

BlastPass FAQ

WHAT IS BLASTPASS?

BlastPass is a cashless(touchless) wristband that all guests must use to purchase everything onsite at NIOSA (food, beverages and souvenirs); guests will no longer use paper coupons. BlastPass stores credits on the wristband for an easy payment process that is a convenient, cleaner way to pay for items, with no need for paper coupons that can easily get lost. You load credits on your BlastPass using cash or credit card.



HOW DOES BLASTPASS WORK?

Credits are stored on your BlastPass wristband using cash or credit cards. As you make purchases at NIOSA the credits are deducted from the BlastPass. At every location you are able to see the amount deducted and the amount left on your BlastPass. If you run out of credits you can always add more via credit card or cash at the BlastPass Reload or Purchase stations, marked with a bright blue sign.

HOW DO I PURCHASE A BLASTPASS WRISTBAND IN ADVANCE?

Order your wristband and load credits online [HERE](#). You can also add more credits on the NIOSA grounds at the many BlastPass Purchase or Reload stations marked with a bright blue sign during the evening with cash or credit card.

HOW DO I PICK UP MY WRISTBAND IF I PURCHASED ONLINE, IN ADVANCE?

BEFORE NIOSA: BlastPass wristbands purchased in advance will be available for pick up at the “Fiesta Fiesta Celebration” on June 17, 2021, 4-10 p.m. in Hemisfair Park, 434 South Alamo (the free event that marks the beginning of Fiesta San Antonio). **NOTE:** Wristbands can also be purchased and loaded with credits at “Fiesta Fiesta.” Check the NIOSA website and our [Facebook](#) page for announcements of other early pickup options.

DURING NIOSA: At 5 p.m. each night of NIOSA, pickup stations for BlastPass wristbands purchased in advance will be available outside the following gates: the CPS gate (under the CPS parking garage on Navarro and Villita streets) and the Hilton gate (near the Hilton Palacio del Rio Hotel at Alamo and Villita streets). See [map](#) for gate locations. Just present the BlastPass purchase code (on your phone or a printed copy) to redeem for a BlastPass wristband. If you pick up your BlastPass in advance, you are ready to buy anything you like on the NIOSA grounds once you load on credits and the gates open at 5:30 each night.

HOW DO I PURCHASE BLASTPASS WRISTBAND ON NIOSA GROUNDS?

Look for bright blue BlastPass signs on the grounds to purchase wristbands and reload credits on your BlastPass wristband with cash or a credit card. You can also purchase a BlastPass wristband with a credit card beginning at 5 p.m. outside the CPS gate (under the CPS parking garage on Navarro and Villita streets) and the Hilton gate (near the Hilton Palacio del Rio Hotel at Alamo and Villita streets) on event nights. A limited number of cash BlastPass stations to purchase and reload your BlastPass will be available inside the gates.

CAN I PUT MY ENTRANCE TICKET ON THE BLASTPASS?

No, digital entrance e-Tickets will be issued separately and can be purchased [HERE](#) on NIOSA website. You must present your e-Ticket by phone or print-out of your ticket code at the entrance gates. **ONLY** E-Tickets will be accepted at NIOSA this year and can only be purchased online; cost is \$20/adults; children 12 and under are free when accompanied by an adult. **No advance paper tickets will be sold at locations around San Antonio, as in past years.**

IS THERE A CHARGE FOR THE BLASTPASS WRISTBAND?

Yes, there is a one-time charge of \$1.00 for each wristband.

WHERE CAN I USE MY BLASTPASS WRISTBAND?

You can use BlastPass everywhere on the NIOSA grounds. BlastPass is the only form of payment accepted by NIOSA for all purchases on the grounds. The loose and dirty paper coupons are gone.

WHAT HAPPENS IF I LOSE MY WRISTBAND?

Wristbands are like coupons: if you lose your wristband, you lose the credits. Fortunately, BlastPass can be secured on your wrist and your credit card information is not stored on the bracelet.

HOW LONG ARE MY CREDITS GOOD FOR?

Credits are valid during the entire event from April 22-25, 2021. Credits cannot be used after NIOSA 2021 ends, nor for NIOSA 2022.

HOW DO I RELOAD MY BLASTPASS WRISTBAND?

You can reload your BlastPass at any of the Reload or Purchase stations marked with a bright blue sign on the grounds.

CAN I USE MY BLASTPASS WRISTBAND EVERY DAY OF NIOSA 2021?

The BlastPass wristband is based on credits. As long as you have available credits you can use your wristband any time during NIOSA 2021! Additional credits can be refilled anytime during the event.

CAN I GET A REFUND ON THE CREDITS THAT I DON'T USE?

No. As with NIOSA coupons in the past, there is a NO REFUND policy of purchases.