

# **Receptionist/Office Assistant**

### **EXAMPLES OF DUTIES**

### Reception and Front Office Duties (60%)

- Answer multi-line telephone and greet visitors at front desk
- Maintain various lists and spreadsheets for events
- Respond to general inquiries about the events schedule, Fair and the facility
- Coordinate reservations for fair time VIP lot and vendor parking
- Sell advance tickets for the Fair and other events
- Assist fairgrounds staff as needed.

### Fair Programming (20%)

- Assist in coordinating the schedule for all community contests and parades both at the fair and in the community.
- Assist in fair packets, ticketing and parking passes for food vendors, entertainers & contract service vendors.
- Assist in coordinating in-house special events outside of the annual Fair such as the Northwest Spring Fest, Youth Fair Camp, Pro-West Rodeo Finals and future new concepts.

### SUPERVISION RECEIVED

• Works under the supervision of the Office Coordinator and Assistant General Manager.

### **DISTINGUISHING FEATURES**

• Seasonal Full-time position approximately 40 hours a week. May be required to work long or extended hours at certain times, primarily during large in-house events.

### **REQUIRED KNOWLEDGE, SKILLS, ABILITIES**

- Strong oral, written, and interpersonal communication skills
- Organized and detail-oriented
- Able to develop and express an in-depth understanding of company's events and services
- Energetic; able to garner excitement about upcoming events
- Works well within a team, willingness to follow direction
- Knowledge of computer applications including: Microsoft Word, Excel, PowerPoint, and Adobe. Graphic design knowledge preferred.

### NECESSARY SPECIAL REQUIREMENTS

- Must be 17 years of age or older
- Must possess a valid driver's license

### WORK ENVIRONMENT

- May work in an environment consisting of dirt and dust, loud noise, extreme temperature variations, crowds, livestock and other animals.
- Involves contact with the general public. Must be able to represent the company well by interacting with a professional and positive demeanor at all times.

### TO APPLY

- Send resume, cover letter and salary requirements to Alexcia Jordan, General Manager, via email at alexcia@northidahostatefair.com or mail to 4056 N. Government Way, Coeur d'Alene, ID 83815.
- Anticipated start date is <u>Monday, May 17.</u>



# APPLICANT INFORMATION

Job Applying For: RECEPTIONIST - SEASONAL			Date	
Name				
Last	First		Middle	
Residence Address	Mailing A	ddress (If different)	City, State, Zip	
Home Telephone	Work/Cell	Telephone	E-Mail Address	
Are you over the age of 18?		Are you legally eligible for employment in the United States (Immigration Reform and Control Act of 1986)?   YES DO		
As an adult, have you been convicted of automatically disqualify you. Conviction PAS DO DO YOU Have A Current Driver's License	ns are evaluate	ed for each position and	•	

# EDUCATION/TRAINING Do you have the equivalent of a 12<sup>th</sup> grade education? □ YES □ NO Name & location of post high school Course of study Graduated? Degree (Major / Minor) Education □ YES □ NO □ YES □ NO Image: Second study □ YES □ NO □ YES □ NO Image: Second study □ YES □ NO □ YES □ NO Image: Second study □ YES □ NO □ YES □ NO

List each position separately, even if held with the same employer. Include all unpaid and volunteer work. List your work history in chronological order, with current or most recent job first. Describe each position separately, emphasizing your profession al, supervisory and committee duties. Give special attention to experience relating to the position for which you are applying. Attach additional sheets if necessary.

Employment Dates (Mon/Year)		
From To		
Hours Worked per Week (Average)		
Present/Last Annual Salary		
Reason for Leaving		
Employment Dates (Mon/Year)		
From To		
Hours Worked per Week (Average)		
Present/Last Annual Salary		
Reason for Leaving		
	From     To       Hours Worked per Week (Average)     Present/Last Annual Salary       Present/Last Annual Salary     Reason for Leaving       Employment Dates (Mon/Year)     To       From     To       Hours Worked per Week (Average)	



<b>EMPLOYMENT HISTORY</b> (continued)		
Employer	Employment Dates (Mon/Year) From	То
Address	Hours Worked per Week (Average)	10
Applicant's Job Title	Present/Last Annual Salary	
Name, Title & Phone # of Immediate Supervisor	Reason for Leaving	
Employer	Employment Dates (Mon/Year) From	То
Address	Hours Worked per Week (Average)	
Applicant's Job Title	Present/Last Annual Salary	
Name, Title & Phone # of Immediate Supervisor	Reason for Leaving	

# SPECIALIZED SKILLS Briefly discuss your experiences with the following areas COMPUTER SKILLS (Please be specific to software type and comfort level) CUSTOMER SERVICE ORGANIZATIONAL SKILLS PROBLEM SOLVING SKILLS TIME MANAGEMENT WEB SITE EDITING CASHIER SKILLS



# SUPPLEMENTAL ESSAY QUESTIONS

In order to get a better sense of your writing skills and additional insights into your leadership and management style, please answer the following questions. Limit your responses to no more than a single page per questions and please return with your Application Packet.

- 1. Please tell us why you are interested in this position and why it is a good time in your career to come to the Kootenai County Fairgrounds and North Idaho State Fair & Gem State Stampede Rodeo.
- 2. Describe what it is like to work with you and how others would describe your work ethic.

## PROFESSIONAL REFERENCES

NAME	ADDRESS	TELEPHONE #	OCCUPATION/TITLE

By signing below, I authorize the North Idaho Fair Board to investigate my references; to communicate with my employers; to make an independent investigation of my character, conduct and employee history and to keep and preserve records of such investigations as it sees fit.

I affirm that I release from liability any employer, person or employee supplying honest and accurate reference information regarding me and my previous employment.

I also release the North Idaho Fair Board from all liability which may result from investigation information in the application materials.

I affirm that all information on this application is true to the best of my knowledge.

I understand that falsification or misrepresentation of information on this application or other documents in connection with my employment with the North Idaho Fair Board may result in disqualification from employment consideration and/or termination of employment regardless of when it is discovered.

If employed, I agree to read and comply with the North Idaho Fair Board's policies and procedures.

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DATE

Applications will be accepted until the position is filled.

For more information email or phone, the Fair Office at 208-765-4969 or email <u>alexcia@northidahostatefair.com</u> Thank you for your response.

When you have completed this form, please send it to:

North Idaho State Fair 4056 N Government Way Coeur d'Alene, ID 83815