

Arena Ushers (Seasonal)

Utah's largest event is seeking fun and friendly people to join our team for the 2024 Utah State Fair!

Dates of Employment – September 5-15, 2024, but may be called to work other events at the Fairpark.

Hours – Vary

Pay Rate – \$15/hr

Reports to – Ticketing Manager

Duties included but not limited to:

- Greet guests attending the arena events.
- Inform guests of the layout of the venue and be prepared to direct them to the designated seats/sections, restrooms, concession stands, etc.
- Settle seating disputes or help solve other guest concerns.
- Assist guests in finding seats, lighting the way with flashlights, if necessary.
- Partner with fellow ushers at the end of show to close the venue- this may include collecting recyclables from the seats, picking up and properly storing event equipment such as chairs, barricades, etc.
- Maintain order, ensure adherence to safety rules, and share any safety concerns with management.
- Guide guests to closest exits or provide other instructions or assistance in case of emergency.
- Provide excellent customer service to Fairgoers
- Promote a positive, fun experience that is a great representation of the Fair brand.
- Interact with guests, answer questions as needed
- Other duties as assigned

Qualifications

- The ideal candidate is friendly, outgoing, and loves interacting with the public.
- Possess excellent problem-solving skills
- Solid verbal communication skills
- Ability to perform and make decisions in a very fast paced, high stress environment.
- Able to work long hours, nights and weekends during the Fair.

To apply submit an application and references to: holli@utahstatefair.com

or mail to Utah State Fair Attn: Holli Buxton 155 North 1000 West, Salt Lake City, UT 84116