contact tracing active screening and show the "PASSED" result to the check-in staff member at the Front Lobby prior to entering dressing rooms. (www.stcatharines.ca/visitorscreening)
- Mask/Face Coverings are required at point of entry/exit and must be worn in all public spaces except on the ice surface and including spectators.
 - All participants are to enter the Meridian Centre at main entrance, front lobby.
 - Doors will be open to entrance 30 minutes prior to rental start time.
 - Meridian Centre staff will complete vaccination and contact tracing check for each participant/spectator.
 - Participants are to exit out the dressing room hallway through the Community Doors
 - Participants who have finished their rental time and have exited the ice, have 30 **minutes** to change and exit the facility.
 - Sanitization stations are available when entering and exiting the building.
 - Food and beverage services are available while outside food and beverage is **not** permitted in the facility.
 - Showers are available.
 - Spectators are permitted.
 - Max 250 people allowed on the ice and full capacity in all dressing rooms

Staffing and Cleaning

- Signage is posted throughout the facility to direct flow and encourage safe operating procedures for staff, participants, and spectators
- Facility staff will be cleaning and sanitizing the Meridian Centre wearing required PPE as outlined in the ASM Global Venue Shield program.
- Dressing rooms, players benches, and penalty box will be sanitized after every use. Spectator seating, public washrooms, and high frequency touch points will be sanitized frequently.

The organizer/agreement licensee must immediately inform the management team at the Meridian Centre of any COVID-19 related outbreaks or exposure to outbreaks within their participants that may have occurred during rental times. For the safety of the staff at the Meridian Centre and the community at large, email rentals@meridiancentre.com or call the General Manager 905-684-8400.

Failure to comply with the above house policies and regulations will result in immediate cancelation of current and/or future ice rental(s) and potential loss of payment.