



## HAPPY CANYON & ROUND-UP CONCERT TICKET POLICY

Concert ticket orders can be put on a permanent basis if desired by ticket purchaser. You can do this by contacting the Happy Canyon/Round-Up Office. This entitles those who have placed an order to those seats on a regular basis for future year's shows.

The maximum amount of seats that can be put on a permanent order is six (6). To keep an order permanent, seats must be purchased each year. You will be sent one billing and payment must be received by the due date or they will be released permanently. ***Only one billing will be sent out, no notices or second billings will be sent.*** In addition, it will be the responsibility of the order holders to keep the office advised of their current address.

Established permanent orders that are no longer wanted can be cancelled by notifying the office. Orders may only be transferred to relatives. We require a letter from the permanent order holders stating the date the order is to be changed, relationship, name and address of the person the order is to be changed to.

In case of death of a permanent order holder, the surviving spouse or personal representative of the deceased's estate must notify the office which relative will become the new permanent order holder.

If a ticket order is in a business name and the business sells or goes out of business, it will be the decision of the boards of directors as to who will receive the order, or if it is to be cancelled.

In a divorce the office must have a letter signed by both parties stating the name the ticket order is to be put under. If this is not done, the order will automatically be cancelled.

The order will be cancelled at any time where there is fraudulent use of the tickets or ticket order.

The ticket order holder or a relative designated in writing must purchase tickets by the ticket order holder.

Permanent order holders may resell tickets for face value, as they wish, however, seats not purchased in any year will be released permanently.

All attendees will be required to have a ticket. All children will be charged full admission.

The Happy Canyon and Round-Up will endeavor to contract top name entertainment, suitable for all family members. Prices will vary with the cost of the artist, but every attempt will be made to keep tickets prices reasonable in relationship to industry standards.

Happy Canyon Company and Pendleton Round-Up Association