



## BOX SEAT TICKETS

- Box Seats renew every year with no term limit.
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- Box Seats must be held in full  
a. By the entity in whose name the Box Seats are held.  
By the artist.

## REFUNDS

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- Lm pcdslbq pc egtcl dmp glajckclr uc rher.
- All QQQP events are subject to changes and refunds may or may not be issued in response to these changes. QQQP reserves the right to determine the appropriate course of action for each refund situation and modify accordingly.
- If any refunds will be issued due to event changes or cancellation, QQQP will make a public statement informing ticket holders of the exact procedure they must follow to obtain the refund.
  - It is the ticket holder's responsibility to have an updated email address on file with QQQP to receive emails from the organization.
  - Ticket holder acknowledges that he/she may not receive important messages regarding refunds if he/she is not checked into the QQQP system.
- Tickets obtained from any source including complimentary tickets and tickets purchased from a third-party reseller or resale website WILL NOT BE ELIGIBLE for a refund of any kind.
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- Ticket holder's name, voice, image and likeness may be used by QQQP in any written/audio account, picture, or video taken in connection with the event for any purpose, including QQQP promotional purposes, with no further compensation to or consent from the ticket holder.
- Cameras, including cell phones and small handheld devices, are permitted on the premises for personal use only. The commercial use of photos or video recordings of the event is strictly prohibited.
- Cameras with a professional lens (over three inches) or flash attachments, monopods, tripods, and selfie sticks are prohibited.
- Special permission for professional video/photography, including news or media, may be approved.

## WEAPONS

- QQQP hosts family-friendly events and takes seriously the safety and security of its attendees, hiring law enforcement and security officers to ensure public order is maintained.
- QQQP will not allow firearms, knives with fixed blades or blades longer than four inches, or weapons of any kind at any event. That includes concealed carry and open carry of firearms.
- Pursuant to Section 30.06, Penal Code (Trespass by License Holder with a Concealed Handgun), a person licensed under Subchapter H, Chapter 411, Government Code (Handgun Licensing Law), may not enter this property with a concealed handgun.
- Pursuant to Section 30.07, Penal Code (Trespass by License Holder With an Openly Carried Handgun), a person licensed under Subchapter H, Chapter 411, Government Code (Handgun Licensing Law), may not enter this property with a handgun that is carried openly.

### **SERVICE FEES**

- All online, in-app, and phone ticket purchases will incur Service Fees based on the face value of the ticket.
- Mail fulfillment rates are \$8.00 per order.
- Additional fees may be applied for onsite box office sales and SASSRA administrative office sales.

### **UNACCOMPANIED MINORS**

- All minors 12 years of age or younger must be accompanied by a parent or guardian over the age of 18.
- Event personnel will report all unaccompanied minors to onsite security officers for the safe return of the minor to the appropriate legal guardian.

### **NOTIFICATIONS OF POLICY AMENDMENTS**

- SASSRA reserves the right to revise the SASSRA TICKET POLICIES at any time.
- SASSRA's Executive Committee reserves the final and absolute right to interpret these Policies and settle and determine all matters, questions and differences in regards to or otherwise arising out of or connected with, or incident to, SASSRA events; and to amend or add to these Policies as its judgment may determine at any time. Any ticket holder who violates any of these Policies will forfeit all privileges and be subject to such penalty as the Executive Committee may order.
- The Executive Committee shall have the further right to delegate any or all the rights, authorities and responsibilities which it has under these Policies to such SASSRA Management as it deems appropriate.