



Code of Conduct

Peoria Civic Center and ASM Global, and the Rivermen are committed to creating a safe and comfortable environment and enjoyable entertainment experience. As Fans, Patrons expect an environment in which they will be treated in a consistent, professional, and courteous manner by all facility staff and team personnel. Facility staff and team personnel have the same expectation. Accordingly, Patrons are responsible for their own conduct.

The parties are committed to creating a safe, comfortable, and enjoyable experience for all Fans and Patrons. We want all Fans attending our games to enjoy the experience in a responsible fashion.

To meet this expectation, the following standards have been established with respect to conduct:

- Patrons are entitled to enjoy the entertainment experience free from disruptive or inconsiderate behaviors or unruly actions.
- Facility staff and team personnel are entitled to a workplace free from abusive language and inappropriate behavior.
- Patrons may not interfere with other guests, the event, and/or athletes in any manner.
- Patrons shall refrain from using abusive language or obscene gestures directed toward patrons, facility staff, or team personnel.
- Patrons may not engage in fighting, throwing objects or other behavior deemed detrimental to the experience of other guests and those who engage in any of these actions will be immediately ejected from the facility.
- Patrons are encouraged to report inappropriate behavior to facility staff.
- Patrons who choose to consume alcohol must do so in a legal and responsible manner.
- Intervention with an intoxicated or impaired patron will be handled in a prompt and safe manner.
- Patrons shall comply with requests from facility staff regarding facility safety, operational and emergency procedures.
- Patrons may not engage in unauthorized commercial activity while on Peoria Civic Center property.

Violation of the Code of Conduct may result in eviction from the facility without a ticket refund, as well as other sanctions imposed by the facility in its sole discretion.

Peoria Civic Center, its teams and entertainment partners thank you for adhering to the provisions of the Peoria Civic Center Code of Conduct.