Expo Building Volunteer Job Description

<u>A FAIR VOLUNTEER</u> is a person who freely gives time to the NC Mountain State Fair. We are looking for volunteers for 2 ¹/₂ week period in September with a minimum of 4 hours. This position requires commitment.

DESCRIPTION:

- Volunteers will be expected to represent the fair in a positive way and demonstrate good customer service skills by being polite, patient, encouraging and engaging with the fairgoers.
- The Fair needs volunteers who are reliable and punctual with a non-judgmental approach.

QUALIFICATIONS:

- Committed to and passionate about volunteering at the Fair.
- Trustworthy and pleasant to work with.
- Positive, friendly, energetic, approachable, and flexible with a desire to interact with fairgoers.
- Able to work well independently or in a group.
- Excellent verbal communication skills.
- Self-motivated but with the ability to follow instructions.
- Be familiar with the Expo Building and the exhibit locations.

DUTIES:

- Help keep Expo area clean, tidy with pipe and drapes neat and in order.
- Assist individuals with special needs.
- Sign in and out in Volunteer Book
- Aid in setup and breakdown if signed up for it.
- Entry day: aid with entry process and assist in placing entries in correct areas.
- Pickup day: aid in release of entries.
- Help with set up and tear down activities.
- Be physically able to stand and walk for extended periods of time.
- Provide a warm and welcoming presence to fairgoers.
- Provide administrative support when needed.
- Politely but assertively remind fairgoers of the 'no touch' policy,

BENEFITS:

- Qualified to participate in the Volunteer Incentive Program
- Able to enjoy the fair from a totally different perspective.
- Contributing to the community at large.

If you are looking for an exciting place to volunteer, contact the Entry Department by phone (828) 687-1414 Extension 208 or email (<u>mary.moore@ncagr.gov</u> or Emily.darnell@ncagr.gov).